



**North Central Texas Emergency Communications District
Board of Managers Meeting**

March 12, 2025
12:30 PM

NCT9-1-1 Offices
600 Six Flags Drive
Arlington, Texas
Centerpoint III, 2nd Floor, 9-1-1 Training Room A

REGULAR SESSION

- Call to order time: _____
- Welcome and Introductions

PUBLIC COMMENT ON AGENDA ITEMS (Must be physically present)

Members of the public may comment on any item(s) on today's agenda at this time. If speaking, please announce your name, city of residence, and the agenda item(s) on which you are commenting. A maximum of three (3) minutes is permitted per speaker. At the conclusion of this item, no further opportunities for public comment will be provided for the duration of the meeting.

ACTION ITEMS

1. Election of NCT9-1-1 Board of Managers Officers – Jessie Shadowens-James
2. Approval of the December 2, 2024, Meeting Minutes and Public Hearing Minutes – Vice President, Danny Chambers
3. Resolution Adopting the NCT9-1-1 Policy for Prohibited Technologies – Steven Gorena
4. Resolution Approving Software Maintenance Services for Phaseware Helpdesk Ticketing System – Steven Gorena
5. Resolution Authorizing a Contract with General Datatech, L.P. for Geographically Redundant Data Centers – Steven Gorena
6. Resolution Approving Fiscal Year 2026 Emergency Communications Centers (ECC) Operational and Staff Recommendations – LeAnna Russell
7. Resolution to Accept and Acknowledge Receipt of the Annual Financial Report for Fiscal Year Ending September 30, 2024 – Megan Short



INFORMATIONAL ITEMS

8. Quarterly Financial Report – Megan Short
9. Director’s Report – Jessie Shadowens-James

OTHER BUSINESS

10. Other Business
11. Adjourn

Next Meeting: June 11, 2025

EXECUTIVE SESSION

A closed executive session may be held on any of the above agenda items when legally justified pursuant to Subchapter D of the Texas Open Meetings Act (Texas Government Code Chapter 551).



North Central Texas Emergency Communications District

Item # 2025-03-01

Meeting Date: March 12, 2025

Submitted By: Jessie Shadowens-James
NCT9-1-1 Chief Administrative Officer

Item Title: Election of NCT9-1-1 Board of Managers Officers

In accordance with Section 2.6 of the North Central Texas Emergency Communications District (NCT9-1-1) Bylaws, the officers of the Board shall be President, Vice-President, and Secretary, who shall be elected by the Board at the first meeting of each calendar year. Elected officers shall hold office for one (1) year, said term to begin immediately following the aforementioned meeting and continuing until the next election or until such time a replacement has been elected. If both President and Vice-President are absent at any meeting, Board members in attendance shall designate a presiding officer pro tem. A summary of officer duties includes:

President

- Attend all Board of Managers meetings
- Oversee Board of Managers meetings
- Call special meetings as necessary

Vice-President

- Attend all Board of Managers meetings
- Understand the responsibilities of the Board President and be able to perform these duties in the President's absence

Secretary

- Attend all Board of Managers meetings
- Perform roll call and confirm the presence of a quorum at meetings
- Review Board of Managers minutes

The following individuals have expressed interest in being considered for election to serve as officers for the March 2025 – March 2026 term:

President – Judge Danny Chambers, Somervell County

Vice-President – Commissioner Skeet Phillips, Kaufman County

Secretary – Sheriff Terry Garrett, Rockwall County

If approved, these changes will be effective immediately following this meeting and will remain in effect until the next officer election scheduled for the March 2026 meeting.



**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
9-1-1 PUBLIC HEARING ON THE CONTINUATION OF THE DISTRICT AND
THE 9-1-1 EMERGENCY SERVICE FEE**

December 2, 2024

9-1-1 Training Center Room A

600 Six Flags Drive

Arlington, Texas

President, Lane Akin called the public hearing to order at 12:30 PM on December 2, 2024.

Members of the Board Present:

1. Lane Akin (President) - Sheriff, Wise County
2. Danny Chambers (Vice President) – County Judge, Somervell County
3. Skeet Phillips (Secretary) – Commissioner, Kaufman County
4. Kerry Crews – Judge (JOP), Hunt County
5. Terry Garrett – Sheriff, Rockwall County
6. Darrell Hale - Commissioner, Collin County
7. Brett McGuire – Sheriff, Palo Pinto County
8. Paul Paschall – Mayor, Parker County
9. Michael Schaeffer – Councilmember, City of Allen
10. Randy Stinson – Commissioner, Ellis County
11. Mike White – Commissioner, Johnson County

Members of the Board Absent:

1. Roger Deeds – Sheriff, Hood County
2. Richard Franklin – Councilmember, City of McKinney
3. Jose Hernandez – Councilmember, City of Seagoville
4. Jeff Hodges – Councilmember, City of Prosper
5. Brandon Huckabee – County Judge, Erath County
6. Eddie Perry – Commissioner, Navarro County

Members of the Staff Present:

1. Mike Eastland – NCTCOG Executive Director
2. Monte Mercer – NCTCOG Deputy Executive Director
3. Christy Williams – Director of NCT9-1-1
4. Kasey Cox – 9-1-1 GIS Data Administrator
5. Jeremy Crabtree – 9-1-1 Systems Administrator II
6. Steven Gorena – 9-1-1 Field Support Supervisor
7. Victoria Griffin – 9-1-1 Administrative Assistant
8. Ken Kirkpatrick – NCTCOG Counsel for Transportation
9. Maggie Lira – NCTCOG Controller
10. Norman Marquart – NCTCOG Senior Fiscal Manager

11. Kristin McKinney – 9-1-1 Visual Media Coordinator
12. Prioshi Paul – NCTCOG Accountant
13. Hilaria Perez – 9-1-1 Administrative Program Coordinator
14. James Powell – NCTCOG Deputy Counsel for Transportation
15. Randy Richardson – NCTCOG Director of Administration
16. LeAnna Russell – 9-1-1 GIS Manager
17. Jessie Shadowens-James – 9-1-1 Chief Administrative Officer
18. Megan Short – NCTCOG Fiscal Manager
19. Jason Smith – 9-1-1 Operations Manager
20. Tommy Tran – 9-1-1 Chief Technology Officer

PUBLIC HEARING

The Public Hearing on the continuation of the North Central Texas Emergency Communications District (NCT9-1-1) and the 9-1-1 emergency service fee was called to order at 12:30 PM.

The NCT9-1-1 District was created on December 5, 2018, pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code. As outlined in Section 772.620 of the Code, “periodically, the board shall solicit public comments and hold a public review hearing on the continuation of the district and the 9-1-1 emergency service fee.” The first hearing shall be held on or before the third anniversary of the date of the district's creation. Subsequent hearings shall be held on or before the third anniversary of the date each resolution required by Subsection (c) is adopted.”

Notice of the Public Hearing was posted in accordance with the statute, and NCT9-1-1 also extended the option to provide written public comment by 11:00 AM prior to the hearing. No written comments were received.

The floor was then opened for public comment. No public comments were made.

The Public Hearing was closed at 12:35 PM.



**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
9-1-1 BOARD OF MANAGERS MEETING**

Minutes – December 2, 2024
9-1-1 Training Center Room A
600 Six Flags Drive
Arlington, Texas

President, Lane Akin, called the meeting of the NCT9-1-1 Board of Managers to order at 12:35 PM on December 2, 2024.

Members of the Board Present:

1. Lane Akin (President) - Sheriff, Wise County
2. Danny Chambers (Vice President) – County Judge, Somervell County
3. Skeet Phillips (Secretary) – Commissioner, Kaufman County
4. Kerry Crews – Judge (JOP), Hunt County
5. Terry Garrett – Sheriff, Rockwall County
6. Darrell Hale - Commissioner, Collin County
7. Brett McGuire – Sheriff, Palo Pinto County
8. Paul Paschall – Mayor, Parker County
9. Michael Schaeffer – Councilmember, City of Allen
10. Randy Stinson – Commissioner, Ellis County
11. Mike White – Commissioner, Johnson County

Members of the Board Absent:

1. Roger Deeds – Sheriff, Hood County
2. Richard Franklin – Councilmember, City of McKinney
3. Jose Hernandez – Councilmember, City of Seagoville
4. Jeff Hodges – Councilmember, City of Prosper
5. Brandon Huckabee – County Judge, Erath County
6. Eddie Perry – Commissioner, Navarro County

Members of the Staff Present:

1. Mike Eastland – NCTCOG Executive Director
2. Monte Mercer – NCTCOG Deputy Executive Director
3. Christy Williams – Director of NCT9-1-1
4. Kasey Cox – 9-1-1 GIS Data Administrator
5. Jeremy Crabtree – 9-1-1 Systems Administrator II
6. Steven Gorena – 9-1-1 Field Support Supervisor
7. Victoria Griffin – 9-1-1 Administrative Assistant
8. Ken Kirkpatrick – NCTCOG Counsel for Transportation
9. Maggie Lira – NCTCOG Controller
10. Norman Marquart – NCTCOG Senior Fiscal Manager
11. Kristin McKinney – 9-1-1 Visual Media Coordinator
12. Prioshi Paul – NCTCOG Accountant
13. Hilaria Perez – 9-1-1 Administrative Program Coordinator
14. James Powell – NCTCOG Deputy Counsel for Transportation
15. Randy Richardson – NCTCOG Director of Administration
16. LeAnna Russell – 9-1-1 GIS Manager

17. Jessie Shadowens-James – 9-1-1 Chief Administrative Officer
18. Megan Short – NCTCOG Fiscal Manager
19. Jason Smith – 9-1-1 Operations Manager
20. Tommy Tran – 9-1-1 Chief Technology Officer

REGULAR SESSION

Action:

Item 1 Approval of the September 18, 2024, Board of Managers Meeting Minutes

President Lane Akin stated that the minutes to be approved were from the September 18, 2024, Board meeting.

Attachment A

Upon a motion by Sheriff Terry Garrett (seconded by Commissioner Skeet Phillips) and by unanimous vote of all members present, the Board approved the minutes as presented.

Item 2 Resolution Approving the Continuation of the North Central Texas Emergency Communications District and the 9-1-1 Emergency Service Fee

NCT9-1-1 was created on December 5, 2018, pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code. As outlined in Section 772.620 of the Code, “periodically, the board shall solicit public comments and hold a public review hearing on the continuation of the district and the 9-1-1 emergency service fee. The first hearing shall be held on or before the third anniversary of the date of the District's creation. Subsequent hearings shall be held on or before the third anniversary of the date each resolution required by Subsection (c) is adopted.” Notice of the hearing was provided in accordance with the statute and the public was encouraged to submit comments in writing or attend in person to provide feedback. The hearing took place immediately prior this Board meeting. There were no written comments received prior to the meeting nor were any comments made in person during the hearing. The Board was asked to adopt a resolution to continue the District and the 9-1-1 emergency service fee in accordance with Section 772.620(c).

Upon a motion by Judge Danny Chambers (seconded by Commissioner Mike White) and by unanimous vote of all members present, the Board approved the resolution as presented.

Item 3 Resolution Authorizing a contract with RapidSOS, Inc. for Single Sign On (SSO) Capabilities

NCT9-1-1 seeks authorization to enter into a contract with RapidSOS, Inc. for single sign on (SSO) capabilities. RapidSOS, Inc. is a critical tool for our call takers, providing real-time, life-saving data during emergency responses. While the service is currently provided at no cost, the full functionality of RapidSOS, Inc. is currently underutilized due to the requirement for a separate login, which necessitates an additional username and password. This complexity has contributed to a decrease in adoption and efficient use by our call takers. The proposed SSO solution will allow our staff to access RapidSOS, Inc., more efficiently by eliminating the need for multiple login credentials, thereby improving system utilization and reducing barriers for quick and accurate data retrieval during emergency situations.

