



NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT

9-1-1 BOARD OF MANAGERS MEETING

Minutes – September 10, 2025

9-1-1 Training Center Room A

600 Six Flags Drive

Arlington, Texas

President Danny Chambers called the meeting of the NCT9-1-1 Board of Managers to order at 12:30 PM on September 10, 2025.

Members of the Board Present:

1. Danny Chambers (President) – County Judge, Somervell County
2. Terry Garrett (Secretary) – Sheriff, Rockwall County
3. Kerry Crews – Judge (JOP), Hunt County
4. Darrell Hale – Commissioner, Collin County
5. Brandon Huckabee – County Judge, Erath County
6. Paul Paschall – Mayor, Parker County
7. John Patterson – Sheriff, Palo Pinto County
8. Randy Stinson – Commissioner, Ellis County
9. Mike White – Commissioner, Johnson County

Members of the Board Absent:

1. Skeet Phillips (Vice-President) – Commissioner, Kaufman County
2. Dr. Jene Butler – Councilmember, City of Murphy
3. Roger Deeds – Sheriff, Hood County
4. Richard Franklin – Councilmember, City of McKinney
5. Jose Hernandez – Councilmember, City of Seagoville
6. Jeff Hodges – Councilmember, City of Prosper
7. Cary Mellema – Sheriff, Wise County
8. Eddie Perry – Commissioner, Navarro County
9. Michael Schaeffer – Councilmember, City of Allen

Members of the Staff Present:

1. Todd Little – NCTCOG Executive Director
2. Monte Mercer – NCTCOG Deputy Director
3. Christy Williams – 9-1-1 Program Director
4. Steven Gorena – 9-1-1 Field Support Supervisor
5. Victoria Griffin – 9-1-1 Administrative Assistant
6. Ken Kirkpatrick – Counsel for NCT9-1-1
7. Maggie Lira – NCTCOG Controller
8. Rodger Mann – 9-1-1 Chief Innovation Officer
9. Hilaria Perez – 9-1-1 Admin Program Coordinator
10. James Powell – Deputy Counsel for NCT9-1-1
11. Randy Richardson – NCTCOG Assistant Director of Finance
12. LeAnna Russell – 9-1-1 GIS Manager
13. Jessie Shadowens-James – 9-1-1 Chief Administrative Officer
14. Megan Short – NCTCOG Fiscal Manager
15. Jason Smith – 9-1-1 Operations Manager
16. Deborah Orlor – Temporary 9-1-1 Scrum Master

REGULAR SESSION

Action:

Item 1 Approval of the June 11, 2025, Minutes

President Danny Chambers stated that the minutes to be approved were from the June 11, 2025, Board meeting.

Attachment A

Upon a motion by Judge Kerry Crews (seconded by Sheriff Terry Garrett) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 2 Resolution Approving and Adopting the Fiscal Year 2026 Budget and Setting the 9-1-1 Emergency Service Fee

NCT9-1-1, in accordance with requirements outlined in Chapter 772 of the Texas Health and Safety Code, is responsible for administering 9-1-1 service within its service area. Per the District's bylaws, the Board of Managers is required to approve an annual budget, which includes setting the amount of the 9-1-1 emergency service fee. The statute provides the following related to the fee:

1. The amount of the fee may not exceed fifty (.50) cents per month for each line.
2. The fee must have uniform application throughout the District and be imposed in each participating county or municipality in the District.
3. The fee may be imposed only on the base rate charge or the charge's equivalent, excluding charges for coin-operated telephone equipment.
4. The Board shall set the fee each fiscal year and notify each supplier in the District of any change to the fee by the 91st day after the effective date of the change.

Staff requested Board approval for the FY 2026 budget recommending the fee amount of fifty (.50) cents per local exchange access line remain unchanged to meet forecasted expenditures of the District.

