



**North Central Texas Emergency Communications District  
Board of Managers Meeting**

March 11, 2026  
12:30 PM

NCT9-1-1 Offices  
600 Six Flags Drive  
Arlington, Texas  
Centerpoint III, 2<sup>nd</sup> Floor, 9-1-1 Training Room A

REGULAR SESSION

- Call to order time: \_\_\_\_\_
- Welcome and Introductions

PUBLIC COMMENT ON AGENDA ITEMS (Must be physically present)

Members of the public may comment on any item(s) on today’s agenda at this time. If speaking, please announce your name, city of residence, and the agenda item(s) on which you are commenting. A maximum of three (3) minutes is permitted per speaker. At the conclusion of this item, no further opportunities for public comment will be provided for the duration of the meeting.

ACTION ITEMS

1. Approval of the December 10, 2025, Meeting Minutes – President, Danny Chambers
2. Resolution Endorsing a Contract with RapidDeploy, Inc. (a Motorola Solutions Company) for RadiusPlus and Associated 9-1-1 AI Services – Rodger Mann
3. Resolution Supporting a Statewide Wireless 9-1-1 Service Fee Adjustment and Sustainable Funding Model for Next Generation 9-1-1 – Christy Williams
4. Resolution to Accept and Acknowledge Receipt of the Annual Financial Report for Fiscal Year Ending September 30, 2025 – Megan Short
5. Election of NCT9-1-1 Board of Managers Officers – Jessie Shadowens-James

INFORMATIONAL ITEMS

6. FIFA Update – Rodger Mann
7. Quarterly Financial Report – Megan Short



8. Director's Report – Christy Williams

- a. Board Service Recognition
- b. Legislative Update
- c. Strategic Visioning 2050 Process
  - i. 9-1-1 Stakeholders
  - ii. Building Update
- d. Next Generation Core Services Update
- e. Call Handling Equipment – Workstation Utilization
- f. Accomplishments
- g. Quarterly Reporting
- h. Attendance
- i. Additional Items of Community Interest

9. Adjourn

Next Meeting: June 8, 2026

EXECUTIVE SESSION

A closed executive session may be held on any of the above agenda items when legally justified pursuant to Subchapter D of the Texas Open Meetings Act (Texas Government Code Chapter 551).



**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT**

**9-1-1 BOARD OF MANAGERS MEETING**

Minutes – December 10, 2025

9-1-1 Training Center Room A

600 Six Flags Drive

Arlington, Texas

President Danny Chambers called the meeting of the NCT9-1-1 Board of Managers to order at 12:32 PM on December 10, 2025.

**Members of the Board Present:**

1. Danny Chambers (President) – County Judge, Somervell County
2. Skeet Phillips (Vice-President) – Commissioner, Kaufman County
3. Terry Garrett (Secretary) – Sheriff, Rockwall County
4. Roger Deeds – Sheriff, Hood County
5. Richard Franklin – Councilmember, City of McKinney
6. Darrell Hale – Commissioner, Collin County
7. Jose Hernandez – Councilmember, City of Seagoville
8. Jeff Hodges – Councilmember, City of Prosper
9. Brandon Huckabee – County Judge, Erath County
10. John Patterson – Sheriff, Palo Pinto County
11. Michael Schaeffer – Councilmember, City of Allen
12. Randy Stinson – Commissioner, Ellis County
13. Mike White – Commissioner, Johnson County

**Members of the Board Absent:**

1. Dr. Jene Butler – Councilmember, City of Murphy
2. Kerry Crews – Judge (JOP), Hunt County
3. Cary Mellema – Sheriff, Wise County
4. Paul Paschall – Mayor, Parker County
5. Eddie Perry – Commissioner, Navarro County

**Members of NCT9-1-1 Staff Present:**

1. Todd Little – NCTCOG/NCT9-1-1 Executive Director
2. Christy Williams – Director of NCT9-1-1
3. Steven Gorena – 9-1-1 Field Support Supervisor
4. Victoria Griffin – 9-1-1 Administrative Assistant
5. Rodger Mann – 9-1-1 Chief Innovation Officer
6. Kristin McKinney – 9-1-1 Media Coordinator
7. Deborah Orlor – 9-1-1 Temporary Scrum Master
8. Hilaria Perez – 9-1-1 Admin Program Coordinator
9. LeAnna Russell – 9-1-1 Data Manager
10. Jessie Shadowens-James – 9-1-1 Chief Administrative Officer
11. Jason Smith – 9-1-1 Operations Manager
12. Emily Tijerina – 9-1-1 ECC Regional Coordinator
13. Christopher Woodruff – 9-1-1 Systems Administrator

**Members of the NCTCOG (Fiscal/Administrative Support) Present:**

**# 2026-03-01  
Attachment A**

1. Monte Mercer – NCTCOG Deputy Director
2. Shala Geer-Smith – NCTCOG Administrative Program Coordinator
3. Ken Kirkpatrick – Counsel for NCT9-1-1
4. Maggie Lira – NCTCOG Controller
5. James Powell – Deputy Counsel for NCT9-1-1
6. Randy Richardson – NCTCOG Assistant Director of Finance
7. Megan Short – NCTCOG Fiscal Manager
8. Caroline Vandergriff – NCTCOG Public Affairs and Communication Officer

**REGULAR SESSION**

**Action:**

**Item 1 Approval of the September 10, 2025, Minutes**

President Danny Chambers stated that the minutes to be approved were from the September 10, 2025, Board meeting.

Attachment A

Upon a motion by Sheriff Terry Garrett (seconded by Councilmember Richard Franklin) and by unanimous vote of all members present, the Board approved the resolution as presented.

**Item 2 Resolution Adopting Revisions to NCT9-1-1 Policy ADM 2.7: Requesting to Operate as an Emergency Communications Center**

The Board originally approved Policy ADM 2.7, Requesting to Operate as an Emergency Communications Center (ECC), in June 2024 to outline requirements and procedures for Public Agencies seeking to operate a new ECC within the District.

Since adoption, NCT9-1-1 has encountered situations in which private companies have expressed interest in operating as Secondary ECCs. Chapter 772, Subchapter H of the Texas Health and Safety Code establishes requirements for ECC operation, including limitations that prevent ECCs from being owned or operated by for-profit private businesses.

The recommended updates to Policy ADM 2.7 include:

- Explicit clarification that Secondary ECCs must be operated by Public Agencies and cannot be owned or operated by for-profit businesses, per state statute.
- Additional administrative updates to ensure clearer guidance for Public Agencies and alignment with current operational practices.
- Refinements to definitions, required documentation, and process steps to improve clarity and facilitate consistent implementation by staff.

Attachment B

Upon a motion by Commissioner Darrell Hale (seconded by Councilmember Hernandez) and by unanimous vote of all members present, the Board approved the resolution as presented.

**Item 3 Resolution Authorizing Contracts for 9-1-1 AI Translation and Transcription Services # 2026-03-01 Attachment A**

As artificial intelligence (AI) becomes increasingly integrated into everyday technology, NCT9-1-1 has been evaluating how these tools can responsibly support 9-1-1 operations. One focus has been exploring AI solutions that supplement and assist telecommunicators (TCs) in their work. Real-time AI translation and transcription of 9-1-1 calls is one such technology that can provide critical support for both the caller and the TC. NCT9-1-1 partnered with the North Central Texas Council of Governments' (NCTCOG) cooperative purchasing program, TXShare, to complete a competitive procurement process (RFP #2025-093). The following service categories were evaluated and procured as part of the process: Artificial Intelligence (AI) Language Translation for 9-1-1, Artificial Intelligence (AI) Language Transcription for 9-1-1, Artificial Intelligence (AI) Quality Control for 9-1-1, and any additional 9-1-1 AI services not explicitly referenced by the RFP.

NCT9-1-1 requested Board approval to contract with GovWorx, Inc., Invictus Apps Inc (dba Prepared) and RapidDeploy, Inc. for maximum one (1) year terms and in a cumulative amount not to exceed \$300,000.

Upon a motion by Commissioner Skeet Phillips (seconded by Commissioner Darrell Hale) and by unanimous vote of all members present, the Board approved the resolution as presented.

**Item 4 Resolution Authorizing a Contract with CyraCom International, Inc. for Live Human Interpretation Services**

Human interpretation of 9-1-1 calls is essential because trained interpreters can accurately understand and relay critical information when a caller does not speak English fluently. This service will remain a core component of our operations while we pilot new translation technologies, ensuring telecommunicators have the time and support needed to become comfortable with emerging tools while maintaining the high-quality service our callers depend on.

NCT9-1-1 requested Board approval to amend the FY 2026 contract with CyraCom International, Inc. in an amount not to exceed \$200,000.

Upon a motion by Councilmember Jose Hernandez (seconded by Councilmember Richard Franklin) and by unanimous vote of all members present, the Board approved the resolution as presented.

**INFORMATIONAL ITEMS**

**Item 5 Quarterly Financial Report**

Megan Short presented the Financial Status Report which included the twelve months ending September 2025.

Attachment C

**Item 6 Overview of County Endorsement Strategy for Fee Increase Initiative**

LeAnna Russell provided an overview of the need to evaluate adjustments to the current 9-1-1 fee structure. She noted that the existing fee was established more than thirty (30) years ago and has not been modified since that time. She also explained that the transition to Next Generation Core Services (NGCS) has significantly increased costs and shifted many technology services toward a software-as-a-service (SaaS) model, which requires ongoing subscription payments for the life of the system. Staff indicated that a template resolution will be brought to the Board for consideration, which, if approved, would be provided to member counties and cities for adoption.

LeAnna Russell reported that the statute only allows transferring emergency requests to private entities with board and jurisdiction approval, this allows the board approval for ECCs to bring any future service provider changes to their approval.

**Item 8 FIFA Update**

Rodger Mann presented a FIFA update, including how many games will be played in the Metroplex and which teams will participate.

**Item 9 Director’s Report**

Staff Service Awards – NCT9-1-1 celebrated the anniversaries of Kristin Mckinney, Chris Woodruff, as well as Jessie Shadowens-James.

**Attachment D**

Positions Up for Appointment/Reappointment – The following Positions require appointment/reappointment prior to the March 2026 meeting.

City of McKinney	Dallas County Cities	Hunt County
City of Murphy	Ellis County	Navarro County
City of Prosper	Hood County	Parker County

Meeting Dates for Calendar Year 2026 – The Board agreed to the following meeting dates for 2026.

- March 11, 2026
- June 10, 2026
- September 9, 2026
- December 9, 2026

2025 Early Adopter Summit – A summary of the 2025 Early Adopter Summit was provided, where public safety agencies and technology partners shared insights on implementing next-generation 9-1-1 technologies and innovative practices.

2026 9-1-1 Gala – The Board was briefed about the 2026 event to recognize telecommunicators.

Building Updates – The Board was made aware that the process has started to locate a building for NCT9-1-1. As critical infrastructure, this change is necessary.

Next Generation Core Services Update

Accomplishments

**Attachment E**

Quarterly Reporting – Quarterly reporting for the previous quarter was included for review.

**Attachment F**

Board Attendance – Attendance from the previous Board meetings was included for review.

**Attachment G**

**OTHER BUSINESS**

**# 2026-03-01  
Attachment A**

**Item 10          Calendar/Future Items**

**Item 11          Adjourn**

Upon a motion by Commissioner Skeet Phillips (seconded by County Judge Brandon Huckabee) and by unanimous vote of all members present, the meeting was adjourned at 1:41 PM.

Next Meeting: March 11, 2026



**North Central Texas Emergency Communications District**

**Item # 2026-03-02**

Meeting Date: March 11, 2026

Submitted By: Rodger Mann  
Chief Innovation Officer

Item Title: Resolution Endorsing a Contract with RapidDeploy, Inc. (a Motorola Solutions Company) for Radius Plus and Associated 9-1-1 AI Services

At its December 2025 Board meeting, the Board of Managers authorized a one-year pilot agreement with RapidDeploy, Inc. as part of NCT9-1-1's broader 9-1-1 AI Translation and Transcription pilot initiative in preparation for the upcoming FIFA World Cup. This action authorized staff to implement and evaluate RapidDeploy's Radius Plus mapping and related AI-enabled capabilities alongside two other pilot vendors in order to measure operational impact, system performance, and overall value to the District.

In subsequent negotiations with RapidDeploy, Inc., NCT9-1-1 staff secured preferential multi-year pricing for up to four additional years (Years 2–5) should the District determine that continuation of services is beneficial following the pilot year. Because RapidDeploy, Inc. was recently acquired, staff determined that securing favorable long-term pricing during the initial negotiation was prudent, as comparable pricing may not be available in the future.

Staff proceeded to execute the multi-year contract with terms that preserve flexibility and protect the District from potential future price increases.

At this time, staff is seeking endorsement of the contract with RapidDeploy, Inc. (a Motorola Solutions Company) for Radius Plus and Associated 9-1-1 AI Services for a maximum five (5) year term and in an amount not to exceed \$810,000.

I will be available to answer any questions at the Board meeting.



**RESOLUTION ENDORSING A CONTRACT WITH RAPIDDEPLOY, INC. (A MOTOROLA SOLUTIONS COMPANY) FOR RADIUS PLUS AND ASSOCIATED 9-1-1 AI SERVICES**

**WHEREAS**, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

**WHEREAS**, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

**WHEREAS**, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

**WHEREAS**, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communications Centers (ECC) within its 9-1-1 service area; and,

**WHEREAS**, NCT9-1-1 recognizes the incorporation of 9-1-1 Artificial Intelligence (AI) translation and transcription tools can provide critical support to both telecommunicators and 9-1-1 callers; and,

**WHEREAS**, in December 2025, the Board of Managers approved a one (1) year pilot project to implement and evaluate RapidDeploy’s Radius Plus mapping and related AI-enabled capabilities in order to measure operational impact, system performance, and overall value to the District; and,

**WHEREAS**, in subsequent negotiations, NCT9-1-1 staff secured preferential multi-year pricing for up to four additional years (Years 2–5) should the District determine that continuation of services is beneficial following the pilot year; and,

**WHEREAS**, staff is seeking NCT9-1-1 Board of Managers endorsement of the multi-year contract in an amount not to exceed \$810,000; and,

**WHEREAS**, NCT9-1-1 has complied with State regulations regarding contract and procurement proceedings.

**NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:**

**Section 1.** The Board of Managers endorses the contract between NCT9-1-1 and RapidDeploy, Inc. (a Motorola Solutions company) for Radius Plus and Associated 9-1-1 AI Services, for a maximum five (5) year term and in an amount not to exceed \$810,000.

**Section 2.** The Executive Director or his designee is authorized to execute necessary agreements to carry out the initiatives described herein, in the name of the North Central Texas Emergency Communications District.



**Section 3.** This resolution shall be in effect immediately upon adoption.

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Danny Chambers  
North Central Texas Emergency Communications District  
Judge, Somervell County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on March 11, 2026.

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Terry Garrett  
North Central Texas Emergency Communications District  
Sheriff, Rockwall County



**North Central Texas Emergency Communications District**

**Item # 2026-03-03**

Meeting Date: March 11, 2026

Submitted By: Christy Williams  
Director of NCT9-1-1

Item Title: Resolution Supporting a Statewide Wireless 9-1-1 Service Fee Adjustment and Sustainable Funding Model for Next Generation 9-1-1

The North Central Texas Emergency Communications District (NCT9-1-1), operating under Texas Health & Safety Code Chapter 772, is responsible for providing reliable 9-1-1 service to residents and visitors throughout our region. Emergency Communication Districts do not have authority to levy property taxes and rely solely on state-authorized service fees to fund the operation, cybersecurity protection, maintenance, and modernization of critical 9-1-1 infrastructure. The fee has remained at \$0.50 per device since 1997, despite significant increases in technology, cybersecurity, and operational costs, as well as the Legislature’s mandate to implement Next Generation 9-1-1 (NG911) statewide by September 2025 without a corresponding long-term funding solution.

In preparation for the 90<sup>th</sup> Texas Legislative Session, staff suggests the Board formally support a statewide wireless 9-1-1 fee adjustment and sustainable funding model for NG911. Staff also recommends the Board request member jurisdictions within the NCT9-1-1 service area consider adopting a similar position and has prepared a template resolution for distribution as Attachment 1. The template is intended to provide a consistent, regionally coordinated approach for member jurisdictions to formally express support for a funding strategy that ensures the continued operation, maintenance, cybersecurity protection, resiliency, and modernization of the regional emergency communications system, including ongoing NG911 enhancements and technology upgrades. Resolutions adopted by member jurisdictions, together with the Board’s formal support, will be utilized to demonstrate broad regional support for a fee adjustment and sustainable 9-1-1 funding to the Legislature.

I will be available to answer any questions at the Board meeting.



Item # 2026-03-03

**RESOLUTION SUPPORTING A STATEWIDE WIRELESS 9-1-1 SERVICE FEE ADJUSTMENT AND SUSTAINABLE FUNDING MODEL FOR NEXT GENERATION 9-1-1**

**WHEREAS**, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

**WHEREAS**, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

**WHEREAS**, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

**WHEREAS**, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communications Centers (ECC) within its 9-1-1 service area; and,

**WHEREAS**, NCT9-1-1 and other Emergency Communication Districts do not have authority to levy property taxes and rely solely on state-authorized service fees to fund the operation, maintenance, cybersecurity protection, and modernization of critical 9-1-1 infrastructure; and,

**WHEREAS**, the North Central Texas region is projected to grow from approximately 8.7 million residents today to more than 12 million by 2050, placing increasing demands on emergency response systems and the public safety infrastructure that supports local communities; and,

**WHEREAS**, it is in the best interest of the citizens of North Central Texas to continue to have reliable and dependable access to emergency police, fire, and medical services, and such access depends on maintaining a modern, resilient, and secure 9 1 1 system; and,

**WHEREAS**, as North Central Texas continues to grow and technology evolves, sustaining a fully funded Next Generation 9 1 1 network is essential to protecting lives, supporting first responders, and safeguarding the long term well being of communities throughout the region; and,

**WHEREAS**, the statewide wireless 9-1-1 service fee has remained at \$0.50 per device per month since 1997, despite significant increases in technology, cybersecurity, infrastructure, and operational costs over the past three decades; and,

**WHEREAS**, the Texas Legislature in 2021 mandated the statewide implementation of Next Generation 9-1-1 (NG911) by September 2025, requiring the transition to secure, IP-based emergency communications systems without establishing a corresponding long-term, sustainable funding mechanism; and,

**WHEREAS**, ensuring the continued operation, maintenance, resiliency, and modernization of the regional 9-1-1 system requires a sustainable funding model that reflects current and future system demands; and,

**WHEREAS**, it is in the best interest of the NCT9-1-1 and its member jurisdictions to promote regional coordination and unified legislative support for a 9-1-1 fee adjustment and sustainable funding model; and,



**WHEREAS**, the NCT9-1-1 Board of Managers is supportive of this concept and desires its member jurisdictions to consider supporting the same through adoption of a resolution similar to that provided in Attachment 1.

**NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:**

- Section 1.** The NCT9-1-1 Board of Managers formally expresses its support for a statewide wireless 9-1-1 service fee adjustment and sustainable funding model for Next Generation 9-1-1.
- Section 2.** Staff is encouraged to present, distribute, and communicate this Resolution and its funding approach to interested parties statewide..
- Section 3.** Staff is directed to disseminate the template resolution provided in Attachment 1 to member jurisdictions within the NCT9-1-1 service area for their consideration and adoption
- Section 4.** This resolution shall be in effect immediately upon adoption.

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Danny Chambers  
North Central Texas Emergency Communications District  
Judge, Somervell County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on March 11, 2026.

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Terry Garrett  
North Central Texas Emergency Communications District  
Sheriff, Rockwall County

RESOLUTION NO. \_\_\_\_\_

**A RESOLUTION OF THE [CITY COUNCIL / COMMISSIONERS COURT] OF [CITY / COUNTY NAME], TEXAS, SUPPORTING A STATEWIDE WIRELESS 9-1-1 SERVICE FEE ADJUSTMENT AND SUSTAINABLE FUNDING MODEL FOR NEXT GENERATION 9-1-1**

**WHEREAS**, the North Central Texas region is projected to grow from approximately 8.7 million residents today to more than 12 million by 2050, placing increasing demands on emergency response systems and the public safety infrastructure that supports local communities; and,

**WHEREAS**, it is in the best interest of the citizens of North Central Texas to continue to have reliable and dependable access to emergency police, fire, and medical services, and such access depends on maintaining a modern, resilient, and secure 9-1-1 system; and,

**WHEREAS**, as North Central Texas continues to grow and technology evolves, sustaining a fully funded Next Generation 9-1-1 network is essential to protecting lives, supporting first responders, and safeguarding the long-term well-being of communities throughout the region; and,

**WHEREAS**, the North Central Texas Emergency Communications District (NCT9-1-1) operates pursuant to Texas Health & Safety Code Chapter 772 to provide regional 9-1-1 emergency communications services for residents and visitors within its service area; and,

**WHEREAS**, the statewide wireless 9-1-1 service fee has remained at \$0.50 per device per month since its' inception 1997, nearly thirty years without adjustment, resulting in an outdated and increasingly unsustainable funding model; and,

**WHEREAS**, Emergency Communication Districts do not have authority to levy property taxes and rely solely on state-authorized service fees to fund essential emergency communications infrastructure, network operations, cybersecurity protections, and system modernization; and,

**WHEREAS**, the Texas Legislature in 2021 mandated implementation of Next Generation 9-1-1 (NG911) statewide by September 2025, requiring the transition from legacy analog systems to secure, IP-based networks capable of routing voice, text, data, and other multimedia communications; and,

**WHEREAS**, NCT9-1-1 successfully met the mandated deployment requirements for NG911 at the time such mandate was issued; however, a long-term, sustainable funding mechanism to support its ongoing operation, cybersecurity requirements, redundancy, and lifecycle replacement costs has not yet been established; and,

**WHEREAS**, underfunding the 9-1-1 system jeopardizes public safety by threatening the security, reliability, resiliency, and timeliness of emergency response services for all residents and visitors in the NCT9-1-1 service area; and,

**WHEREAS**, most states have increased their 9-1-1 fees to reflect modern operational realities, with only a small minority of states maintaining fees at \$0.50 per month or less, and many charging significantly higher amounts; and,

**WHEREAS**, a 2024 statewide survey found significant statewide support for increasing the wireless 9-1-1 fee, demonstrating broad public recognition of the importance of sustaining emergency communications services; and,

**WHEREAS**, ensuring that Texas 9-1-1 systems remain reliable, secure, modern, and capable of handling voice, text, and multimedia emergency communications is essential to protecting lives and property in all communities.

