



North Central Texas Emergency
Communications District

Board of Managers Meeting

June 11, 2025



Item 1: Approval of the March 12, 2025, Minutes

Item 2: Resolution Authorizing Agreements with Emergency Communication Centers (ECCs) for 9-1-1 Service and Counties for Local Addressing and GIS Services

- Two-year agreements
- Term October 1, 2025-September 30, 2027
- Signed by
 - Counties- County Judge
 - Cities- City Manager

Item 3: Resolution Authorizing a Contract with Digital Realty Holdings US, LLC, for Geographically Redundant Data Centers

- RFP #2025-040
- Two geographically redundant data centers
- NTE \$5,000,000
- Utilizing GDT for move services and datacenter buildout

Item 4: Resolution Authorizing a Contract with Mythics, LLC for Ongoing Session Boarder Control Maintenance and Support

- Ongoing maintenance support services
- NTE \$170,000



Item 5: Quarterly Financial Report

March 2025 Financial Status Report-Background

- March represents six (6) months of fiscal year 2025.
- Target represents one-half (1/2) of fiscal year 2025 budget.



March 2025 Financial Status Report -Summary

- Revenue total \$11.0 million or 120% of the target of \$9.2 million.
- Expenses total \$7.2 million or 101% of the target of \$7.2 million.

March 2025 Financial Status Report – Revenue

- Revenue totaled \$11.0 million for the six (6) months or 120% of target.
 - Wireless revenue totaled 106% of target totaling \$5.9 million.
 - Landline revenue totaled 89% of target totaling \$665,000.
 - Interest revenue totaled 307% of target totaling \$460,000.
 - Other revenue totaled 59% of target totaling \$614,000.
 - Proposition 8 revenue totaled 200% of target totaling \$3.3 million.

March 2025 Financial Status Report -Expenses

- Expenses totaled \$7.2 million for the six (6) months or 101% of target.
 - Staff costs totaled \$2.4 million or 82% of target.
 - ❖ Below target due to four (4) unfilled full-time staff positions
 - ❖ Travel costs are below target. Travel budget decreased in fiscal year 2025. Expenses expected to increase during the fiscal year.
 - ❖ Other staff costs are below target. Primarily due to scheduled payments made near the end of the fiscal year.

March 2025 Financial Status Report –Expenses Cont.

- Expenses totaled \$7.2 million for the six (6) months or 101% of target.
 - Cost of Operations totaled \$4.6 million or 116% of target.
 - ❖ Primarily due to nonrecurring costs related to NGCS.
 - ❖ Additional factor include one-time software maintenance payments, software trials, and increased renewal/service costs.
 - ❖ Staff are continuing to review costs for possible savings related to future expenditures that would allow expenditures to approach closer to target by year-end.

Note: Despite Cost of Operation expenses ahead of target amounts, total overall expenditures are expected to remain with the approved FY 2025 budget.



March 2025 Financial Status Report – Proposition 8

- Total funding received \$10.4 million.
- Revenue and expenses total \$10.4 million or 100% of total funding.
- Funding accepted at June 2024 Board meeting.
- Funding was fully expended in March 2025.
- The final report to CSEC will be submitted in October 2025.



March 2025 Financial Status Report – NG9-1-1 Grant

- Funding totals \$9.0 million.
- Revenue and expenses total \$7.3 million or 82% of total funding.
- Grant accepted at March 2022 Board meeting.
- Grant continues until December 2026. All funds were obligated by December 2024.
- Fund balance to “back stop” expenses until reimbursed by CSEC (as authorized by Board in FY 2023 Budget).



March 2025 Financial Status Report – Next Steps

- Continue monitoring grant costs and reimbursements
- Present financial status reports throughout the year for operating and grant results.
- Answer any questions today.



