

Board of Managers Meeting

September 9, 2026

12:30PM

600 Six Flags Drive

Suite 226

Training Rooms A & B



North Central Texas Emergency
Communications District





Item 1: Approval of the June 10, 2026, Meeting Minutes

Item 2: Resolution Approving and Adopting the Fiscal Year 2027 and Setting 9-1-1 Emergency Service Fee

FY 2027 Budget Overview-Summary

- Total revenue of \$15.4 million and total expenses of \$15.4 million (*Schedules A&B*).
 - Reflects a \$1.1 million or 8% increase in total revenue and expenditures.



FY 2027 Budget Overview-Projected Revenue – Schedule A

- Most NCT9-1-1 operating revenues will be from Service Providers in our area. Based on projected receipts for FY 2026:
 - Wireless – Collected by the Comptroller, distributed to NCT9-1-1 monthly (\$13.2 million annually). Reflects a \$1.1 million or 9% increase compared to the FY 2026 budget.
 - Landline – Includes residential, business, and VOIP. Sent to NCT9-1-1 directly (\$1.0 million annually). Reflects a \$200 thousand or 17% decrease compared to the FY 2026 budget.
 - Interest – Based on market rates and fund balances (\$800 thousand for FY 2027). Reflects a \$80 thousand or 11% increase.

FY 2027 Budget Overview-Projected Revenue – Schedule A Continued

- Additional NCT9-1-1 Assigned Capital Replacement funding is as follows:
 - Fund Balance – Includes funding previously received and reserved for capital expenditures (\$365,000 for FY 2027). This reflects a \$272 thousand or 292% increase.



FY 2027 Budget Overview-Projected Non-Capital Expenses – Schedule B

- Total Budget - Reflects an increase of \$1.1 million or 8% as compared to the \$14.3 million FY 2026 budget.
- NCT911 Staff Costs* - \$6.4 million, reflects an \$8 thousand increase as compared to FY 2026 budget. Staff costs account for 42% of total budget:
 - Authorized FTE positions remain the same as FY 2026.
 - Reflects a 3% merit pool increase.

*FTEs-33 authorized staff positions, 32 funded (exclude FTEs for NCTCOG Fiscal Agent Support)

FY 2027 Budget Overview-Projected Non-Capital Expenses Continued

- Network costs - \$3.9 million, a \$1.4 million or 58% increase as compared to the FY 2026 budget. Primary causes of increase:
 - Call Handling Equipment Maintenance and support costs have increased \$1,195,000.
 - Smartnet costs are included which accounts for an increase of \$195,000.
 - Additional costs previously paid through the NG911 grant account for the remaining increase. Please see Attachment B – Notes in the Board Packet for a detailed breakout.

FY 2027 Budget Overview-Projected Non-Capital Expenses Continued

- Next Generation Core Service costs - \$2.3 million, a \$193 thousand or 8% decrease as compared to the FY 2026 budget. Primary cause of decrease:
 - Most nonrecurring costs were completed in FY 2026.

FY 2027 Budget Overview-Projected Non-Capital Expenses Continued

- Equipment & Software Support and Maintenance - \$1.1 million, a \$549 thousand or 96% increase compared to the FY 2026 budget. Primary causes of the increase relate to costs previously covered by the NG911 grant:
 - RapidDeploy Dispatch Mapping costs increased by \$173,000.
 - 2D imagery has been added back increasing costs by \$150,000.
 - RapidDeploy Analytics has been added back increasing costs by \$150,000.
 - RapidDeploy NextNav has been added back increasing costs by \$64,000.



FY 2027 Budget Overview-Projected Non-Capital Expenses Continued

- Contract Services - \$351 thousand, a \$286 thousand or 45% decrease as compared to the FY 2026 budget.
 - This decrease better aligns the budget category with historical actual costs.
- County Reimbursements - \$170 thousand, a \$210 thousand or 55% decrease.
 - This decrease relates to the completion of NCT9-1-1's Addressing Reimbursement program.
- Telco - \$100 thousand, a \$507 thousand or 84% decrease.
 - This decrease relates to FCC Rule and Order 24-78. The District has terminated the majority of these services.

FY 2027 Budget Overview-Projected Non-Capital Expenses Continued

- NCTCOG Administration/Legal:
 - \$445 thousand (Detail included within Schedule C*). This is \$25 thousand or 6% increase as compared to FY2026 budget. Primary causes of increase:
 - ❖ Merit and promotions related to salary costs.

*FTEs-1.8 support services staff positions

FY 2027 Budget Overview - Projected Capital Expenses - Schedule B

- Capital Costs - \$365 thousand, a \$272 thousand or 292% increase as compared to the FY 2026 budget. Capital Items for FY 2027 include:
 - Backup Storage and Routers totaling \$365 thousand.

Capital Replacement Reserves will be utilized instead of the Operating Fund.