Upon a motion by Commissioner Randy Stinson (seconded by Commissioner Skeet Phillips) and by unanimous vote of all members present, the Board approved the resolution as presented.

INFORMATIONAL ITEMS

Item 4 Quarterly Financial report

Megan Short presented the Financial Status Report which included the twelve months ending September 2024.

Attachment B

Item 5 Director’s Report

Positions Up for Appointment/Reappointment –The following positions require appointment/reappointment prior to the March 2025 meeting.

- | | |
|-------------------|----------------------|
| 1. City of Allen | 6. Kaufman County |
| 2. City of Frisco | 7. Palo Pinto County |
| 3. Collin County | 8. Rockwall County |
| 4. Erath County | 9. Somervell County |
| 5. Johnson County | 10. Wise County |

Attachment C

Culture Champion – Victoria Griffin was selected as the fourth-quarter culture champion for NCT9-1-1.

Attachment D

Accomplishments – NCT9-1-1 accomplishments and achievements were reviewed for the period of September 2024 – November 2024.

Attachment E

Quarterly Reporting – Quarterly reporting for the previous quarter was included in the review.

Attachment F

Board Attendance – Attendance from the previous Board meetings was included for review.

Attachment G

OTHER BUSINESS

Item 12 Other Business

Item 13 Adjourn

Upon a motion by Sheriff Terry Garrett (seconded by Commissioner Skeet Phillips) and by unanimous vote of all members present, the meeting was adjourned at 1:03 PM

Next Meeting: March 12, 2025



North Central Texas Emergency Communications District

Item # 2025-03-03

Meeting Date: March 12, 2025

Submitted By: Steven Gorena
9-1-1 Field Support Supervisor

Item Title: Resolution Adopting the NCT9-1-1 Prohibited Technologies Policy

On December 7, 2022, Governor Greg Abbott required all state agencies to ban the video-sharing application TikTok from all state-owned and state-issued devices and networks over the Chinese Communist Party's ability to use the application for surveilling Texans. Governor Abbott also directed the Texas Department of Public Safety (DPS) and the Texas Department of Information Resources (DIR) to develop a plan providing state agencies guidance on managing personal devices used to conduct state business. Following the issuance of the Governor's directive, the 88th Texas Legislature passed Senate Bill 1893, which prohibits the use of covered applications on governmental entity devices.

In response to this directive, NCT9-1-1 created the *NCT9-1-1 Prohibited Technologies* policy. The policy outlines the requirements for NCT9-1-1 employees, contractors, and other users regarding the prohibition of covered applications on all NCT9-1-1-owned or leased devices. NCT9-1-1's Chief Technology Officer (CTO) is responsible for enforcing the policy, ensuring devices remain compliant, and taking necessary security measures. Employees who violate the policy may face disciplinary action. This policy aims to protect sensitive data and ensure compliance with state mandates.

The draft NCT9-1-1 Prohibited Technologies policy is attached for your consideration (Attachment B).

Future changes to the above policy will require Board approval. In addition, procedures and guidelines will be maintained internally to guide staff on the details of program operation.

I will provide a brief presentation and be available to answer any questions at the Board meeting.



Item # 2025-03-03

RESOLUTION ADOPTING THE NCT9-1-1 PROHIBITED TECHNOLOGIES POLICY

WHEREAS, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

WHEREAS, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

WHEREAS, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

WHEREAS, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communications Centers (ECC) within its 9-1-1 service area; and,

WHEREAS, The Chief Technology Officer for NCT9-1-1 is responsible meeting the requirements of Senate Bill 1893 which prohibits the use of covered applications on governmental entity devices; and,

WHEREAS, staff recommends the adoption of certain polices to promote effective and efficient operations to carry out NCT9-1-1's mission; and,

WHEREAS, any subsequent changes to the approved policies will require Board approval.

NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:

Section 1. The NCT9-1-1 Board of Managers hereby adopts the NCT9-1-1 policy on Prohibited Technologies as shown in Attachment B.

Section 2. This resolution shall be in effect immediately upon its adoption.

Danny Chambers
North Central Texas Emergency Communications District
Judge, Somervell County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on March 12, 2025.

Skeet Phillips
North Central Texas Emergency Communications District
Commissioner, Kaufman County



600 Six Flags Drive, Suite 226
Arlington, Texas 76005-5888
Phone: 817-695-9200
E-mail: 911TechTeam@NCT911.org
In Partnership with the North Central Texas Council of Governments

POLICY NUMBER:
ADM X.X

Policy Name: NCT9-1-1 Prohibited Technologies	Description: This policy establishes rules for all employees, contractors and affiliates of NCT9-1-1 who use any organization-owned devices, networks or systems. It covers all NCT9-1-1 technology assets, including but not limited to computers, mobile devices, networks, and any other equipment under organizational control.
Date of Approval:	Revision History: v.1.0
Effective Date:	Scheduled for Review:
Policy Topic: Security	Administering Department: North Central Texas Emergency Communications District (NCT9-1-1)

POLICY STATEMENTS: On December 7, 2022, Governor Greg Abbott required all state agencies to ban the video-sharing application TikTok from all state-owned and state-issued devices and networks over the Chinese Communist Party’s ability to use the application for surveilling Texans. Governor Abbott also directed the Texas Department of Public Safety (DPS) and the Texas Department of Information Resources (DIR) to develop a plan providing state agencies guidance on managing personal devices used to conduct state business. Following the issuance of the Governor’s directive, the 88th Texas Legislature passed Senate Bill 1893, which prohibits the use of covered applications on governmental entity devices.

This policy applies to all NCT9-1-1 full- and part-time employees, contractors, paid or unpaid interns, and other users of NCT9-1-1’s networks. All NCT9-1-1 employees are responsible for complying with this policy.

A covered application is any application specified in Government Code Chapter 620.

ACTIONS REQUIRED:

Responsibilities

- I. NCT9-1-1’s Chief Technology Officer (CTO) is responsible for implementing and enforcing this policy across NCT9-1-1 and its networks. Responsibilities include ensuring that prohibited applications are not installed on NCT9-1-1-owned devices, maintaining security protocols, and coordinating with the Texas Department of Information Resources (DIR).
- II. All NCT9-1-1 employees are responsible for adhering to this policy, refraining from the use of prohibited applications, and reporting any potential breachers to their supervisors or the CTO.

Covered Applications on NCT9-1-1-Owned or Leased Devices

Except where approved exceptions apply, the use or installation of covered applications is prohibited on all NCT9-1-1-owned or -leased devices, including cell phones, tablets, desktop and laptop computers, and other internet-capable devices.

NCT9-1-1 will identify, track, and manage all NCT9-1-1-owned or -leased devices including mobile phones, tablets, laptops, desktop computers, or any other internet-capable devices to:

- I. Prohibit the installation of a covered application.
- II. Prohibit the use of a covered application.
- III. Remove a covered application from a NCT9-1-1-owned or -leased device that was on the device prior to the passage of S.B. 1893 (88th Leg, R.S.).
- IV. Remove an application from a government-owned or -leased device if the Governor issues a proclamation identifying it as a covered application.

NCT9-1-1 will manage all NCT9-1-1-owned or leased mobile devices by implementing the security measures listed below:

- I. Restrict access to “app stores” or unauthorized software repositories to prevent the installation of unauthorized applications.
- II. Maintain the ability to remotely wipe non-compliant or compromised mobile devices.
- III. Maintain the ability to remotely uninstall unauthorized software from mobile devices.
- IV. Other NCT9-1-1-implemented security measures.

Ongoing and Emerging Technology Threats

To provide protection against ongoing and emerging technological threats to the government’s sensitive information and critical infrastructure, DPS and DIR will regularly monitor and evaluate additional social media applications or services that pose a risk.

DIR will annually submit to the Governor a list of social media applications and services identified as posing a risk to Texas. The Governor may proclaim items on this list as covered applications that are subject to this policy.

If the Governor identifies an item on the DIR-posted list described by this section, then NCT9-1-1 will remove and prohibit the covered application.

NCT9-1-1 may also prohibit social media applications or services in addition to those specified by proclamation of the Governor.

Covered Application Exceptions

NCT9-1-1 may permit exceptions authorizing the installation and use of a covered application on government-owned or -leased devices consistent with the authority provided by Government Code Chapter 620.

Government Code Section 620.004 only allows NCT9-1-1 to install and use a covered application on an applicable device to the extent necessary for:

- I. Providing law enforcement; or
- II. Developing or implementing information security measures.

If NCT9-1-1 authorizes an exception allowing for the installation and use of a covered application, NCT9-1-1 must use measures to mitigate the risks posed to the state during the application's use.

NCT9-1-1 must document whichever measures it took to mitigate the risks posed to the state during the use of the covered application.

Policy Compliance

NCT9-1-1 will verify compliance with this policy through various methods, including but not limited to, IT/security system reports and feedback to leadership.

An employee found to have violated this policy may be subject to disciplinary action, including termination of employment.

DEFINITIONS AND AUTHORIZATIONS:

RELATED POLICIES/RESOURCES:

INQUIRIES: Direct questions regarding this policy to 911TechTeam@NCT911.org.

Approved

Mike Eastland
Executive Director
North Central Texas Emergency Communications District



North Central Texas Emergency Communications District

Item # 2025-03-04

Meeting Date: March 12, 2025

Submitted By: Steven Gorena
9-1-1 Field Support Supervisor

Item Title: Resolution Approving Software Maintenance Services for Phaseware Helpdesk Ticketing System

The North Central Texas Emergency Communications District (NCT9-1-1) seeks approval to contract with Phaseware for the software and maintenance services for its helpdesk ticketing system.

NCT9-1-1 has been using Phaseware's helpdesk ticketing system for 15 years. To enhance the current system, NCT9-1-1 requires software and maintenance services, which are specific to the existing Phaseware system. Staff has determined that this purchase is exempt from competition.

We are requesting authorization to purchase these services in an amount not to exceed \$100,000.

Attached is a draft resolution for Board consideration. I will be available to address any questions at the Board meeting.



Item # 2025-03-04

**RESOLUTION APPROVING SOFTWARE MAINTENANCE SERVICES FOR
PHASEWARE HELPDESK TICKETING SYSTEM**

WHEREAS, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

WHEREAS, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

WHEREAS, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

WHEREAS, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communications Centers (ECC) within its 9-1-1 service area; and,

WHEREAS, NCT9-1-1 utilizes the Phaseware system for helpdesk and issue tracking services; and,

WHEREAS, to enhance the current system, NCT9-1-1 requires software and maintenance services, which are specific to the existing Phaseware system; and,

WHEREAS, this purchase exempt from competition; and,

WHEREAS, NCT9-1-1 has complied with federal and State regulations regarding contract and procurement proceedings.

NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:

Section 1. The purchase of software maintenance services for the Phaseware helpdesk ticketing system, in an amount not to exceed \$100,000, be and is hereby approved.

Section 2. The Executive Director or designee is authorized to execute necessary agreements to carry out this program, in the name of the North Central Texas Emergency Communications District.

Section 3. This resolution shall be in effect immediately upon its adoption.

Danny Chambers
North Central Texas Emergency Communications District
Judge, Somervell County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on March 12, 2025.

Skeet Phillips
North Central Texas Emergency Communications District
Commissioner, Kaufman County



North Central Texas Emergency Communications District

Item # 2025-03-05

Meeting Date: March 12, 2025

Submitted By: Steven Gorena
9-1-1 Field Support Supervisor

Item Title: Resolution Authorizing a Contract with General Datatech, L.P. for Geographically Redundant Data Centers

The North Central Texas Emergency Communications District (NCT9-1-1) is seeking approval to contract with General Datatech, L.P. for the provision of Geographically Redundant Data Centers.

In its capacity as the administrative entity for NCT9-1-1, the North Central Texas Council of Governments (NCTCOG) issued a Request for Proposals (RFP #2025-040), which closed on February 13, 2025.

