



NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT

9-1-1 BOARD OF MANAGERS MEETING

Minutes – March 11, 2026
9-1-1 Training Center Room A
600 Six Flags Drive
Arlington, Texas

President Danny Chambers called the meeting of the NCT9-1-1 Board of Managers to order at 12:31 PM on March 11, 2026

Members of the Board Present:

1. Danny Chambers (President) – County Judge, Somervell County
2. Skeet Phillips (Vice-President) – Commissioner, Kaufman County
3. Terry Garrett (Secretary) – Sheriff, Rockwall County
4. Dr. Jene Butler – Deputy Mayor Pro Tem, City of Murphy
5. Patrick Cloutier – Councilmember, City of McKinney
6. Roger Deeds – Sheriff, Hood County
7. Darrell Hale – Commissioner, Collin County
8. Jose Hernandez – Councilmember, City of Seagoville
9. Jeff Hodges – Councilmember, City of Prosper
10. John Patterson – Sheriff, Palo Pinto County
11. Randy Stinson – Commissioner, Ellis County
12. Mike White – Commissioner, Johnson County

Members of the Board Absent:

1. Kerry Crews – Judge (JOP), Hunt County
2. Brandon Huckabee – County Judge, Erath County
3. Cary Mellema – Sheriff, Wise County
4. Paul Paschall – Mayor, Parker County
5. Eddie Perry – Commissioner, Navarro County
6. Michael Schaeffer – Councilmember, City of Allen

Members of NCT9-1-1 Staff Present:

1. Todd Little – NCTCOG/NCT9-1-1 Executive Director
2. Christy Williams – Director of NCT9-1-1
3. Steven Gorena – 9-1-1 Field Support Supervisor
4. Victoria Griffin – 9-1-1 Administrative Assistant
5. Rodger Mann – 9-1-1 Chief Innovation Officer
6. Deborah Orlor – 9-1-1 Technical Project Administrator
7. Hilaria Perez – 9-1-1 Admin Program Coordinator
8. LeAnna Russell – 9-1-1 Data Manager
9. Jessie Shadowens-James – 9-1-1 Chief Administrative Officer
10. Tommy Tran – 9-1-1 Chief Technology Officer

Members of the NCTCOG (Fiscal/Administrative Support) Present:

1. Shala Geer-Smith – NCTCOG Administrative Program Coordinator
2. Ken Kirkpatrick – Counsel for NCT9-1-1
3. Maggie Lira – NCTCOG Controller
4. James Powell – Deputy Counsel for NCT9-1-1
5. Randy Richardson – NCTCOG Director of Administration
6. Megan Short – NCTCOG Fiscal Manager

REGULAR SESSION

Action:

Item 1 Approval of the December 10, 2025, Minutes

President Danny Chambers stated that the minutes to be approved were from the December 10, 2025, Board meeting.

Attachment A

Upon a motion by Sheriff Terry Garrett (seconded by Councilmember Jose Hernandez) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 2 Resolution Endorsing a Contract with RapidDeploy, Inc. (a Motorola Solutions Company) for RadiusPlus and Associated 9-1-1 AI Services

At its December 2025 Board meeting, the Board of Managers authorized a one-year pilot agreement with RapidDeploy, Inc. as part of NCT9-1-1's broader 9-1-1 AI Translation and Transcription pilot initiative in preparation for the upcoming FIFA World Cup. This action authorized staff to implement and evaluate RapidDeploy's RadiusPlus mapping and related AI-enabled capabilities alongside two other pilot vendors in order to measure operational impact, system performance, and overall value to the District.

In subsequent negotiations with RapidDeploy, Inc., NCT9-1-1 staff secured preferential multi-year pricing for up to four additional years (Years 2–5) should the District determine that continuation of services is beneficial following the pilot year. Because RapidDeploy, Inc. was recently acquired, staff determined that securing favorable long-term pricing during the initial negotiation was prudent, as comparable pricing may not be available in the future.

NCT9-1-1 requested Board approval to contract with RapidDeploy, Inc. (a Motorola Solutions Company) for RadiusPlus and Associated 9-1-1 AI Services for a maximum five (5) year term and in an amount not to exceed \$650,000.

Upon a motion by Councilmember Jose Hernandez (seconded by Commissioner Skeet Phillips) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 3 Resolution Supporting a Statewide Wireless 9-1-1 Service Fee Adjustment and Sustainable Funding Model for Next Generation 9-1-1 AI Services

NCT9-1-1, in accordance with requirements outlined in Chapter 772 of the Texas Health and Safety Code, is responsible for providing reliable 9-1-1 service to residents and visitors throughout our region. Emergency Communication Districts do not have authority to levy property taxes and rely solely on state-authorized service fees to fund the operation, cybersecurity protection, maintenance, and modernization

of critical 9-1-1 infrastructure. The fee has remained at \$0.50 per device since 1997, despite significant increases in technology, cybersecurity, and operational costs, as well as the Legislature’s mandate to implement Next Generation 9-1-1 (NG911) statewide by September 2025 without a corresponding long-term funding solution.