**NOW, THEREFORE, BE IT RESOLVED THAT the [City Council / Commissioners Court] of [City / County Name], Texas:**

**Section 1.** Expresses its support for legislative action to adjust the statewide wireless 9-1-1 service fee to a level that reflects the true cost of providing resilient, Next Generation 9-1-1 services and provides an ongoing automatic methodology for adjustment based on the Consumer Price Index (CPI).

**Section 2.** Supports establishment of a sustainable, long-term funding model to ensure continued operation, cybersecurity protection, redundancy, and modernization of Texas 9-1-1 systems.

**Section 3.** Directs that a copy of this Resolution be transmitted to the North Central Texas Emergency Communications District, the Governor of Texas, the Lieutenant Governor, the Speaker of the Texas House of Representatives, and members of the Texas Legislature representing this jurisdiction.



**North Central Texas Emergency Communications District**

**Item # 2026-03-04**

Meeting Date: March 11, 2026

Submitted By: Megan Short  
NCTCOG Fiscal Manager

Item Title: Resolution to Accept and Acknowledge Receipt of the Annual Financial Report for Fiscal Year Ending September 30, 2025

NCT9-1-1, in accordance with requirements outlined in Chapter 772 of the Texas Health and Safety Code, is responsible for administering 9-1-1 service within its service area. Section 772.610 requires an annual report to include amount and source of receipts, expenditures, and the results of an audit prepared by an independent certified public accountant. The North Central Texas Council of Governments (NCTCOG), acting as fiscal and administrative agent of the District, procured financial audit services to be completed regarding the District's fiscal year 2025 fiscal transactions.

NCT9-1-1's Annual Comprehensive Financial Report, including the single audit report and the accompanying independent auditor's report for the fiscal year ended September 30, 2025, are presented for acceptance and acknowledgment by the District's Board of Managers. Representatives from NCTCOG's independent auditing firm, Pattillo, Brown & Hill, will be available to review the reports with Board members.

I will provide a brief presentation and be available to answer any questions at the Board meeting.



Item # 2026-03-04

**RESOLUTION TO ACCEPT AND ACKNOWLEDGE RECEIPT OF THE ANNUAL FINANCIAL REPORT  
FOR THE FISCAL YEAR ENDING SEPTEMBER 30, 2025**

**WHEREAS**, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

**WHEREAS**, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

**WHEREAS**, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

**WHEREAS**, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communication Centers (ECC) within its 9-1-1 service area; and,

**WHEREAS**, the North Central Texas Council of Governments (NCTCOG), in its capacity as fiscal and administrative agent of NCT9-1-1, prepared an annual report in accordance with Texas Health and Safety Code Chapter 772.610 and procured financial audit services; and,

**WHEREAS**, the NCT9-1-1 Annual Financial Report, including the single audit report and the accompanying independent auditor's report for fiscal year ended September 30, 2025, is hereby submitted as audited by independent auditing firm Patillo Brown & Hill, LLP.

**NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:**

**Section 1.** The NCT9-1-1 Board of Managers accepts and acknowledges receipt of the Annual Comprehensive Financial Report and single audit report for the fiscal year ending September 30, 2025.

**Section 2.** This resolution shall be in effect immediately upon its adoption.

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Danny Chambers  
North Central Texas Emergency Communications District  
Judge, Somervell County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on March 11, 2026.

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Terry Garrett  
North Central Texas Emergency Communications District  
Sheriff, Rockwall County

# ANNUAL COMPREHENSIVE FINANCIAL REPORT

FISCAL YEAR ENDED SEPTEMBER 30, 2025



**North Central Texas  
Emergency Communications District  
(A Component Unit of the North Central Texas Council of  
Governments)  
Arlington, Texas**

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS  
DISTRICT**

(A Component Unit of the North Central Texas Council of Governments)

**ANNUAL COMPREHENSIVE FINANCIAL REPORT  
FOR THE FISCAL YEAR ENDED SEPTEMBER 30, 2025**

**Executive Director**  
Todd Little



**Deputy Executive Director**  
Monte Mercer, CPA  
**9-1-1 Program Director**  
Christy Williams

***PREPARED BY***  
***NORTH CENTRAL TEXAS COUNCIL OF GOVERNMENTS***  
***DEPARTMENT OF ADMINISTRATION***

Randy Richardson, CPA, Director of Administration  
Margaret Lira, CPA, Controller  
Megan Short, CPA, Fiscal Manager

## NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT

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# INTRODUCTORY SECTION



**North Central Texas  
Emergency Communications District**



The Board of Managers  
North Central Texas Emergency Communications District  
Arlington, Texas

March 11, 2026

Members of the Board of Managers:

The Annual Comprehensive Financial Report of the North Central Texas Emergency Communications District (NCT9-1-1, 'the District') for the fiscal year ended September 30, 2025, is hereby submitted. This report was prepared for the District by the North Central Texas Council of Governments (the NCTCOG) Department of Administration as Fiscal Agent for the District. The District is presented as a discretely presented component unit of the NCTCOG Annual Comprehensive Financial Report (ACFR). Responsibility for both the accuracy of the data and the completeness and fairness of the presentation, including all disclosures, rests with the NCTCOG's Administration management. To the best of our knowledge and belief, the enclosed data is accurate in all material respects and is organized in a manner designed to fairly present the financial position and results of operations of the District as measured by the financial activity of its General Fund and Special Revenue Fund. We believe that all disclosures necessary to enable the reader to gain the maximum understanding of the District's financial affairs have been included.

The Annual Comprehensive Financial Report includes the Management Discussion and Analysis (MD&A) within the financial section immediately following the independent auditor's report. The MD&A is a narrative introduction, overview, and analysis to accompany the basic financial statements. This letter of transmittal is designed to complement the MD&A and should be read in conjunction with it.

The Financial Section described above is prepared in accordance with Generally Accepted Accounting Principles (GAAP) for governments as prescribed by the Governmental Accounting Standards Board (GASB) and other professional associations as applicable.

### **Organizational Profile**

The District was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84<sup>th</sup> Legislature, through passage of resolutions by County Commissioners Courts and City Councils within the District service area. The District began operations on December 3, 2018.

Texas Health and Safety Code Sec. 772.609 established that the North Central Texas Council of Governments (NCTCOG, COG or Agency) shall be the fiscal and administrative agent on behalf of the District. District bylaws Article IV Administration 4.1 states the Executive Director of the North Central Texas Council of Governments (NCTCOG) shall serve as the Executive Director of the District and be

empowered to employ and compensate professional staff to perform duties of the District, which shall remain employees of the North Central Texas Council of Governments for all purposes.

The District is a political subdivision of the State of Texas. Its purpose is to carry out essential governmental functions related to the provisioning of emergency communications services. The District is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communication Centers (ECC) within its 9-1-1 service area.

The District service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer.

The District is governed by a Board of Managers (Board), consisting of elected officials. Each member county may have one Board member, with the exception of the largest county by population. The Board may be comprised of a maximum of 19 members.

The County Judge of each member county has responsibility to notify the District of their Board member appointment, except that each member city in Collin County with a ECC shall be responsible for notifying of its Board member's appointment and the member cities in Dallas County shall be responsible for mutually agreeing to and notifying of their Board member's appointment. Each Board member's term of office is two years. Terms are staggered with half of the initial Board serving a one-year initial term.

### **Economic Condition and Outlook**

The District's regional population increased by approximately 88,562 (4.22%) persons during 2025 for a July 2025 total estimated population of 2.2 million.

The overall State population increased by 0.9%.

### **District Current Year Accomplishments and Next Years Outlook**

The North Central Texas Emergency Communications District (NCT9-1-1) is pleased to present an overview of our program's major initiatives and successes. Through strategic planning, technological advancements, and collaborative efforts, NCT9-1-1 has made significant progress in enhancing the effectiveness and efficiency of our operations and 9-1-1 in our region.

### **Strategic Leadership & Partnerships**

NCT9-1-1 continued to collaborate at the state and national level to advance emergency communications.

- Launched a regional interoperability subcommittee in preparation for the 2026 FIFA World Cup, including collaboration with Tarrant County, Denton County, Dallas, Arlington, and CSEC.
- Hosted technical showcase sessions with regional agencies to evaluate interoperability solutions.
- Partnered with federal and state agencies (NTIA, NASNA, CSEC) on NGCS transitions, AI in 9-1-1, and innovation initiatives.
- Presented at major events including CalNENA, MECDA, AI in 9-1-1 Symposium, and national panels on Z-Axis, AI, and TERT deployments.
- Submitted the Safe Streets for All (SS4A) Grant, proposing mobile applications for first responder safety and quicker incident clearance.

### **Community Engagement & Public Education**

Our staff remained committed to educating the public about 9-1-1 services and supporting local communities.

- Hosted booths at the UNT Job Fair (Dallas), Decatur PD National Night Out, Weatherford ISD Career Fair, Terrell Community Engagement Event, Rhome Public Education Day, and the RPA 5K/10K event, where staff also competed and placed in races.
- Participated in career and community events including the quarterly North Texas PIO group meeting, city fairs, and school presentations.
- Led seasonal public education campaigns: “Know Your Location,” a Back-to-School supply drive (collecting 5,000 items), and a teaching kids about 9-1-1 toolkit for parents.
- Partnered with schools to celebrate first responders through the First Responder Mural Program. Ceremonies were held in Bridgeport and Italy, TX, displaying student artwork honoring public safety professionals.
- Produced new public service announcements and recruitment videos, distributed via web and social media, to encourage careers in 9-1-1.
- Hosted the annual 9-1-1 Awards Gala, recognizing excellence among telecommunicators and ECCs across the region.
- Supported school programs and city council engagements through presentations and public displays.

### **Professional Development, Training & Staff Support**

NCT9-1-1 invested in staff and regional training to strengthen operations, improve wellness, and grow future leaders.

- Hosted multiple Regional Telecommunicator Academies (RTA #018 & #019), graduating over 30 licensed telecommunicators from dozens of ECCs.
- Hosted training programs including:
  - Regional Telecommunicator Academy (2).
  - Basic Telecommunicator Licensing Course.
  - CPR: Adult, Child, Infant, AED (10) training and recertification courses.
  - Spanish for Telecommunicators.
  - Communications Training Officer course
  - TERT Basic Awareness (5) and Team Leader (5) courses in partnership with Tarrant County.
  - The Team Leadership Approach: Igniting a Morale-Driven Mindset
  - Protect 9-1-1 and Moral Injury (Mental Health Training Class)
  - Call Handling Equipment (CHE) (10)
  - TDD/TTY/RTT (10)
  - CISM Basic Individual and Group Crisis Intervention (1)
- Created the ECC Professional Development Program, offering reimbursement opportunities for ECCs attending outside training.
- Hosted quarterly ECC Supervisor Meetings and TAG Team gatherings to strengthen regional collaboration.
- Delivered CARES Team activities such as wellness events, canine therapy visits, team-building workshops, and leadership book studies.
- Engaged in major conferences including APCO International, NENA, IWCE, the Women’s Leadership Symposium, TCOLE, First Responder Conference, ESRI User Conference, and Motorola Summit, with several staff members also presenting at national events on AI in 9-1-1, Z-Axis technology, and interoperability planning for FIFA 2026.

- Completed professional certifications, including the PSRA Public Affairs program and Project Management coursework toward certification.

### **Technology & Infrastructure**

The Technology Team and partners delivered significant upgrades to keep the 9-1-1 network reliable, modern, and secure.

- Replaced firewalls at both data centers (completed twice within the year for resiliency).
- Completed SD-WAN deployments, replacing legacy systems with modern IP-based connectivity.
- Transitioned ECCs from legacy selective routers to the NGCS platform, now supporting Real-Time Text (RTT) and wireless VoIP integration.
- Migrated a carrier's traffic onto NGCS, fully enabling RTT.
- Conducted back-to-back system upgrades (Release 20 → Release 24).
- Completed ATP (Acceptance Testing Plan) of core and remote ECCs, with initial deployments at four sites.
- Implemented new internal firewalls to support higher bandwidth, introduced centralized management tools, and deployed load balancers for ECC-level routing.
- Introduced automation enhancements for ticketing, password management, and system health checks.
- Tested and piloted new technology solutions.
- Supported ECC building moves and remodels in Decatur, Parker County, and Midlothian — relocating call-handling equipment without interrupting 9-1-1 service.

### **GIS & Mapping Advancements**

Our GIS Team played a vital role in supporting location accuracy and preparing for NGCS requirements.

- Completed major schema changes to align with NGCS, and hosted data provider meetings to guide county partners.
- Attended the GeoSpatial Leadership Academy and presented at Texas Alliance Operations Meetings.
- Resolved complex issues such as database connections for Somervell County and revamped the Weatherford ETL Tool to support schema updates.
- Implemented new GIS enterprise upgrades (11.x+) and updated servers to latest versions.
- Partnered with Operations to implement new features in our mapping software, including turn-by-turn directions and floor filtering.
- Completed 3D/Z-Axis testing at multiple ECCs, providing enhanced mapping for dispatchers.

### **Unmanned Aircraft Systems (UAS) & Innovation**

The Strategic Services Team advanced drone operations for training, public education, and public safety.

- Led UAS flights for the Cleburne Christmas Parade, Dallas-Fort Worth growth corridor imaging, and microwave tower inspections across all quadrants of the region.
- Expanded program readiness with FAA registrations, insurance, and flight training for new drones.
- Partnered with high schools and universities to introduce students to UAS applications in public safety and STEM careers.
- Supported the Drone as a First Responder (DFR) Program research visit at Prosper PD.
- Completed annual tower inspection flights and began refining program expectations and objectives to expand capabilities.

### **Administration, Reporting & Recognition**

Our staff continued to ensure compliance, accountability, and recognition for excellence.

- Submitted all required state and federal reports, including NG911 Fund Reports, Prop 8 filings, annual PUC CLEC report, and Governor’s Goal reporting — all accepted.
- Obligated NG911 grant funding within required timelines, ensuring financial compliance.
- Implemented automated invoice approval workflows to improve transparency in financial processes.
- Rolled out a new departmental purchasing card request process to simplify approvals.
- Recognized staff through PRIDE Awards and supported professional association leadership roles.
- Delivered appreciation gifts to ECCs during National Public Safety Telecommunicators Week, thanking them for their critical service.

### **Factors Affecting Financial Condition**

NCTCOG is the fiscal and administrative agent for the District, in accordance with Sec. 772.609 of the Health and Safety Code. As the Fiscal Agent, the District utilizes NCTCOG financial systems. As a recipient of federal, state, and local government financial assistance, NCTCOG is responsible for ensuring that adequate internal controls are in place to ensure compliance with applicable laws and regulations related to those programs. Internal controls are subject to periodic evaluation by management. NCTCOG staff continues to evaluate internal controls and implement recommendations to strengthen controls and minimize risk.

In developing and evaluating the Council’s accounting system, consideration is given to the adequacy of internal control. Internal control is designed to provide reasonable, but not absolute, assurance regarding: (1) the safeguarding of assets against loss from unauthorized use or disposition; and (2) the reliability of financial records for preparing financial statements and maintaining accountability or assets. The concept of reasonable assurance recognized that (1) the cost of a control should not exceed the benefits likely to be derived; and (2) the evaluation of costs and benefits requires estimates and judgments by management. All internal control evaluations occur within the above framework. It is believed that NCTCOG’s internal controls adequately safeguard assets and provide reasonable assurance of proper recording of financial transactions.

The District's annual budget is a management tool that assists in analyzing financial activities during the fiscal year. The annual budget is reviewed and adopted by the Board of Managers prior to the beginning of the fiscal year. The approved annual budget is used as a control device for the General Fund. The District’s fiscal year 2025 budget is funded with expected collections from Wireless and Landline emergency communications fees collected from telephone providers in the District’s operating area. Additionally, in June 2024, the Board of Managers approved acceptance and utilization of Constitutional Proposition 8 funding from the Commission on State Emergency Communications (CSEC). Opportunities for any new funding will be presented to the Board of Managers for consideration.

### **Other Information**

#### ***Independent Audit***

NCTCOG, as fiscal and administrative agent for the District, is responsible for the arrangement of an independent audit of the District’s financial records as part of the NCTCOG audit in accordance with generally accepted auditing standards. NCTCOG is required by its bylaws to have an annual audit comprised of the fiscal records, and all transactions by a certified public accountant selected by and

responsible to NCTCOG's Executive Board. In conjunction with the NCTCOG annual independent audit, a separate and distinct audit report is completed by the selected NCTCOG audit firm for the District financial transactions. Pattillo, Brown & Hill, LLP was selected and awarded a five (5) year contract to perform the NCTCOG financial audits beginning in Fiscal Year 2023.

### *Acknowledgments*

The preparation of this report could not have been accomplished without the efficient and dedicated services of the District staff. Appreciation is expressed to those who assisted and contributed to its preparation. The Board of Managers is also commended for their interest and support in planning and conducting the financial operations of the District in a responsible and progressive manner.

Acknowledgment is also given to the representatives of Pattillo, Brown & Hill, LLP for their invaluable assistance in producing the final document.

Signed by:

*Todd Little*

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Todd Little  
Executive Director

Signed by:

*Monte Mercer*

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Monte Mercer, CPA  
Deputy Executive Director

Signed by:

*Jessie Shadowens-James*

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Jessie Shadowens-James  
9-1-1 Chief Administrative Officer

DocuSigned by:

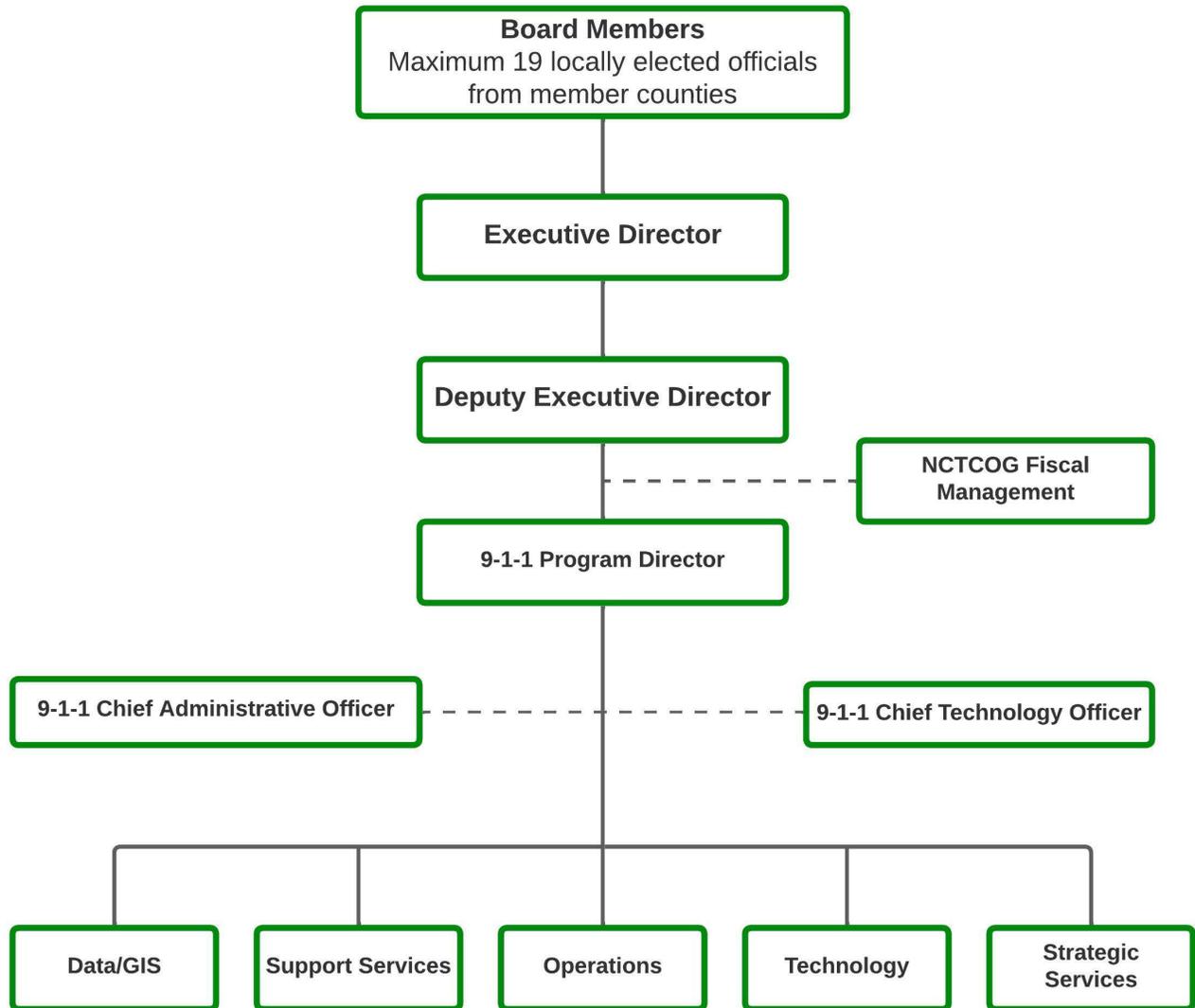
*Randy Richardson*

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Randy Richardson, CPA  
NCTCOG Director of Administration