FY 2027 Budget Overview – Fund Balances

- A fund balance indicates the amount of financial resources that are available for future use, subject to any restrictions or designations.
 - NCT9-1-1 currently has four (4) fund balance designations:
 - Operating - Required per our bylaws to maintain 10% of annual revenue budget
 - Capital Replacement – Funding intentionally set aside to cover the cost related to capital asset purchases.
 - Next Generation Core Services – Funding intentionally set aside to help support NGCS costs in future years.
 - Sponsorship – Funding received from the Early Adopter Coalition program.

FY 2027 Budget Overview – Fund Balances Continued

- As a part of FY2026 closeout procedures, NCT9-1-1 has decided to create a new fund balance designation for Building Acquisition. Current estimate for this initial fund is expected to be \$2 million.
 - This does not indicate an immediate intention to purchase a building.
 - Acquisition approval would be taken to the Board prior to purchase.
 - Christy has previously highlighted the various reasons a NCT9-1-1 owned building would be beneficial and will continue to provide updates regarding the process as a part of her informational items at the Board meetings.

FY 2027 Budget Overview - Projected Grant Costs – Schedule E

- Grant total budget \$9 million. \$152 thousand included in FY 2027 budget:
 - Equipment & Software Support & Maintenance - \$40 thousand
 - Contract Services - \$30 thousand
 - Capital Expenditures - \$82 thousand

Grant period of performance ends December 2026.



FY 2027 Budget Overview-Next Steps

- Answer any questions today.
- Approve proposed operating budget and service fee today.
- Monitor FY 2026 budget year close out.
- Implement FY 2027 operating budget beginning October 1.
- Continue to monitor NG911 grant budget.
- Present financial status reports throughout the year.

Item 3: Resolution Approving the Fiscal Year 2027 Strategic Plan

- Dispatch Mapping Procurement (LeAnna)
- Phase 2 Federal Communications Commission 24-78 (LeAnna)
- Legislative Efforts and Sustainment of 9-1-1 Services (LeAnna)
- Language Translation and Transcription Evaluation and Future Operational Benefit Analysis (Rodger)
- Texas Telecommunicator Emergency Response Taskforce (TX TERT) Program Modernization (Jason)
- Dedicated 9-1-1 Facility – Phase I (Jessie)
- Strategic Visioning 2050 (Jessie)
- Call Handling Equipment (CHE) Evaluation and Recommendation (Steven)



Item 4: Resolution Authorizing a Contract with Comtech Solacom Technologies, Inc. for NG9-1-1 Call Handling Equipment (CHE) Services

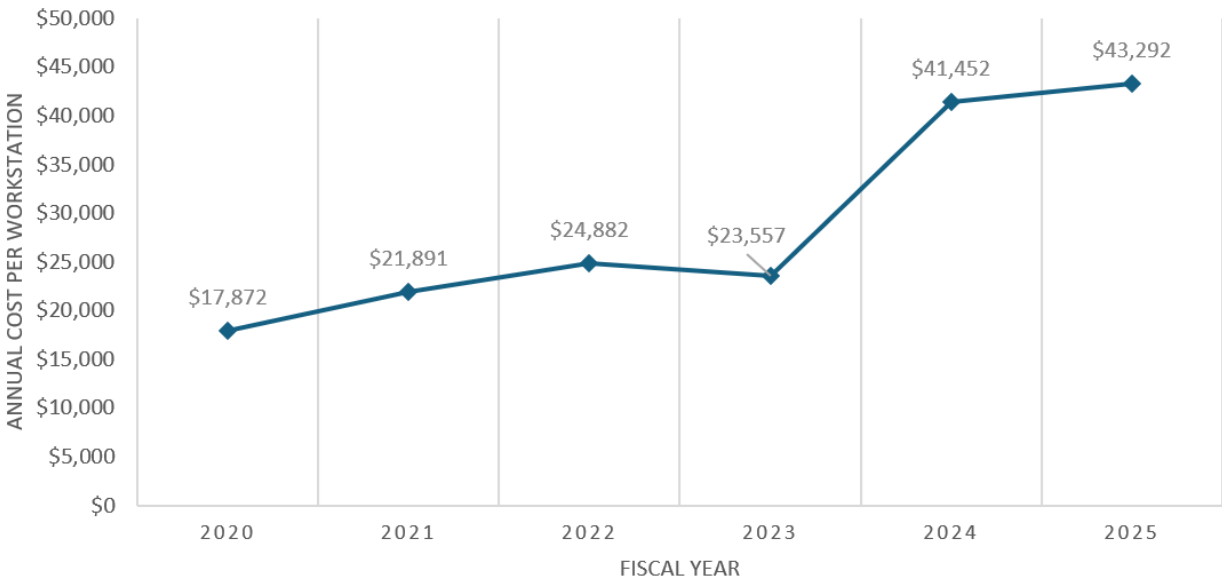
- Maintain existing NG9-1-1 call handling equipment support during transition to a new contract.
- NTE \$ 500,000
- TXShare

Item 5: Resolution Authorizing a Contract with Johnston Technology Services, Inc. (JTS) for Support of NCT9-1-1 Microwave Tower Infrastructure