Item 6: FIFA Update

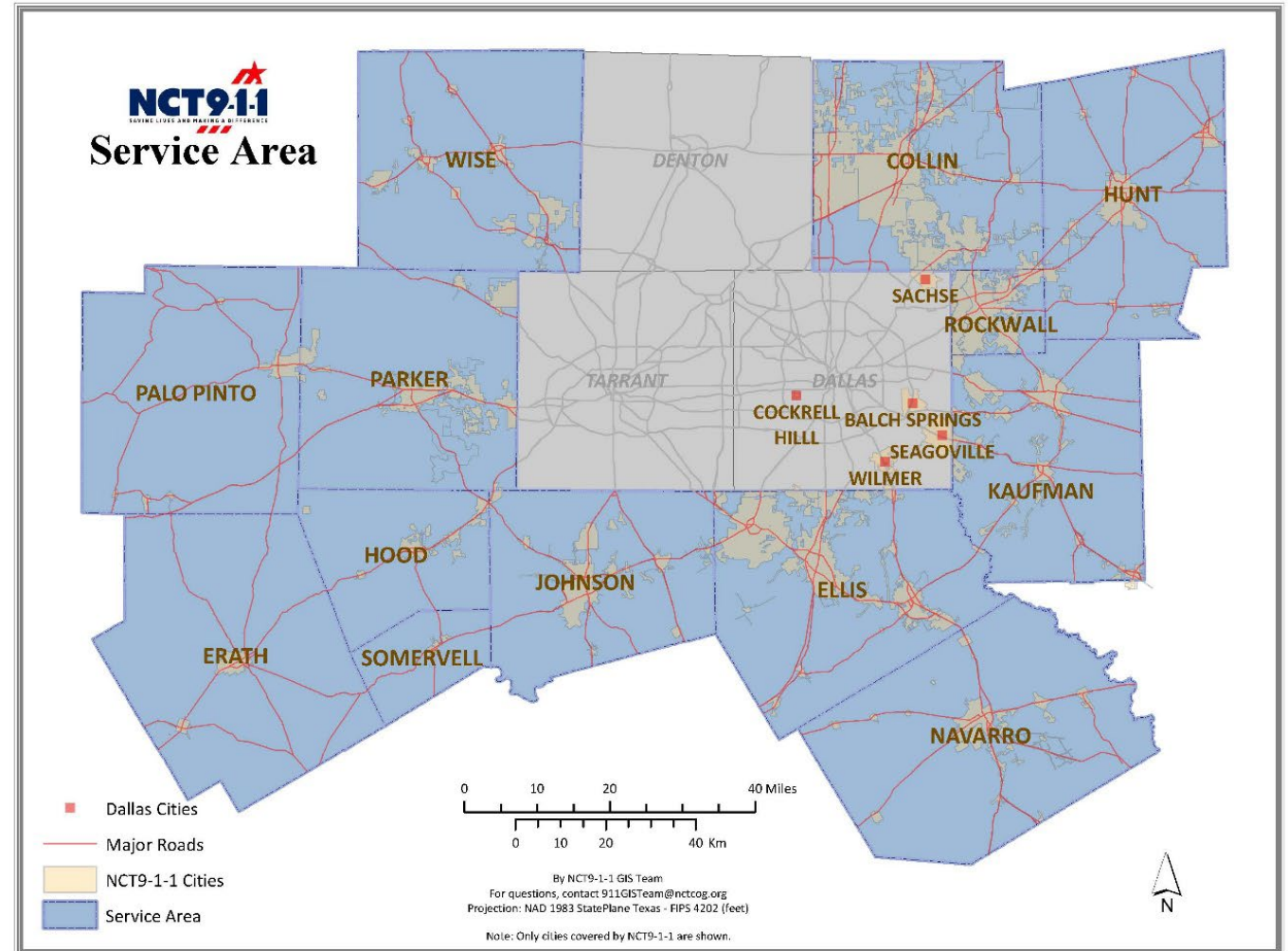
FIFA 9-1-1 Subcommittee



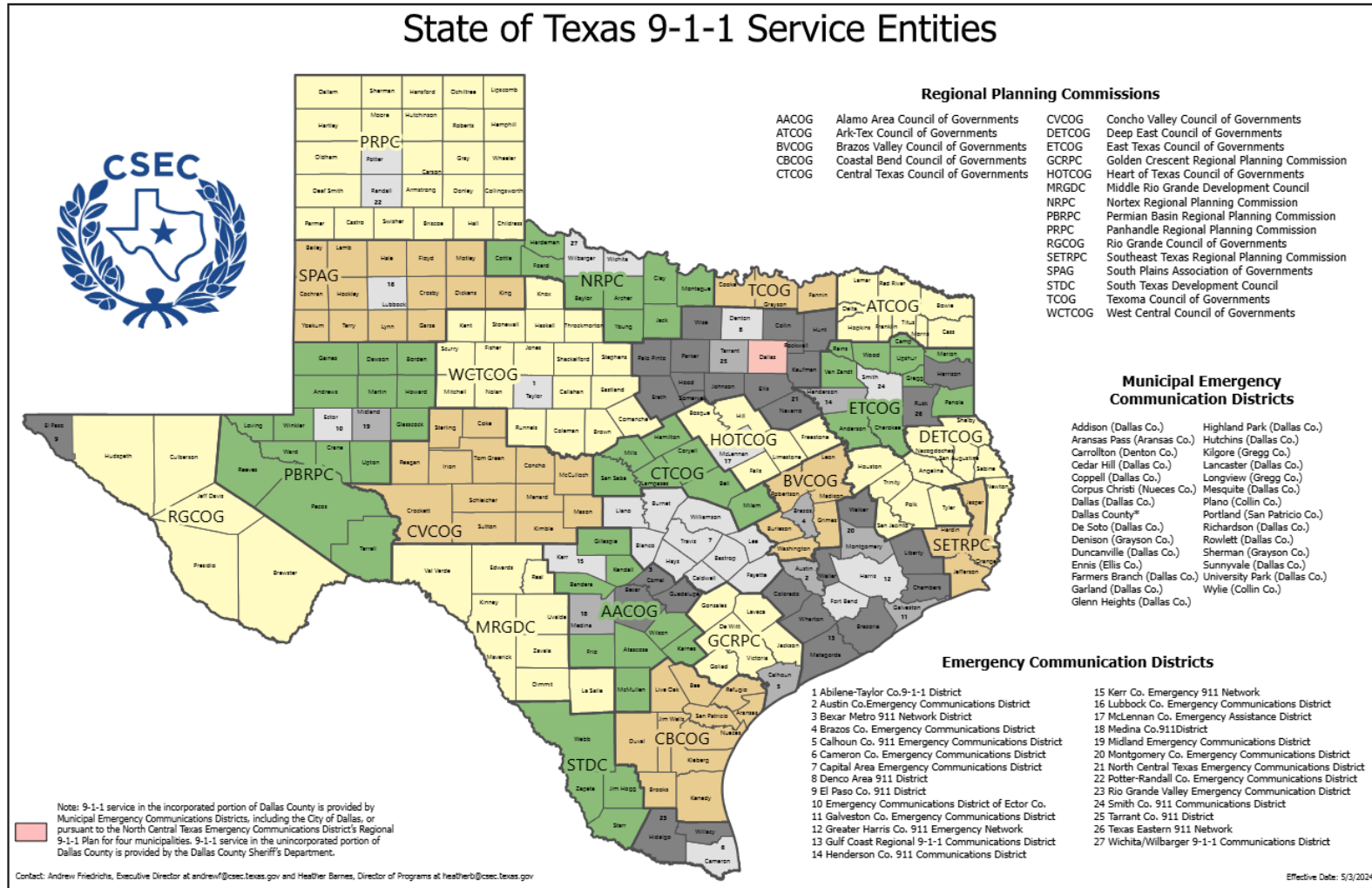
MECDA

Subcommittee of the FIFA Interoperability Committee

- Charter
- Stakeholders (in progress)
 - NCT9-1-1
 - TC9-1-1
 - DENC09-1-1
 - Dallas9-1-1
 - CSEC
 - MECDA



FIFA 9-1-1 Subcommittee





FIFA 9-1-1 Subcommittee Objectives

1. Develop a comprehensive 9-1-1 response plan for the FIFA World Cup 2026
2. Establish protocols for handling foreign language emergency calls
3. Create procedures for cross-jurisdictional coordination and call transfers
4. Identify and implement technology solutions for translation, transcription, and location services
5. Coordinate with transportation authorities to integrate road closure and traffic management information
6. Develop training programs for 9-1-1 telecommunicators specific to World Cup scenarios
7. Create public education materials about emergency services for international visitors



Purpose of the Technical Showcases

- Addressing issues in the interoperable landscape
- Language and communication barriers
- Cross-jurisdictional communication
- Technology integration challenges
- Resource coordination

- Proposed solutions
 - AI-Powered Translation and Transcription
 - Unified mapping and location tracking
 - Over-the-Top communication solutions
 - CAD2CAD incident sharing
 - Mobile public safety solutions

International Number Testing

- Outcomes

- Foreign numbers appear as “uninitialized”
- No call back number in CHE
- Inaccurate location in CHE
- Text-to-9-1-1 fails
- Over-the-top solutions deliver call back number and location