The scope of services sought as part of the RFP were as follows:

- Primary Data Centers: Two geographically redundant data centers within the Dallas/Fort Worth region to house NCT9-1-1 equipment for routing 9-1-1 and administrative calls through a private network.
- Optional Disaster Recovery Data Center: A third data center located outside the Dallas/Fort Worth region, intended for disaster recovery purposes.
- Pricing Validity: Pricing for all proposed data center locations must remain valid throughout the duration of the contract.
- Service Continuity: The data centers must support continuous 9-1-1 services by minimizing downtime, protecting data integrity, and meeting recovery objectives in the event of natural disasters, localized outages, or other disruptions.

Four proposals were received and, following thorough evaluation, staff recommends moving forward with General Datatech, L.P. to provide the data centers leases.

Attached for Board consideration is a draft resolution authorizing a contract with General Datatech, L.P. for an amount not to exceed \$5,000,000.

I will be available to address any questions at the Board meeting.



Item # 2025-03-05

RESOLUTION AUTHORIZING A CONTRACT WITH GENERAL DATATECH, L.P. FOR GEOGRAPHICALLY REDUNDANT DATA CENTERS

WHEREAS, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

WHEREAS, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

WHEREAS, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

WHEREAS, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communications Centers (ECC) within its 9-1-1 service area; and,

WHEREAS, 9-1-1 systems require geographically redundant data centers to ensure service continuity, reliability, and resilience in the event of disruptions; and,

WHEREAS, following procurement via RFP #2025-040, NCT9-1-1 desires to contract with General Datatech, L.P. for these geographically redundant data centers; and,

WHEREAS, NCT9-1-1 has complied with federal and State regulations regarding contract and procurement proceedings.

NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:

Section 1. A contract between NCT9-1-1 and General Datatech, L.P. for geographically redundant data centers, in an amount not to exceed \$5,000,000, be and is hereby approved.

Section 2. The Executive Director or designee is authorized to execute necessary agreements to carry out this program, in the name of the North Central Texas Emergency Communications District.

Section 3. This resolution shall be in effect immediately upon its adoption.

Danny Chambers
North Central Texas Emergency Communications District
Judge, Somervell County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on March 12, 2025.

Skeet Phillips
North Central Texas Emergency Communications District
Commissioner, Kaufman County



North Central Texas Emergency Communications District

Item # 2025-03-06

Meeting Date: March 12, 2025

Submitted By: LeAnna Russell, ENP
9-1-1 Data Manager

Item Title: Resolution Approving Fiscal Year 2026 Emergency Communications Centers (ECC) Operational and Staff Recommendations

The Request to Add a Call Handling Workstation Policy (Policy 2.10), approved by the Board of Managers in June of 2024, establishes guidance for adding a workstation at an ECC (Attachment C). ECCs can request changes by submitting a request and supporting documentation at least one month before the March NCT9-1-1 Board meeting. The Board considers any requests in March to incorporate approved changes into the next fiscal year's budget, aligned to stated call volume requirements. If a request is denied, the ECC can still implement the change but must independently fund it and acquire necessary equipment, software licenses, and support for five years.

The following criteria must be met in order to request an additional workstation(s):

- a. The ECC must have documented an increase of an average of 25 emergency requests for service per day during the preceding 18 calendar months as outlined in Section IV of the policy.
- b. The requesting Public Agency must have experienced a population growth of at least 3% over the past two years.

NCT9-1-1 received one request to add a call-taking position for FY2026 from the Parker County Hospital District (PCHD). Following review, staff has determined PCHD does not meet the minimum requirements in the policy, so denial of the request is recommended. PCHD's ECC currently has two positions and averaged 29 calls per day total from August 2023- January 2025. To be eligible for an additional position, a minimum of 75 calls per day must be received.

A draft resolution approving the FY2026 ECC Operational and Staffing Recommendations, without additional call-taking positions, is attached for Board consideration.

I will be available to answer any questions at the Board meeting.



Item # 2025-03-06

**RESOLUTION APPROVING FISCAL YEAR 2026 EMERGENCY COMMUNICATIONS CENTERS (ECC)
OPERATIONAL AND STAFF RECOMMENDATIONS**

WHEREAS, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

WHEREAS, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

WHEREAS, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

WHEREAS, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communications Centers (ECC) within its 9-1-1 service area; and,

WHEREAS, in June 2024, the NCT9-1-1 Board adopted Request to Add a Call Handling Workstation Policy (Policy 2.10) which establishes the parameters for adding ECC positions; and,

WHEREAS, NCT9-1-1 received one (1) 'Request to Add a Call Handling Workstation' for FY2026 from the Parker County Hospital District; and,

WHEREAS, staff has reviewed and determined that Parker County Hospital District does not meet the minimum requirements established in the policy and recommends the request be denied.

NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:

Section 1. The NCT9-1-1 Board of Managers approves the FY2026 ECC Operational and Staffing Recommendations, with no additional call taking positions.

Section 2. The resolution shall be in effect immediately upon adoption.

Danny Chambers
North Central Texas Emergency Communications District
Judge, Somervell County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on March 12, 2025.

Skeet Phillips
North Central Texas Emergency Communications District
Commissioner, Kaufman County



600 Six Flags Drive, Suite 226
Arlington, Texas 76005-5888
Phone: 817-695-9200
E-mail: 911Leadership@NCT911.org

In Partnership with the North Central Texas Council of Governments

POLICY NUMBER:
ADM 2.10

Policy Name: Requesting to Add a Call Handling Workstation	Description: Guidance for Public Agencies and the District regarding requests to add call handling workstations to an Emergency Communications Center (ECC)
Date of Approval: 06/12/2024	Revision History: v.1.0 06/12/2024
Effective Date: 06/12/2024	Scheduled for Review:

POLICY STATEMENTS: Requesting additional call handling workstation at an Emergency Communications Center (ECC) impacts the NCT9-1-1 operational budget. Therefore, a policy must be established outlining the criteria that must be met to make a change, as well as the information required for a request to be considered.

DEFINITIONS AND AUTHORIZATIONS:

District – The North Central Texas Emergency Communications District, NCT9-1-1

Emergency Communications Center (ECC) – An entity responsible for receiving 9-1-1 calls and processing those calls according to a specific operational policy.

Public Agency – A government entity, such as a county, city, town, or special district, with authority to administer public safety or health organizations.

ACTIONS REQUIRED:

- I. The following criteria must be met in order to request an additional workstation(s):
 - a. The ECC must have documented an increase of an average of 25 emergency requests for service per day during the preceding 18 calendar months as outlined in Section IV.
 - b. The requesting Public Agency must have experienced a population growth of at least 3% over the past two years.¹
- II. The following steps must be taken:
 - a. The requesting Public Agency will complete the 'Request to Add a 9-1-1 Call Handling Workstation' form and submit it to the District.

¹ Based on NCTCOG Demographer Population

- b. Public Agencies must submit requests and supporting documentation for requesting a new workstation to the District at least one month prior to the March Board of Managers meeting.
- c. The District evaluates if the ECC meets the criteria outlined in Section I. In addition, the District considers the following when developing a recommendation:
 - i. Call volume data to support recommendations/requests using data analytics; additional supporting documentation may be requested.
 - ii. Current workstation utilization will be considered.
- d. Within ten (10) business days following the request, the District will make a recommendation and return a recommendation based on the criteria listed within this policy.
- e. If the Public Agency disagrees with the recommendations, it may follow the escalation/appeals process outlined in Section III.
- f. The District will bring recommendations for granting/denying requests for additional workstations to the subsequent Board of Managers' March meeting.
 - i. If approved, the District must add funding for the new workstations to the next fiscal year budget; therefore, the workstations will not be available until next fiscal year.
 - ii. If workstations are available in the current inventory, District technical team will work with the Public Agency to install the workstation.

III. Escalations/Appeals

- a. Should the Public Agency want to file an appeal, it must do so within ten (10) business days of notification. Appeals will be presented annually at the March Board of Managers meeting.
- b. District staff will present the original request to the Board of Managers with its recommendation. After the presentation to the Board of Managers, the Public Agency will have the opportunity to speak to the Board of Managers and provide reasoning why it should receive an exception to the policy. Each presentation is limited to three (3) minutes.
- c. The Public Agency must follow the appeal process, or it forfeits its right to appeal. The Public Agency is allowed one appeal per request and the decision of the Board of Managers is final.
- d. A Public Agency can only appeal the decision of the Board of Managers once every two years.

IV. Call Volume Chart

Minimum Average Call Volume for Requesting Additional Call Handling Workstation*

Total Number of Positions**	Minimum Daily Call Volume Average
3	75
4	100
5	125
6	150
7	175
8	200
9	225
10	250
11	275
12	300

*Call volume is averaged over previous 18 calendar months from the date of the request

** Includes current + number of call handling workstations requested

RELATED POLICIES/RESOURCES:

INQUIRIES: Direct questions regarding this policy to 911Leadership@NCT911.org.

Mike Eastland

Mike Eastland (Jun 13, 2024 09:10 CDT)

Approved

Mike Eastland

Executive Director

North Central Texas Emergency Communications District



Raylon Bryant
Communications Supervisor
Parker County Hospital District
725 State Street Weatherford, Texas, 76086

March 3rd, 2025

NCT 9-1-1 Board of Managers
600 Six Flags Drive, Arlington Texas, 76011

Dear NCT9-1-1 Board of Managers,

Dear NCT9-1-1 Board of Managers,

I am writing to formally appeal the decision regarding our request for an additional call handling workstation. While I understand that, according to NCT9-1-1 Policy, Parker County Hospital District may not meet the qualifications based on our current average daily call volume, I respectfully request a reconsideration of the decision due to the following concerns.

1. Lack of Redundancy:

Currently the Parker County Hospital District has only two workstation to handle all incoming emergency calls. In the event of equipment malfunction, technical issues, or other unforeseen circumstances, we are left without the necessary redundancy to maintain service. This could lead to significant delays in response times, which is a serious concern when lives are on the line. The month of February, we went down to one console three times.

2. Increasing Call Volumes:

Although our average call volume from August 2023 to January 2025 does not meet your calls per day, we are experiencing a consistent increase, especially during peak hours. All trends indicate continued growth for the Parker County Hospital District, as we are the sole Emergency Service provider in Parker County. Additionally, the Parker County Hospital District is actively

working with Primary PSAPS to ensure all EMS calls are transferred to EMS. We were the only PSAP in the NCT 9-1-1 district to see an increase in call volume for the 2024-2025 year.

3. Pre-Arrival Instructions:

Another key factor is the critical nature of the pre-arrival instructions we provide to callers. These instructions are essential for patient care and safety while waiting for Paramedics to arrive. With only two workstations, our ability to effectively communicate and provide these life-saving instructions to all callers immediately becomes increasingly difficult. An additional workstation would ensure that these instructions could be given without compromise, even during periods of high call volume.

Given these concerns, I believe that our request for an additional call handling workstation is not only justified but also essential to ensuring that we can continue to provide the highest level of care to our community. I hope that upon reconsideration, you will recognize the growing demands placed on our facility and approve our request.

Thank you for your time and consideration of this appeal. I am available to discuss this matter further and provide any additional information you may require.

Sincerely,
Raylon Bryant
Communications Supervisor
Parker County Hospital District



North Central Texas Emergency Communications District

Item # 2025-03-07

Meeting Date: March 12, 2025

Submitted By: Megan Short
NCTCOG Fiscal Manager

Item Title: Resolution to Accept and Acknowledge Receipt of the Annual Financial Report for Fiscal Year Ending September 30, 2024

NCT9-1-1, in accordance with requirements outlined in Chapter 772 of the Texas Health and Safety Code, is responsible for administering 9-1-1 service within its service area. Section 772.610 requires an annual report to include amount and source of receipts, expenditures, and the results of an audit prepared by an independent certified public accountant. The North Central Texas Council of Governments (NCTCOG), acting as fiscal and administrative agent of the District, procured financial audit services to be completed regarding the District's fiscal year 2024 fiscal transactions.