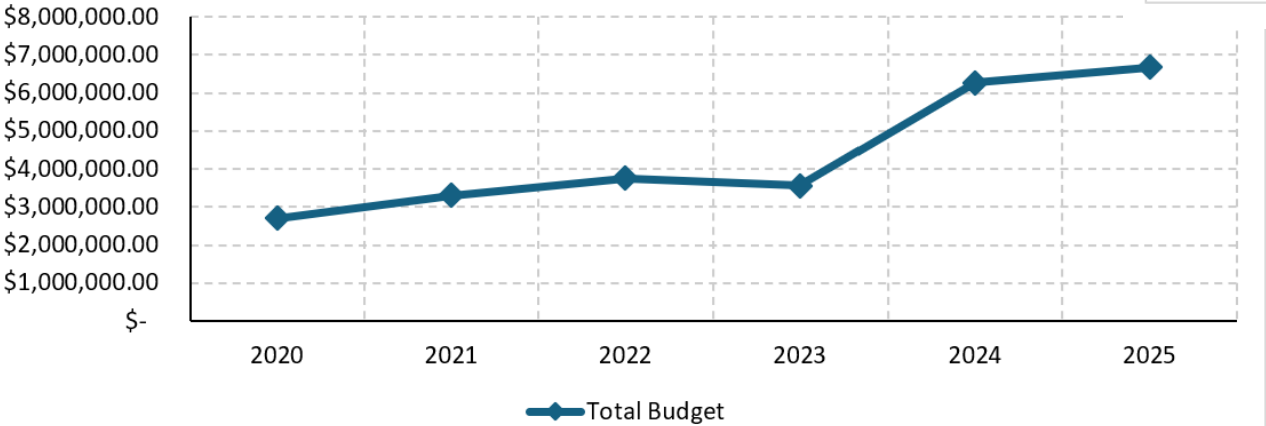
- Support for NCT9-1-1's microwave tower infrastructure.
- NTE \$ 2,000,000
- DIR

Item 6: CHE Workstation and Related Policy Overview and Update

Annual Cost per Workstation Trend



Infrastructure Budget Trend





Item 7: Quarterly Financial Report

June 2026 Financial Status Report -Background

- June represents nine (9) months of fiscal year 2026.
- Target represents three-fourths (3/4) of fiscal year 2026 budget.

June 2026 Financial Status Report - Summary

- Revenues totaled \$11.6 million or 109% of the nine (9) month target of \$10.7 million.
- Expenses totaled \$8.5 million or 79% of the nine (9) month target of \$10.7 million.

June 2026 Financial Status Report - Revenue

- Revenue totaled \$11.6 million for the nine (9) months or 109% of target.
 - Wireless revenue totaled 108% of target for the nine months totaling \$9.8 million.
 - Landline revenue totaled 100% of target for the nine months totaling \$897 thousand.
 - Interest revenue totaled 122% of target for the nine months totaling \$660 thousand.
 - Other revenue totaled 217% of target for the nine months totaling \$289 thousand.

June 2026 Financial Status Report - Expenses

- Overall Expenses totaled \$8.5 million for the nine (9) months or 79% of target.
 - Staff costs totaled \$3.7 million for the nine (9) months or 76% of the nine-month target.
 - ❖ Below target due to four (4) unfilled staff positions.
 - ❖ Travel below target for the nine (9) months. Travel is expected to remain under budget for the fiscal year.
 - ❖ Other staff costs are below target. Primarily due to scheduled payments made near the end of the fiscal year and delayed building renovations.

June 2026 Financial Status Report – Expenses Continued

- Overall Expenses totaled \$8.5 million for the nine (9) months or 79% of target.
 - Cost of Operations totaled \$4.6 million or 83% of target.
 - ❖ Primarily due to the timing of annual payments under the Network and Equipment and Software Support & Maintenance categories.
 - ❖ Savings from the Contract Services and Telco categories are anticipated to remain for the fiscal year.



June 2026 Financial Status Report - NG9-1-1 Grant

- Contract to date revenue and expenses total \$8.6 million.
- Grant accepted at the March 2022 Board meeting.
- Grant continues until December 2026.
- Capital replacement fund balance to “back stop” expenses until reimbursed by CSEC (as authorized by Board in FY 2023 Budget).

June 2026 Financial Status Report - Next Steps

- Continue monitoring grant costs and reimbursements.
- Present financial status reports throughout the year for operating and grant results.
- Answer any questions today.



Item 8: Ethics / Conflict of Interest

Conflict of Interest Requirements Applicable to Board Members

Local Gov't Code Chapter 171

Requires filing of a Conflict of Interest Affidavit when:

- 1) Board member has a “substantial interest” in a business entity or real property;
- 2) that may receive a special economic effect;
- 3) by a vote or decision of the NCT9-1-1 Board of Managers; and
- 4) special economic effect is distinguishable from the effect on the general public

Abstain from any discussion, vote or decision on the merits



Item 9: Director's Report

- Palo Pinto TERT Deployment
- Strategic Vision Workshop
- Interim Board Communication
- Legislative Update
- Board Member Orientations
- Next Generation Core Services Update
- Accomplishments **Attachment E**
- Quarterly Report **Attachments F**
- Attendance **Attachment G**
- Additional Items of Community Interest
- Next Meeting – December 9, 2026