Attachment B

NCT9-1-1 has been awarded a \$9.0 million federal grant from the Commission on State Emergency Communications (CSEC). These funds have been primarily designated to purchase equipment that will enable the District to deploy and operate next generation 9-1-1 services. The grant has a performance period from November 8, 2021, through December 31, 2026.

Upon a motion by Mayor Paul Paschall (seconded by Judge Brandon Huckabee) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 3 Resolution Approving the Fiscal Year 2026 Strategic Plan

NCT9-1-1 develops a strategic plan annually to outline the proposed projects for the upcoming fiscal year, as well as forecast what projects are anticipated in the proceeding four (4) fiscal years. The strategic plan provides high-level direction for the funding of projects and reflects each of the District's teams' areas of focus for the five-year period. The District's annual budget is crafted based on the projects supplied in the plan. In accordance with the District's bylaws, the Board of Managers is required to approve an annual strategic plan.

Attachment C

Upon a motion by Judge Kerry Crews (seconded by Commissioner Randy Stinson) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 4 Resolution Authorizing a Contract for Fiscal Year 2026 with Mission Critical Partners, LLC, for Public Safety Strategic Consulting

NCT9-1-1 utilizes public safety consultants to complete a variety of projects for the program. Examples include, but are not limited to: network design, contingency planning, equipment installation, contract negotiation, technical requirement writing, and pre-procurement research. These consultants are utilized to supplement in-house expertise and third-party contractors.

In coordination with NCT9-1-1 Program staff, the North Central Texas Council of Governments (NCTCOG) conducted a procurement for public safety strategic consulting services and entered into contract #2019-074 with Mission Critical Partners, LLC, as part of its TXShare cooperative purchasing program in August 2019. NCT9-1-1 is able to utilize this cooperative contract which satisfies local procurement requirements.

NCT9-1-1 requested Board approval to amend the FY 2026 contract with Mission Critical Partners, LLC, in an amount not to exceed \$100,000.

Upon a motion by Commissioner Mike White (seconded by Judge Kerry Crews) and by unanimous vote of all members present, the Board approved the resolution as presented.

INFORMATIONAL ITEMS

Item 5 Quarterly Financial Report

Megan Short presented the Financial Status Report which included the nine months ending June 2025.

Attachment D

Item 6 Conflict of Interest Overview

James Powell briefed the Board on conflicts of interest and the proper protocol for notifying staff about potential conflicts.

Item 7 Camp Mapping Initiative

LeAnna Russell reported that several camps with large acreage within the NCT9-1-1 service area currently have inadequate GIS addressing points identified in the system. The GIS Team will lead an initiative during FY 2026 to map overnight camps in the region. Future years may focus on non-overnight camps.

Item 8 FIFA Update

Rodger Mann presented FIFA update including 9-1-1 initiatives to ensure addressing an influx of international devices during that time that may need to call 9-1-1.

Item 9 Drones as First Responders

Rodger Mann presented how drones can be beneficial for first responders, including NCT9-1-1's plans to create a program that would assist interested agencies in developing their own programs.

Item 10 Director's Report

Legislative Update- The Board was briefed on current grant status and potential additional state funding.

Next Generation Core Service Update – The core of the system has been implemented and now the remaining piece is OSP migration. This portion must be completed by the phone companies and is beyond the control of both NCT9-1-1 and the vendor.

Accomplishments – NCT9-1-1 accomplishments and achievements were reviewed for the period of June 2025-August 2025.

Attachment E

Quarterly Reporting / Interruption Report – Quarterly reporting for the previous quarter was included for review.

Attachment F

Board Attendance – Attendance from the previous Board meetings was included for review.

Attachment G

OTHER BUSINESS

Item 11 Other Business

Item 12 Adjourn

Upon a motion by Commissioner Randy Stinson (seconded by Commissioner Mike White) and by unanimous vote of all members present, the meeting was adjourned at 2:00 PM.

Next Meeting: December 10, 2025