### Organizational Chart

### North Central Texas Emergency Communications District



**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
2025 – 2026 BOARD OF MANAGERS**

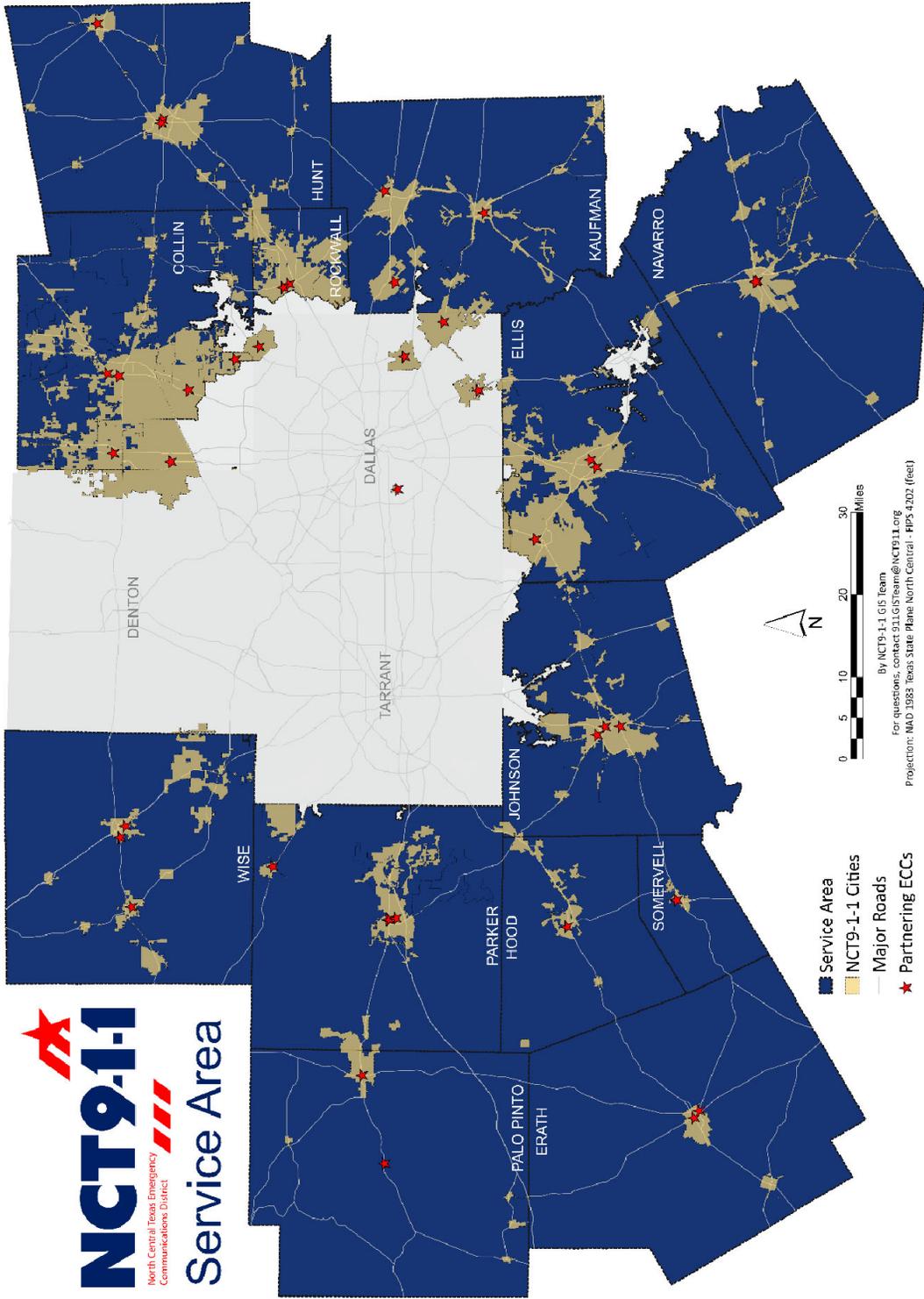
<b><u>Board President</u></b> Judge Danny Chambers Somervell County	
<b><u>Board Vice-President</u></b> Commissioner Skeet Phillips Kaufman County	<b><u>Board Secretary</u></b> Sheriff Terry Garrett Rockwall County

**MEMBERS**

Commissioner Darrell Hale Collin County	Sheriff John Patterson Palo Pinto County
Commissioner Randy Stinson Ellis County	Sheriff Cary Mellema Wise County
Judge Brandon Huckabee Erath County	Councilmember Michael Schaeffer City of Allen
Sheriff Roger Deeds Hood County	Councilmember Richard Franklin City of McKinney
Judge Kerry Crews Hunt County	Councilmember Dr. Jene' Butler City of Murphy
Commissioner Mike White Johnson County	Councilmember Jeff Hodges City of Prosper
Commissioner Eddie Perry Navarro County	Councilmember Jose Hernandez Dallas County Cities Representative (City of Seagoville)
Mayor Paul Paschall Parker County	Vacant City of Frisco

**District Management Staff**

Executive Director Todd Little	Deputy Executive Director Monte Mercer	9-1-1 Program Director Christy Williams
9-1-1 Chief Administrative Officer/ Strategic Services Jessie Shadowens-James	Innovation Rodger Mann	Data/GIS LeAnna Russell
9-1-1 Chief Technology Officer Tommy Tran	Technology – Field Support Services Steven Gorena	Operations Jason Smith
Support Services Hilaria Perez	NCTCOG Fiscal Management Megan Short	



# FINANCIAL SECTION



**North Central Texas  
Emergency Communications District**



## INDEPENDENT AUDITOR'S REPORT

To the Board of Managers  
North Central Texas Emergency Communications District  
Arlington, Texas

### Report on the Audit of the Financial Statements

#### *Opinions*

We have audited the financial statements of the governmental activities and each major fund of North Central Texas Emergency Communications District (the "District"), a component unit of North Central Texas Council of Governments, as of and for the year ended September 30, 2025, and the related notes to the financial statements, which collectively comprise the District's basic financial statements as listed in the table of contents.

In our opinion, the accompanying financial statements present fairly, in all material respects, the respective financial position of the governmental activities and each major fund of the District, as of September 30, 2025, and the respective changes in financial position for the year then ended in accordance with accounting principles generally accepted in the United States of America.

#### *Basis for Opinions*

We conducted our audit in accordance with auditing standards generally accepted in the United States of America (GAAS) and the standards applicable to financial audits contained in Government Auditing Standards, issued by the Comptroller General of the United States. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of the District and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements relating to our audit. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinions.

#### *Responsibilities of Management for the Financial Statements*

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the District's ability to continue as a going concern for twelve months beyond the financial statement due date, including any currently know information that may raise substantial doubt shortly thereafter.

#### OFFICE LOCATIONS

TEXAS | Waco | Temple | Hillsboro | Houston  
NEW MEXICO | Albuquerque

### ***Auditor's Responsibilities for the Audit of the Financial Statements***

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinions. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with GAAS and *Government Auditing Standards* will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with GAAS and *Government Auditing Standards*, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the District's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about the District's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control-related matters that we identified during the audit.

### ***Required Supplementary Information***

Accounting principles generally accepted in the United States of America require that the management's discussion and analysis and the budgetary comparison information be presented to supplement the basic financial statements. Such information, although not a part of the basic financial statements, is required by the Governmental Accounting Standards Board, who considers it to be an essential part of financial reporting for placing the basic financial statements in an appropriate operational, economic, or historical context. We have applied certain limited procedures to the required supplementary information in accordance with auditing standards generally accepted in the United States of America, which consisted of inquiries of management about the methods of preparing the information and comparing the information for consistency with management's responses to our inquiries, the basic financial statements, and other knowledge we obtained during our audit of the basic financial statements. We do not express an opinion or provide any assurance on the information because the limited procedures do not provide us with sufficient evidence to express an opinion or provide any assurance.

**Supplementary Information**

Our audit was conducted for the purpose of forming opinions on the financial statements that collectively comprise the Council's basic financial statements. The other supplementary information, as listed in the table of contents, is presented for purposes of additional analysis and is not a required part of the basic financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the basic financial statements. Such information has been subjected to the auditing procedures applied in the audit of the basic financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the basic financial statements or to the basic financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the other supplementary information is fairly stated, in all material respects, in relation to the basic financial statements as a whole.

**Other Information**

Management is responsible for the other information included in the annual comprehensive financial report (ACFR). The other information comprises the introductory section and statistical section but does not include the financial statements and our auditor's report thereon. Our opinions on the financial statements do not cover the other information, and we do not express an opinion or any form of assurance thereon. In connection with our audit of the financial statements, our responsibility is to read the other information and consider whether a material inconsistency exists between the other information and the financial statements, or the other information otherwise appears to be materially misstated. If, based on the work performed, we conclude that an uncorrected material misstatement of the other information exists, we are required to describe it in our report.

**Other Reporting Required by Government Auditing Standards**

In accordance with *Government Auditing Standards*, we have also issued our report dated March 5, 2026, on our consideration of the District's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is solely to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the effectiveness of internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the District's internal control over financial reporting and compliance.

*Pattillo, Brown & Hill, L.L.P.*

Waco, Texas  
March 5, 2026

**MANAGEMENT'S DISCUSSION AND ANALYSIS**

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**

As management of the North Central Texas Emergency Communications District (District), we offer readers of the District's financial statements this narrative overview and analysis of the financial activities of the District for the fiscal year ended September 30, 2025. This is the 7th year of operations for the District. We encourage readers to consider the information presented here in conjunction with additional information that we have furnished in our letter of transmittal, which can be found on pages i - vi of this report.

**Financial Highlights**

- District's assets exceeded liabilities at the close of the most recent fiscal year by \$26,864,382 (*net position*). Of this amount of \$22,662,454 (unrestricted net position) may be used to meet the District's ongoing obligations to creditors and service implementation.
- The portion of net position invested in capital assets total \$4,201,928; \$3,389,915 is primarily for network equipment purchased by the District. \$695,840 relates to subscription assets purchased by the District less related liabilities. \$116,282 is primarily due to transfer of assets from NCTCOG to the District at creation in accordance with Texas Health and Safety Code 772.622. (See note F).
- The District's total net position increased \$6,748,456. Revenues decreased \$1,787,867 from prior year and expenses increased \$2,733,006 from prior year.
- The District's General Fund reported an ending fund balance of \$22,666,304, an increase of \$7,152,184 in comparison with the prior year. A portion of these funds totaling \$1,432,489 are available for spending at the District's discretion and reflects 10% of annual budget "reserve". \$10,124,859 is assigned for capital replacement. \$10,489,817 is assigned for next generation core services. \$21,527 is assigned for sponsorship programs. The remaining \$597,612 of fund balance is non-spendable.

**Overview of the Financial Statements**

This discussion and analysis are intended to serve as an introduction to the District's basic financial statements. The District's basic financial statements include two components: 1) government-wide and fund financial statements, and 2) notes to the financial statements. This report also contains other supplementary information in addition to the basic financial statements themselves.

**Government-wide Financial Statements.** *The government-wide financial statements* are designed to provide readers with a broad overview of the District's finances, in a manner similar to a private-sector business.

The *statement of net position* presents information on all the District's assets, liabilities, and deferred inflows of resources with the difference reported as net position. Over time, increases or decreases in net position may serve as a useful indicator regarding whether the financial position of the District is improving or deteriorating.

The *statement of activities* presents information showing how the government's net position changed during the most recent fiscal year. All changes in net position are reported as soon as the underlying event giving rise to the change occurs, *regardless of the timing of related cash flows*. Thus, revenues and expenses are reported in this statement for some items that will only result in cash flows in future fiscal periods (e.g., earned but unused vacation leave).

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
MANAGEMENT'S DISCUSSION AND ANALYSIS**

**Fund Financial Statements.** A *fund* is a grouping of related accounts that is used to maintain control over resources that have been segregated for specific activities or objectives. The District, like other state and local governments, uses fund accounting to ensure and demonstrate compliance with finance-related legal requirements. The District currently only utilizes governmental funds.

**Governmental Funds.** *Governmental funds* are used to account for essentially the same functions reported as *governmental activities* in the government-wide financial statements. However, unlike the government-wide financial statements, governmental fund financial statements focus on *near-term inflows and outflows of spendable resources*, as well as on *balances of spendable resources* available at the end of the fiscal year. Such information may be useful in evaluating a government's near-term financing requirements.

Because the focus of governmental funds is narrower than that of the government-wide financial statements, it is useful to compare the information presented for *governmental funds* with similar information presented for *governmental activities* in the government-wide financial statements. By doing so, readers may better understand the long-term impact of the government's near-term financing decisions. Both the governmental fund balance sheet and the governmental fund statement of revenues, expenditures, and changes in fund balances provide a reconciliation to facilitate this comparison between *governmental funds* and *governmental activities*.

The District maintains two individual governmental funds. Information is presented separately in the governmental fund balance sheet and in the governmental fund statement of revenues, expenditures, and changes in fund balances for the general fund and the special revenue fund, both of which are considered to be major funds.

The District adopts an annual appropriated budget for its General Fund. A budgetary comparison schedule has been provided for the General Fund to demonstrate compliance with this budget.

The basic governmental fund financial statements can be found on pages 16 and 17 of this report.

**Notes to the Financial Statements.** The notes provide additional information that is essential to a full understanding of the data provided in the government-wide and fund financial statements. The notes to the financial statements can be found on pages 19-41 of this report.

**Other Information.** In addition to the basic financial statements and accompanying notes, this report also presents certain *required supplementary information and other supplementary information*. Required supplementary information can be found on pages 42-45 of this report. Other supplementary information can be found on pages 46-48 of this report.

**Government-wide Overall Financial Analysis**

As noted earlier, net position may serve over time as a useful indicator of a government's financial position. In the case of the District, total assets exceeded liabilities by \$26,864,382 at the close of the most recent fiscal year. Net position increased \$6,748,456 in fiscal year 2025. This is the seventh year of operations for the District. Following is a summary of the Government-wide Statement of Net Position:

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT**  
*MANAGEMENT'S DISCUSSION AND ANALYSIS*

**COMPARATIVE SCHEDULE OF NET POSITION**

*Governmental Activities*

*September 30, 2025 and 2024*

	<b>2025</b>	<b>2024</b>
<b>Assets</b>		
Current assets	\$ 24,382,537	\$ 22,952,724
Capital assets	4,998,925	5,050,443
<b>Total Assets</b>	<b>29,381,462</b>	<b>28,003,167</b>
<b>Liabilities</b>		
Current and Other Liabilities	2,263,430	7,699,857
Long-term Liabilities	253,650	187,385
<b>Total Liabilities</b>	<b>2,517,080</b>	<b>7,887,242</b>
<b>Net Position</b>		
Net investment in capital assets	4,201,928	4,608,003
Unrestricted	22,662,454	15,507,923
<b>Total Net Position</b>	<b>\$ 26,864,382</b>	<b>\$ 20,115,926</b>

A portion of the District's net position, 4,201,928 (16%), reflects its investment in capital assets (e.g., equipment and lease assets).

Unrestricted net position of \$22,662,454 (84%) may be used to meet the District's ongoing obligations to creditors and for service implementation. Unrestricted net position increased \$7,154,531 (46%) from prior year. This unrestricted net position will provide the District operating and capital replacement reserves. The unrestricted net position will also provide the District funds to cover grant expenses until reimbursed by the State.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**

**COMPARATIVE SCHEDULE OF CHANGES IN NET POSITION**

**Governmental Activities**

**For the Years Ended September 30, 2025 and 2024**

	<u>2025</u>	<u>2024</u>
<b>Revenues</b>		
<b>Program Revenues:</b>		
State Administered Revenue	\$ 5,769,670	\$ 10,685,988
9-1-1 Service Fees	13,845,347	12,834,798
Local Contributions & Other Income	2,706,761	636,422
<b>General Revenue:</b>		
Sale of General Capital Assets	47,563	-
<b>Total Revenue</b>	<u>22,369,341</u>	<u>24,157,208</u>
<b>Expenses</b>		
Staff Costs	4,920,898	4,941,973
NCTCOG Fiscal Agent Costs	327,116	387,851
Cost of Operations	7,183,153	5,582,742
Local Government Reimbursements	567,754	474,241
Interest	15,677	7,576
Amortization	642,249	423,672
Depreciation	1,964,038	1,069,824
<b>Total Expenses</b>	<u>15,620,885</u>	<u>12,887,879</u>
Change in net position	6,748,456	11,269,329
Net position - beginning	<u>20,115,926</u>	<u>8,846,597</u>
Net position - ending	<u>\$ 26,864,382</u>	<u>\$ 20,115,926</u>

Significant components of the net position activity are as follows:

Governmental activities total revenues are comprised of the following components:

- State administered grant revenue is from the new Next Generation 9-1-1 grant the District accepted from CSEC in July 2022. The grant is funded with “Coronavirus State and Local Fiscal Recovery Funds (CSRF). This is a cost reimbursement grant. The grant will be effective through December 2026. The purpose of the grant is for the deployment and reliable operation of next generation 9-1-1 service. The District has been awarded \$8,989,700 through this grant.
- Emergency communication service fees are collected from fees imposed on telephone service providers. Service fee revenue increased \$1,010,549 or 8% from fiscal year 2024. This is the primary revenue for the District’s operation. There are two (2) separate type of fees collected:
  - Wireless – These are collected on wireless phones and prepaid phones. The telephone providers submit the fees to the Texas Comptroller. The fees are distributed to the separate

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**

9-1-1 districts within Texas based on the relative percentage of the population of each District compared to the entire state. Current year revenue totaled \$12,554,434 or 91% of total service fees collected. This is an increase of \$1,209,650. The change is due to a 12% increase in wireless receipts to the State. The District's percentage of wireless receipts from the State increased in March 2025.

- Landline – These fees are sent directly to the District by the telephone providers located within our region. The current year revenue totaled \$1,290,913 or 9% of total service fees collected. This is a decrease of \$199,101 from fiscal year 2024. Use of landline phones continue to decrease. This trend should continue.
- Local contributions are funds collected by various sources for special events or projects and interest earned on investments. Other revenue increased \$2,070,339 or 325% from fiscal year 2024. This increase is primarily due to recognition of settlement payments. There was also an increase in interest receipts related to higher interest rates and more funds invested.

Governmental activities total expenses include operating expenses totaling \$13,014,598 and depreciation and amortization expense totaling \$2,606,287. Operating expenses increased \$1,620,215 or 14% from fiscal year 2024. Key elements of the operating expenses are as follows:

- Staff costs which primarily include salaries and fringe benefits and other costs to provide programmatic support totaled \$4,920,898 in fiscal year 2025. This was a decrease of \$21,074 or 0.4% as compared to fiscal year 2024 primarily due to turnover.
- NCTCOG was established as the fiscal agent for the District in December 2018 (See Note E on pages 33-34 of this report). These costs include accounting, legal and marketing costs for the District. NCTCOG fiscal agent costs for the year totaled \$327,116. This is a decrease of \$60,735 or 15% as compared to fiscal year 2024 primarily due to change in NCTCOG staff.
- Cost of operations are direct operating costs for the District totaling \$7,183,153. These costs primarily include data network, equipment and software support and maintenance, and contract services. This is an increase of \$1,600,411 or 29% as compared to fiscal year 2024. Major increases include:
  - Next Generation Core Service costs were \$3,254,020 in fiscal year 2025. Although core service costs were consistent with fiscal year 2024, the 2025 costs did not include a refund, whereas fiscal year 2024 included a repayment of \$1,366,400.
  - SD WAN costs were \$253,048. A new multi-year agreement was executed in fiscal year 2025 to stage, deploy and manage a Software Defined Wide Area Network (SDWAN) solution and deploy a Secure Access Service Edge (SASE) solution to support NCT9-1-1's voice system. The completion of project milestones resulted in significant costs early in the contract term.

### **Financial Analysis of the Government's Funds**

As noted earlier, the District uses fund accounting to ensure and demonstrate compliance with finance-related legal requirements.

**Governmental funds.** The focus of the District's *governmental funds* is to provide information on near-term inflows, outflows, and balances of *spendable* resources. Such information is useful in assessing the District's financial requirements. In particular, *unassigned fund balance* may serve as a useful measure of a District's net resources available for spending at the end of the fiscal year. As of the end of the current

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT**  
**MANAGEMENT'S DISCUSSION AND ANALYSIS**

fiscal year, the District's governmental funds reported combined ending fund balances of \$22,666,304, an increase of \$7,152,184 or 46% as compared with the prior year. Approximately 97% of this total, \$22,068,692, is available for spending at the District's discretion. The General Fund is the chief operating fund of the District. As a measure of the General Fund's liquidity, it may be useful to compare both the unassigned fund balance and the total fund balance to total fund expenditures. Assigned and unassigned fund balance, \$22,068,692, represents approximately 138% of total governmental fund expenditures of \$16,008,073. The remainder of fund balance, \$597,612, is reserved to indicate that it is not available for use because it has already been committed to liquidate contracts and purchase orders of the prior period along with future project obligations.

**General Fund Budgetary Highlights**

During the year, there was no need for any amendments to increase either the original estimated revenues or original budgeted expenditures. The net change in fund balance between the final budget and actual amounts resulted in an increase of \$3,535,161 (see supplementary information on page 43).

**Capital Asset and Long-Term Liability Administration**

**Capital assets.** The District's investment in capital assets as of September 30, 2025, totaled \$4,998,925 (net of accumulated depreciation and amortization). This investment in capital assets includes equipment, leasehold improvements and right-to-use leased and subscription assets. This investment also includes capital assets transferred from NCTCOG at District formation. Detailed information on the District's capital assets can be found in Note F on pages 35-36 of this report.

**Economic Factors and Next Year's Budgets and Rates**

The District is primarily funded with emergency service fees collected by telephone providers in our region. Operating revenues for fiscal year 2026 are projected to total \$14,197,390 as follows:

- \$12,100,000 or (85%) projected from wireless providers. These revenues are first sent to the Texas Comptroller then distributed to the regions according to the relative percentage of their individual populations compared to the State total population.
- \$1,200,000 or (8%) projected from landline providers. Landline revenue is sent directly to the District from the telephone providers.
- \$897,390 is projected from other local sources. This includes microwave tower space rental and interest earned on investments.

The District continues to ensure that the telephone provider fees are collected as accurately and timely as possible.

Service fee rates for wireless providers is set by the Texas Legislature. The current rate is \$.50 per line. Landline rates are set by each District with a State legislative maximum of \$.50 per line. The District's rate has been approved by the Board at the maximum of \$.50 per line.

District expenses are projected to total \$14,290,390 for Fiscal Year 2026 utilizing \$93,000 in available resources from the capital fund balance. Salaries and fringe benefits totaling \$5,025,339 (35%) account for the largest portion of the annual budget followed by network cost totaling \$2,490,480 (17%).

The District entered into a grant agreement with CSEC in July 2022. The grant is funded with "Coronavirus State and Local Fiscal Recovery Funds (CSRF). This is a cost reimbursement grant. The grant will be

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT**  
***MANAGEMENT'S DISCUSSION AND ANALYSIS***

effective through December 2026. The purpose of the grant is for the deployment and reliable operation of next generation 9-1-1 service. The District has been awarded \$8,989,700 through this grant.

**Requests for Information**

This financial report is designed to provide a general overview of the District's finances. Questions concerning any of the information provided in this report or requests for additional financial information should be addressed to the Department of Administration, North Central Texas Council of Governments, P.O. Box 5888, Arlington, Texas, 76005-5888. This report is also available on the District website, <https://www.nct911.org> and NCTCOG website, <https://www.nctcog.org>.