NCT9-1-1's Annual Comprehensive Financial Report, including the single audit report and the accompanying independent auditor's report for the fiscal year ended September 30, 2024, are presented for acceptance and acknowledgment by the District's Board of Managers. Representatives from NCTCOG's independent auditing firm, Pattillo, Brown & Hill, will be available to review the reports with Board members.

I will provide a brief presentation and be available to answer any questions at the Board meeting.



Item # 2025-03-07

RESOLUTION TO ACCEPT AND ACKNOWLEDGE RECEIPT OF THE ANNUAL FINANCIAL REPORT FOR THE FISCAL YEAR ENDING SEPTEMBER 30, 2024

WHEREAS, the North Central Texas Emergency Communications District (NCT9-1-1) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through the passage of resolutions by County Commissioners Courts and City Councils within the NCT9-1-1 service area; and,

WHEREAS, the NCT9-1-1 service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer; and,

WHEREAS, NCT9-1-1 is a political subdivision of the State and carries out essential governmental functions related to the provisioning of emergency communications services; and,

WHEREAS, NCT9-1-1 is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communication Centers (ECC) within its 9-1-1 service area; and,

WHEREAS, the North Central Texas Council of Governments (NCTCOG), in its capacity as fiscal and administrative agent of NCT9-1-1, prepared an annual report in accordance with Texas Health and Safety Code Chapter 772.610 and procured financial audit services; and,

WHEREAS, the NCT9-1-1 Annual Financial Report, including the single audit report and the accompanying independent auditor's report for fiscal year ended September 30, 2024, is hereby submitted as audited by independent auditing firm Patillo Brown & Hill, LLP.

NOW, THEREFORE, BE IT HEREBY RESOLVED THAT:

- Section 1. The NCT9-1-1 Board of Managers accepts and acknowledges receipt of the Annual Comprehensive Financial Report and single audit report for the fiscal year ending September 30, 2024.
- Section 2. This resolution shall be in effect immediately upon its adoption.

Danny Chambers
North Central Texas Emergency Communications District
Judge, Somervell County

I hereby certify that this Resolution was adopted by the Board of Managers of the North Central Texas Emergency Communications District on March 12, 2025.

Skeet Phillips
North Central Texas Emergency Communications District
Commissioner, Kaufman County

ANNUAL COMPREHENSIVE FINANCIAL REPORT

FISCAL YEAR ENDED SEPTEMBER 30, 2024



**North Central Texas
Emergency Communications District
(A Component Unit of the North Central Texas Council of
Governments)
Arlington, Texas**

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS
DISTRICT**

(A Component Unit of the North Central Texas Council of Governments)

**ANNUAL COMPREHENSIVE FINANCIAL REPORT
FOR THE FISCAL YEAR ENDED SEPTEMBER 30, 2024**

Executive Director
Mike Eastland



Deputy Executive Director
Monte Mercer, CPA
9-1-1 Program Director
Christy Williams

PREPARED BY
NORTH CENTRAL TEXAS COUNCIL OF GOVERNMENTS
DEPARTMENT OF ADMINISTRATION

Randy Richardson, CPA, Director of Administration
Margaret Lira, CPA, Controller
Megan Short, CPA, Fiscal Manager

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT

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INTRODUCTORY SECTION



**North Central Texas
Emergency Communications District**



The Board of Managers
North Central Texas Emergency Communications District
Arlington, Texas

March 12, 2025

Members of the Board of Managers:

The Annual Comprehensive Financial Report of the North Central Texas Emergency Communications District (NCT9-1-1, 'the District') for the fiscal year ended September 30, 2024, is hereby submitted. This report was prepared for the District by the North Central Texas Council of Governments (the NCTCOG) Department of Administration as Fiscal Agent for the District. The District is presented as a discretely presented component unit of the NCTCOG Annual Comprehensive Financial Report (ACFR). Responsibility for both the accuracy of the data and the completeness and fairness of the presentation, including all disclosures, rests with the NCTCOG's Administration management. To the best of our knowledge and belief, the enclosed data is accurate in all material respects and is organized in a manner designed to fairly present the financial position and results of operations of the District as measured by the financial activity of its General Fund and Special Revenue Fund. We believe that all disclosures necessary to enable the reader to gain the maximum understanding of the District's financial affairs have been included.

The Annual Comprehensive Financial Report includes the Management Discussion and Analysis (MD&A) within the financial section immediately following the independent auditor's report. The MD&A is a narrative introduction, overview, and analysis to accompany the basic financial statements. This letter of transmittal is designed to complement the MD&A and should be read in conjunction with it.

The Financial Section described above is prepared in accordance with Generally Accepted Accounting Principles (GAAP) for governments as prescribed by the Governmental Accounting Standards Board (GASB) and other professional associations as applicable.

Organizational Profile

The District was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through passage of resolutions by County Commissioners Courts and City Councils within the District service area. The District began operations on December 3, 2018.

Texas Health and Safety Code Sec. 772.609 established that the North Central Texas Council of Governments (NCTCOG, COG or Agency) shall be the fiscal and administrative agent on behalf of the District. District bylaws Article IV Administration 4.1 states the Executive Director of the North Central Texas Council of Governments (NCTCOG) shall serve as the Executive Director of the District and be

empowered to employ and compensate professional staff to perform duties of the District, which shall remain employees of the North Central Texas Council of Governments for all purposes.

The District is a political subdivision of the State of Texas. Its purpose is to carry out essential governmental functions related to the provisioning of emergency communications services. The District is engaged in the planning, implementation, and maintenance of an emergency 9-1-1 system for more than 40 Emergency Communication Centers (ECC) within its 9-1-1 service area.

The District service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer.

The District is governed by a Board of Managers (Board), consisting of elected officials. Each member county may have one Board member, with the exception of the largest county by population. The Board may be comprised of a maximum of 19 members.

The County Judge of each member county has responsibility to notify the District of their Board member appointment, except that each member city in Collin County with a ECC shall be responsible for notifying of its Board member's appointment and the member cities in Dallas County shall be responsible for mutually agreeing to and notifying of their Board member's appointment. Each Board member's term of office is two years. Terms are staggered with half of the initial Board serving a one-year initial term.

Economic Condition and Outlook

The District's regional population increased by approximately 76,711 (3.79%) persons during 2024 for a July 2024 total estimated population of 2.1 million.

The overall State population increased by 2.58%.

District Current Year Accomplishments and Next Years Outlook

The North Central Texas Emergency Communications District (NCT9-1-1) is pleased to present an overview of our program's major initiatives and successes. Through strategic planning, technological advancements, and collaborative efforts, NCT9-1-1 has made significant progress in enhancing the effectiveness and efficiency of our operations and 9-1-1 in our region.

GIS/Data Team

2D Imagery Implementation: In response to an expiring contract, staff successfully procured updated imagery services. This enhanced imagery plays a critical role in the 9-1-1 addressing process, particularly in rapidly growing areas like North Central Texas. Additionally, it serves as a vital situational awareness tool, aiding telecommunicators in locating 9-1-1 callers during emergencies.

School Safety Initiative: Staff collaborated with the existing dispatch mapping vendor and third-party floor plan providers to integrate school floor plan data into the NCT9-1-1 dispatch map.

Schema Change: Staff completed the preparation and implementation of a schema change which streamlines data management processes, improving accessibility, accuracy, and efficiency.

Operations Team

Text-to-9-1-1 Campaign: In partnership with the Tarrant County 9-1-1 District, staff developed and launched a television advertisement promoting Text-to-9-1-1, which aired on Spectrum across the service area.

Learning Management System (LMS): Staff partnered with the Regional Police Academy to procure a new Learning Management System to enhance training capabilities.

NCT9-1-1 Survival Guide Podcast: Three episodes of the newly created “NCT9-1-1 Survival Guide” podcast were completed, providing valuable insights into emergency communications.

Social Media Awareness Campaigns: A campaign to provide tips for the April 8, 2024, solar eclipse reached over 151,000 viewers. Additionally, staff developed content for the "Don't Hang Up" promotional campaign, launched on Facebook to encourage proper 9-1-1 call handling.

Support Services Team

Early Adopter Summit (EAS): Staff hosted another successful Early Adopter Summit in Grapevine, Texas, bringing together 9-1-1 innovators and vendor partners to discuss advancements and ongoing projects in emergency communications.

Strategic Services Team

Crisis Communications Plan: Staff coordinated the update and rollout of the departmental Crisis Communications Plan to enhance emergency preparedness and response.

Next Generation 9-1-1 Grant (NG9-1-1): Staff continued work on the NG9-1-1 grant, with all funds obligated by December 2024 and expenditures required by December 2026.

Transportation Partnerships: Staff participated in regular meetings with the Transportation Department at NCTCOG to explore funding opportunities and synergies between transportation and 9-1-1 services.

Governing Documents: Staff created or revised over 20 governing documents, including policies, processes, and guidelines, to maintain compliance, consistency, accountability, and transparency while strengthening stakeholder confidence.

Piloting Smart Tools: Staff continued departmental efforts to pilot smart tools designed to increase operational efficiency and enhance telecommunicators' workflows.

Technology Team

Call Handling System Upgrade: Staff upgraded call-handling hardware to ensure swift, efficient emergency responses, aligning with evolving community needs.

Cybersecurity Enhancements: Staff executed a Cyber Hygiene Services agreement with the Certified Information Systems Auditor (CISA) and engaged a third-party for security penetration testing.

Emergency Communications Centers (ECC) Moves: Staff assisted with several temporary and permanent ECC relocations, including Sachse, Hood County, Greenville, and Johnson County.

Network Equipment Refresh: Staff completed a multi-phase project for network equipment refresh, encompassing staging, labeling, and asset management to enhance network reliability.

The past year has been marked by significant achievements and advancements across various facets of our program. As we look ahead, NCT9-1-1 remains dedicated to innovation, excellence, and the ongoing pursuit of our mission to enhance public safety and emergency response capabilities in our community.

Factors Affecting Financial Condition

NCTCOG is the fiscal and administrative agent for the District, in accordance with Sec. 772.609 of the Health and Safety Code. As the Fiscal Agent, the District utilizes NCTCOG financial systems. As a recipient of federal, state, and local government financial assistance, NCTCOG is responsible for ensuring that adequate internal controls are in place to ensure compliance with applicable laws and regulations related to those programs. Internal controls are subject to periodic evaluation by management. NCTCOG staff continues to evaluate internal controls and implement recommendations to strengthen controls and minimize risk.

In developing and evaluating the Council's accounting system, consideration is given to the adequacy of internal control. Internal control is designed to provide reasonable, but not absolute, assurance regarding: (1) the safeguarding of assets against loss from unauthorized use or disposition; and (2) the reliability of financial records for preparing financial statements and maintaining accountability or assets. The concept of reasonable assurance recognized that (1) the cost of a control should not exceed the benefits likely to be derived; and (2) the evaluation of costs and benefits requires estimates and judgments by management. All internal control evaluations occur within the above framework. It is believed that NCTCOG's internal controls adequately safeguard assets and provide reasonable assurance of proper recording of financial transactions.

The District's annual budget is a management tool that assists in analyzing financial activities during the fiscal year. The annual budget is reviewed and adopted by the Board of Managers prior to the beginning of the fiscal year. The approved annual budget is used as a control device for the General Fund. The District's fiscal year 2024 budget is funded with expected collections from Wireless and Landline emergency communications fees collected from telephone providers in the District's operating area. Additionally, in June 2024, the Board of Managers approved acceptance and utilization of Constitutional Proposition 8 funding from the Commission on State Emergency Communications (CSEC). Opportunities for any new funding will be presented to the Board of Managers for consideration.