International Number Testing





Emergency Preparedness Planning Groups

1. NCTCOG Regional Expert Planning Teams (EPTs)
 - SWAT, Fire, Law, EOD, Aviation, Medical, Public Transportation
2. FEMA Region 6 World Cup Consequence Management Coordination Meetings
 - Led by FEMA. Local city resources
3. North Texas FIFA World Cup Regional Safety & Security Monthly planning team
 - FIFA, North Texas Sports Commission

Coordination is critical



FIFA Fan Fest





Contact

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Item 7: Director's Report

Annual 9-1-1 Gala Award Winners

2024 Agency of the Year – Parker County Hospital District

2024 Telecommunicator of the Year – Carter Chance – Hood County Sheriff's Office

2024 Telecommunications Team of the Year – Parker County Hospital District

2024 Supervisor of the Year – Nikki Smith – Weatherford Police Department

2024 Public Education Professional of the Year – Amy Ellis – Parker County Hospital District

2024 Training Professional of the Year – Mallory Ransom – McKinney Police Department

2024 TDD/TTY Above and Beyond – Bridgeport Police Department – 741 activations.

- PSAP overall TDD results for FY 2023-2024 – 40,058

The gala will be held this Friday, June 13, 2025, and the winners will be announced at the event so please do not share the results until after the event.



Item 7: Director's Report

- Budget workshop
- ECC Integrations
- NGCS Update
- Legislative Update/ Relationships with Senators
- Italy Mural Unveiling
- Accomplishments- Attachment E
- Quarterly Reporting/Interruption Report- Attachment F
- Board Attendance- Attachment G
- Next Meeting- September 10, 2025