**BASIC FINANCIAL STATEMENTS**

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
STATEMENT OF NET POSITION AND GOVERNMENTAL FUND BALANCE SHEET  
SEPTEMBER 30, 2025

	General Fund	Special Revenue Fund	Total Governmental Funds	Adjustments	Government-Wide Net Position
<b>Assets:</b>					
Cash and Cash Equivalents	\$ 22,693,729	\$ -	\$ 22,693,729	\$ -	\$ 22,693,729
Receivables	870,947	220,249	1,091,196	-	1,091,196
Prepays and Other Assets	597,612	-	597,612	-	597,612
Capital Assets, net of accumulated depreciation and amortization	-	-	-	4,998,925	4,998,925
<b>Total Assets</b>	<u>24,162,288</u>	<u>220,249</u>	<u>24,382,537</u>	<u>4,998,925</u>	<u>29,381,462</u>
<b>Liabilities:</b>					
Payable to NCTCOG	1,086,568	220,249	1,306,817	-	1,306,817
Unearned Revenue	408,582	-	408,582	-	408,582
Project Accruals	834	-	834	-	834
Lease Liability	-	-	-	3,574	3,574
Subscription Liability	-	-	-	793,423	793,423
Accrued Interest Payable	-	-	-	3,850	3,850
<b>Total Liabilities</b>	<u>1,495,984</u>	<u>220,249</u>	<u>1,716,233</u>	<u>800,847</u>	<u>2,517,080</u>
<b>Deferred Inflows of Resources</b>	-	-	-	-	-
<b>Fund Balance</b>					
Nonspendable-Prepays	597,612	-	597,612	(597,612)	-
Unrestricted					
Assigned - Capital Replacement	10,124,859	-	10,124,859	(10,124,859)	-
Assigned - NGCS Reserves	10,489,817	-	10,489,817	(10,489,817)	-
Assigned - Sponsorship	21,527	-	21,527	(21,527)	-
Unassigned	1,432,489	-	1,432,489	(1,432,489)	-
Total Unrestricted	<u>22,068,692</u>	<u>-</u>	<u>22,068,692</u>	<u>(22,068,692)</u>	<u>-</u>
Subtotal Fund Balance	<u>22,666,304</u>	<u>-</u>	<u>22,666,304</u>	<u>(22,666,304)</u>	<u>-</u>
<b>Net Position</b>					
Net Investment in Capital Assets	-	-	-	4,201,928	4,201,928
Unrestricted	-	-	-	22,662,454	22,662,454
Subtotal Net Position	<u>-</u>	<u>-</u>	<u>-</u>	<u>26,864,382</u>	<u>26,864,382</u>
<b>Total Fund Balance / Net Position</b>	<u>\$ 22,666,304</u>	<u>\$ -</u>	<u>\$ 22,666,304</u>	<u>\$ 4,198,078</u>	<u>\$ 26,864,382</u>

Adjustments are for capital assets and right-to-use leased assets. Capital assets and right-to-use assets used in governmental activities are not financial resources and therefore, are not reported in the General Fund.

See accompanying notes to the basic financial statements.

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
STATEMENT OF ACTIVITIES AND GOVERNMENTAL FUND  
REVENUES, EXPENDITURES AND CHANGES IN FUND BALANCE  
FOR THE YEAR ENDED SEPTEMBER 30, 2025

	General Fund	Special Revenue Fund	Total Governmental Funds	Adjustments	Government-Wide Statement of Activities
<b>Revenues</b>					
State Administered Revenue	\$ -	\$ 5,769,670	\$ 5,769,670	\$ -	\$ 5,769,670
Wireless Service Fees	12,554,434	-	12,554,434	-	12,554,434
Landline Service Fees	1,290,913	-	1,290,913	-	1,290,913
Local Contributions & Other Income	2,706,761	-	2,706,761	-	2,706,761
<b>Total Revenues</b>	<b>16,552,108</b>	<b>5,769,670</b>	<b>22,321,778</b>	<b>-</b>	<b>22,321,778</b>
<b>Expenditures/Expenses</b>					
Staff Costs	4,920,898	-	4,920,898	-	4,920,898
NCTCOG Fiscal Agent Costs	327,116	-	327,116	-	327,116
Cost of Operations	3,264,815	3,918,338	7,183,153	-	7,183,153
Local Government Reimbursements	567,754	-	567,754	-	567,754
Capital Outlay	903,437	1,651,332	2,554,769	(2,554,769)	-
Lease Financing Principal	245,658	190,701	436,359	(436,359)	-
Interest	8,725	9,299	18,024	-	18,024
Change in Accrued Interest	-	-	-	(2,347)	(2,347)
Amortization	-	-	-	642,249	642,249
Depreciation	-	-	-	1,964,038	1,964,038
<b>Total Expenditures/Expenses</b>	<b>10,238,403</b>	<b>5,769,670</b>	<b>16,008,073</b>	<b>(387,188)</b>	<b>15,620,885</b>
<b>Other Financing Sources (Uses) and General Revenues</b>					
Sale of General Capital Assets	47,563	-	47,563	-	47,563
Leases (as leasee) and SBITA	790,916	-	790,916	(790,916)	-
Change in Fund Balance / Net Position	7,152,184	-	7,152,184	(403,728)	6,748,456
<b>Fund Balance / Net Position</b>					
Beginning	15,514,120	-	15,514,120	4,601,806	20,115,926
Ending	\$ 22,666,304	\$ -	\$ 22,666,304	\$ 4,198,078	\$ 26,864,382

**Adjustments:**

General Fund reports capital outlays and right-to-use outlays as expenditures. However, in the statement of activities, the cost of these assets is allocated over their estimated useful lives and reported as depreciation or amortization expense.

See accompanying notes to the basic financial statements.

**NOTES TO BASIC FINANCIAL STATEMENTS**

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**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE A - GENERAL STATEMENT AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES**

**General Statement**

The North Central Texas Emergency Communications District (NCT9-1-1 or the District) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84<sup>th</sup> Legislature, through passage of resolutions by County Commissioners Courts and City Councils within the District's service area. The District began operations on December 3, 2018. The District is a political subdivision of the State.

**Summary of Significant Accounting Policies**

Texas Health and Safety Code Sec. 772.609 established that the North Central Texas Council of Governments (NCTCOG) shall be the fiscal and administrative agent on behalf of the District. District bylaws Article IV Administration 4.1 states the Executive Director of the NCTCOG shall serve as the Executive Director of the District and be empowered to employ and compensate professional staff to perform NCT9-1-1 duties, which shall remain employees of the NCTCOG for all purposes. The accounting and reporting policies of NCTCOG relating to the funds included within the accompanying basic financial statements conform in all material respects to accounting principles generally accepted in the United States of America and applicable to state and local governments.

The following significant accounting policies were applied in the preparation of the accompanying basic financial statements:

**1. Reporting Entity**

***Primary Government***

The North Central Texas Emergency Communications District was created on December 5, 2018. As a political subdivision of the State, NCT9-1-1 provides 9-1-1 service to more than 40 Emergency Communications Centers (ECC) across North Central Texas. The District's service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somerville, and Wise Counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer.

The District is governed by a Board of Managers (Board), consisting of elected officials. Each member county may have one Board member, with the exception of the largest county by population, which may have up to six (6) Board members. The Board is comprised of a maximum of nineteen (19) members.

The County Judge of each member county has responsibility to notify the District of their Board member appointment with the exception of Collin County and the cities within Dallas County. The mayor of each Collin County member city makes its Board appointment and the member cities in Dallas County are responsible for mutually agreeing and making notification of Board appointment. Each Board member's term of office is two years, and the terms are staggered so that half of the Board is up for appointment each year.

NCTCOG serves as the fiscal and administrative agent of the District and provides staff. All expenses for these services are reimbursed by the District.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE A - GENERAL STATEMENT AND SUMMARY OF SIGNIFICANT ACCOUNTING  
POLICIES (continued)**

**1. Reporting Entity (continued)**

The financial reporting entity is determined in accordance with GASB No. 14 "The Financial Reporting Entity", as amended. Organizations that are legally separate, tax-exempt entities and that meet all of the following criteria should be discretely presented as component units. These criteria are:

- The economic resources received or held by the separate organization are entirely or almost entirely for the direct benefit of the primary government, its component units, or its constituents.
- The primary government, or its component units, is entitled to, or has the ability to otherwise access, a majority of the economic resources received or held by the separate organization.
- The economic resources received or held by an individual organization that the specific primary government, or its component units, is entitled to, or has the ability to otherwise access, are significant to that primary government.

The District is a discretely presented component unit of the NCTCOG. As a discretely presented component unit, the accompanying financial statements are presented as a stand-alone entity from the NCTCOG.

**2. Basis of Presentation**

The government-wide financial statements (the statement of net position and the statement of activities) are reported using the economic resources measurement focus and the accrual basis of accounting. Revenue is recorded when earned and expenses are recorded when a liability is incurred, regardless of the timing of the related cash flows. Emergency communication fees are recognized as revenue in the year for which they are billed.

**3. Fund Financial Statements**

The District segregates transactions related to certain functions or activities in separate funds in order to aid financial management and to demonstrate legal compliance. Separate statements are presented for governmental funds and proprietary funds. The District presents each major fund as a separate column on the fund financial statements. There are no non-major fund categories in the District's presentation. There are no proprietary funds held by the District.

Governmental funds are those funds through which most governmental functions typically are financed. The District has presented the following major governmental funds.

**General Fund**

The General Fund is the main operating fund of the District. This fund is used to account for all financial resources not accounted for in other funds. All general revenues and other receipts that are not restricted by law or contractual agreement to some other fund are accounted for in this fund. General operating expenditures, fixed charges and capital improvement costs that are not paid through other funds are paid from the General Fund.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE A - GENERAL STATEMENT AND SUMMARY OF SIGNIFICANT ACCOUNTING  
POLICIES (continued)**

**3. Fund Financial Statements (continued)**

**Special Revenue Fund**

The Special Revenue Fund accounts for the proceeds of specific revenue sources, the expenditures for which are legally restricted for purposes specified in the grant agreements. The District currently has one grant recorded in the Special Revenue Fund. This is the State Administered Grant with Texas Commission on State Emergency Communication (CSEC) for Next Generation 9-1-1. Additionally, in fiscal year 2024, Texas voters enacted Constitutional Proposition 8 establishing the Texas Broadband Infrastructure Fund. CSEC distributed the funding in accordance with the provisions outlined in Constitutional Proposition 8, ensuring the intended financial support was provided as mandated.

**4. Measurement Focus and Basis of Accounting**

Measurement focus refers to what is being measured; basis of accounting refers to when revenues and expenditures are recognized in the accounts and reported in the financial statements. Basis of accounting relates to the timing of the measurement made, regardless of the measurement focus applied.

The government-wide statements are reported using the economic resources measurement focus and the accrual basis of accounting. The economic resources measurement focus means all assets and liabilities (whether current or non-current) are included on the statement of net position and the operating statements present increases (revenues) and decreases (expenses) in net total assets. Under the accrual basis of accounting, revenues are recognized when earned. Expenses are recognized at the time the liability is incurred. Prepaid items are accounted for under the consumption method.

The governmental fund types (General Fund and Special Revenue Funds) use a current financial resources measurement focus and are accounted for using the modified accrual basis of accounting. Their revenues are recognized when susceptible to accrual, i.e., when they become measurable and available. "Measurable" means the amount of the transactions can be determined and "available" means collectible within the current period or soon enough thereafter to be used to pay liabilities of the current period. For this purpose, revenues are considered available if they are collected within 60 days of the end of the current fiscal period. Expenditures are generally recognized under the modified accrual basis of accounting when the related fund liability is incurred, if measurable.

The major sources of revenue are grants and emergency 9-1-1 fees collected from telephone providers in the District's service area according to Texas Health and Safety Code.

**5. State Administered Revenue**

State Administered Revenue are federal grant funds, appropriated state funds, or a combination of the two, which are allocated to State Agencies, and then passed through to local units of government.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE A - GENERAL STATEMENT AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)**

**6. 9-1-1 Service Fees Collected**

Service fee revenue is recognized in the year for which they are billed. Service fee rates for wireless providers are determined according to the state of Texas Health and Safety Code Sec 771.0711. The current rate is \$0.50 per line. Local exchange access line (landline) rates are set by the District. Texas Health and Safety Code Sec. 772.615.(d) sets the maximum fee at \$.50 per line. The District Board of Managers have set the District landline rate at \$0.50 per line.

Unearned revenue arises when resources are received by the District, before it has a legal claim to them, as when donations for specific activities are received before the qualifying event. In subsequent periods, when revenue recognition criteria are met or when the District has a legal claim to the resources, the liability for the unearned revenue is removed from the balance sheet and revenue is recognized.

**7. Local Contributed Cash**

Contributions to special event programs from local participants and contributors are recognized as revenue when the event occurs, or expenditures are recognized for the event.

**8. Fiscal Agent Support**

Texas Health and Safety Code Sec. 772.609 established that the NCTCOG shall be the fiscal and administrative agent on behalf of the District. NCTCOG, acting as fiscal and administrative agent, provides the following services: accounting and reporting, procurement, accounts payable/receivable, human resources, payroll functions, coordination of annual independent audit, facilities coordination, provision of a depository, and investment functions.

NCTCOG policies and procedures are followed by the District for the fiscal and administrative agent functions provided by NCTCOG.

District Bylaws Article IV Administration 4.1 states the Executive Director of the North Central Texas Council of Governments (NCTCOG) will serve as the Executive Director of the District and be empowered to employ and compensate professional staff to perform NCT9-1-1 duties, which will remain employees of the North Central Texas Council of Governments for all purposes. District staff are employees of the NCTCOG and are subject to NCTCOG employee policies.

**9. Compensated Absences**

Employees eligible for leave include (1) full-time employees and (2) part-time employees that work a minimum of 20 hours per week.

Based on full-time or part-time accrual rates employees may accrue, during the first five years of employment, up to ten (10) days of vacation leave per year. During the second five years of employment, an employee accrues up to fifteen (15) days per year, and after ten years of employment, up to twenty (20) days per year. The maximum of unused vacation leave a full-time and eligible part-time employee may accumulate is the number of days, which the employee would accumulate in three (3) years at their current

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE A - GENERAL STATEMENT AND SUMMARY OF SIGNIFICANT ACCOUNTING  
POLICIES (continued)**

**9. Compensated Absences (continued)**

accrual rate. Upon termination of employment from the NCTCOG, an employee will be paid for unused vacation leave not to exceed the maximum amount normally accrued based on hire date. Specific information related to vacation accrual is available for reviewing the NCTCOG personnel manual. No provision has been made in the financial statements for accrued vacation. The vacation liability is reflected in the NCTCOG Annual Comprehensive Financial Report.

NCTCOG's sick leave policy permits the accumulation of ten (10) sick days per year up to a maximum of ninety (90) days. Employees are not paid for unused sick days upon termination of employment. Accordingly, sick pay is charged to expenditures when taken. No provision has been made in the financial statements for unused sick leave. Long-term accrued compensated absences are not expected to be liquidated with expendable available financial resources and are not reported in the governmental fund financial statements.

**10. Investments**

The Board authorized NCTCOG to invest available District funds on behalf of the District according to the NCTCOG's investment policies and procedures. See note B for details of the District investments. The District fund balance goals as reflected within District policy FIN3.1 (Use of Funds). NCTCOG invests in authorized investment pools and funds according to the Public Funds Investment Act as follows:

The Public Funds Investment Act (Government Code Chapter 2256) contains specific provisions in the areas of investment practices, management reports and establishment of appropriate policies. Among other things, it requires NCTCOG to adopt, implement and publicize an investment policy. That policy must address the following areas: (1) safety of principal and liquidity, (2) portfolio diversification, (3) allowable investments, (4) acceptable risk levels, (5) expected rates of return, (6) maximum allowable stated maturity of portfolio investments, (7) maximum average dollar-weighted maturity allowed based on the stated maturity date for the portfolio, (8) investment staff quality and capabilities, and (9) bid solicitation preferences for certificates of deposit. Statutes authorize NCTCOG to invest in (1) obligations of the U. S. Treasury, certain U. S. agencies and the State of Texas, (2) certificates of deposit, (3) certain municipal securities, (4) money market savings accounts, (5) repurchase agreements, (6) bankers acceptances, (7) Mutual Funds, (8) investment pools, (9) guaranteed investment contracts and (10) common trust funds. The Act also requires NCTCOG to have independent auditors perform test procedures related to investment practices as provided by the Act. NCTCOG is in substantial compliance with the requirements of the Act and with local policies.

In accordance with GASB Statement No. 79, Certain External Investment Pools and Pool Participants, the Local Government Investment Pools do not have any limitations and restrictions on withdrawals such as notice periods or maximum transaction amounts. These pools do not impose any liquidity fees or redemption gates reporting under GASB Statement No. 72.

**11. Prepaid Items**

Prepaid balances are for payments made by the District for which benefits extend beyond September 30, 2025. The cost of the General Fund prepaid balances is recorded as an expenditure when consumed rather than when purchased.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE A - GENERAL STATEMENT AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)**

**12. Allocation of Employee Benefits and Indirect Costs**

NCTCOG Employee Benefits and Indirect Costs are allocated based upon actual expenditures to all grants and programs in accordance with Title 2 U.S. Code of Federal Regulations Part 200 (2CFR200). NCTCOG employee benefits are allocated to projects based on a relative percentage of the direct labor costs charged to the individual project as compared to the total NCTCOG direct labor costs. Indirect costs necessary to sustain overall operations are allocated to individual projects based on the relative percentage of total direct labor costs and employee benefits charged to the particular project compared to the NCTCOG total direct labor and employee benefits. Contributions to Indirect Costs represent revenues that offset certain costs included in the Indirect Cost Pool. As employees of NCTCOG and as NCTCOG functioning as fiscal agent, the District participates in the same allocations as other NCTCOG activities.

General and administrative costs are recorded in the NCTCOG General Fund as indirect costs in the accounting system and allocated to programs based upon a negotiated indirect cost rate. Indirect costs are defined by Title 2 U.S. Code of Federal Regulations Part 200 (2CFR200) as costs “(a) incurred for a common or joint purpose benefiting more than one cost objective, and (b) not readily assignable to the cost objective specifically benefited, without effort disproportionate to the results achieved.” NCTCOG’s indirect cost rate is based upon prior cost experience, documented by a cost allocation plan, and is approved by its cognizant agency. NCTCOG negotiates with the cognizant agency a provisional rate which is used for billing purposes during NCTCOG’s fiscal year. Upon the completion of an independent audit at the end of each fiscal year, the indirect cost rate is finalized with the cognizant agency.

**13. Capital Assets**

Capital assets, which include equipment, furniture, and leasehold improvements, are reported in the government-wide financial statements. All capital assets are valued at historical cost or estimated historical cost if actual historical cost is not available. Donated assets are reported at their acquisition value on the date donated. Repairs and maintenance are recorded as expenses. Renewals and betterments are capitalized. See Note F for details on capital assets.

**14. Risk Management**

The District is exposed to various risks of loss related to torts; theft of, damage to and destruction of assets; errors and omissions; injuries to employees; and natural disasters. NCTCOG maintains workers' compensation insurance for staff, The District maintains insurance for other risks of loss coverage through commercial insurance carriers. NCTCOG’s and the District’s management believe such coverage is sufficient to preclude any significant uninsured losses. There were no significant reductions in insurance coverage from coverage in the prior year. There were no insurance settlements which exceeded insurance coverage in any of the past three years.

The District and NCTCOG participates in the Texas Municipal League Intergovernmental Risk Pool (TML-IRP) which provide workers' compensation, general liability, and property insurance. Annual contributions to the pool are determined by TML-IRP management. Cybersecurity coverage is provided through Great American Insurance Group.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE A - GENERAL STATEMENT AND SUMMARY OF SIGNIFICANT ACCOUNTING  
POLICIES (continued)**

**14. Risk Management (continued)**

As claims arise, they are submitted to and paid by TML-IRP. There were no significant reductions in insurance coverage from the prior year. Settlement amounts have not exceeded insurance coverage for the year ended September 30, 2025.

**15. Cash and Cash Equivalents**

Cash of all funds is pooled into a common bank account in order to maximize investment opportunities. The external investment pools satisfy the definition of cash equivalents; however, it is the NCTCOG's policy to treat these as investments rather than cash equivalents. NCTCOG elects to exclude investments with an original maturity of one year or less from the date of purchase from fair value reporting. These investments are reported at amortized cost.

**16. Nature and Purpose of Restrictions and Assignment of Fund Equity**

In the government-wide financial statements, net position is reported in three categories: net investment in capital assets; restricted net position; and unrestricted net position. Net position invested in capital assets represents capital assets less accumulated depreciation and reduced by outstanding balances of notes and other debt that are attributable to the acquisition, construction, or improvement of those assets. Restricted net position represents net position restricted by parties outside of the District. All other net positions are considered unrestricted.

In accordance with applicable Governmental Accounting Standards Board pronouncements, the District classifies governmental fund balances as follows.

*Restricted fund balance* – includes amounts that can be spent only for the specific purposes stipulated by external resource providers either through laws and regulations, constitutionally or through enabling legislation.

*Nonspendable fund balance* – represents amounts that are either not in a spendable form or are legally or contractually required to remain intact.

*Committed fund balance* – includes fund balance amounts that are constrained for specific purposes that are internally imposed by the District through formal action of the highest level of decision-making authority. Committed fund balance is reported pursuant to resolution passed by the District's Board of Managers. It also includes amounts that can be used only for the specific purposes determined by the Board of Managers. Commitments may be changed or lifted only by the Board of Managers.

*Assigned fund balance* – includes fund balance amounts that are self-imposed by the District to be used for a particular purpose and comprises amounts intended to be used by the District for specific purposes and is

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE A - GENERAL STATEMENT AND SUMMARY OF SIGNIFICANT ACCOUNTING  
POLICIES (continued)**

**16. Nature and Purpose of Restrictions and Assignment of Fund Equity (continued)**

authorized by the Board of Managers or by the Executive Director. In governmental funds other than the general fund, assigned fund balance represents the amount that is not restricted nor committed.

*Unassigned fund balance* – represents the residual amount for the general fund that is not contained in the other classifications. The general fund is the only fund that reports a positive unassigned fund balance. Additionally, any deficit fund balance within the other governmental fund types is reported as unassigned.

*Unrestricted fund balance* - total of committed fund balance, assigned fund balance, and unassigned fund balance. In an effort to ensure the continuance of sound financial management of public resources, the District's unrestricted fund balance will be maintained in the General Fund. This will provide the District with sufficient funds to address emergencies, sudden loss of revenue or operating needs, and unexpected downturns without borrowing.

This policy establishes the amounts the District will strive to maintain in its General Fund balance, the conditions under which fund balance may be spent, and the method by which fund balances will be restored. These amounts are expressed as goals, recognizing that fund balance levels can fluctuate from year to year in the normal course of operations for any government.

*Minimum Unassigned/Unrestricted Fund Balance* - It is the intent of the District to limit use of unassigned/unrestricted fund balances to address unanticipated, non-recurring needs or known and planned future obligations. Fund balances shall not normally be applied to recurring annual operating expenditures. Unassigned fund balances may, however, be used to allow time for the District to restructure its operations in a deliberate manner, but such use will only take place in the context of long-term financial planning.

The District's unassigned/unrestricted fund balance in the General Fund should represent no less than ten (10) percent of the annual revenue budget at the end of the fiscal year. The District considers a fund balance of less than ten percent of budgeted revenues to be cause for concern, barring unusual or deliberate circumstances.