Other Information

Independent Audit

NCTCOG, as fiscal and administrative agent for the District, is responsible for the arrangement of an independent audit of the District's financial records as part of the NCTCOG audit in accordance with generally accepted auditing standards. NCTCOG is required by its bylaws to have an annual audit comprised of the fiscal records, and all transactions by a certified public accountant selected by and responsible to NCTCOG's Executive Board. In conjunction with the NCTCOG annual independent audit, a separate and distinct audit report is completed by the selected NCTCOG audit firm for the District financial transactions. Pattillo, Brown & Hill, LLP was selected and awarded a five (5) year contract to perform the NCTCOG financial audits beginning in Fiscal Year 2023.

Acknowledgments

The preparation of this report could not have been accomplished without the efficient and dedicated services of the District staff. Appreciation is expressed to those who assisted and contributed to its preparation. The Board of Managers is also commended for their interest and support in planning and conducting the financial operations of the District in a responsible and progressive manner.

Acknowledgment is also given to the representatives of Pattillo, Brown & Hill, LLP for their invaluable assistance in producing the final document.

Signed by:

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Mike Eastland
Executive Director

Signed by:

F2F7284940C04EA...
Monte Mercer, CPA
Deputy Executive Director

Signed by:

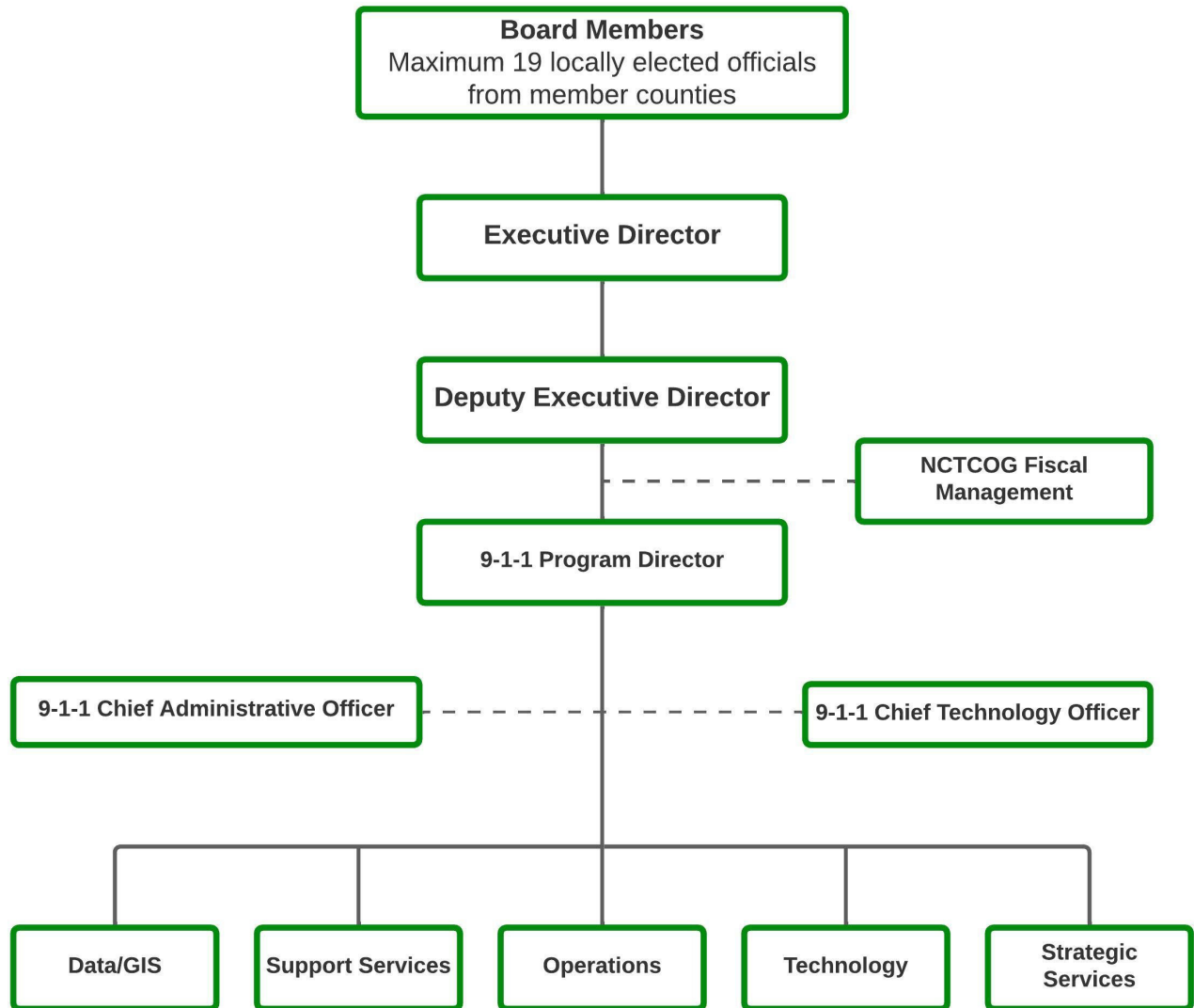
F526E0ED354F4A8...
Jessie Shadowens-James
9-1-1 Chief Administrative Officer

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03B66B43D6E243D...
Randy Richardson, CPA
NCTCOG Director of Administration

Organizational Chart

North Central Texas Emergency Communications District



NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT 2024 – 2025 BOARD OF MANAGERS

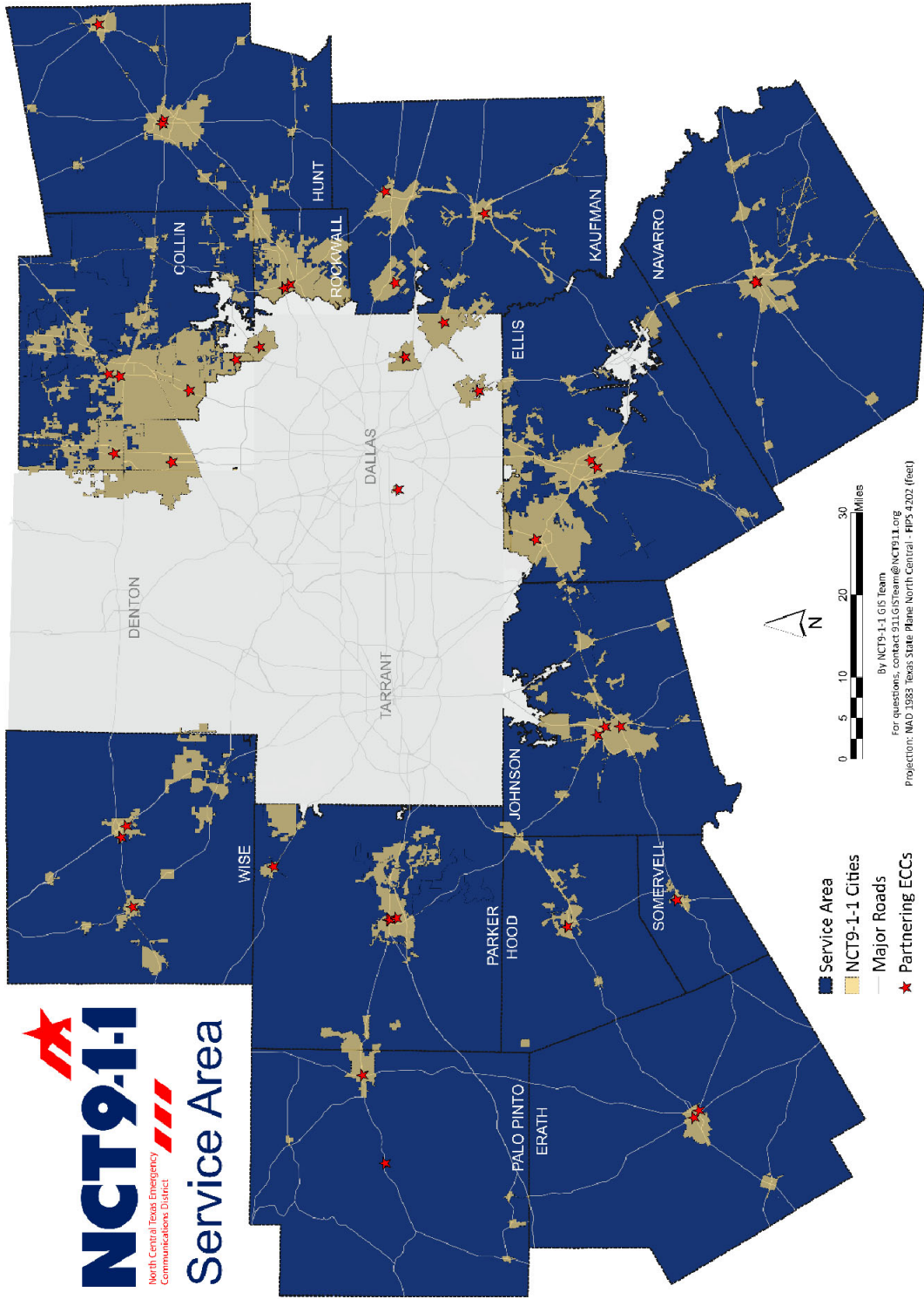
<u>Board President</u> Sheriff N. Lane Akin Wise County	
<u>Board Vice-President</u> Judge Danny Chambers Somervell County	<u>Board Secretary</u> Commissioner Skeet Phillips Kaufman County

MEMBERS

Commissioner Darrell Hale Collin County	Councilmember Jose Hernandez Dallas County Cities Representative (City of Seagoville)
Commissioner Randy Stinson Ellis County	Judge Brandon Huckabee Erath County
Sheriff Roger Deeds Hood County	Judge Kerry Crews Hunt County
Commissioner Mike White Johnson County	Commissioner Eddie Perry Navarro County
Sheriff Brett McGuire Palo Pinto County	Mayor Paul Paschall Parker County
Sheriff Terry Garrett Rockwall County	Councilmember Michael Schaeffer City of Allen
Vacant City of Frisco	Councilmember Richard Franklin City of McKinney
Councilmember Dr. Jene' Butler City of Murphy	Councilmember Jeff Hodges City of Prosper

District Management Staff

Executive Director R. Michael Eastland	Deputy Executive Director Monte Mercer	9-1-1 Program Director Christy Williams
9-1-1 Chief Administrative Officer/ Strategic Services Jessie Shadowens-James	9-1-1 Chief Technology Officer Tommy Tran	NCTCOG Fiscal Management Megan Short
Data/GIS LeAnna Russell	Operations Jason Smith	Support Services Hilaria Perez
Technology Clay Dilday	Technology – Field Support Services Steven Gorena	



FINANCIAL SECTION



**North Central Texas
Emergency Communications District**



INDEPENDENT AUDITOR'S REPORT

To the Board of Managers
North Central Texas Emergency Communications District
Arlington, Texas

Report on the Audit of the Financial Statements

Opinions

We have audited the financial statements of the governmental activities and each major fund of North Central Texas Emergency Communications District (the "District"), a component unit of North Central Texas Council of Governments, as of and for the year ended September 30, 2024, and the related notes to the financial statements, which collectively comprise the District's basic financial statements as listed in the table of contents.

In our opinion, the accompanying financial statements present fairly, in all material respects, the respective financial position of the governmental activities and each major fund of the District, as of September 30, 2024, and the respective changes in financial position for the year then ended in accordance with accounting principles generally accepted in the United States of America.

Basis for Opinions

We conducted our audit in accordance with auditing standards generally accepted in the United States of America (GAAS) and the standards applicable to financial audits contained in Government Auditing Standards, issued by the Comptroller General of the United States. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of the District and to meet our other ethical responsibilities, in accordance with the relevant ethical requirements relating to our audit. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinions.

Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting principles generally accepted in the United States of America, and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the District's ability to continue as a going concern for twelve months beyond the financial statement due date, including any currently know information that may raise substantial doubt shortly thereafter.

OFFICE LOCATIONS

TEXAS | Waco | Temple | Hillsboro | Houston
NEW MEXICO | Albuquerque

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinions. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with GAAS and *Government Auditing Standards* will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment made by a reasonable user based on the financial statements.

In performing an audit in accordance with GAAS and *Government Auditing Standards*, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the District's internal control. Accordingly, no such opinion is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about the District's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control-related matters that we identified during the audit.

Required Supplementary Information

Accounting principles generally accepted in the United States of America require that the management's discussion and analysis and the budgetary comparison information be presented to supplement the basic financial statements. Such information, although not a part of the basic financial statements, is required by the Governmental Accounting Standards Board (GASB) who considers it to be an essential part of financial reporting for placing the basic financial statements in an appropriate operational, economic, or historical context. We have applied certain limited procedures to the required supplementary information in accordance with auditing standards generally accepted in the United States of America, which consisted of inquiries of management about the methods of preparing the information and comparing the information for consistency with management's responses to our inquiries, the basic financial statements, and other knowledge we obtained during our audit of the basic financial statements. We do not express an opinion or provide any assurance on the information because the limited procedures do not provide us with sufficient evidence to express an opinion or provide any assurance.

Supplementary Information

Our audit was conducted for the purpose of forming opinions on the financial statements that collectively comprise the Council's basic financial statements. The other supplementary information, as listed in the table of contents, is presented for purposes of additional analysis and is not a required part of the basic financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the basic financial statements. Such information has been subjected to the auditing procedures applied in the audit of the basic financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the basic financial statements or to the basic financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the other supplementary information is fairly stated, in all material respects, in relation to the basic financial statements as a whole.

Other Information

Management is responsible for the other information included in the annual comprehensive financial report (ACFR). The other information comprises the introductory section and statistical section but does not include the financial statements and our auditor's report thereon. Our opinions on the financial statements do not cover the other information, and we do not express an opinion or any form of assurance thereon. In connection with our audit of the financial statements, our responsibility is to read the other information and consider whether a material inconsistency exists between the other information and the financial statements, or the other information otherwise appears to be materially misstated. If, based on the work performed, we conclude that an uncorrected material misstatement of the other information exists, we are required to describe it in our report.

Other Reporting Required by Government Auditing Standards

In accordance with *Government Auditing Standards*, we have also issued our report dated March 12, 2025, on our consideration of the District's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is solely to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the effectiveness of internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the District's internal control over financial reporting and compliance.

Pattillo, Brown & Hill, L.L.P.

Waco, Texas
March 12, 2025



MANAGEMENT'S DISCUSSION AND ANALYSIS



NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT MANAGEMENT'S DISCUSSION AND ANALYSIS

As management of the North Central Texas Emergency Communications District (District), we offer readers of the District's financial statements this narrative overview and analysis of the financial activities of the District for the fiscal year ended September 30, 2024. This is the 6th year of operations for the District. We encourage readers to consider the information presented here in conjunction with additional information that we have furnished in our letter of transmittal, which can be found on pages i - v of this report.

Financial Highlights

- District's assets exceeded liabilities at the close of the most recent fiscal year by \$20,115,926 (*net position*). Of this amount of \$15,507,923 (unrestricted net position) may be used to meet the District's ongoing obligations to creditors and service implementation.
- Of the governmental unrestricted net position, non-spendable prepaids account for \$328,253, \$6,841,135 is assigned for capital replacement, \$7,164,732 is assigned for Next Generation Core Services and \$1,180,000 reflects a 10% of annual revenue budget "reserve" in operating or unrestricted fund balance.
- The District's total net position increased \$11,269,329. Revenues increased \$10,918,059 from prior year and expenses increased \$2,405,955 from prior year.
- The portion of net position invested in capital assets total \$4,608,003; \$3,547,455 is primarily for network equipment purchased by the District. \$1,339,104 relates to subscription assets purchased by the District. \$158,928 is primarily due to transfer of assets from NCTCOG to the District at creation in accordance with Texas Health and Safety Code 772.622. (See note K).
- The District's General Fund reported an ending fund balance of \$15,514,120, an increase of \$7,347,472 in comparison with the prior year. A portion of these funds totaling \$1,180,000 are available for spending at the District's discretion. \$6,841,135 is assigned for capital replacement. \$7,164,732 is assigned for Next Generation Core Services. The remaining \$328,253 of fund balance is non-spendable.

Overview of the Financial Statements

This discussion and analysis are intended to serve as an introduction to the District's basic financial statements. The District's basic financial statements include two components: 1) government-wide and fund financial statements, and 2) notes to the financial statements. This report also contains other supplementary information in addition to the basic financial statements themselves.

Government-wide Financial Statements. *The government-wide financial statements* are designed to provide readers with a broad overview of the District's finances, in a manner similar to a private-sector business.

The *statement of net position* presents information on all the District's assets, liabilities, and deferred inflows of resources with the difference reported as net position. Over time, increases or decreases in net position may serve as a useful indicator regarding whether the financial position of the District is improving or deteriorating.

The *statement of activities* presents information showing how the government's net position changed during the most recent fiscal year. All changes in net position are reported as soon as the underlying event giving rise to the change occurs, *regardless of the timing of related cash flows*. Thus, revenues and expenses are reported in this statement for some items that will only result in cash flows in future fiscal periods (e.g., earned but unused vacation leave).

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT MANAGEMENT'S DISCUSSION AND ANALYSIS

Fund Financial Statements. A *fund* is a grouping of related accounts that is used to maintain control over resources that have been segregated for specific activities or objectives. The District, like other state and local governments, uses fund accounting to ensure and demonstrate compliance with finance-related legal requirements. The District currently only utilizes governmental funds.

Governmental Funds. *Governmental funds* are used to account for essentially the same functions reported as *governmental activities* in the government-wide financial statements. However, unlike the government-wide financial statements, governmental fund financial statements focus on *near-term inflows and outflows of spendable resources*, as well as on *balances of spendable resources* available at the end of the fiscal year. Such information may be useful in evaluating a government's near-term financing requirements.

Because the focus of governmental funds is narrower than that of the government-wide financial statements, it is useful to compare the information presented for *governmental funds* with similar information presented for *governmental activities* in the government-wide financial statements. By doing so, readers may better understand the long-term impact of the government's near-term financing decisions. Both the governmental fund balance sheet and the governmental fund statement of revenues, expenditures, and changes in fund balances provide a reconciliation to facilitate this comparison between *governmental funds* and *governmental activities*.

The District maintains two individual governmental funds. Information is presented separately in the governmental fund balance sheet and in the governmental fund statement of revenues, expenditures, and changes in fund balances for the general fund and the special revenue fund, both of which are considered to be major funds.

The District adopts an annual appropriated budget for its General Fund. A budgetary comparison schedule has been provided for the General Fund to demonstrate compliance with this budget.

The basic governmental fund financial statements can be found on pages 16 and 17 of this report.

Notes to the Financial Statements. The notes provide additional information that is essential to a full understanding of the data provided in the government-wide and fund financial statements. The notes to the financial statements can be found on pages 19-41 of this report.

Other Information. In addition to the basic financial statements and accompanying notes, this report also presents certain *required supplementary information and other supplementary information*. Required supplementary information can be found on pages 43-46 of this report. Other supplementary information can be found on pages 47-48 of this report.

Government-wide Overall Financial Analysis

As noted earlier, net position may serve over time as a useful indicator of a government's financial position. In the case of the District, total assets exceeded liabilities by \$20,115,926 at the close of the most recent fiscal year. Net position increased \$11,269,329 in fiscal year 2024. This is the sixth year of operations for the District. Following is a summary of the Government-wide Statement of Net Position:

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
MANAGEMENT'S DISCUSSION AND ANALYSIS**

COMPARATIVE SCHEDULE OF NET POSITION

Governmental Activities

September 30, 2024 and 2023

	<u>2024</u>		<u>2023</u>
Current assets	\$ 22,952,724	\$	9,898,403
Capital assets	5,050,443		868,353
Total Assets	<u>28,003,167</u>		<u>10,766,756</u>
Unearned Revenue	\$ 5,375,186	\$	154,595
Long-term liabilities			
Due within one year	2,324,671		1,582,785
Due in more than one year	187,385		182,779
Total Liabilities	<u>7,887,242</u>		<u>1,920,159</u>
 Net Position			
Net investment in capital assets	\$ 4,608,003	\$	685,574
Unrestricted	15,507,923		8,161,023
Total Net Position	<u>\$ 20,115,926</u>	<u>\$</u>	<u>8,846,597</u>

A portion of the District's net position, 4,608,003 (23%), reflects its investment in capital assets (e.g., equipment and intangible lease assets).

Total net position increased \$11,269,329 from fiscal year 2023.

Unrestricted net position of \$15,507,923 (77%) may be used to meet the District's ongoing obligations to creditors and for service implementation. Unrestricted net position increased \$7,346,900 (92%) from prior year. This unrestricted net position will provide the District operating and capital replacement reserves. The unrestricted net position will also provide the District funds to cover grant expenses until reimbursed by the State.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
MANAGEMENT'S DISCUSSION AND ANALYSIS**

COMPARATIVE SCHEDULE OF CHANGES IN NET POSITION

Governmental Activities

For the Years Ended September 30, 2024 and 2023

	2024	2023
Revenues		
State Administered Revenue	\$ 10,685,988	\$ 1,060,085
9-1-1 Service Fees	12,834,798	11,906,500
Local Contributions & Other Income	636,422	272,564
Total Revenue	24,157,208	13,239,149
Expenses		
Staff Costs	4,941,973	4,708,729
NCTCOG Fiscal Agent Costs	387,851	364,004
Cost of Operations	5,582,742	4,472,661
Local Government Reimbursements	474,241	537,282
Interest	7,576	6,158
Amortization	423,672	248,095
Depreciation	1,069,824	144,995
Total Expenses	12,887,879	10,481,924
Increase (decrease) in net position	11,269,329	2,757,225
Net position - beginning	8,846,597	6,089,372
Net position - ending	\$ 20,115,926	\$ 8,846,597

Significant components of the net position activity are as follows:

Governmental activities total revenues are comprised of the following components:

- State administered grant revenue is from the new Next Generation 9-1-1 grant the District accepted from CSEC in July 2022. The grant is funded with “Coronavirus State and Local Fiscal Recovery Funds (CSRF). This is a cost reimbursement grant. The grant will be effective through December 2026. The purpose of the grant is for the deployment and reliable operation of next generation 9-1-1 service. The District has been awarded \$8,989,700 through this grant.
- Emergency communication service fees are collected from fees imposed on telephone service providers. Service fee revenue increased \$928,298 or 8% from fiscal year 2023. This is the primary revenue for the District’s operation. There are two (2) separate type of fees collected:
 - Wireless – These are collected on wireless phones and prepaid phones. The telephone providers submit the fees to the Texas Comptroller. The fees are distributed to the separate 9-1-1 districts within Texas based on the relative percentage of the population of each District compared to the entire state. Current year revenue totaled \$11,344,784 or 88% of total service fees collected. This is an increase of \$1,029,377. The change is due to a 4% increase in wireless receipts to the State. The District’s percentage of wireless receipts from the State increased in June 2024.

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT MANAGEMENT'S DISCUSSION AND ANALYSIS

- Landline – These fees are sent directly to the District by the telephone providers located within our region. The current year revenue totaled \$1,490,014 or 12% of total service fees collected. This is a decrease of \$101,079 from fiscal year 2023. Use of landline phones continue to decrease. This trend should continue.
- Local contributions are funds collected by various sources for special events or projects and interest earned on investments. Other revenue increased \$363,858 or 133% from fiscal year 2023. This increase is primarily due to increase in interest receipts. This is primarily due to higher interest rates and more funds invested.

