



Item # 2026-06-02

RESOLUTION ADOPTING REVISIONS TO NCT9-1-1 POLICY 2.8: BOUNDARY CHANGES AND ANNEXATIONS

WHEREAS, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

WHEREAS, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

WHEREAS, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

WHEREAS, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communications Centers within its 9-1-1 service area; and,

WHEREAS, NCT9-1-1 has established various policies that govern interactions with external parties, including the Emergency Communications Centers (ECCs) served by the District; and,

WHEREAS, the Board of Managers originally approved Policy ADM 2.8, *Boundary Changes and Annexations*, in December 2021; and,

WHEREAS, NCT9-1-1 staff recommends updating ADM 2.8 to align with Next Generation 9-1-1 (NG9-1-1) standards by emphasizing GIS-based service boundaries and modern, location-driven call routing practices rather than legacy 9-1-1 concepts; and,

WHEREAS, the Strategic Advisory Committee (SAC) has reviewed these revisions and recommends adoption.

NOW, THEREFORE, BE IT RESOLVED THAT:

Section 1. The Board of Managers adopts the revisions to the NCT9-1-1 Policy: *Boundary Changes and Annexations* (ADM 2.8), as shown in Attachment B attached hereto.

Section 2. This resolution shall be in effect immediately upon adoption.

Signed by:

Commissioner Skeet Phillips

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Skeet Phillips

North Central Texas Emergency Communications District
Commissioner, Kaufman County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on June 10, 2026.

DocuSigned by:

Judge Brandon Huckabee

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Brandon Huckabee

North Central Texas Emergency Communications District
Judge, Erath County



Item # 2026-06-03

RESOLUTION AUTHORIZING A CONTRACT WITH VERIZON WIRELESS FOR WIRELESS COMMUNICATION SERVICES

WHEREAS, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

WHEREAS, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

WHEREAS, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

WHEREAS, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communication Centers within its 9-1-1 service area; and,

WHEREAS, the resiliency and reliability of NCT9-1-1's emergency communications network is critical for the operations and support of participating Emergency Communications Centers; and,

WHEREAS, NCT9-1-1 currently utilizes Verizon Wireless, for wireless communications services supporting emergency communications infrastructure; and

WHEREAS, staff is recommending a new contract with Verizon Wireless in an amount not to exceed \$150,000 utilizing the Texas Department of Information Resources Cooperative Contracts Program (DIR) contract DIR-TELE-CTSA-003; and,

WHEREAS, NCT9-1-1 has complied with State regulations regarding contract and procurement proceedings.

NOW, THEREFORE, BE IT RESOLVED THAT:

Section 1. A contract between NCT9-1-1 and Verizon Wireless for wireless communications services in an amount not to exceed \$150,000, be and is hereby approved.

Section 2. The Executive Director or his designee is authorized to execute necessary agreements to carry out the initiatives described herein, in the name of the North Central Texas Emergency Communications District.

Section 3. This resolution shall be in effect immediately upon its adoption.

Signed by:

Commissioner Skeet Phillips

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Skeet Phillips
North Central Texas Emergency Communications District
Commissioner, Kaufman County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on June 10, 2026.

DocuSigned by:

Judge Brandon Huckabee

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Brandon Huckabee

North Central Texas Emergency Communications District
Judge, Erath County



Item # 2026-06-04

RESOLUTION AUTHORIZING A CONTRACT WITH SHI GOVERNMENT SOLUTIONS FOR MICROSOFT LICENSING MAINTENANCE SERVICES

WHEREAS, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

WHEREAS, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

WHEREAS, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

WHEREAS, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communication Centers within its 9-1-1 service area; and,

WHEREAS, Microsoft server and database management products are part of the foundational systems supporting District operations and emergency communications infrastructure; and,

WHEREAS, Microsoft licensing maintenance services are available through SHI Government Solutions under the Texas Department of Information Resources Cooperative Contracts Program (DIR) contract DIR-CPO-5237; and,

WHEREAS, staff is recommending a new contract with SHI Government Solutions for Microsoft licensing maintenance services in an amount not to exceed \$250,000; and,

WHEREAS, NCT9-1-1 has complied with State regulations regarding contract and procurement proceedings.

NOW, THEREFORE, BE IT RESOLVED THAT:

Section 1. A contract between NCT9-1-1 and SHI Government Solutions for Microsoft licensing maintenance services in an amount not to exceed \$250,000, be and is hereby approved.

Section 2. The Executive Director or his designee is authorized to execute necessary agreements to carry out the initiatives described herein, in the name of the North Central Texas Emergency Communications District.

Section 3. This resolution shall be in effect immediately upon its adoption.

Signed by:
Commissioner Skeet Phillips
Skeet Phillips
North Central Texas Emergency Communications District
Commissioner, Kaufman County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on June 10, 2026.

DocuSigned by:
Judge Brandon Huckabee
Brandon Huckabee
North Central Texas Emergency Communications District
Judge, Erath County