If unassigned fund balance falls below the targeted minimum level or has a deficiency, the District will evaluate the shortage and a plan of action will be created to re-establish the target levels.

The Board has authorized the District to utilize assigned fund balance to cover expenses in the Special Revenue Fund until the funds are replaced by the grant funding agency.

Regarding expenditures for which more than one category of fund balance could be utilized, it is the policy of the District that the order of use is: Restricted Fund Balance, Committed Fund Balance, Assigned Fund Balance, and Unassigned Fund Balance. A schedule of NCT9-1-1 fund balances is provided in Note J.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE A - GENERAL STATEMENT AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)**

**17. Implementation of New Accounting Standards**

Effective for fiscal year 2025 reporting the District adopted the following new accounting guidance:

The adoption of GASB Statement No. 101, *Compensated Absences* – resulted in no change to the financial statements. District staff are employees of NCTCOG. The cumulative effect of this accounting change is reflected in the NCTCOG fiscal year 2025 Notes to the Basic Financial Statements.

**18. Significant Forthcoming Standards**

GASB Statement No. 103, Financial Reporting Model Improvements – The objective of this Statement is to improve key components of the financial reporting model to enhance its effectiveness in providing information that is essential for decision making and assessing a government’s accountability. This Statement also addresses certain application issues. This Statement will become effective for reporting periods beginning after June 15, 2025, and the impact has not yet been determined.

GASB Statement No. 104, Disclosure of Certain Capital Assets – The objective of this Statement is to provide users of government financial statements with essential information about certain types of capital assets. This Statement requires certain types of capital assets to be presented separately in the note disclosures, including right-to-use assets related to leases, Subscription-Based Information Technology Arrangements, and public-private or public-public partnerships. Other intangible assets are also required to be presented separately by major class. Additional disclosures have also been required for capital assets held for sale. This Statement will become effective for reporting periods beginning after June 15, 2025, and the impact has not yet been determined.

GASB Statement No. 105, Subsequent Events – The objective of this Statement is to provide users of government financial statements with essential information about certain types of subsequent events. This Statement defines subsequent events as transactions or other events that occur after the date of the financial reporting statements but before the date the financial statements are available to be issued and clarifies the categories of subsequent events, when recognition is required, and when note disclosure is required. This Statement will become effective for reporting periods beginning after June 15, 2026, and the impact has not yet been determined.

**NOTE B - CASH AND INVESTMENTS**

**1. Legal and Contractual Provisions Governing Deposits and Investments**

The Public Funds Investment Act contains specific provisions in the areas of investment practices, management reports, and establishment of appropriate policies. Among other things it requires the NCTCOG, as fiscal agent for the District, to adopt, implement and publicize an investment policy. That policy must address the following areas:

- (1) safety of principal and liquidity, (2) portfolio diversification, (3) allowable investments, (4) acceptable risk levels, (5) expected rates of return, (6) maximum allowable stated maturity of portfolio investments, (7) maximum average dollar weighted maturity, allowed based on the stated maturity date for the portfolio, (8) investment staff quality and capabilities, (9) and bid solicitation preferences for certificates of deposit.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE B - CASH AND INVESTMENTS (continued)**

**1. Legal and Contractual Provisions Governing Deposits and Investments (continued)**

Statutes and the NCTCOG’s investment policy authorized the NCTCOG to invest in the following investments as summarized in the table below:

<u>Authorized Investment Type</u>	<u>Maximum Maturity</u>	<u>Maximum Percentage of Portfolio</u>	<u>Maximum Investment in One Issuer</u>
US Treasury Securities	< 2 years	100%	none
US Agencies and Instrumentalities	< 2 years	85%	none
Certificates of Deposit	< 2 years	100%	none
Repurchase Agreements	< 120 days	20%	none
Money Market Mutual Funds	< 2 years	50%	none
Local Government Investment Pools	< 2 years	100%	none

The Act also requires the NCTCOG to have independent auditors perform test procedures related to investment practices as provided by the Act. The NCTCOG is in substantial compliance with the requirements of the Act and with local policies.

The District’s cash and investments as of September 30, 2025, are classified in the accompanying financial statements as follows:

Statement of net position:

Primary Government:

Total Cash and Investments	\$ 22,693,729
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Cash and investments as of September 30, 2025 consist of the following:

Deposits with financial institutions	\$ 221,215
TxPool Governmental Investment Fund	22,472,514
Total Cash and Investments	\$ 22,693,729

**2. Disclosures Relating to Interest Rate Risk**

Interest rate risk is the risk that changes in market interest rates will adversely affect the fair value of an investment. Generally, the longer the maturity of an investment the greater the sensitivity of its fair value to changes in market interest rates. One of the ways that the NCTCOG manages its exposure to risk is to invest in local government investment pools because all invested funds are intended to cover expenditures that are expected to occur within the next twelve months.

As of September 30, 2025, all the District’s investments of \$22,472,514 were invested in the TexPool Local Government Investment Funds. NCTCOG did not invest in any securities on behalf of the District which are highly sensitive to interest rate fluctuations.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE B - CASH AND INVESTMENTS (continued)**

**3. Disclosures Relating to Credit Risk**

Generally, credit risk is the risk that the issuer of an investment will not fulfill its obligation to the holder of the investment. This is measured by the assignment of a rating by a nationally recognized statistical rating organization.

**4. Custodial Credit Risk**

Custodial credit risk for deposits is the risk that, in the event of the failure of a depository financial institution, a government will not be able to recover its deposits or will not be able to recover collateral securities that are in the possession of an outside party. The custodial credit risk for investments is the risk that, in the event of the failure of the counterparty to a transaction, a government will not be able to recover the value of its investment or collateral securities that are in the possession of another party. The Public Funds Investment Act and NCTCOG's investment policy do not contain legal policy requirements that would limit the exposure to custodial credit risk for deposits or investment other than the following provision for deposits:

- The Public Funds Investment Act requires that a financial institution secure deposit made by state or local governmental units by pledging securities in an undivided collateral pool held by a depository regulated under state law (unless so waived by the governmental unit). The market value of the pledged securities in the collateral pool must always equal at least the bank balance less the FDIC insurance.

As of September 30, 2025, the District's deposits were entirely covered by collateral and FDIC insurance.

*Interest Rate Risk.* In accordance with its investment policy, NCTCOG manages its exposure to declines in fair values by limiting the maximum allowable stated maturity of any individual investment to one year, unless otherwise provided in a specific investment strategy that complies with current law.

*Credit Risk.* It is NCTCOG's policy to limit its investments to investment types with an investment quality rating not less than A or its equivalent by a nationally recognized statistical rating organization. NCTCOG's investment pool was rated AAAM by Standard and Poor's Investors Service.

*Concentration of Credit Risk.* NCTCOG's policy is to diversify its portfolio to eliminate the risk of loss resulting from overconcentration of assets in a specific maturity, a specific issuer or a specific class of investments.

NCTCOG, as fiscal agent for the District, is a voluntary participant in various investment pools organized in conformity with the Interlocal Cooperation Act, Chapter 791 of the Texas Government Code, and the Public Funds Investment Act, Chapter 2256 of the Texas Government Code. The Public Funds Investment Act allows eligible entities of the State of Texas to jointly invest their funds in permitted investments. The District has authorized NCTCOG to invest District funds in the following funds:

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE B - CASH AND INVESTMENTS (continued)**

**5. Investment in Local Government Pools**

The District is a voluntary participant in investment pools organized in conformity with the Interlocal Cooperation Act, Chapter 791 of the Texas Government Code, and the Public Funds Investment Act, Chapter 2256 of the Texas Government Code. The Public Funds Investment Act allows eligible entities of the State of Texas to jointly invest their funds in permitted investments. The District's investments in local government investment pools for Fiscal Year 2025 include TexPool. This pool operates in full compliance with the Public Funds Investment Act.

**NOTE C – DEFERRED COMPENSATION PLAN**

NCTCOG offers its employees (District staff are employees of NCTCOG) a deferred compensation plan created in accordance with Internal Revenue Code Section 457. As of April 2025, Empower administers the plan. The plan, available to all NCTCOG employees, permits them to defer a portion of their salary until future years. All amounts of compensation deferred, all property and rights purchased, and all income, property, or rights are (until paid or made available to the employee or other beneficiary) held in trust for the exclusive benefit of the participants and their beneficiaries. NCTCOG has no fiduciary responsibility for the plan and the amounts are not accessible by the NCTCOG nor its creditors. Therefore, the plan assets are not reported in the financial statements.

**NOTE D – RECEIVABLES**

The District is primarily funded by emergency communications fees collected from telephone providers per the Texas Health and Safety Code. The fees are due from the telephone providers 30 days after the month end in which the fees are collected.

9-1-1 Service Fees Due as of September 30, 2025:

Wireless Fees	\$	695,923
Landline Fees		175,024
Total Service Fees Due September 30, 2025		870,947
 State Grant Receivable	 \$	 220,249
 Total Receivables as of September 30, 2025	 \$	 1,091,196

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE E – PRIMARY GOVERNMENT TRANSACTIONS**

Texas Health and Safety Code Sec. 772.609 established that the NCTCOG shall be the fiscal and administrative agent on behalf of the District. NCTCOG, acting as fiscal and administrative agent, provides the following services: accounting and reporting, procurement, accounts payable\receivable, human resources, payroll functions, coordination of annual independent audit, facilities coordination, information technology support, provision of a depository, and investment functions.

As of September 30, 2025, there were payables due from the District to the NCTCOG (as fiscal agent for the District) totaling \$1,306,817. See page 34.

The outstanding balances between the District and the NCTCOG result primarily from the time lag between dates that goods and services are provided, or reimbursable expenditures occur and/or payments are made. As Fiscal Agent for the District, the NCTCOG receives and makes payments on behalf of the District.

**Allocation of Employee Benefits and Indirect Costs**

NCTCOG Employee Benefits and Indirect Costs are allocated based upon actual expenditures to all grants and programs in accordance with Title 2 U.S. Code of Federal Regulations Part 200 (2CFR200). NCTCOG employee benefits are allocated to projects as a percentage of NCTCOG direct labor costs. Indirect costs necessary to sustain overall operations are allocated as a percentage of total direct labor costs and employee benefits charged to projects. Contributions to Indirect Costs represent revenues that offset certain costs included in the Indirect Cost Pool. As employees of NCTCOG and as NCTCOG functioning as fiscal agent, the District participates in the same allocations as other NCTCOG activities.

General and administrative costs are recorded in the NCTCOG General Fund as indirect costs in the accounting system and allocated to programs based upon a negotiated indirect cost rate. Indirect costs are defined by 2CFR200 as costs “(a) incurred for a common or joint purpose benefiting more than one cost objective, and (b) not readily assignable to the cost objective specifically benefited, without effort disproportionate to the results achieved.” NCTCOG’s indirect cost rate is based upon prior cost experience, documented by a cost allocation plan, and is approved by its cognizant agency. It is NCTCOG’s policy to negotiate with the cognizant agency a provisional rate which is used for billing purposes during NCTCOG’s fiscal year. Upon the completion of an independent audit at the end of each fiscal year, the indirect cost rate is finalized with the cognizant agency.

The NCTCOG provides the following benefits to employees:

- Medical Insurance
- Medicare Insurance
- Workers Compensation
- Flexible Benefit Plan
- Life & Disability Insurance
- Unemployment Insurance
- Retirement
- Vacation
- Sick Leave
- Holiday Leave
- Other Leave

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE E – PRIMARY GOVERNMENT TRANSACTIONS (Continued)**

**Allocation of Employee Benefits and Indirect Costs (Continued)**

The District allocated costs for NCTCOG indirect costs totaled \$576,558 for District staff and \$32,713 for NCTCOG staff charged to the District resulting in an overall indirect cost of \$609,271 for Fiscal Year 2025. The District allocated costs for NCTCOG benefits were \$1,083,289 for District staff and \$61,543 for NCTCOG staff charged to the District resulting in an overall benefit cost of \$1,144,832 for Fiscal Year 2025.

NCTCOG Schedule of Indirect Costs, Indirect Cost Limitations Test, and Schedule of Employee Benefits can be found on the NCTCOG website at <https://www.nctcog.org>.

**Information Technology Support**

The NCTCOG provides information technology support to the District. As employees of the NCTCOG, District staff are provided with computers and other technologies available to all NCTCOG staff. NCTCOG technology support costs are allocated to departments primarily on type of equipment supported and services provided.

Fiscal Year 2025 network service costs totaled \$210,150 for the District. The District reimbursed NCTCOG an additional \$14,148 of network service cost for NCTCOG staff providing fiscal agent support resulting in an overall cost of \$224,298.

**Facilities**

The NCTCOG leases office space for the NCTCOG in its entirety. The District staff utilizes a portion of that space and reimburses NCTCOG for the facilities costs based on square footage used by the District. Fiscal Year 2025 facilities costs totaled \$435,000 for the District. The District reimbursed NCTCOG an additional \$7,809 of facilities cost for NCTCOG staff providing fiscal agent support for a total facilities cost of \$442,809.

**Payable to NCTCOG**

As of September 30, 2025, the District has a payable to NCTCOG totaling \$1,306,817. These amounts are for year-end transactions in process. A summary of the amounts due to NCTCOG are as follows:

	<u>General Fund</u>	<u>Special Revenue Fund</u>	<u>Total</u>
<b>Due To NCTCOG</b>			
Accounts Payable	\$ 832,870	\$ 220,249	\$ 1,053,119
Salaries & Benefits Payable	325,678	-	325,678
Other Allocations	(71,980)	-	(71,980)
<b>Total Due to NCTCOG</b>	<u>\$ 1,086,568</u>	<u>\$ 220,249</u>	<u>\$ 1,306,817</u>

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE F – CAPITAL ASSETS**

A summary of changes in the capital assets for the fiscal year ended September 30, 2025, follows:

	Balance at October 1 2024	Increases	Decreases	Balance at September 30 2025
<b>General Fund Capital Assets</b>				
<u>Assets transferred from NCTCOG</u>				
Capital Assets being Depreciated				
Equipment and Furniture	\$ 12,486,144	\$ -	\$ (5,060,422)	\$ 7,425,722
Leasehold Improvements	854,251	-	-	854,251
Total Assets Transferred	<u>13,340,395</u>	<u>-</u>	<u>(5,060,422)</u>	<u>8,279,973</u>
Accumulated Depreciation				
Equipment and Furniture	12,486,144	-	(5,060,422)	7,425,722
Leasehold Improvements	695,323	42,646	-	737,969
Total Accumulated Depreciation	<u>13,181,467</u>	<u>42,646</u>	<u>(5,060,422)</u>	<u>8,163,691</u>
Total Assets Transferred from NCTCOG, net	158,928	(42,646)	-	116,282
<u>Assets acquired by the District</u>				
Equipment and Furniture	5,570,855	1,763,853	(168,934)	7,165,774
Subscription Assets	1,730,127	790,916	(145,148)	2,375,895
Right-to-use leased equipment	7,562	-	-	7,562
Total Assets Acquired	<u>7,308,544</u>	<u>2,554,769</u>	<u>(314,082)</u>	<u>9,549,231</u>
Accumulated Depreciation				
Equipment and Furniture	2,023,400	1,921,392	(168,934)	3,775,858
Subscription Assets	391,023	640,757	(145,148)	886,632
Right-to-use leased equipment	2,606	1,492	-	4,098
Total Accumulated Depreciation	<u>2,417,029</u>	<u>2,563,641</u>	<u>(314,082)</u>	<u>4,666,588</u>
Total Assets Acquired, net	<u>4,891,515</u>	<u>(8,872)</u>	<u>-</u>	<u>4,882,643</u>
Capital assets, net	<u>\$ 5,050,443</u>	<u>\$ (51,518)</u>	<u>\$ -</u>	<u>\$ 4,998,925</u>

Capital assets, which include buildings, furniture, equipment, and subscriptions are reported in the government-wide financial statements. Capital assets are recorded at historical cost, except for right-to-use lease or subscription assets, the measurement of which is discussed later in Note I. The costs of normal maintenance and repairs that do not add to the value of the asset or materially extend assets' lives are not capitalized.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE F – CAPITAL ASSETS (Continued)**

Capital assets are defined by the District as assets with an estimated useful life in excess of one year and an initial, individual value greater than the thresholds below based on the type of asset:

Class of Asset	Threshold
Equipment	\$ 5,000
Furniture	5,000
Leasehold Improvements	5,000
Right to Use Leased Assets	50,000
Right to Use Subscriptions	100,000

Additionally, the District’s policy is to capitalize groups of assets, regardless of the individual cost of the item, when a purchase by a single department for similar items (computers, servers, desks, etc) has a total cost in excess of \$50,000.

Depreciation/amortization has been calculated on each class of depreciable property using the straight-line method. Estimated useful lives are as follows:

Equipment	3 years
Furniture	5 years
Leasehold Improvements	Length of remaining lease
Right-to-use assets	Shorter of length of remaining contract or useful life

Depreciation/amortization expense was charged as direct expense to programs of the primary government as follows:

Equipment	\$ 1,921,392
Leasehold Improvements	42,646
Right to Use Software Subscription	640,757
Right to Use Leased Equipment	1,492
Total depreciation expense	<u>\$ 2,606,287</u>

**NOTE G – RETIREMENT PLAN**

District staff are employees of the NCTCOG and participate in the NCTCOG’s retirement plan. As of April 2025, Empower administers the NCTCOG’s 401(a) retirement plan. It is a defined contribution retirement plan, which provides retirement benefits for all full-time permanent employees. The NCTCOG contributed an amount of \$277,505 during fiscal year 2025 equal to twelve percent (12%) of the permanent full-time employees' gross salaries for District staff. District full-time employees also contributed an amount of \$138,753 during 2025 equal to six percent (6%) of gross salaries. Total District payroll for the year totaled \$2,317,434 including \$2,312,543 payroll covered by the plan. Employees become forty percent (40%) vested in the NCTCOG's contributions after three (3) full years of employment. An additional fifteen percent (15%) vesting occurs for each additional full year of employment over the next four (4) years. An employee becomes fully vested after seven (7) years of employment. The NCTCOG’s retirement plan was formed under the authority of the NCTCOG’s Executive Board and the Executive Board has the authority to amend/or terminate the retirement plan and/or contribution requirements at any time.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE H – LEASES**

The financial statements include the adoption of GASB Statement No. 87, Leases. The primary objective of this statement is to enhance the relevance and consistency of information about governments' leasing activities. This statement establishes a single model for lease accounting based on the principle that leases are financings of the right to use an underlying asset. Under this Statement, a lessee is required to recognize a lease liability and an intangible right-to-use lease asset, and a lessor is required to recognize a lease receivable and a deferred inflow of resources. For additional information, refer to the disclosures below.

On 01/02/2023, NCT911 entered into a 60 month lease as Lessee for the use of Xerox Copier - C8155. An initial lease liability was recorded in the amount of \$7,562. As of 09/30/2025, the value of the lease liability is \$3,574. The lease has an interest rate of 2.2870%. The value of the right to use asset as of 09/30/2025 of \$7,562 with accumulated amortization of \$4,098 is included with Equipment on the Lease Class activities table found below.

	Balance at October 1 2024	Additions	Reductions	Balance at September 30 2025
Lease Assets				
Equipment Lease Assets				
Xerox Copier - C8155	7,562	-	-	7,562
Total Equipment Lease Assets	7,562	-	-	7,562
Total Leased Assets	7,562	-	-	7,562
Lease Accumulated Amortization				
Equipment Accumulated Amortization				
Xerox Copier - C8155	2,606	1,492	-	4,098
Total Equipment Lease Accumulated Amortization	2,606	1,492	-	4,098
Total Leased Accumulated Amortization	2,606	1,492	-	4,098
Total Leased Assets, Net	4,956	(1,492)	-	3,464

A summary of changes in the lease payable for the fiscal year ended September 30, 2025, follows:

	Balance at October 1 2024	Additions	Reductions	Balance at September 30 2025
Lease Liability				
Equipment				
Xerox Copier - C8155	5,048	-	1,474	3,574
Total Equipment Lease Liability	5,048	-	1,474	3,574
Total Lease Liability	\$ 5,048	\$ -	\$ 1,474	\$ 3,574

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE H – LEASES (Continued)**

A summary of principal and interest by year to maturity on the leases payable:

	Principal and Interest Requirements to Maturity		
	Principal	Interest	Total
	<u>Payments</u>	<u>Payments</u>	<u>Payments</u>
Fiscal Year			
2026	1,508	66	1,574
2027	1,543	31	1,574
2028	<u>523</u>	<u>3</u>	<u>526</u>
Total Leases	<u>\$ 3,574</u>	<u>\$ 100</u>	<u>\$ 3,674</u>

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT**  
**NOTES TO FINANCIAL STATEMENTS**  
**For the Fiscal Year Ended September 30, 2025**

**NOTE I – SUBSCRIPTIONS**

The financial statements include the adoption of GASB Statement No. 96, Subscription-Based Information Technology Arrangements. The primary objective of this statement is to enhance the relevance and consistency of information about governments' subscription activities. This statement establishes a single model for subscription accounting based on the principle that subscriptions are financings of the right to use an underlying asset. Under this Statement, an organization is required to recognize a subscription liability and an intangible right-to-use subscription asset. For additional information, refer to the disclosures below.

As of 09/30/2025, the District had 4 active subscriptions. The subscriptions have payments up to \$200,000 and interest rates that range from 2.2820% to 3.3780%. As of 09/30/2025, the total combined value of the subscription liability is \$793,423. The combined value of the right to use asset, as of 09/30/2025 of \$2,375,895 with accumulated amortization of \$886,632 is included within the Subscription Class activities table found below.

