



**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
9-1-1 BOARD OF MANAGERS MEETING**

Minutes – June 10, 2026
9-1-1 Training Center Room A
600 Six Flags Drive
Arlington, Texas

President Skeet Phillips called the meeting of the North Central Texas Emergency Communications District (NCT9-1-1) Board of Managers to order at 12:30 PM on June 10, 2026.

Members of the Board Present:

1. Skeet Phillips (President) – Commissioner, Kaufman County
2. Terry Garrett (Vice-President) – Sheriff, Rockwall County
3. Brandon Huckabee (Secretary) – County Judge, Erath County
4. Dr. Jene Butler – Deputy Mayor Pro Tem, City of Murphy
5. Danny Chambers – County Judge, Somervell County
6. Patrick Cloutier – Councilmember, City of McKinney
7. Kerry Crews – Judge (JOP), Hunt County
8. Roger Deeds – Sheriff, Hood County
9. Darrell Hale – Commissioner, Collin County
10. Paul Paschall – Mayor, Parker County
11. John Patterson – Sheriff, Palo Pinto County
12. Cameron Reeves – Councilmember, City of Prosper
13. Michael Schaeffer – Councilmember, City of Allen
14. Randy Stinson – Commissioner, Ellis County
15. Mike White – Commissioner, Johnson County

Members of the Board Absent:

1. Jose Hernandez – Councilmember, City of Seagoville
2. Cary Mellema – Sheriff, Wise County
3. Eddie Perry – Commissioner, Navarro County

Members of NCT9-1-1 Staff Present:

1. Todd Little – NCTCOG/NCT9-1-1 Executive Director
2. Christy Williams – Director of NCT9-1-1
3. Steven Gorena – 9-1-1 Field Support Supervisor
4. Victoria Griffin – 9-1-1 Administrative Assistant
5. Hilaria Perez – 9-1-1 Admin Program Coordinator
6. LeAnna Russell – 9-1-1 Data Manager
7. Jessie Shadowens-James – 9-1-1 Chief Administrative Officer
8. Jason Smith – 9-1-1 Operations Manager
9. Tommy Tran – 9-1-1 Chief Technology Officer

Members of the NCTCOG (Fiscal/Administrative Support) Present:

1. Ken Kirkpatrick – Counsel for NCT9-1-1
2. Maggie Lira – NCTCOG Controller
3. James Powell – Deputy Counsel for NCT9-1-1
4. Randy Richardson – NCTCOG Director of Administration
5. Megan Short – NCTCOG Fiscal Manager

REGULAR SESSION

Action:

Item 1 Approval of the March 11, 2026, Minutes

President Skeet Phillips stated that the minutes to be approved were from the March 11, 2026, Board meeting.

Attachment A

Upon a motion by Sheriff Terry Garrett (seconded by Commissioner Randy Stinson) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 2 Resolution Adopting Revisions to NCT9-1-1 Policy ADM 2.8: Boundary Changes and Annexations

The Board originally approved Policy ADM 2.8, Boundary Changes and Annexations, in December 2021 to outline requirements and procedures for how boundary changes are made within NCT9-1-1's 9-1-1 systems.

The Strategic Advisory Committee (SAC) reviewed the proposed revisions and recommended adoption by the Board of Managers. The revised policy was included as Attachment B within the Board packet. Future changes to this policy will require Board approval. Staff will continue to maintain internal procedures and guidelines that support detailed program implementation.

Attachment B

Upon a motion by County Judge Brandon Huckabee (seconded by County Judge Danny Chambers) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 3 Resolution Authorizing a Contract with Verizon Wireless for Wireless Communication Services

NCT9-1-1 requested authorization to enter into a contract with Verizon Wireless for wireless communication services supporting emergency communications infrastructure.

Verizon provides a secure wireless connection that serves two important functions for NCT9-1-1 operations:

1. Remote Support Connectivity – The service allows authorized technical staff to securely access and support emergency communications systems remotely when needed, helping reduce downtime and improve response to technical issues.
2. Emergency Backup Communications Path – The wireless network also serves as an additional backup path for 9-1-1 call delivery. In the event primary and secondary network connections become unavailable, this service can provide a last-resort communications pathway to help maintain continuity of emergency call handling operations.

The use of this service improves the resiliency and reliability of NCT9-1-1's emergency communications network and supports continuity of operations for participating Emergency Communications Centers (ECCs).

NCT9-1-1 currently utilizes Verizon Wireless for these services. Verizon Wireless' services are available through the Texas Department of Information Resources Cooperative Contracts Program (DIR) under contract DIR-TELE-CTSA-003. Staff requested approval of a new contract with Verizon Wireless for these services in an amount not to exceed \$150,000.

Upon a motion by Judge Kerry Crews (seconded by County Judge Brandon Huckabee) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 4 Resolution Authorizing a Contract with SHI Government Solutions for Microsoft Licensing Maintenance Services

NCT9-1-1 requested authorization to enter into an agreement with SHI for annual Microsoft licensing maintenance services supporting the District's technology infrastructure.

The Microsoft products included under this agreement support foundational systems that are essential to NCT9-1-1 operations, including:

1. Windows Server Licensing – Supports core server infrastructure, authentication services, system administration, and application hosting throughout the District environment.
2. Microsoft SQL Enterprise Database Management Licensing – Supports enterprise database services utilized by critical applications and operational systems that support emergency communications services.

These products provide the underlying technology framework required to maintain secure, reliable, and supported operational systems throughout the District. Microsoft licensing maintenance services are available through the Texas Department of Information Resources Cooperative Contracts Program (DIR) under contract DIR-CPO-5237. Staff requested approval of a contract with SHI Government Solutions for Microsoft licensing maintenance services in an amount not to exceed \$250,000.

Attachment C

Upon a motion by County Judge Brandon Huckabee (seconded by Mayor Paul Paschall) and by unanimous vote of all members present, the Board approved the resolution as presented.

INFORMATIONAL ITEMS

Item 5 FIFA Update

Christy Williams presented a FIFA update on behalf of Rodger Mann, covering match dates and durations, high-profile players, and communication support during the games.

Item 6 Quarterly Financial Report

Megan Short presented the Financial Status Report, which included the six (6) months ending March 2026.

Attachment D

Item 7 Director's Report

Director of NCT9-1-1, Christy Williams, updated the Board on the following items:

- Call Handling Equipment – Workstation Utilization
- SS4A Grant
- Legislative Update
- Strategic Visioning 2050

- Building Update
- Next Generation Core Services
- Accomplishments – Attachment E
- Quarterly Reporting – Attachment F
- Attendance – Attachment G

OTHER BUSINESS

Item 10 Calendar/Future Items

Item 11 Adjourn

Upon a motion by Commissioner Randy Stinson (seconded by Judge Kerry Crews) and by unanimous vote of all members present, the meeting was adjourned at 1:34 PM.

Next Meeting: September 9, 2026