



Item # 2026-03-02

RESOLUTION ENDORSING A CONTRACT WITH RAPIDDEPLOY, INC. (A MOTOROLA SOLUTIONS COMPANY) FOR RADIUS PLUS AND ASSOCIATED 9-1-1 AI SERVICES

WHEREAS, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

WHEREAS, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

WHEREAS, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

WHEREAS, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communications Centers (ECC) within its 9-1-1 service area; and,

WHEREAS, NCT9-1-1 recognizes the incorporation of 9-1-1 Artificial Intelligence (AI) translation and transcription tools can provide critical support to both telecommunicators and 9-1-1 callers; and,

WHEREAS, in December 2025, the Board of Managers approved a one (1) year pilot project to implement and evaluate RapidDeploy's RadiusPlus mapping and related AI-enabled capabilities in order to measure operational impact, system performance, and overall value to the District; and,

WHEREAS, in subsequent negotiations, NCT9-1-1 staff secured preferential multi-year pricing for up to four additional years (Years 2–5) should the District determine that continuation of services is beneficial following the pilot year; and,

WHEREAS, staff is seeking NCT9-1-1 Board of Managers endorsement of the multi-year contract in an amount not to exceed \$810,000; and,

WHEREAS, NCT9-1-1 has complied with State regulations regarding contract and procurement proceedings.

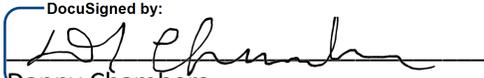
NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:

Section 1. The Board of Managers endorses the contract between NCT9-1-1 and RapidDeploy, Inc. (a Motorola Solutions company) for Radius Plus and Associated 9-1-1 AI Services, for a maximum five (5) year term and in an amount not to exceed \$810,000.

Section 2. The Executive Director or his designee is authorized to execute necessary agreements to carry out the initiatives described herein, in the name of the North Central Texas Emergency Communications District.



Section 3. This resolution shall be in effect immediately upon adoption.

DocuSigned by:

Danny Chambers
North Central Texas Emergency Communications District
Judge, Somervell County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on March 11, 2026.

Signed by:

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Terry Garrett
North Central Texas Emergency Communications District
Sheriff, Rockwall County



Item # 2026-03-03

RESOLUTION SUPPORTING A STATEWIDE WIRELESS 9-1-1 SERVICE FEE ADJUSTMENT AND SUSTAINABLE FUNDING MODEL FOR NEXT GENERATION 9-1-1

WHEREAS, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

WHEREAS, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

WHEREAS, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

WHEREAS, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communications Centers (ECC) within its 9-1-1 service area; and,

WHEREAS, NCT9-1-1 and other Emergency Communication Districts do not have authority to levy property taxes and rely solely on state-authorized service fees to fund the operation, maintenance, cybersecurity protection, and modernization of critical 9-1-1 infrastructure; and,

WHEREAS, the North Central Texas region is projected to grow from approximately 8.7 million residents today to more than 12 million by 2050, placing increasing demands on emergency response systems and the public safety infrastructure that supports local communities; and,

WHEREAS, it is in the best interest of the citizens of North Central Texas to continue to have reliable and dependable access to emergency police, fire, and medical services, and such access depends on maintaining a modern, resilient, and secure 9-1-1 system; and,

WHEREAS, as North Central Texas continues to grow and technology evolves, sustaining a fully funded Next Generation 9 1 1 network is essential to protecting lives, supporting first responders, and safeguarding the long term well being of communities throughout the region; and,

WHEREAS, the statewide wireless 9-1-1 service fee has remained at \$0.50 per device per month since 1997, despite significant increases in technology, cybersecurity, infrastructure, and operational costs over the past three decades; and,

WHEREAS, the Texas Legislature in 2021 mandated the statewide implementation of Next Generation 9-1-1 (NG911) by September 2025, requiring the transition to secure, IP-based emergency communications systems without establishing a corresponding long-term, sustainable funding mechanism; and,

WHEREAS, ensuring the continued operation, maintenance, resiliency, and modernization of the regional 9-1-1 system requires a sustainable funding model that reflects current and future system demands; and,

WHEREAS, it is in the best interest of the NCT9-1-1 and its member jurisdictions to promote regional coordination and unified legislative support for a 9-1-1 fee adjustment and sustainable funding model; and,



WHEREAS, the NCT9-1-1 Board of Managers is supportive of this concept and desires its member jurisdictions to consider supporting the same through adoption of a resolution similar to that provided in Attachment B.

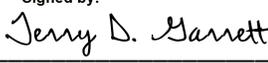
NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:

- Section 1.** The NCT9-1-1 Board of Managers formally expresses its support for a statewide wireless 9-1-1 service fee adjustment and sustainable funding model for Next Generation 9-1-1.
- Section 2.** Staff is encouraged to present, distribute, and communicate this Resolution and its funding approach to interested parties statewide.
- Section 3.** Staff is directed to disseminate the template resolution provided in Attachment B to member jurisdictions within the NCT9-1-1 service area for their consideration and adoption.
- Section 4.** This resolution shall be in effect immediately upon adoption.

DocuSigned by:

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Danny Chambers
North Central Texas Emergency Communications District
Judge, Somervell County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on March 11, 2026.

Signed by:

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Terry Garrett
North Central Texas Emergency Communications District
Sheriff, Rockwall County



Item # 2026-03-04

RESOLUTION TO ACCEPT AND ACKNOWLEDGE RECEIPT OF THE ANNUAL FINANCIAL REPORT FOR THE FISCAL YEAR ENDING SEPTEMBER 30, 2025

WHEREAS, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

WHEREAS, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

WHEREAS, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

WHEREAS, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communication Centers (ECC) within its 9-1-1 service area; and,

WHEREAS, the North Central Texas Council of Governments (NCTCOG), in its capacity as fiscal and administrative agent of NCT9-1-1, prepared an annual report in accordance with Texas Health and Safety Code Chapter 772.610 and procured financial audit services; and,

WHEREAS, the NCT9-1-1 Annual Financial Report, including the single audit report and the accompanying independent auditor's report for fiscal year ended September 30, 2025, is hereby submitted as audited by independent auditing firm Patillo Brown & Hill, LLP.

NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:

Section 1. The NCT9-1-1 Board of Managers accepts and acknowledges receipt of the Annual Comprehensive Financial Report and single audit report for the fiscal year ending September 30, 2025.

Section 2. This resolution shall be in effect immediately upon its adoption.

DocuSigned by:

Danny Chambers
North Central Texas Emergency Communications District
Judge, Somervell County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on March 11, 2026.

Signed by:

Jerry Garrett
North Central Texas Emergency Communications District
Sheriff, Rockwall County