	Balance at October 1 2024	Additions	Reductions	Balance at September 30 2025
<b>Subscription Assets</b>				
<b>Software</b>				
ARC GIS NCT9-1-1	-	265,395	-	265,395
ESRI GIS ARC	145,148	-	145,148	-
Maxar	584,979	-	-	584,979
Rapid Deploy	1,000,000	-	-	1,000,000
Rapid Deploy - DM	-	525,521	-	525,521
Total Software Assets	<u>1,730,127</u>	<u>790,916</u>	<u>145,148</u>	<u>2,375,895</u>
<b>Total Subscription Assets</b>	<u>1,730,127</u>	<u>790,916</u>	<u>145,148</u>	<u>2,375,895</u>
<b>Subscription Accumulated Amortization</b>				
<b>Software</b>				
ARC GIS NCT9-1-1	-	491	-	491
ESRI GIS ARC	96,945	48,203	145,148	-
Maxar	144,078	194,993	-	339,071
Rapid Deploy	150,000	200,000	-	350,000
Rapid Deploy - DM	-	197,070	-	197,070
Total Software Accumulated Amortization	<u>391,023</u>	<u>640,757</u>	<u>145,148</u>	<u>886,632</u>
<b>Total Subscription Accumulated Amortization</b>	<u>391,023</u>	<u>640,757</u>	<u>145,148</u>	<u>886,632</u>
<b>Total Subscription Assets, Net</b>	<u>\$ 1,339,104</u>	<u>\$ 150,159</u>	<u>\$ -</u>	<u>\$ 1,489,263</u>

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE I – SUBSCRIPTIONS (Continued)**

A summary of changes in the subscription payable for the fiscal year ended September 30, 2025, follows:

	Balance at October 1 2024	Additions	Reductions	Balance at September 30 2025
Subscription Liability				
Software				
ARC GIS NCT9-1-1	-	265,395	-	265,395
ESRI GIS ARC	51,395	-	51,395	-
Maxar	385,997	-	190,702	195,295
Rapid Deploy	-	525,521	192,788	332,733
Total Software Liability	<u>437,392</u>	<u>790,916</u>	<u>434,885</u>	<u>793,423</u>
Total Subscription Liability	<u>\$ 437,392</u>	<u>\$ 790,916</u>	<u>\$ 434,885</u>	<u>\$ 793,423</u>

A summary of principal and interest by year to maturity on the subscription payable:

	Principal and Interest Requirements to Maturity		
	Principal Payments	Interest Payments	Total Payments
Fiscal Year			
2026	541,838	9,856	551,694
2027	153,160	5,073	158,233
2028	98,425	2,569	100,994
Total Leases	<u>\$ 793,423</u>	<u>\$ 17,498</u>	<u>\$ 810,921</u>

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO FINANCIAL STATEMENTS  
For the Fiscal Year Ended September 30, 2025**

**NOTE J – UNEARNED REVENUE**

Contributions to special event programs from local participants and contributors are recognized as revenue when the event occurs, or expenditures are recognized for the event.

The District had unearned revenue totaling \$408,582 as of September 30, 2025.

**NOTE K – FUND BALANCE**

Since becoming an independent District, an accumulation of a fund balance (greater revenue than expenditures) is a foreseen occurrence. District policy allows for the establishment of multiple funds for tracking and management of long-term planning. The District will use the General Fund to account for routine business of the District including reimbursements to NCTCOG. The fund balance goal for the General Fund is to accumulate a “reserve” totaling ten percent (10%) of annual revenue budget. The priority use of Fund Balance after the reserve is met is as follows:

1. Contributions designated for capital funding and replacement
2. Contributions designated for special projects
3. Contributions designated for local government reimbursements.

The Board has authorized the use of capital replacement fund balance to “float” NG9-1-1 grant expenditures until reimbursed by the CSEC.

In accordance with GASB 54 the District classifies governmental fund balances as follows:

	<b>General Fund</b>
<b>FUND BALANCES:</b>	
Nonspendable - Prepaid	\$ 597,612
Unrestricted:	
Assigned - Capital Replacement	10,124,849
Assigned - NGCS Reserves	10,489,817
Assigned - Sponsorship	21,527
Unassigned	1,432,489
Total Unrestricted	22,068,692
<b>Total Fund Balances</b>	<b>\$ 22,666,304</b>

**NOTE L – OTHER PAYABLES**

With governmental funds expenditures are generally recognized under the modified accrual basis of accounting. An expenditure is recorded when related fund liability is incurred, if measurable. When payment of those expenditures is in the next fiscal year, the expenditures are accrued in the current fiscal year.

**REQUIRED SUPPLEMENTARY INFORMATION**

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
BUDGETARY COMPARISON  
GENERAL FUND  
YEAR ENDED SEPTEMBER 30, 2025

	<u>Budgeted Amount</u>		<u>Budget Basis Actual</u>	<u>Variance With Final Budget Positive (Negative)</u>
	<u>Original</u>	<u>Final</u>		
<b>REVENUES</b>				
Wireless	\$ 11,140,000	\$ 11,140,000	\$ 12,554,434	\$ 1,414,434
Landline	1,490,000	1,490,000	\$ 1,290,913	(199,087)
Other Revenue	307,000	307,000	\$ 2,626,814	2,319,814
Total Revenues	12,937,000	12,937,000	\$ 16,472,161	3,535,161
<b>EXPENDITURES*</b>				
Staff Costs	5,812,450	5,812,450	\$ 4,862,478	(949,972)
Fiscal Agent Support	418,500	418,500	\$ 327,116	(91,384)
Cost of Operations	1,882,910	3,110,033	\$ 3,519,198	409,165
Local Government Reimbursements	610,000	610,000	\$ 567,754	(42,246)
Capital Expenditures	229,000	229,000	\$ 903,437	674,437
Total Expenditures	8,952,860	10,179,983	\$ 10,179,983	-
<b>EXCESS (DEFICIENCY) OF REVENUES OVER EXPENDITURES</b>	<u>3,984,140</u>	<u>2,757,017</u>	<u>\$ 6,292,178</u>	<u>3,535,161</u>
Fund Balance - Beginning	<u>15,514,120</u>	<u>15,514,120</u>	<u>\$ 15,514,120</u>	<u>-</u>
Fund Balance - Ending	<u>\$ 19,498,260</u>	<u>\$ 18,271,137</u>	<u>\$ 21,806,298</u>	<u>\$ 3,535,161</u>

\*Executive Director authorized transfer of \$1,227,123 to the General fund, from the Special Revenue fund. The transfer was for expenditures originally planned for in Special Revenue but paid for from the General Fund. Total revised budgeted expenditures for the General Fund of \$10,179,983 and Special Revenue of \$4,144,905 totaled Board authorized amount of \$14,324,888.

Adjustment to reconcile budgetary fund balance to actual fund balance

Fund Balance as reported on Budgetary Comparison above		\$ 21,806,298
<u>Reconciliatory Fund Balance Items</u>		
Sponsorship Excess (Deficiency) of Revenues over Expenditures	\$ 21,527	
Sale of General Capital Assets	47,563	
Other Financing Sources (Uses) Lease and SBITA	790,916	
Total Reconciliatory Fund Balance Items		<u>\$ 860,006</u>
Fund Balance - Ending as reflected on the Statement of Activities (pg 17)		<u>\$ 22,666,304</u>

**Note A: Financial Statement Presentation – Budget Basis**

It is the District's policy to prepare the annual budget on a near-term governmental fund basis. This basis includes current year purchase costs of capitalized items. The budget basis does not include depreciation and amortization of capital assets or long-term liabilities. Accordingly, the Budgetary Comparison Schedule - General Fund is prepared on the basis utilized in preparing the budget.

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
NOTES TO REQUIRED SUPPLEMENTARY INFORMATION  
SEPTEMBER 30, 2025

**Note A: Financial Statement Presentation – Budget Basis, (continued)**

Reconciliation from General Fund expenditures and Budget Basis:

General Fund

Total General Fund Net Expenditures	\$ 10,238,403
Less Cost of Designated Funds	<u>(58,420)</u>
Total Budgetary Expenses	<u><u>\$ 10,179,983</u></u>

Reconciliation from Government-Wide expenses and Budget Basis:

Total Government-Wide Expenditures	\$ 15,620,885
Add: Capital Outlay	2,554,770
Add Lease Financing Principal	436,358
Less Change in Accrued Interest	2,347
Less Cost of Designated Funds	(58,420)
Less NG911 Grant Expenses	(5,769,670)
Less Depreciation /Amortization	<u>(2,606,287)</u>
Total Budgetary Expenses	<u><u>\$ 10,179,983</u></u>

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
*NOTES TO REQUIRED SUPPLEMENTARY INFORMATION (continued)*  
SEPTEMBER 30, 2025

**Note B: Budgetary Controls**

The District follows these procedures in establishing the General Fund budgetary data reflected in the basic financial statements:

- a. Prior to October 1, the Executive Director submits to the Board of Managers a proposed operating budget for the fiscal year commencing October 1. The operating budget includes proposed expenditures and the means of financing them.
- b. Prior to October 1, the Board of Managers formally approves the budget document following a public hearing.
- c. The approved annual budget is used as a control device for the General Fund.
- d. The budget for the General Fund is adopted on a near-term governmental fund basis. Designated funds and special revenue funds do not have appropriated budgets since other means control the use of these resources (e.g., grant awards and donations) and sometimes span a period of more than one fiscal year.
- e. Appropriations for the General Fund lapse at the end of the fiscal year.
- f. Expenditures cannot legally exceed appropriations at the fund level. Expenditures are monitored by the NCTCOG's Administration Department. When expenditures are required for functions that have not been budgeted, authorization to incur the expenditures is requested from the Districts' Board of Managers by resolution during its regular quarterly meetings.
- g. The Program Director is authorized to transfer budgeted amounts between programs up to 10% of annual expenditure budget. Executive Director is authorized to transfer budgeted amounts between programs; however, the District's Board of Managers would approve any revisions, which would increase total expenditures.

**OTHER SUPPLEMENTARY INFORMATION**

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
COMBINING SCHEDULE OF ACTIVITIES AND GOVERNMENTAL FUND  
CHANGES IN FUND BALANCE  
FOR THE YEAR ENDED SEPTEMBER 30, 2025

	General Fund			Special Revenue Fund		Total Governmental Funds	Adjustments	Government-Wide Statement of Activities
	NCT9-1-1	Sponsorships	Capital Replacement	NG911 Grant	Proposition 8			
<b>Revenues</b>								
State Administered Revenue	\$ -	\$ -	\$ -	\$ 2,476,767	\$ 3,292,903	\$ 5,769,670	\$ -	\$ 5,769,670
Wireless Service Fees	12,554,434	-	-	-	-	12,554,434	-	12,554,434
Landline Service Fees	1,290,913	-	-	-	-	1,290,913	-	1,290,913
Local Contributions & Other Income	2,594,038	79,947	32,776	-	-	2,706,761	-	2,706,761
Total Revenues	16,439,385	79,947	32,776	2,476,767	3,292,903	22,321,778	-	22,321,778
<b>Expenses</b>								
Staff Costs	4,862,478	58,420	-	-	-	4,920,898	-	4,920,898
NCTCOG Fiscal Agent Costs	327,116	-	-	-	-	327,116	-	327,116
Cost of Operations	3,264,815	-	-	640,990	3,277,348	7,183,153	-	7,183,153
Local Government Reimbursements	567,754	-	-	-	-	567,754	-	567,754
Capital Outlay	790,916	-	112,521	1,635,777	15,555	2,554,769	(2,554,769)	-
Lease Financing Principal	245,658	-	-	190,701	-	436,359	(436,359)	-
Interest Expense	8,725	-	-	9,299	-	18,024	-	18,024
Change in Accrued Interest	-	-	-	-	-	-	(2,347)	(2,347)
Amortization	-	-	-	-	-	-	642,249	642,249
Depreciation	-	-	-	-	-	-	1,964,038	1,964,038
Total Expenses	10,067,462	58,420	112,521	2,476,767	3,292,903	16,008,073	(387,188)	15,620,885
Excess Revenue over Expenditures	6,371,923	21,527	(79,745)	-	-	6,313,705	387,188	6,700,893
<b>Other Financing Sources (Uses)</b>								
Transfers In	-	-	3,315,906	-	-	3,315,906	(3,315,906)	-
Transfers Out	(3,315,906)	-	-	-	-	(3,315,906)	3,315,906	-
Sale of General Capital Assets	-	-	47,563	-	-	47,563	-	47,563
Leases (as leasee) and SBITA	790,916	-	-	-	-	790,916	(790,916)	-
Change in Fund Balance / Net Position	3,846,933	21,527	3,283,724	-	-	7,152,184	(403,728)	6,748,456
<b>Fund Balance / Net Position</b>								
Beginning	8,672,985	-	6,841,135	-	-	15,514,120	4,601,806	20,115,926
Ending	\$ 12,519,918	\$ 21,527	\$ 10,124,859	\$ -	\$ -	\$ 22,666,304	\$ 4,198,078	\$ 26,864,382

**Adjustments:**

General Fund reports capital outlays and right-to-use outlays as expenditures. However, in the statement of activities, the cost of these assets is allocated over their estimated useful lives and reported as depreciation or amortization expense.

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
COMBINING SCHEDULE OF NET POSITION AND GOVERNMENTAL FUND BALANCE SHEET  
SEPTEMBER 30, 2025

	General Fund			Special Revenue Fund		Total Governmental Funds	Adjustments	Government-Wide Net Position
	NCT9-1-1	Sponsorships	Capital Replacement	NG911 Grant	Proposition 8			
<b>Assets:</b>								
Cash and Cash Equivalents	\$ 12,547,549	\$ 21,321	\$ 10,124,859	\$ -	\$ -	\$ 22,693,729	\$ -	\$ 22,693,729
Receivables	870,947	-	-	220,249	-	1,091,196	-	1,091,196
Prepays and Other Assets	590,112	7,500	-	-	-	597,612	-	597,612
Lease Assets, net of accumulated amortization	-	-	-	-	-	-	3,464	3,464
Subscription Assets, net of accumulated amortization	-	-	-	-	-	-	1,489,263	1,489,263
Capital Assets, net of accumulated depreciation	-	-	-	-	-	-	3,506,198	3,506,198
<b>Total Assets</b>	<b>14,008,608</b>	<b>28,821</b>	<b>10,124,859</b>	<b>220,249</b>	<b>-</b>	<b>24,382,537</b>	<b>4,998,925</b>	<b>29,381,462</b>
<b>Liabilities:</b>								
Payable to NCTCOG	1,244,855	(158,287)	-	220,249	-	1,306,817	-	1,306,817
Project Accruals	834	-	-	-	-	834	-	834
Lease Liability	-	-	-	-	-	-	3,574	3,574
Subscription Liability	-	-	-	-	-	-	793,423	793,423
Accrued Interest Payable	-	-	-	-	-	-	3,850	3,850
Unearned Revenue	243,001	165,581	-	-	-	408,582	-	408,582
<b>Total Liabilities</b>	<b>1,488,690</b>	<b>7,294</b>	<b>-</b>	<b>220,249</b>	<b>-</b>	<b>1,716,233</b>	<b>800,847</b>	<b>2,517,080</b>
<b>Deferred Inflow of Resources</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Fund Balance / Net Position:</b>								
<b>Fund Balance</b>								
Unrestricted								
Committed	597,612	-	-	-	-	597,612	(597,612)	-
Assigned - Capital Replacement	-	-	10,124,859	-	-	10,124,859	(10,124,859)	-
Assigned - NGCS Reserves	10,489,817	-	-	-	-	10,489,817	(10,489,817)	-
Assigned - Sponsorship	-	21,527	-	-	-	21,527	(21,527)	-
Unassigned	1,432,489	-	-	-	-	1,432,489	(1,432,489)	-
Total Unrestricted	12,519,918	21,527	10,124,859	-	-	22,666,304	(22,666,304)	-
Subtotal Fund Balance	12,519,918	21,527	10,124,859	-	-	22,666,304	(22,666,304)	-
<b>Net Position</b>								
Net Investment in Capital Assets	-	-	-	-	-	-	4,201,928	4,201,928
Unrestricted	-	-	-	-	-	-	22,662,454	22,662,454
Subtotal Net Position	-	-	-	-	-	-	26,864,382	26,864,382
<b>Total Fund Balance / Net Position</b>	<b>\$ 12,519,918</b>	<b>\$ 21,527</b>	<b>\$ 10,124,859</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 22,666,304</b>	<b>\$ 4,198,078</b>	<b>\$ 26,864,382</b>

Adjustments are for capital assets and right-to-use leased assets and long-term subscription assets. Capital assets and right-to-use assets used in governmental activities are not financial resources and therefore, are not reported in the General Fund.

# STATISTICAL SECTION



**North Central Texas  
Emergency Communications District**

STATISTICAL SECTION  
(UNAUDITED)

This part of the District’s annual comprehensive financial report presents detailed information as a context for understanding what the information in the financial statements, note disclosures, and required supplementary information says about the District’s overall financial health. This information has not been audited by the independent auditor.

**Contents**

**Table #**

**Financial Trends**

**1,2,3**

These schedules contain trend information to help the reader understand how NCT9-1-1’s financial performance and well-being have changed over time.

**Revenue Capacity**

**2**

The District is primarily funded by emergency communications service fees. Service rate fees for wireless providers are determined by Texas Health and Safety Code sec. 7771.0711. The current fee is set at \$.50 per line. The District sets landline fees. Texas Health and Safety Code sec. 772.615 (d) sets the maximum rate at \$0.50 per line. The District’s Board has set the fee at the maximum rate of \$0.50 per line. In July 2022, the District entered into a grant agreement with CSEC for next generation 9-1-1 funding. This grant utilizes Coronavirus State and Local Fiscal Recovery Fund (CSRF). The grant continues through December 2026. In November 2023, Texas voters enacted Constitutional Proposition 8 establishing the Texas Broadband Infrastructure Fund. CSEC distributed the funding in accordance with the provisions outlined in Constitutional Proposition 8, ensuring the intended financial support was provided for next generation core services.

**Demographic Information**

**4**

This table offers population information about the District and the State of Texas as a whole. This information is useful due to wireless fee distributions. All wireless service fees are collected at the State and distributed to the Districts according to population.

**Source:** Unless otherwise noted, the information in these tables is derived from the annual comprehensive financial reports for the relevant year.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT**  
**GOVERNMENT-WIDE NET POSITION**  
**(Accrual Basis of Accounting)**  
**(Unaudited)**

Table 1

	Fiscal Year				
	2025	2024	2023	2022	2021
Net Investment in Capital Assets	\$ 4,201,928	\$ 4,608,003	\$ 685,574	\$ 399,406	\$ 889,246
Unrestricted	<u>22,662,454</u>	<u>15,507,923</u>	<u>8,161,023</u>	<u>5,689,967</u>	<u>4,398,461</u>
Total government-wide net position	\$ 26,864,382	\$ 20,115,926	\$ 8,846,597	\$ 6,089,373	\$ 5,287,707

Notes: NCT9-1-1 implemented GASB 87 for leases in fiscal year 2022.  
NCT9-1-1 implemented GASB 96 for software subscriptions in fiscal year 2023.  
NCT9-1-1 implemented GASB 101 for compensated absences in fiscal year 2025.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT**  
**GOVERNMENT-WIDE CHANGE IN NET POSITION**  
**(Accrual Basis of Accounting)**  
**(Unaudited)**

Table 2

	Fiscal Year				
	2025	2024	2023	2022	2021
<b>Program Revenue</b>					
State Administered Grants	\$ 2,476,767	\$ 3,624,616	\$ 1,060,085	\$ 1,024,800	\$ -
State Proposition 8 Funding	3,292,903	7,061,372	-	-	-
Wireless	12,554,434	11,344,784	10,315,407	9,479,918	9,152,824
Landline	1,290,913	1,490,014	1,591,093	1,663,425	1,700,261
Local Contributions & Other Income	<u>2,706,761</u>	<u>636,422</u>	<u>272,564</u>	<u>36,699</u>	<u>12,032</u>
<b>Total Program Revenue</b>	\$ 22,321,778	\$ 24,157,208	\$ 13,239,149	\$ 12,204,842	\$ 10,865,117
<b>Expenses</b>					
Staff Costs	\$ 4,920,897	\$ 4,941,973	\$ 4,708,729	\$ 4,399,959	\$ 4,222,034
NCTCOG Fiscal Agent	327,116	387,851	364,004	347,124	279,349
Cost of Operations	7,183,154	5,582,742	4,472,661	5,448,233	3,836,119
Local Government Reimbursements	567,754	474,241	537,282	543,658	511,491
Interest Expense	15,677	7,576	6,158	164	-
Amortization	642,249	423,672	248,095	51,633	-
Depreciation	<u>1,964,038</u>	<u>1,069,824</u>	<u>144,995</u>	<u>612,405</u>	<u>1,869,593</u>
<b>Total Expenses</b>	\$ 15,620,885	\$ 12,887,879	\$ 10,481,924	\$ 11,403,176	\$ 10,718,586
<b>General Revenues</b>					
Sale of General Capital Assets	\$ 47,563	-	-	-	-
Change in Government-Wide Net Position	<u>\$ 6,748,456</u>	<u>\$ 11,269,329</u>	<u>\$ 2,757,225</u>	<u>\$ 801,666</u>	<u>\$ 146,531</u>

Notes: NCT9-1-1 entered into a grant agreement with CSEC in fiscal year 2022.  
This caused state revenue and cost of operations to increase.  
Additional one-time State Funding was distributed in fiscal year 2024.  
Local Contributions and Other Income increased due to re more interest received in fiscal year 2023.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
GOVERNMENTAL FUND BALANCES  
(Modified Accrual Basis of Accounting)  
(Unaudited)**

Table 3

General Fund	Fiscal Year				
	2025	2024	2023	2022	2021
Non-Spendable (Prepaid)	\$ 597,612	\$ 328,253	\$ 196,513	\$ 295,027	\$ 296,543
Unrestricted					
Assigned - Capital Replacement	10,124,859	6,841,135	6,841,135	4,332,940	3,071,918
Assigned - NGCS	10,489,817	7,164,732	-	-	-
Assigned - Sponsorship	21,527	-	-	-	-
Unassigned	<u>1,432,489</u>	<u>1,180,000</u>	<u>1,129,000</u>	<u>1,062,000</u>	<u>1,030,000</u>
Total Unrestricted	<u>22,068,692</u>	<u>15,185,867</u>	<u>7,970,135</u>	<u>5,394,940</u>	<u>4,101,918</u>
Total Fund Balance	<u>\$ 22,666,304</u>	<u>\$ 15,514,120</u>	<u>\$ 8,166,648</u>	<u>\$ 5,689,967</u>	<u>\$ 4,398,461</u>

Notes: The Assigned NGCS unrestricted fund balance was created in fiscal year 2024.  
The Assigned Sponsorship unrestricted fund balance was created in fiscal year 2025.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT  
DEMOGRAPHIC INFORMATION  
(Unaudited)**

Table 4

Year	District	Percent	Texas	Percent	District Percent
	Population	Change	Population	Change	of State
2025	2,187,472	4.22%	31,572,300	* 0.90%	6.93%
2024	2,098,910	3.79%	31,290,831	2.58%	6.71%
2023	2,022,199	2.45%	30,503,301	1.58%	6.63%
2022	1,973,843	9.46%	30,029,572	1.59%	6.57%
2021	1,803,315	3.55%	29,558,864	1.42%	6.10%

Sources: District population is provided through Texas Demographer through CSEC.  
State population is estimate from census.gov. This is as of July of each year.

\* For 2025, state population estimate is from demographics.texas.gov.