In preparation for the 90th Texas Legislative Session, staff suggests the Board formally support a statewide wireless 9-1-1 fee adjustment and sustainable funding model for NG911. Staff also requested member jurisdictions within the NCT9-1-1 service area consider adopting a similar position and prepared a template resolution for distribution. The template is intended to provide a consistent, regionally coordinated approach for member jurisdictions to formally express support for a funding strategy that ensures the continued operation, maintenance, cybersecurity protection, resiliency, and modernization of the regional emergency communications system, including ongoing NG911 enhancements and technology upgrades. Resolutions adopted by member jurisdictions, together with the Board’s formal support, will be utilized to demonstrate broad regional support for a fee adjustment and sustainable 9-1-1 funding to the Legislature.

Attachment B

Upon a motion by Commissioner Mike White (seconded by Sheriff Terry Garrett) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 4 Resolution to Accept and Acknowledge Receipt of the Annual Financial Report for the Fiscal Year Ending September 30, 2025

NCT9-1-1, in accordance with the requirements outlined in Chapter 772 of the Texas Health and Safety Code, is responsible for administering 9-1-1 service within its service area. Section 772.610 requires an annual report to include amount and source of receipts, expenditures, and the results of an audit prepared by an independent certified public accountant. The North Central Texas Council of Governments (NCTCOG), acting as fiscal and administrative agent of the District, procured financial audit services to be completed regarding the District’s fiscal year 2025 fiscal transactions.

NCT9-1-1’s Annual Comprehensive Financial Report, including the single audit report and the accompanying independent auditor’s report for the fiscal year ended September 30, 2025, were presented for acceptance and acknowledgment by the Board of Managers. Representatives from NCTCOG’s independent auditing firm, Patillo Brown & Hill, LLP, were available to review the reports with Board members.

Attachment C

Upon a motion by Commissioner Randy Stinson (seconded by Commissioner Skeet Phillips) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 5 Election of NCT9-1-1 Board of Managers Officers

In accordance with Section 2.6 of the North Central Texas Emergency Communications District (NCT9-1-1) Bylaws, the officers of the Board shall be President, Vice-President, and Secretary, who shall be elected by the Board at the first meeting of each calendar year. Elected officers shall hold office for one (1) year, said term to begin immediately following the aforementioned meeting and continuing until the next election or until such time a replacement has been elected. If both President and Vice-President are absent at any meeting, Board members in attendance shall designate a presiding officer pro tem.

President

- Attend all Board of Managers meetings
- Oversee Board of Managers meetings
- Call special meetings as necessary

Vice-President

- Attend all Board of Managers meetings
- Understand the responsibilities of the Board President and be able to perform these duties in the President's absence

Secretary

- Attend all Board of Managers meetings
- Perform roll call and confirm the presence of a quorum at meetings
- Review Board of Managers minutes

The following individuals have expressed interest in being considered for election to serve as officers for the March 2026 - March 2027 term:

President – Commissioner Skeet Phillips, Kaufman County

Vice-President – Sheriff Terry Garrett, Rockwall County

Secretary – County Judge Brandon Huckabee, Erath County

Upon a motion by Commissioner Randy Stinson (seconded by Council member Jose Hernandez) and by unanimous vote of all members present, the Board approved the resolution as presented.

INFORMATIONAL ITEMS

Item 6 FIFA Update

Steven Gorena presented a FIFA update on behalf of Rodger Mann, covering match dates and durations, high-profile players, and communication support during the games.

Item 7 Quarterly Financial Report

Megan Short presented the Financial Status Report which included the twelve (12) months ending December 2025.

Attachment D

Item 8 Director's Report

Board Service Recognition – Congratulated councilmember Jeff Hodges for 10 years on the Board Committee. Welcomed new Board member councilmember Patrick Cloutier from City of McKinney.

Legislative Update – Informed Board Members that Legislation will be voted this month.

Strategic Visioning 2050 Process –

- 9-1-1 Stakeholder – NCTCOG contracted with Civic Solutions to conduct a Vision 2050 exercise and planning. NCT9-1-1 will receive a separate report as part of this process.
- Building Update – NCT9-1-1 will continue to work with NCTCOG administration and the Regional Police Academy on potential locations, while refining requirements and preparing to engage a broker to explore market conditions, timing, growth plans, and building investment.

Next Generation Core Service Update – NCT9-1-1 is now down to the last three vendors for OSP migration.

Call Handling Equipment – Workstation Utilization – RFP was released the week of the Board Meeting.

Accomplishments – NCT9-1-1 accomplishments and achievements were reviewed for the period of

December 2025 – February 2026.

Attachment E

Quarterly Report – Quarterly reporting for the previous quarter was included in the review.

Attachment F

Attendance – Attendance from the previous Board meetings was included for review.

Attachment G

OTHER BUSINESS

Item 10 Calendar/Future Items

Item 11 Adjourn

The meeting was adjourned at 1:18 PM

Next Meeting: June 10, 2026

