

# NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT 9-1-1 BOARD OF MANAGERS MEETING

Minutes – June 11, 2025
9-1-1 Training Center Room A
600 Six Flags Drive
Arlington, Texas

President Danny Chambers called the meeting of the NCT9-1-1 Board of Managers to order at 12:33 PM on June 11, 2025.

### **Members of the Board Present:**

- 1. Danny Chambers (President) County Judge, Somervell County
- 2. Skeet Phillips (Vice-President) Commissioner, Kaufman County
- 3. Terry Garrett (Secretary) Sheriff, Rockwall County
- 4. Richard Franklin Councilmember, City of McKinney
- 5. Darrell Hale Commissioner, Collin County
- 6. Jeff Hodges Councilmember, City of Prosper
- 7. Brandon Huckabee County Judge, Erath County
- 8. John Patterson Sheriff, Palo Pinto County
- 9. Michael Schaeffer Councilmember, City of Allen
- 10. Randy Stinson Commissioner, Ellis County
- 11. Mike White Commissioner, Johnson County

## Members of the Board Absent:

- 1. Dr. Jene Butler Councilmember, City of Murphy
- 2. Kerry Crews Judge (JOP), Hunt County
- 3. Roger Deeds Sheriff, Hood County
- 4. Jose Hernandez Councilmember, City of Seagoville
- 5. Cary Mellema Sheriff, Wise County
- 6 Paul Paschall Mayor, Parker County
- 7. Eddie Perry Commissioner, Navarro County

## **Members of the Staff Present:**

- Todd Little NCTCOG Executive Director
- 2. Monte Mercer NCTCOG Deputy Director
- 3. Christy Williams 9-1-1 Program Director
- 4. Steven Gorena 9-1-1 Field Support Supervisor
- 5. Victoria Griffin 9-1-1 Administrative Assistant
- 6. Ken Kirkpatrick Counsel for NCT9-1-1
- 7. Maggie Lira NCTCOG Controller
- 8. Rodger Mann 9-1-1 Chief Innovation Officer
- 9. Kristin McKinney 9-1-1 Visual Media Coordinator
- 10. Deborah Orler Temporary 9-1-1 Scrum Master
- 11. Prioshi Paul NCTCOG Accountant
- 12. Hilaria Perez 9-1-1 Admin Program Coordinator
- 13. James Powell Deputy Counsel for NCT9-1-1
- 14. Randy Richardson NCTCOG Assistant Director of Finance
- 15. LeAnna Russell 9-1-1 GIS/Data Manager
- 16. Jessie Shadowens-James 9-1-1 Chief Administrative Officer
- 17. Megan Short NCTCOG Fiscal Manager
- 18. Tommy Tran 9-1-1 Chief Technology Officer

#### **REGULAR SESSION**

#### Action:

### Item 1 Approval of the March 12, 2025, Board of Managers Meeting Minutes

President Danny Chambers stated that the minutes to be approved were from the March 12, 2025, Board meeting.

#### Attachment A

Upon a motion by Sheriff Terry Garrett (seconded by Commissioner Skeet Phillips) and by unanimous vote of all members present, the Board approved the resolution as presented.

## Item 2 Resolution Authorizing Agreements with Emergency Communications Centers (ECCs) for 9-1-1 Service and Counties for Local Addressing and GIS Services

The North Central Texas Emergency Communications District (NCT9-1-1) provides regional 9-1-1 service utilizing a network of 40+ member ECCs. In order to provide such services, NCT9-1-1 requires each ECC to enter into an agreement outlining the responsibilities of both parties to ensure proper operation and maintenance of the systems utilized for the provision of 9-1-1 emergency communications services.

NCT9-1-1 also provides GIS services to its member counties. In addition to these services and when funding allows, NCT9-1-1 provides member counties disbursements in exchange for maintaining accurate addressing data. To manage these services and maintenance disbursements, NCT9-1-1 requires each county to enter into an agreement outlining the responsibilities of each party.

In an effort to ensure transparency and work in partnership with the affected jurisdictions, NCT9-1-1 invited programmatic staff from the ECCs and counties to participate in the review process. In addition, NCT9-1-1 worked with the Strategic Advisory Committee to review the agreements.

The term of the agreements will be October 1, 2025, through September 30, 2027. A draft resolution authorizing agreements with NCT9-1-1 ECCs and County Addressing Authorities were attached for Board consideration.

## Attachment B Attachment C

Upon a motion by Commissioner Randy Stinson (seconded by Commissioner Mike White) and by unanimous vote of all members present, the Board approved the resolution as presented.

## Item 3 Resolution Authorizing a Contract with Digital Realty Holdings US, LLC for Geographically Redundant Data Centers

NCT9-1-1 requested approval to contract with Digital Realty Holdings US, LLC, for the provision of Geographically Redundant Data Centers.

In its capacity as the administrative entity for NCT9-1-1, the North Central Texas Council of Governments (NCTCOG) issued a Request for Proposals (RFP #2025-040), which closed on February 13, 2025.

The scope of services sought as part of the RFP were as follows:

• Primary Data Centers: Two geographically redundant data centers within the Dallas/Fort Worth

region to house NCT9-1-1 equipment for routing 9-1-1 and administrative calls through a private network.

- Optional Disaster Recovery Data Center: A third data center located outside the Dallas/Fort Worth region, intended for disaster recovery purposes.
- Pricing Validity: Pricing for all proposed data center locations must remain valid throughout the duration of the contract.
- Service Continuity: The data centers must support continuous 9-1-1 services by minimizing downtime, protecting data integrity, and meeting recovery objectives in the event of natural disasters, localized outages, or other disruptions.

NCT9-1-1 requested to enter a contract with Digital Realty Holdings US, LLC, for an amount not to exceed \$5,000,000.

Upon a motion by Councilmember Richard Franklin (seconded by Commissioner Skeet Phillips) and by unanimous vote of all members present, the Board approved the resolution as presented.

## Item 4 Resolution Authorizing a Contract with Mythics, LLC, for Ongoing Session Boarder Control Maintenance and Support

NCT9-1-1 requested authorization to contract with Mythics, LLC through OMNIA Partners, Public Sector Region 4 ESC - TX Contract #240202 for ongoing maintenance support services related to the Session Border Controllers (SBCs) located in the District's two data centers.

NCT9-1-1 requested authorization to purchase these services in an amount not to exceed \$170,000.

Upon a motion by Councilmember Michael Schaeffer (seconded by Councilmember Jeff Hodges) and by unanimous vote of all members present, the Board approved the resolution as presented.

#### **INFORMATIONAL ITEMS**

#### Item 5 Quarterly Financial Report

Megan Short presented the Financial Status Report for the period ending March 2025.

Attachment D

### Item 6 FIFA Update

Rodger Mann Presented FIFA Updates

### Item 7 Director's Report

Accomplishments – NCT9-1-1 accomplishments and achievements were reviewed for the period of March 2025-May 2025.

Attachment E

Quarterly Reporting / Interruption Report – Quarterly reporting for the previous quarter was included for review.

Attachment F

Board Attendance – Attendance from the previous Board meetings was included for review.

Attachment G

## **OTHER BUSINESS**

Item 8 Other Business

Item 9 Adjourn

Upon a motion by Commissioner Skeet Phillips (seconded by Commissioner Randy Stinson) and by unanimous vote of all members present, the meeting was adjourned at 1:26 PM.

Next Meeting: September 10, 2025