# FEDERAL FINANCIAL ASSISTANCE REPORT

FISCAL YEAR ENDED SEPTEMBER 30, 2025



**North Central Texas  
Emergency Communications District**

**Arlington, Texas**

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT**

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**INDEPENDENT AUDITOR’S REPORT ON INTERNAL CONTROL OVER  
FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED  
ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH  
GOVERNMENT AUDITING STANDARDS**

To the Board of Managers  
North Central Texas Emergency Communications District  
Arlington, Texas

We have audited, in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the financial statements of the governmental activities and each major fund of the North Central Texas Emergency Communications District (the “District”), a component unit of the North Central Texas Council of Governments, as of and for the year ended September 30, 2025, and the related notes to the financial statements, which collectively comprise the District’s basic financial statements, and have issued our report thereon dated March 5, 2026.

**Report on Internal Control over Financial Reporting**

In planning and performing our audit of the financial statements, we considered the District’s internal control over financial reporting (internal control) as a basis for designing audit procedures that are appropriate in the circumstances for the purpose of expressing our opinions on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of the District’s internal control. Accordingly, we do not express an opinion on the effectiveness of the District’s internal control.

A *deficiency in internal control* exists when the design or operation of a control does not allow management or employees in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A *material weakness* is a deficiency, or a combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity’s financial statements will not be prevented, or detected and corrected, on a timely basis. A *significant deficiency* is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses or significant deficiencies may exist that were not identified.

**Report on Compliance and Other Matters**

As part of obtaining reasonable assurance about whether the District’s financial statements are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the financial statements. However, providing an opinion on compliance with those provisions was not an objective of our audit and, accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

**OFFICE LOCATIONS**

**TEXAS** | Waco | Temple | Hillsboro | Houston  
**NEW MEXICO** | Albuquerque



**Purpose of this Report**

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the entity's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the District's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

Pattillo, Brown & Hill, L.L.P.

Waco, Texas  
March 5, 2026



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**INDEPENDENT AUDITOR’S REPORT ON COMPLIANCE FOR EACH  
MAJOR FEDERAL PROGRAM AND REPORT ON INTERNAL CONTROL  
OVER COMPLIANCE IN ACCORDANCE WITH THE UNIFORM GUIDANCE**

To the Board of Managers  
North Central Texas Emergency Communications District  
Arlington, Texas

**Report on Compliance for Each Major Federal Program**

***Opinion on Each Major Federal Program***

We have audited North Central Texas Emergency Communications District’s (the “District”) compliance with the types of compliance requirements described in the *U.S. Office of Management and Budget (OMB) Compliance Supplement* that could have a direct and material effect on each of the District’s major federal programs for the year ended September 30, 2025. The District’s major federal programs are identified in the summary of auditors’ results section of the accompanying schedule of findings and questioned costs.

In our opinion, the District complied, in all material respects, with the types of compliance requirements referred to above that could have a direct and material effect on each of its major federal programs for the year ended September 30, 2025.

***Basis for Opinion on Each Major Federal Program***

We conducted our audit of compliance in accordance with auditing standards generally accepted in the United States of America (GAAS); the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States (*Government Auditing Standards*); the audit requirements of Title 2 U.S. Code of Federal Regulations Part 200, *Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards* (Uniform Guidance). Our responsibilities under those standards and the Uniform Guidance are further described in the Auditor’s Responsibilities for the Audit of Compliance section of our report.

We are required to be independent of the District and to meet our other ethical responsibilities, in accordance with relevant ethical requirements relating to our audit. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion on compliance for each major federal program. Our audit does not provide a legal determination of the District’s compliance with the compliance requirements referred to above.

***Responsibilities of Management for Compliance***

Management is responsible for compliance with the requirements referred to above and for the design, implementation, and maintenance of effective internal control over compliance with the requirements of laws, statutes, regulations, rules and provisions of contracts or grant agreements applicable to the District’s federal programs.

**OFFICE LOCATIONS**

**TEXAS** | Waco | Temple | Hillsboro | Houston  
**NEW MEXICO** | Albuquerque



### **Auditor's Responsibilities for the Audit of Compliance**

Our objectives are to obtain reasonable assurance about whether material noncompliance with the compliance requirements referred to above occurred, whether due to fraud or error, and express an opinion on the District's compliance based on our audit. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with GAAS, *Government Auditing Standards*, and the Uniform Guidance will always detect material noncompliance when it exists. The risk of not detecting material noncompliance resulting from fraud is higher than for that resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Noncompliance with the compliance requirements referred to above is considered material, if there is a substantial likelihood that, individually or in the aggregate, it would influence the judgment made by a reasonable user of the report on compliance about the District's compliance with the requirements of each major federal programs as a whole.

In performing an audit in accordance with GAAS, *Government Auditing Standards*, and the Uniform Guidance, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material noncompliance, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the District's compliance with the compliance requirements referred to above and performing such other procedures as we considered necessary in the circumstances.
- Obtain an understanding of the District's internal control over compliance relevant to the audit in order to design audit procedures that are appropriate in the circumstances and to test and report on internal control over compliance in accordance with the Uniform Guidance, but not for the purpose of expressing an opinion on the effectiveness of the District's internal control over compliance. Accordingly, no such opinion is expressed.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and any significant deficiencies and material weaknesses in internal control over compliance that we identified during the audit.

### **Report on Internal Control Over Compliance**

A *deficiency in internal control over compliance* exists when the design or operation of a control over compliance does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct noncompliance with a type of compliance requirement of a federal programs on a timely basis. A *material weakness in internal control over compliance* is a deficiency, or combination of deficiencies in internal control over compliance, such that there is a reasonable possibility that material noncompliance with a type of compliance requirement of a federal programs will not be prevented, or detected and corrected on a timely basis. A *significant deficiency in internal control over compliance* is a deficiency, or a combination of deficiencies, in internal control over compliance with a type of compliance requirement of a federal programs that is less severe than a material weakness in internal control over compliance, yet important enough to merit attention by those charged with governance.

Our consideration of internal control over compliance was for the limited purpose described in the Auditor's Responsibilities for the Audit of Compliance section above and was not designed to identify all deficiencies in internal control over compliance that might be material weaknesses or significant deficiencies in internal control over compliance. Given these limitations, during our audit we did not identify any deficiencies in internal control over compliance that we consider to be material weaknesses, as defined above. However, material weaknesses or significant deficiencies in internal control over compliance may exist that were not identified.

Our audit was not designed for the purpose of expressing an opinion on the effectiveness of internal control over compliance. Accordingly, no such opinion is expressed.

The purpose of this report on internal control over compliance is solely to describe the scope of our testing of internal control over compliance and the results of that testing based on the requirements of the Uniform Guidance. Accordingly, this report is not suitable for any other purpose.

## Report on Schedule of Expenditures of Federal Awards Required by the Uniform Guidance

We have audited the financial statements of the governmental activities and each major fund of the District, as of and for the year ended September 30, 2025, and the related notes to the financial statements, which collectively comprise the District's basic financial statements. We issued our report thereon, dated March 5, 2026, which contained unmodified opinions on those financial statements. Our audit was conducted for the purpose of forming opinions on the financial statements that collectively comprise the basic financial statements. The accompanying schedule of expenditures of federal awards is presented for purposes of additional analysis as required by the Uniform Guidance and is not a required part of the basic financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the basic financial statements and certain additional procedures including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the basic financial statements or to the basic financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the schedule of expenditures of federal awards is fairly stated in all material respects in relation to the basic financial statements as a whole.

*Pattillo, Brown & Hill, L.L.P.*

Waco, Texas  
March 5, 2026

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT**

SCHEDULE OF EXPENDITURES OF FEDERAL AWARDS

FOR THE YEAR ENDED SEPTEMBER 30, 2025

Federal Grantor/Pass-through Grantor/ Program or Cluster Title	Grant Number	Assistance Listing Number	Pass- through Entity Identifying Number	Total Federal Expenditures
<b><u>U. S. DEPARTMENT OF TREASURY</u></b>				
Passed through the Commission on State Emergency Communications:				
COVID-19 - Next Generation 9-1-1	11NG911	21.027	020-1892	\$ 2,476,767
<i>Total Passed through the Commission on State Emergency Communications</i>				<u>2,476,767</u>
<b>Total U. S. Department of Treasury</b>				<u>2,476,767</u>
<b>Total Expenditures of Federal Awards</b>				<u>\$ 2,476,767</u>

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT**

NOTES TO SCHEDULE OF EXPENDITURES OF FEDERAL AWARDS

FOR THE YEAR ENDED SEPTEMBER 30, 2025

**Note 1 - Basis of Presentation**

The accompanying schedule of expenditures of federal awards (the "SEFA") includes the federal grant activity of North Central Texas Emergency Communications District (the "District"), a component unit of North Central Texas Council of Governments, under programs of the federal government for the year ended September 30, 2025. The information in the SEFA is presented in accordance with the requirements of Office of Management and Budget (OMB) *Uniform Guidance*. Because the SEFA presents only a selected portion of the operations of the District, it is not intended to and does not present the financial position or changes in net position of the District.

**Note 2 - Summary of Significant Accounting Policies**

The District accounts for all federal awards under programs of the federal government in the Special Revenue Fund. These programs are accounted for using a current financial resources measurement focus. With this measurement focus, only current assets and current liabilities are generally included on the balance sheet. Operating statements of these funds present increases (i.e. revenues and other financing sources) and decreases (i.e. expenditures and other financing uses) in net current assets.

The modified accrual basis of accounting is used for these funds. This basis of accounting recognizes revenues in the accounting period in which they become susceptible to accrual, i.e. both measurable and available. Federal grant funds for governmental funds are considered to be earned to the extent of expenditures made under the provisions of the grant. When such funds are advanced to the District, they are recorded as unearned revenue until earned. Otherwise, federal grant funds are received on a reimbursement basis from the respective federal program agencies. Generally, unused balances are returned to the grantor at the close of specified project periods.

Expenditures generally are recorded when a liability is incurred, as under accrual accounting. However, debt service principal and interest expenditures on general long-term debt, including lease liabilities, as well as expenditures related to compensated absences, and claims and judgments, are recognized later based on specific accounting rules applicable to each, generally when payment is due.

**Note 3 - Indirect Costs**

The District has elected not to use the de minimis indirect cost rate allowed under the *Uniform Guidance*.

**Note 4 - Relationship to Federal Financial Reports**

Amounts reported in the SEFA may not agree with the amounts reported in the related federal financial reports with grantor agencies because of accruals which would be included in the next report filed with the agencies.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT**

NOTES TO SCHEDULE OF EXPENDITURES OF FEDERAL AWARDS  
(Continued)  
FOR THE YEAR ENDED SEPTEMBER 30, 2025

**Note 5 – Pass-through expenditures**

None of the expenditures presented on the SEFA were passed through to subrecipients.

**Note 5 - Relationship to the Basic Financial Statements**

Federal awards revenues are reported in the District's basic financial statements as follows:

State administered grant revenues	\$ 5,769,670
Non-federal Proposition 8 revenues not reported on the SEFA	<u>(3,292,903)</u>
Federal expenditures reported on the SEFA	<u>\$ 2,476,767</u>

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT**

SCHEDULE OF FINDINGS AND QUESTIONED COSTS

FOR THE YEAR ENDED SEPTEMBER 30, 2025

**Summary of Auditor's Results**

Financial Statements:

Type of auditors' report issued Unmodified

Internal control over financial reporting:

Material weakness(es) identified? No

Significant deficiency(ies) identified? None reported

Material noncompliance material to financial statements noted?

No

Federal Awards:

Internal control over major programs:

Material weakness(es) identified? No

Significant deficiency(ies) identified? No

Type of auditors' report issued on compliance for major programs

Unmodified

Any audit findings disclosed that are required to be reported in accordance with 2 CFR 200.516(a)?

None

Identification of major programs:

Assistance Listing Number(s):

21.027

Name of Federal Program or Cluster:

COVID-19 - Next Generation 9-1-1

Dollar threshold used to distinguish between type A and type B programs

\$1,000,000

Auditee qualified as low-risk auditee?

Yes

**Findings Relating to the Financial Statements Which are Required to be Reported in Accordance With Generally Accepted Government Auditing Standards**

None

**Findings and Questioned Costs for Federal Awards**

None

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT**

SUMMARY SCHEDULE OF PRIOR AUDIT FINDINGS

FOR THE YEAR ENDED SEPTEMBER 30, 2025

Title 2, U.S. Code of Federal Regulations, Section 200.511 states, "The auditee is responsible for follow-up and corrective action on all audit findings. As part of this responsibility, the auditee must prepare a summary schedule of prior audit findings." The summary schedule of prior audit findings must report the status of the following:

- All audit findings included in the prior audit's schedule of findings and questioned costs and
- All audit findings reported in the prior audit's summary schedule of prior audit findings except audit findings listed as corrected.

**I. Prior Audit Findings**

None reported

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT**

CORRECTIVE ACTION PLAN

FOR THE YEAR ENDED SEPTEMBER 30, 2025

Title 2, U.S. Code of Federal Regulations, Section 200.511 states, "At the completion of the audit, the auditee must prepare, in a document separate from the auditor's findings described in §200.516 Audit findings, a corrective action plan to address each audit finding included in the current year auditor's reports."

**I. Corrective Action Plan**

Not applicable

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**North Central Texas Emergency Communications District**

**Item # 2026-03-05**

Meeting Date: March 11, 2026

Submitted By: Jessie Shadowens-James  
NCT9-1-1 Chief Administrative Officer

Item Title: Election of NCT9-1-1 Board of Managers Officers

In accordance with Section 2.6 of the North Central Texas Emergency Communications District (NCT9-1-1) Bylaws, the officers of the Board shall be President, Vice-President, and Secretary, who shall be elected by the Board at the first meeting of each calendar year. Elected officers shall hold office for one (1) year, said term to begin immediately following the aforementioned meeting and continuing until the next election or until such time a replacement has been elected. If both President and Vice-President are absent at any meeting, Board members in attendance shall designate a presiding officer pro tem. A summary of officer duties includes:

**President**

- Attend all Board of Managers meetings
- Oversee Board of Managers meetings
- Call special meetings as necessary

**Vice-President**

- Attend all Board of Managers meetings
- Understand the responsibilities of the Board President and be able to perform these duties in the President's absence

**Secretary**

- Attend all Board of Managers meetings
- Perform roll call and confirm the presence of a quorum at meetings
- Review Board of Managers minutes

The following individuals have expressed interest in being considered for election to serve as officers for the March 2026 – March 2027 term:

President – Commissioner Skeet Phillips, Kaufman County

Vice-President – Sheriff Terry Garrett, Rockwall County

Secretary – Judge Brandon Huckabee, Erath County

If approved, these changes will be effective immediately following this meeting and will remain in effect until the next officer election scheduled for the March 2027 meeting. This does not preclude these officers from serving another term.



**FINANCIAL STATUS REPORT**  
FOR THREE MONTHS ENDING: DECEMBER 31, 2025

<b>TOTAL RESOURCES AVAILABLE:</b>						
Resources Category	Revenue Budget	3 Mo Target	Actual Revenue	December 2024 Actual Revenue	Amount Over / (Under) Target	% of Target Earned
<b>Revenue (1)</b>						
Wireless	12,100,000	3,025,000	3,483,395	2,945,054	458,395	115%
Landline	1,200,000	300,000	299,026	336,119	(974)	100%
Interest	720,000	180,000	227,464	240,859	47,464	126%
Other Revenue	177,390	44,348	232,830	-	188,482	525%
<b>Subtotal Revenue</b>	<b>14,197,390</b>	<b>3,549,348</b>	<b>4,242,715</b>	<b>3,244,863</b>	<b>693,367</b>	<b>120%</b>
Capital Replacement Fund Balance	93,000	23,250	-	-	(23,250)	0%
<b>Total Resources Available</b>	<b>14,290,390</b>	<b>3,572,598</b>	<b>4,242,715</b>	<b>3,244,863</b>	<b>670,117</b>	<b>119%</b>

**EXPENDITURES:**

<b>NCT9-1-1 STAFF COSTS (2)</b>						
Category	Budget	3 Mo Target	Actual Expenditures	December 2024 Actual Expenditures	Amount Over / (Under) Target	% of Target Expended
Salaries	2,888,780	722,195	495,340	507,555	(226,855)	69%
Fringe Benefits	1,380,837	345,209	232,501	242,596	(112,708)	67%
NCTCOG Indirect Costs	755,722	188,931	128,828	132,777	(60,103)	68%
Occupancy	458,744	114,686	110,256	108,750	(4,430)	96%
NCTCOG Information Technology	251,536	62,884	60,455	52,537	(2,429)	96%
Travel	173,789	43,447	7,307	10,698	(36,140)	17%
Other Staff Costs	504,482	126,121	62,356	43,177	(63,765)	49%
<b>Total NCT9-1-1 Staff Costs</b>	<b>6,413,890</b>	<b>1,603,473</b>	<b>1,097,043</b>	<b>1,098,090</b>	<b>(506,430)</b>	<b>68%</b>

**FISCAL AGENT SUPPORT (3)**

Category	Budget	3 Mo Target	Actual Expenditures	December 2024 Actual Expenditures	Amount Over / (Under) Target	% of Target Expended
Administrative, Legal Support	419,420	104,855	77,612	80,096	(27,243)	74%

**COST OF OPERATIONS (4)**

Categories	Budget	3 Mo Target	Actual Expenditures	December 2024 Actual Expenditures*	Amount Over / (Under) Target	% of Target Expended
9-1-1 Network	4,979,160	1,244,790	1,313,693	-	68,903	106%
Equipment and Software Supp & Maint	575,090	143,773	227,361	-	83,588	158%
Contract Services	636,600	159,150	41,533	-	(117,617)	26%
Communications (Public Education)	139,500	34,875	1,967	580	(32,908)	6%
ECC Training	46,500	11,625	6,690	3,709	(4,935)	58%
County Reimbursements	380,000	95,000	-	155,003	(95,000)	0%
Telco	607,230	151,808	130,770	-	(21,038)	86%
<b>Total Cost of Operations</b>	<b>7,364,080</b>	<b>1,841,021</b>	<b>1,722,014</b>	<b>159,292</b>	<b>(119,007)</b>	<b>94%</b>

**CAPITAL EXPENDITURES (5)**

Category	Budget	3 Mo Target	Actual Expenditures	December 2024 Actual Expenditures	Amount Over / (Under) Target	% of Target Expended
Capital Expenditures	93,000	23,250	-	-	(23,250)	0%

**TOTAL EXPENDITURES**

Category	Budget	3 Mo Target	Actual Expenditures	December 2024 Actual Expenditures	Amount Over / (Under) Target	% of Target Expended
<b>Totals</b>	<b>14,290,390</b>	<b>3,572,599</b>	<b>2,896,669</b>	<b>1,337,478</b>	<b>(675,930)</b>	<b>81%</b>

\*Proposition 8 funding was utilized during fiscal year 2025 to cover Network, Equipment, Contract Services, and Telco costs. During the first quarter of FY2025, these costs totaled \$1,621,776.



FINANCIAL STATUS REPORT  
SPECIAL REVENUE GRANT (CSEC)  
COSTS THROUGH DECEMBER 31, 2025

<b>TOTAL REVENUE:*</b>					
Revenue Category	Revenue Grant Budget	FY26 Revenue	Total Revenue	Grant Budget Remaining	% of Grant Earned
State Revenue	8,989,702	118,803	8,305,068	684,634	92%
<b>Total Revenue</b>	<b>8,989,702</b>	<b>118,803</b>	<b>8,305,068</b>	<b>684,634</b>	<b>92%</b>

<b>EXPENDITURES:</b>					
Category	Grant Budget	FY26 Expenditures	Total Expenditures	Grant Budget Remaining	% of Grant Expended
Network	7,003,080	96,491	6,653,574	349,506	95%
Geographic Information System	1,342,082	15,000	1,063,982	278,100	79%
ECC Call Handling Systems & Application	173,955	-	173,955	-	100%
Operational Planning	470,585	7,312	413,557	57,028	88%
<b>Total Expenditures</b>	<b>8,989,702</b>	<b>118,803</b>	<b>8,305,068</b>	<b>684,634</b>	<b>92%</b>

\* The fund balance "back stops" any unreimbursed state revenue reflected within the schedule above as approved within the budget document. The Executive Director approved the utilization of funds as authorized by the District Board. The fund will be replenished with CSEC funding once it's received.