Governmental activities total expenses include operating expenses totaling \$11,394,383 and depreciation and amortization expense totaling \$1,493,496. Operating expenses increased \$1,305,549 or 13% from fiscal year 2023. Key elements of the operating expenses are as follows:

- Staff costs which primarily include salaries and fringe benefits and other costs to provide programmatic support totaled \$4,941,972 in fiscal year 2024. This was an increase of \$233,244 or 5% as compared to fiscal year 2023 primarily due to salary increases.
- NCTCOG was established as the fiscal agent for the District in December 2018 (See Note E on pages 33-35 of this report). These costs include accounting, legal and marketing costs for the District. NCTCOG fiscal agent costs for the year totaled \$387,851. This is an increase of \$23,847 or 7% as compared to fiscal year 2023 primarily due to salary increases for NCTCOG staff.
- Cost of operations are direct operating costs for the District totaling \$5,582,742. These costs primarily include data network, equipment and software support and maintenance, and contract services. This is an increase of \$1,110,081 or 25% as compared to fiscal year 2023. Major increases include:
 - Next Generation Core Service costs - \$3,365,178. Core service costs increased in fiscal year 2024 due to a newly executed contract to provide NG9-1-1 Next Generation Core Service Costs, OSP Migration Services and NG9-1-1 Call Aggregation System and Services.
 - Capitalizing subscriptions - \$1,000,000. A new multi-year subscription agreement with Rapid Deploy for data analytic services was executed in fiscal year 2024. With the new GASB pronouncements for subscriptions, these costs were capitalized in fiscal year 2024.

Financial Analysis of the Government's Funds

As noted earlier, the District uses fund accounting to ensure and demonstrate compliance with finance-related legal requirements.

Governmental funds. The focus of the District's *governmental funds* is to provide information on near-term inflows, outflows, and balances of *spendable* resources. Such information is useful in assessing the District's financial requirements. In particular, *unassigned fund balance* may serve as a useful measure of a District's net resources available for spending at the end of the fiscal year. As of the end of the current fiscal year, the District's governmental funds reported combined ending fund balances of \$15,514,120, an increase of \$7,347,472 or 90% as compared with the prior year. Approximately 98% of this total (\$15,185,867) is available for spending at the District's discretion. The General Fund is the chief operating fund of the District. As a measure of the General Fund's liquidity, it may be useful to compare both the unassigned fund balance and the total fund balance to total fund expenditures. Assigned and unassigned fund balance (\$15,185,867) represents approximately 87% of total governmental fund expenditures of

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT MANAGEMENT'S DISCUSSION AND ANALYSIS

\$17,394,714. The remainder of fund balance (\$328,253) is reserved to indicate that it is not available for use because it has already been committed to liquidate contracts and purchase orders of the prior period along with future project obligations.

General Fund Budgetary Highlights

During the year, there was no need for any amendments to increase either the original estimated revenues or original budgeted expenditures. Fund balance increased during the fiscal year totaling \$7,347,472 (see supplementary information). This increase is primarily due to the utilization of Constitutional Proposition 8 funding which was accepted by the Board of Managers in June 2024.

Capital Asset and Long-Term Liability Administration

Capital assets. The District's investment in capital assets as of September 30, 2023, totaled \$5,050,443 (net of accumulated depreciation and amortization). This investment in capital assets includes equipment, leasehold improvements and right-to-use leased and subscription assets. This investment also includes capital assets transferred from NCTCOG at District formation. Detailed information on the District's capital assets can be found in Note F on pages 36-37 of this report.

Economic Factors and Next Year's Budgets and Rates

The District is primarily funded with emergency service fees collected by telephone providers in our region. Operating revenues for fiscal year 2025 are projected to total \$12,937,000 as follows:

- \$11,140,000 or (86%) projected from wireless providers. These revenues are first sent to the Texas Comptroller then distributed to the regions according to the relative percentage of their individual populations compared to the State total population.
- \$1,490,000 or (12%) projected from landline providers. Landline revenue is sent directly to the District from the telephone providers.
- \$307,000 is projected from other local sources. This includes microwave tower space rental and interest earned on investments.

The District continues to ensure that the telephone provider fees are collected as accurately and timely as possible.

Service fee rates for wireless providers is set by the Texas Legislature. The current rate is \$.50 per line. Landline rates are set by each District with a State legislative maximum of \$.50 per line. The District's rate has been approved by the Board at the maximum of \$.50 per line.

District expenses are projected to total \$8,952,860 for Fiscal Year 2025 resulting in a fund balance for the year totaling \$3,984,140. Salaries and fringe benefits totaling \$3,944,605 (44%) account for the largest portion of the annual budget followed by network cost totaling \$2,320,790 (10%). Proposition 8 funding is intended to be utilized to cover a significant portion of FY2025 network costs.

The District entered into a grant agreement with CSEC in July 2022. The grant is funded with "Coronavirus State and Local Fiscal Recovery Funds (CSRF). This is a cost reimbursement grant. The grant will be effective through December 2026. The purpose of the grant is for the deployment and reliable operation of next generation 9-1-1 service. The District has been awarded \$8,989,700 through this grant.

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
MANAGEMENT'S DISCUSSION AND ANALYSIS

Requests for Information

This financial report is designed to provide a general overview of the District's finances. Questions concerning any of the information provided in this report or requests for additional financial information should be addressed to the Department of Administration, North Central Texas Council of Governments, P.O. Box 5888, Arlington, Texas, 76005-5888. This report is also available on the District website, <https://www.nct911.org> and NCTCOG website, <https://www.nctcog.org>.



BASIC FINANCIAL STATEMENTS

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
STATEMENT OF NET POSITION AND GOVERNMENTAL FUND BALANCE SHEET
SEPTEMBER 30, 2024

	General Fund	Special Revenue Fund	Total Governmental Funds	Adjustments	Government-Wide Net Position
Assets:					
Cash and Cash Equivalents	\$ 17,441,127	\$ 3,665,933	\$ 21,107,060	\$ -	\$ 21,107,060
Receivables	803,849	713,562	1,517,411	-	1,517,411
Prepays and Other Assets	328,253	-	328,253	-	328,253
Capital Assets, net of accumulated depreciation and amortization	-	-	-	5,050,443	5,050,443
Total Assets	<u>18,573,229</u>	<u>4,379,495</u>	<u>22,952,724</u>	<u>5,050,443</u>	<u>28,003,167</u>
Liabilities:					
Payable to NCTCOG	976,826	1,086,592	2,063,418	-	2,063,418
Lease Liability	-	-	-	5,048	5,048
Subscription Liability	-	-	-	437,392	437,392
Accrued Interest Payable	-	-	-	6,197	6,197
Unearned Revenue	2,082,283	3,292,903	5,375,186	-	5,375,186
Total Liabilities	<u>3,059,109</u>	<u>4,379,495</u>	<u>7,438,604</u>	<u>448,637</u>	<u>7,887,241</u>
Deferred Inflows of Resources	-	-	-	-	-
Fund Balance / Net Position:					
Fund Balance					
Nonspendable-Prepays	328,253	-	328,253	(328,253)	-
Unrestricted					
Assigned - Capital Replacement	6,841,135	-	6,841,135	(6,841,135)	-
Assigned - NGCS Reserves	7,164,732	-	7,164,732	(7,164,732)	-
Unassigned	1,180,000	-	1,180,000	(1,180,000)	-
Total Unrestricted	<u>15,185,867</u>	<u>-</u>	<u>15,185,867</u>	<u>(15,185,867)</u>	<u>-</u>
Subtotal Fund Balance	<u>15,514,120</u>	<u>-</u>	<u>15,514,120</u>	<u>(15,514,120)</u>	<u>-</u>
Net Position					
Net Investment in Capital Assets	-	-	-	4,608,003	4,608,003
Unrestricted	-	-	-	15,507,923	15,507,923
Subtotal Net Position	<u>-</u>	<u>-</u>	<u>-</u>	<u>20,115,926</u>	<u>20,115,926</u>
Total Fund Balance / Net Position	<u>\$ 15,514,120</u>	<u>\$ -</u>	<u>\$ 15,514,120</u>	<u>\$ 4,601,806</u>	<u>\$ 20,115,926</u>

Adjustments are for capital assets and right-to-use leased assets. Capital assets and right-to-use assets used in governmental activities are not financial resources and therefore, are not reported in the General Fund.

See accompanying notes to the basic financial statements.

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
STATEMENT OF ACTIVITIES AND GOVERNMENTAL FUND
REVENUES, EXPENDITURES AND CHANGES IN FUND BALANCE
FOR THE YEAR ENDED SEPTEMBER 30, 2024

	General Fund	Special Revenue Fund	Total Governmental Funds	Adjustments	Government-Wide Statement of Activities
Revenues					
State Administered Revenue	\$ -	\$ 10,685,988	\$ 10,685,988	\$ -	\$ 10,685,988
Wireless Service Fees	11,344,784	-	11,344,784	-	11,344,784
Landline Service Fees	1,490,014	-	1,490,014	-	1,490,014
Local Contributions & Other Income	636,421	-	636,421	-	636,421
Total Revenues	<u>13,471,219</u>	<u>10,685,988</u>	<u>24,157,207</u>	<u>-</u>	<u>24,157,207</u>
Expenditures / Expenses					
Staff Costs	4,941,972	-	4,941,972	-	4,941,972
NCTCOG Fiscal Agent Costs	387,851	-	387,851	-	387,851
Cost of Operations	174,595	5,408,147	5,582,742	-	5,582,742
Local Government Reimbursements	474,241	-	474,241	-	474,241
Capital Outlay	143,514	5,532,072	5,675,586	(5,675,586)	-
Lease Financing Principal	1,441	323,877	325,318	(325,318)	-
Interest Expense	133	6,871	7,004	-	7,004
Change in Accrued Interest	-	-	-	572	572
Amortization	-	-	-	423,672	423,672
Depreciation	-	-	-	1,069,824	1,069,824
Total Expenditures / Expenses	<u>6,123,747</u>	<u>11,270,967</u>	<u>17,394,714</u>	<u>(4,506,836)</u>	<u>12,887,878</u>
Excess Revenue over Expenditures	-	(584,979)	6,762,493	4,506,836	11,269,329
Other Financing Sources (Uses)					
Leases (as lessee)	-	584,979	584,979	(584,979)	-
Change in Fund Balance / Net Position	7,347,472	-	7,347,472	3,921,857	11,269,329
Fund Balance / Net Position					
Beginning	8,166,648	-	8,166,648	679,949	8,846,597
Ending	<u>\$ 15,514,120</u>	<u>\$ -</u>	<u>\$ 15,514,120</u>	<u>\$ 4,601,806</u>	<u>\$ 20,115,926</u>

Adjustments:

General Fund reports capital outlays and right-to-use outlays as expenditures. However, in the statement of activities, the cost of these assets is allocated over their estimated useful lives and reported as depreciation or amortization expense.

See accompanying notes to the basic financial statements.



NOTES TO BASIC FINANCIAL STATEMENTS

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**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

NOTE A - GENERAL STATEMENT AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

General Statement

The North Central Texas Emergency Communications District (NCT9-1-1 or the District) was created pursuant to Chapter 772, Subchapter H, of the Texas Health and Safety Code as amended by the 84th Legislature, through passage of resolutions by County Commissioners Courts and City Councils within the District's service area. The District began operations on December 3, 2018. The District is a political subdivision of the State.