**FINANCIAL STATUS REPORT  
CONSOLIDATED**

FOR THREE MONTHS ENDING: DECEMBER 31, 2025

<b>REVENUE</b>			
Resources Category	Special Revenue Grant (CSEC)	Operating/General Fund Revenue	Grand Total
Wireless	-	3,483,395	3,483,395
Landline	-	299,026	299,026
Interest	-	227,464	227,464
Other Revenue	-	232,830	232,830
Proposition 8 Funding (CSEC)	-	-	-
Grant Funding (CSEC)	118,803	-	118,803
<b>Total Revenue</b>	<b>118,803</b>	<b>4,242,715</b>	<b>4,361,518</b>

<b>EXPENDITURES:</b>			
<b>NCT9-1-1 STAFF COSTS</b>			
Category	Special Revenue Grant (CSEC)	Operating/General Fund Expenditures	Grand Total
Salaries	-	495,340	495,340
Fringe Benefits	-	232,501	232,501
NCTCOG Indirect Costs	-	128,828	128,828
Occupancy	-	110,256	110,256
NCTCOG Information Technology	-	60,455	60,455
Travel	-	7,307	7,307
Other Staff Costs	-	62,356	62,356
<b>Total NCT9-1-1 Staff Costs</b>	<b>-</b>	<b>1,097,043</b>	<b>1,097,043</b>

<b>FISCAL AGENT SUPPORT</b>			
Category	Special Revenue Grant (CSEC)	Operating/General Fund Expenditures	Grand Total
Administrative, Legal Support	-	77,612	77,612

<b>COST OF OPERATIONS</b>			
Categories	Special Revenue Grant (CSEC)	Operating/General Fund Expenditures	Grand Total
9-1-1 Network	-	1,313,693	1,313,693
Equipment and Software Supp & Maint	-	227,361	227,361
Contract Services	-	41,533	41,533
Communications (Public Education)	-	1,967	1,967
ECC Training	-	6,690	6,690
County Reimbursements	-	-	-
Telecom	-	130,770	130,770
<b>Total Cost of Operations</b>	<b>-</b>	<b>1,722,014</b>	<b>1,722,014</b>

<b>COST OF GRANT OPERATIONS</b>			
Categories	Special Revenue Grant (CSEC)	Operating/General Fund Expenditures	Grand Total
Network	96,491	-	96,491
Geographic Information System	15,000	-	15,000
ECC Call Handling Systems & Application	-	-	-
Operational Planning	7,312	-	7,312
<b>Total Cost of Operations</b>	<b>118,803</b>	<b>-</b>	<b>118,803</b>

<b>CAPITAL EXPENDITURES</b>			
Category	Special Revenue Grant (CSEC)	Operating/General Fund Expenditures	Grand Total
Capital Expenditures	-	-	-
Estimated Capital Replacement Contribution	-	-	-
<b>Total Capital Expenditures</b>	<b>-</b>	<b>-</b>	<b>-</b>

<b>TOTAL EXPENDITURES</b>			
Category	Special Revenue Grant (CSEC)	Operating/General Fund Expenditures	Grand Total
<b>Totals</b>	<b>118,803</b>	<b>2,896,669</b>	<b>3,015,472</b>

NOTES		
Reference No.	Category	Description
1	Wireless / Landline Revenue	<p>Total Revenues are 119% of the 3 month target</p> <ul style="list-style-type: none"> <li>A. Wireless revenue - (115% of target) State bases allocation on cell phone billing address. Our region's population has increased and thus the wireless revenue allocation has increased by approximately 3%.</li> <li>B. Landline revenue - (100% of target) Landline revenue continues to reflect the decreasing trend. This is expected as landline usage continues to decrease.</li> <li>C. Interest revenue - (126% of target) Interest revenue is \$47,500 greater than expected for the quarter as interest rates of return remain high for the beginning of FY 2026.</li> <li>D. Other Revenue - (525% of target) Additional settlement funding was carried forward and recognized in FY 2026. Target is 25% of the total annual budget. Revenue will continue to exceed target throughout the year.</li> </ul>
2	NCT9-1-1 Staff Costs	<p>Costs total 68% of the 3 month target</p> <ul style="list-style-type: none"> <li>A. Salaries, fringe benefits and indirect costs - (68% of target) These costs are below target primarily due to equivalent of four (4) unfilled full-time positions and two (2) part-time intern positions were vacant during this period.</li> <li>B. Travel - (17% of target) Travel is below target for the 1st quarter, however, it is expected to increase as the year progresses.</li> <li>C. Other Staff Costs - (49% of target) Annual payment to reimburse 9-1-1 Alliance is not paid until the end of the fiscal year. On a straight-line target, this amounts to \$31,250 of the variance.</li> </ul> <p>Below budget facilities costs account for \$21,350 of the variance. These costs will likely remain under budget for the fiscal year as some budgeted renovation projects have been delayed.</p>
3	Fiscal Agent Support	<p>Costs total 74% of the 3 month target</p> <ul style="list-style-type: none"> <li>A. Salaries and salary related costs accounted for \$26,000 of the budget variance. This decrease relates to a less staff time utilized for these support services.</li> </ul>
4	Cost of Operations	<p>Costs total 94% of the 3 month target.</p> <ul style="list-style-type: none"> <li>A. Network - (106% of target) Unbudgeted costs associated with the data center move account for \$187,000 of the variance. These costs are offset by savings from annual payments which have not yet occurred. This budget category will likely exceed target by fiscal year-end. However, overall costs are expected to be within the Board Authorized amount of \$14,290,390.</li> <li>B. Equipment and Software - (158% of target) Annual payments for variance softwares account for this variance. These costs are expected to approach target by fiscal year-end.</li> <li>C. Contract Services - (26% of target) <ul style="list-style-type: none"> <li>1. AI Language Interpretation Services account for \$52,500 of the variance. This project began after the first quarter, however, it is expected to approach target as the year progresses.</li> <li>2. Strategic and Geographic Information System consultant costs account for \$29,250 of the variance. These costs are anticipated to remain below target for the fiscal year.</li> <li>3. Professional Service costs account for \$21,250 of the variance. This cost is anticipated to remain below target for the fiscal year.</li> </ul> </li> <li>D. Communications (Public Education) - (6% of target) Costs are expected to approach target by fiscal year-end.</li> <li>E. ECC Training - (58% of target) Costs are expected to approach target by fiscal year-end.</li> <li>F. County Reimbursements - (0% of target) There were no Recorder Reimbursements or County Addressing Disbursements during the first quarter, however, costs are expected to approach target by fiscal year-end.</li> <li>G. Telco - (86% of target) Costs are expected to approach target by fiscal year-end.</li> </ul>
5	Capital Expenditures	<p>Costs total 0% of the 3 month target. Capital costs will be paid in later quarters.</p>



**Attachment E**  
**Accomplishments**  
**December 2025-February 2026**

Staff achieved the following during the previous period:

Operations & Public Engagement

1. **Regional Telecommunicator Academy**  
Completed all required tasks for the Regional Telecommunicator Academy and graduated nine licensed 9-1-1 telecommunicators.
2. **Emergency Communications Center (ECC) Recognitions**  
Attended recognition ceremonies highlighting outstanding service and career milestones among 9-1-1 telecommunicators.
3. **Public Relations Society of America Meeting**  
Participated in a regional public relations meeting focused on how major international events will reshape expectations, operations, and brand visibility across the Dallas–Fort Worth region.
4. **NCT9-1-1 CARES Team Meeting**  
Hosted the monthly NCT9-1-1 CARES Team meeting.
5. **CISM Debriefing Support**  
Hosted a Critical Incident Stress Management (CISM) debriefing to provide peer support for telecommunicators following a critical call event.
6. **ECC Supervisor Meeting**  
Hosted a virtual ECC Supervisor Meeting with representatives from more than thirty ECCs.
7. **First Responders Day Awards Support**  
Delivered recognition gifts to educators associated with student artwork submissions for the First Responders Day program and attended a school presentation honoring a contest winner.
8. **APCO Agency Training Program Certification Scholarship**  
Collaborated with a regional agency to complete documentation and award an internal scholarship supporting progress toward APCO Agency Training Program Certification.
9. **PRINT Debriefing**  
Conducted a final PRINT assessment debriefing for a regional ECC.
10. **Holiday Promotional Campaign**  
Completed a holiday safety awareness campaign across agency social media platforms.
11. **Staff Onboarding**  
Completed onboarding activities for a new ECC Regional Coordinator.
12. **TCOLE Commission Meeting**  
Participated in a quarterly commission meeting related to law enforcement licensing and regulatory oversight.
13. **Media Interview Coordination**  
Coordinated and participated in a regional media interview focusing on 9-1-1 operations during the upcoming international sporting event.

**14. Holiday Social Media Campaign**

Developed graphics and messaging to promote seasonal safety awareness through agency social media channels.

**15. 9-1-1 CHE and TDD/TTY Training**

Hosted training on call handling systems and accessibility technologies for 9-1-1 telecommunicators.

**16. ECC Holiday Gift Deliveries**

Delivered holiday appreciation gifts to all ECCs in the region.

Training & Regional Coordination

**17. Strategic Advisory Committee Meeting**

Held the quarterly Strategic Advisory Committee meeting in person with participation from all departments.

**18. Drones as First Responders (DFR) Strategic Review Initiative Kickoff**

Initiated the strategic review process and began development of questionnaires in preparation for agency interviews.

**19. Annual Governing Documents Acknowledgements**

Launched the annual staff acknowledgement process for departmental governing documents with successful completion by staff.

**20. EAC Webinar Support**

Successfully conducted the first-quarter Emergency Advisory Committee webinar.

**21. Public Educators of Texas Meeting**

Participated in the quarterly Public Educators of Texas meeting in Austin.

**22. Texas 9-1-1 Alliance Meeting**

Attended the statewide Texas 9-1-1 Alliance meeting.

**23. NENA NG9-1-1 Call Flow Course**

Hosted a course explaining the functional elements required for a true Next Generation 9-1-1 call flow.

**24. NENA Standards and Best Practices Forum**

Presented updates to national Text-to-9-1-1 standards and attended the Critical Issues Forum.

GIS & Data Initiatives

**25. Public Safety Indoor Mapping and Location Tracking Roundtable**

Participated in a federal stakeholder roundtable and geospatial conference focused on indoor mapping and responder location technologies.

**26. FME Phase II Project Kickoff**

Launched the second phase of the FME project to enhance GIS data workflows and automation.

**27. 3D Indoor Mapping Data Capture**

Added 3D indoor floor plans for additional school facilities to the regional basemap.

**28. APCO GIS Occupational Analysis Workshop**

Participated in a national GIS occupational analysis workshop hosted by a regional public safety agency.

## Technology & Infrastructure

### **29. Network Resiliency Improvement**

Implemented a mitigation strategy to address network events caused by data center provider limitations, including deployment of a secondary lower-bandwidth connection to improve redundancy.

### **30. Dispatch Center Technology Upgrade**

Completed a dispatch center remodel including installation of new consoles and dual-monitor functionality.

### **31. Regional Data Center Migration**

Successfully relocated the agency data center with full restoration of functionality following equipment migration.

### **32. Standards and Best Practices Participation**

Participated in national standards development sessions and a site visit focused on public safety technology operations.

### **33. ECC Vendor Integration Project**

Worked with systems teams to establish an integration feed for recording systems supporting Next Generation 9-1-1 text messaging.

## Innovation & Strategic Initiatives

### **34. Interoperability Planning for Major Events**

Met with regional partners to discuss interoperability planning and communications readiness for a large international event.

### **35. Public Safety Technology Podcast**

Participated in a podcast discussing the benefits of over-the-top communications solutions for public safety.

### **36. International Cellular Testing White Paper**

Developed a white paper detailing international cellular testing and mitigation strategies for public safety communications.

### **37. National Conference Keynote Presentation**

Delivered a keynote presentation outlining regional planning, testing initiatives, and interoperability strategies related to international event preparedness.



**Training**

**Number of Agencies: 16**

**Total Number of Attendees:**

**55**

<u>Date</u>	<u>Course Name</u>	<u>Course Description</u>	<u>Number of Attendees</u>	<u>Agencies</u>
12/2/2025	BLS CPR: Adult Child Infant AED	This Adult Child and Baby First Aid/CPR/AED in-person course equips students to recognize and care for a variety of first aid breathing and cardiac emergencies involving adults children and babies.	6	Navarro County Sheriff's Office
12/9/2025	Solacom CHE 9-1-1 Equipment Training #5205	4 hour training for new hire in-regional call handling equipment training for Solacom position	0	
12/9/2025	TDD/TTY/RTT #3812	4 hour training course that covers TDD/TTY/RTT call handling procedures and importance	0	
1/13/2026	Solacom CHE 9-1-1 Equipment Training #5205	4 hour training for new hire in-regional call handling equipment training for Solacom position	6	North Ellis Emergency Dispatch(NEED) Parker County Sheriff's Office Forney Police Department Ellis County Sheriff's Office
1/13/2026	TDD/TTY/RTT #3812	4 hour training course that covers TDD/TTY/RTT call handling procedures and importance	6	North Ellis Emergency Dispatch(NEED) Parker County Sheriff's Office Forney Police Department Ellis County Sheriff's Office
1/14/2026	Solacom CHE 9-1-1 Equipment Training #5205	4 hour training for new hire in-regional call handling equipment training for Solacom position	9	Stephenville Police Department
1/14/2026	Solacom CHE 9-1-1 Equipment Training #5205	4 hour training for new hire in-regional call handling equipment training for Solacom position	4	Stephenville Police Department
2/4/2026	BLS CPR: Adult Child Infant AED	This Adult Child and Baby First Aid/CPR/AED in-person course equips students to recognize and care for a variety of first aid breathing and cardiac emergencies involving adults children and babies.	4	Cleburne Police Department Wise County Sheriff's Office Rockwall County Sheriff's Office
02/09/26-03/06/26	Regional Telecommunicator Academy #020	A four week long academy that covered the following TCOLE courses: BTCC#1080 Active Shooter#5309 SAFVIC#3267 TCIC/ TLETS#4802 Alert Systems#3619 TDD-TTY-RTT #3812	10	Cleburne Police Department Wise County Sheriff's Office Greenville Police Department Decatur Police Department Hutchins Police Department Balch Springs Police Department Rockwall County Sheriff's Office Dallas College Police Department

**Quality Assurance / Monitoring**

**Number of Monitoring Visits: 48**

**Number of Findings:**

**0**

Cockrell Hill Police Department	Waxahachie Police Department	Murphy Police Department	Rockwall Police Department
Wilmer Police Department	Northern Ellis Emergency Dispatch Center	Balch Springs Police Department	Forney Police Department
Palo Pinto County Sheriff's Office	Springtown Police Department	Sachse Police Department	Kaufman County Regional Communications Center
Mineral Wells Police Department	Bridgeport Police Department	Wilmer Police Department	Seagoville Police Department
Hood County Sheriff's Office	Decatur Police Department	Cleburne Police Department	Terrell Police Department
Somervell County Sheriff's Office	Wise County Sheriff's Office	Johnson County Sheriff's Office	Corsicana Police Department
Parker County Sheriff's Office	Forney Police Department	Johnson County ESD	Navarro County Sheriff's Office
Weatherford Police Department	Seagoville Police Department	Somervell County Sheriff's Office	Waxahachie Police Department
Greenville Police Department	Allen Police Department	Commerce Police Department	Ellis County Sheriff's Office
Navarro County Sheriff's Office	Collin County Sheriff's Office	Greenville Police Department	Northern Ellis Emergency Dispatch
Corsicana Police Department	Frisco Police Department	Hunt County Sheriff's Office	Cockrell Hill Police Department
Ellis County Sheriff's Office	McKinney Police Department	Rockwall County Sheriff's Office	Prosper Police Department



Communication

Facebook

<u>Dates</u>	<u>Total Reach</u>	<u>Total Impression</u>	<u>Engaged Users</u>	<u>Negative Feedback</u>
Dec-26	60,450	39,776	4,681	0
Jan-26	37,472	21,344	4,682	0
Feb-26	121,758	60,553	4,754	0

Website

Home Page Views

<u>Date</u>	<u>Unique View</u>	<u>Users</u>	<u>Bounce Rate</u>	<u>Time on Page</u>
Dec-25	15,416	15,441	1	0
Jan-26	15,982	15,744	1	0
Feb-26	12,882	12,698	1	0

Sources Overview

<u>Date</u>	<u>Direct Traffic</u>	<u>Referrals</u>	<u>Social Media</u>	<u>Search</u>	<u>Email</u>	<u>Paid</u>
Dec-25	10,834	152	175	3,829	7	215
Jan-26	10,591	190	244	3,831	3	359
Feb-26	8,709	150	51	3,354	4	8

Public Education Supplies

<u>Date</u>	<u>Total Supplies Disbursed</u>
Dec-25	252
Jan-26	0
Feb-26	13,258

Public Education Events

<u>Name of Event</u>	<u>Agency</u>
Annual Christmas Parade	Corsicana Police Department
Christmas on the Square	Weatherford Police Department
Celina multiple events	Celina Fire Department

Service Interruptions

Number of Outages: 0
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Call Volume Report

Emergency Communications Center	Dec-25	Jan-26	Feb-26
ALLEN POLICE DEPARTMENT	2,595	2,475	2,221
BALCH SPRINGS POLICE DEPARTMENT	1,784	1,746	1,571
BRIDGEPORT POLICE DEPARTMENT	310	247	251
CLEBURNE POLICE DEPARTMENT	1,330	1,255	1,146
COCKRELL HILL POLICE DEPARTMENT	144	86	68
COLLIN COUNTY SHERIFF'S OFFICE	6,821	6,938	6,299
COMMERCE POLICE DEPARTMENT	303	309	299
CORSICANA POLICE DEPARTMENT	1,251	1,249	1,152
DECATUR POLICE DEPARTMENT	683	597	620
ELLIS COUNTY SHERIFF'S OFFICE	2,367	2,152	2,050
ERATH COUNTY SHERIFF'S OFFICE	659	646	620
FORNEY POLICE DEPARTMENT	1,438	1,383	1,382
FRISCO POLICE DEPARTMENT	5,717	5,033	4,960
GREENVILLE POLICE DEPARTMENT	1,612	1,500	1,353
HOOD COUNTY SHERIFF'S OFFICE	2,079	2,049	1,891
HUNT COUNTY SHERIFF'S OFFICE	2,355	2,372	2,296
JOHNSON COUNTY ESD	1,391	1,469	1,272
JOHNSON COUNTY SHERIFF'S OFFICE	3,411	3,308	3,080
KAUFMAN COUNTY REGIONAL COMMUNICATION CENTER	4,894	4,825	4,471
MCKINNEY POLICE DEPARTMENT	1,045	1,127	1,093
MINERAL WELLS POLICE DEPARTMENT	5,932	5,724	5,277
MURPHY POLICE DEPARTMENT	668	675	702
NAVARRO COUNTY SHERIFF'S OFFICE	498	381	409
NORTH ELLIS EMERGENCY DISPATCH	1,210	1,211	1,077
PALO PINTO COUNTY SHERIFFS OFFICE	2,260	2,114	2,083
PARKER COUNTY HOSPITAL DISTRICT	659	606	575
PARKER COUNTY SHERIFF'S OFFICE	2,921	2,907	2,889
PROSPER POLICE DEPARTMENT	1,018	968	992
ROCKWALL COUNTY SHERIFF'S OFFICE	1,821	1,780	1,698
ROCKWALL POLICE DEPARTMENT	2,200	1,970	2,024
SACHSE POLICE DEPARTMENT	775	610	646
SEAGOVILLE POLICE DEPARTMENT	1,180	1,079	912
SOMERVELL COUNTY SHERIFF'S OFFICE	287	296	242
SPRINGTOWN POLICE DEPARTMENT	174	158	131
STEPHENVILLE POLICE DEPARTMENT	578	543	491
TERRELL POLICE DEPARTMENT	1,698	1,628	1,380
WAXAHACHIE POLICE DEPARTMENT	2,014	1,954	1,763
WEATHERFORD POLICE DEPARTMENT	1,441	1,445	1,363
WILMER POLICE DEPARTMENT	466	404	396
WISE COUNTY SHERIFF'S OFFICE	1,701	1,589	1,479
<b>Total</b>	<b>66,977</b>	<b>64,197</b>	<b>60,414</b>



Average Calls per Day

Emergency Communications Center	Dec-25	Jan-26	Feb-26
ALLEN POLICE DEPARTMENT	83.7	79.8	79.3
BALCH SPRINGS POLICE DEPARTMENT	57.5	56.3	56.1
BRIDGEPORT POLICE DEPARTMENT	10.0	8.0	9.0
CLEBURNE POLICE DEPARTMENT	42.9	40.5	40.9
COCKRELL HILL POLICE DEPARTMENT	4.6	2.8	2.4
COLLIN COUNTY SHERIFF'S OFFICE	220.0	223.8	225.0
COMMERCE POLICE DEPARTMENT	9.8	10.0	10.7
CORSICANA POLICE DEPARTMENT	40.4	40.3	41.1
DECATUR POLICE DEPARTMENT	22.0	19.3	22.1
ELLIS COUNTY SHERIFF'S OFFICE	76.4	69.4	73.2
ERATH COUNTY SHERIFF'S OFFICE	21.3	20.8	22.1
FORNEY POLICE DEPARTMENT	46.4	44.6	49.4
FRISCO POLICE DEPARTMENT	184.4	162.4	177.1
GREENVILLE POLICE DEPARTMENT	52.0	48.4	48.3
HOOD COUNTY SHERIFF'S OFFICE	67.1	66.1	67.5
HUNT COUNTY SHERIFF'S OFFICE	76.0	76.5	82.0
JOHNSON COUNTY ESD	44.9	47.4	45.4
JOHNSON COUNTY SHERIFF'S OFFICE	110.0	106.7	110.0
KAUFMAN COUNTY REGIONAL COMMUNICATION CENTER	157.9	155.6	159.7
MCKINNEY POLICE DEPARTMENT	33.7	36.4	39.0
MINERAL WELLS POLICE DEPARTMENT	191.4	184.6	188.5
MURPHY POLICE DEPARTMENT	21.5	21.8	25.1
NAVARRO COUNTY SHERIFF'S OFFICE	16.1	12.3	14.6
NORTH ELLIS EMERGENCY DISPATCH	39.0	39.1	38.5
PALO PINTO COUNTY SHERIFF'S OFFICE	72.9	68.2	74.4
PARKER COUNTY HOSPITAL DISTRICT	21.3	19.5	20.5
PARKER COUNTY SHERIFF'S OFFICE	94.2	93.8	103.2
PROSPER POLICE DEPARTMENT	32.8	31.2	35.4
ROCKWALL COUNTY SHERIFF'S OFFICE	58.7	57.4	60.6
ROCKWALL POLICE DEPARTMENT	71.0	63.5	72.3
SACHSE POLICE DEPARTMENT	25.0	19.7	23.1
SEAGOVILLE POLICE DEPARTMENT	38.1	34.8	32.6
SOMERVELL COUNTY SHERIFF'S OFFICE	9.3	9.5	8.6
SPRINGTOWN POLICE DEPARTMENT	5.6	5.1	4.7
STEPHENVILLE POLICE DEPARTMENT	18.6	17.5	17.5
TERRELL POLICE DEPARTMENT	54.8	52.5	49.3
WAXAHACHIE POLICE DEPARTMENT	65.0	63.0	63.0
WEATHERFORD POLICE DEPARTMENT	46.5	46.6	48.7
WILMER POLICE DEPARTMENT	15.0	13.0	14.1
WISE COUNTY SHERIFF'S OFFICE	54.9	51.3	52.8
<b>Total</b>	<b>2160.5</b>	<b>2070.9</b>	<b>2157.6</b>

Last Name	First Name	Entity	Appointee Title	3/12/2025	6/11/2025	9/10/2025	12/10/2025
Chambers	Danny	Somervell County	Judge	P	P	P	P
Phillips	Skeet	Kaufman County	Commissioner	P	P	A	P
Garrett	Terry	Rockwall County	Sheriff	P	P	P	P
Butler	Jene	City of Murphy	Deputy Mayor Pro Tem	P	A	A	A
Cloutier	Patrick	City of McKinney	Councilmember	N/A	N/A	N/A	N/A
Crews	Kerry	Hunt County	Judge (JOP)	P	A	P	A
Deeds	Roger	Hood County	Sheriff	P	A	A	P
Hale	Darrell	Collin County	Commissioner	A	P	P	P
Hernandez	Jose	Dallas Co. Cities (Seagoville)	Councilmember	P	A	A	P
Hodges	Jeff	City of Prosper	Councilmember	A	P	A	P
Huckabee	Brandon	Erath County	Judge	P	P	P	P
Mellema	Cary	Wise County	Sheriff	P	A	A	A
Paschall	Paul	Parker County	Mayor	A	A	P	A
Patterson	John "JR"	Palo Pinto County	Sheriff	P	P	P	P
Perry	Eddie	Navarro County	Commissioner	A	A	A	A
Schaeffer	Michael	City of Allen	Councilmember	P	P	A	P
Stinson	Randy	Ellis County	Commissioner	P	P	P	P
White	Mike	Johnson County	Commissioner	P	P	P	P
		City of Frisco		Vacant	Vacant	Vacant	Vacant