Summary of Significant Accounting Policies

Texas Health and Safety Code Sec. 772.609 established that the North Central Texas Council of Governments (NCTCOG) shall be the fiscal and administrative agent on behalf of the District. District bylaws Article IV Administration 4.1 states the Executive Director of the NCTCOG shall serve as the Executive Director of the District and be empowered to employ and compensate professional staff to perform NCT9-1-1 duties, which shall remain employees of the NCTCOG for all purposes. The accounting and reporting policies of NCTCOG relating to the funds included within the accompanying basic financial statements conform in all material respects to accounting principles generally accepted in the United States of America and applicable to state and local governments.

The following significant accounting policies were applied in the preparation of the accompanying basic financial statements:

Reporting Entity

Primary Government

The North Central Texas Emergency Communications District was created on December 5, 2018. As a political subdivision of the State, NCT9-1-1 provides 9-1-1 service to more than 40 Emergency Communications Centers (ECC) across North Central Texas. The District's service area consists of Collin, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somerville, and Wise Counties, as well as the Dallas County cities of Balch Springs, Cockrell Hill, Sachse, Seagoville, and Wilmer.

The District is governed by a Board of Managers (Board), consisting of elected officials. Each member county may have one Board member, with the exception of the largest county by population, which may have up to six (6) Board members. The Board is comprised of a maximum of nineteen (19) members.

The County Judge of each member county has responsibility to notify the District of their Board member appointment with the exception of Collin County and the cities within Dallas County. The mayor of each Collin County member city makes its Board appointment and the member cities in Dallas County are responsible for mutually agreeing and making notification of Board appointment. Each Board member's term of office is two years, and the terms are staggered so that half of the Board is up for appointment each year.

NCTCOG serves as the fiscal and administrative agent of the District and provides staff. All expenses for these services are reimbursed by the District.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

**NOTE A - GENERAL STATEMENT AND SUMMARY OF SIGNIFICANT ACCOUNTING
POLICIES (continued)**

Reporting Entity (continued)

The financial reporting entity is determined in accordance with GASB No. 14 "The Financial Reporting Entity", as amended by GASB No. 39, "Determining Whether Certain Organizations are Component Units".

The District is a discretely presented component unit of the NCTCOG. As a discretely presented component unit, the accompanying financial statements are presented as a stand-alone entity from the NCTCOG.

Basis of Presentation

The government-wide financial statements (the statement of net position and the statement of activities) are reported using the economic resources measurement focus and the accrual basis of accounting. Revenue is recorded when earned and expenses are recorded when a liability is incurred, regardless of the timing of the related cash flows. Emergency communication fees are recognized as revenue in the year for which they are billed.

Fund Financial Statements

The District segregates transactions related to certain functions or activities in separate funds in order to aid financial management and to demonstrate legal compliance. Separate statements are presented for governmental funds and proprietary funds. The District presents each major fund as a separate column on the fund financial statements. There are no non-major fund categories in the District's presentation. There are no proprietary funds held by the District.

Governmental funds are those funds through which most governmental functions typically are financed. The District has presented the following major governmental funds.

General Fund

The General Fund is the main operating fund of the District. This fund is used to account for all financial resources not accounted for in other funds. All general revenues and other receipts that are not restricted by law or contractual agreement to some other fund are accounted for in this fund. General operating expenditures, fixed charges and capital improvement costs that are not paid through other funds are paid from the General Fund.

Special Revenue Fund

The Special Revenue Fund accounts for the proceeds of specific revenue sources, the expenditures for which are legally restricted for purposes specified in the grant agreements. The District currently has one grant recorded in the Special Revenue Fund. This is the State Administered Grant with Texas Commission on State Emergency Communication (CSEC) for Next Generation 9-1-1. Additionally, in fiscal year 2024, Texas voters enacted Constitutional Proposition 8 establishing the Texas Broadband Infrastructure Fund. CSEC distributed the funding in accordance with the provisions

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

**NOTE A - GENERAL STATEMENT AND SUMMARY OF SIGNIFICANT ACCOUNTING
POLICIES (continued)**

Special Revenue Fund (continued)

outlined in Constitutional Proposition 8, ensuring the intended financial support was provided as mandated by the measure.

Measurement Focus and Basis of Accounting

Measurement focus refers to what is being measured; basis of accounting refers to when revenues and expenditures are recognized in the accounts and reported in the financial statements. Basis of accounting relates to the timing of the measurement made, regardless of the measurement focus applied.

The government-wide statements are reported using the economic resources measurement focus and the accrual basis of accounting. The economic resources measurement focus means all assets and liabilities (whether current or non-current) are included on the statement of net position and the operating statements present increases (revenues) and decreases (expenses) in net total assets. Under the accrual basis of accounting, revenues are recognized when earned. Expenses are recognized at the time the liability is incurred. Prepaid items are accounted for under the consumption method.

The governmental fund types (General Fund and Special Revenue Funds) use a current financial resources measurement focus and are accounted for using the modified accrual basis of accounting. Their revenues are recognized when susceptible to accrual, i.e., when they become measurable and available. "Measurable" means the amount of the transactions can be determined and "available" means collectible within the current period or soon enough thereafter to be used to pay liabilities of the current period. For this purpose, revenues are considered available if they are collected within 60 days of the end of the current fiscal period. Expenditures are generally recognized under the modified accrual basis of accounting when the related fund liability is incurred, if measurable.

The major sources of revenue are grants and emergency 9-1-1 fees collected from telephone providers in the District's service area according to Texas Health and Safety Code.

State Administered Revenue

State Administered Revenue are federal grant funds, appropriated state funds, or a combination of the two, which are allocated to State Agencies, and then passed through to local units of government.

9-1-1 Service Fees Collected

Service fee revenue is recognized in the year for which they are billed. Service fee rates for wireless providers are determined according to the state of Texas Health and Safety Code Sec 771.0711. The current rate is \$0.50 per line. Local exchange access line (landline) rates are set by the District. Texas Health and Safety Code Sec. 772.615.(d) sets the maximum fee at \$.50 per line. The District Board of Managers have set the District landline rate at \$0.50 per line.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

**NOTE A - GENERAL STATEMENT AND SUMMARY OF SIGNIFICANT ACCOUNTING
POLICIES (continued)**

9-1-1 Service Fees Collected (continued)

Unearned revenue arises when resources are received by the District, before it has a legal claim to them, as when donations for specific activities are received before the qualifying event. In subsequent periods, when revenue recognition criteria are met or when the District has a legal claim to the resources, the liability for the unearned revenue is removed from the balance sheet and revenue is recognized.

Local Contributed Cash

Contributions to special event programs from local participants and contributors are recognized as revenue when the event occurs, or expenditures are recognized for the event.

Fiscal Agent Support

Texas Health and Safety Code Sec. 772.609 established that the NCTCOG shall be the fiscal and administrative agent on behalf of the District. NCTCOG, acting as fiscal and administrative agent, provides the following services: accounting and reporting, procurement, accounts payable\receivable, human resources, payroll functions, coordination of annual independent audit, facilities coordination, provision of a depository, and investment functions.

NCTCOG policies and procedures are followed by the District for the fiscal and administrative agent functions provided by NCTCOG.

District bylaws Article IV Administration 4.1 states the Executive Director of the North Central Texas Council of Governments (NCTCOG) will serve as the Executive Director of the District and be empowered to employ and compensate professional staff to perform NCT9-1-1 duties, which will remain employees of the North Central Texas Council of Governments for all purposes. District staff are employees of the NCTCOG and are subject to NCTCOG employee policies.

Leave Policies

Employees eligible for leave include (1) full-time employees and (2) part-time employees that work a minimum of 20 hours per week.

Based on full-time or part-time accrual rates employees may accrue, during the first five years of employment, up to ten (10) days of vacation leave per year. During the second five years of employment, an employee accrues up to fifteen (15) days per year, and after ten years of employment, up to twenty (20) days per year. The maximum of unused vacation leave a full-time and eligible part-time employee may accumulate is the number of days, which the employee would accumulate in three (3) years at their current accrual rate. Upon termination of employment from the NCTCOG, an employee will be paid for unused vacation leave not to exceed the maximum amount normally accrued based on hire date. Specific information related to vacation accrual is available for reviewing the NCTCOG personnel manual. No provision has been made in the financial statements for accrued vacation. The vacation liability is reflected the NCTCOG Annual Comprehensive Financial Report.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

NOTE A - GENERAL STATEMENT AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

Leave Policies (continued)

NCTCOG's sick leave policy permits the accumulation of ten (10) sick days per year up to a maximum of ninety (90) days. Employees are not paid for unused sick days upon termination of employment. Accordingly, sick pay is charged to expenditures when taken. No provision has been made in the financial statements for unused sick leave. NCTCOG's General Fund is typically used to liquidate the liability for governmental activities' compensated absences. Long-term accrued compensated absences are not expected to be liquidated with expendable available financial resources and are not reported in the governmental fund financial statements.

Investments

The Board authorized NCTCOG to invest available District funds on behalf of the District according to the NCTCOG's investment policies and procedures.

See note B for details of the District investments. The District fund balance goals as reflected within District policy FIN3.1 (Use of Funds).

NCTCOG invests in authorized investment pools and funds according to the Public Funds Investment Act as follows:

The Public Funds Investment Act (Government Code Chapter 2256) contains specific provisions in the areas of investment practices, management reports and establishment of appropriate policies. Among other things, it requires NCTCOG to adopt, implement and publicize an investment policy. That policy must address the following areas: (1) safety of principal and liquidity, (2) portfolio diversification, (3) allowable investments, (4) acceptable risk levels, (5) expected rates of return, (6) maximum allowable stated maturity of portfolio investments, (7) maximum average dollar-weighted maturity allowed based on the stated maturity date for the portfolio, (8) investment staff quality and capabilities, and (9) bid solicitation preferences for certificates of deposit. Statutes authorize NCTCOG to invest in (1) obligations of the U. S. Treasury, certain U. S. agencies and the State of Texas, (2) certificates of deposit, (3) certain municipal securities, (4) money market savings accounts, (5) repurchase agreements, (6) bankers acceptances, (7) Mutual Funds, (8) investment pools, (9) guaranteed investment contracts and (10) common trust funds. The Act also requires NCTCOG to have independent auditors perform test procedures related to investment practices as provided by the Act. NCTCOG is in substantial compliance with the requirements of the Act and with local policies.

In accordance with GASB Statement No. 79, Certain External Investment Pools and Pool Participants, the Local Government Investment Pools do not have any limitations and restrictions on withdrawals such as notice periods or maximum transaction amounts. These pools do not impose any liquidity fees or redemption gates reporting under GASB Statement No. 72.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

NOTE A - GENERAL STATEMENT AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

Prepaid Items

Prepaid balances are for payments made by the District for which benefits extend beyond September 30, 2024. The cost of the General Fund prepaid balances is recorded as an expenditure when consumed rather than when purchased.

Allocation of Employee Benefits and Indirect Costs

NCTCOG Employee Benefits and Indirect Costs are allocated based upon actual expenditures to all grants and programs in accordance with Title 2 U.S. Code of Federal Regulations Part 200 (2CFR200). NCTCOG employee benefits are allocated to projects based on a relative percentage of the direct labor costs charged to the individual project as compared to the total NCTCOG direct labor costs. Indirect costs necessary to sustain overall operations are allocated to individual projects based on the relative percentage of total direct labor costs and employee benefits charged to the particular project compared to the NCTCOG total direct labor and employee benefits. Contributions to Indirect Costs represent revenues that offset certain costs included in the Indirect Cost Pool. As employees of NCTCOG and as NCTCOG functioning as fiscal agent, the District participates in the same allocations as other NCTCOG activities.

General and administrative costs are recorded in the NCTCOG General Fund as indirect costs in the accounting system and allocated to programs based upon a negotiated indirect cost rate. Indirect costs are defined by Title 2 U.S. Code of Federal Regulations Part 200 (2CFR200) as costs “(a) incurred for a common or joint purpose benefiting more than one cost objective, and (b) not readily assignable to the cost objective specifically benefited, without effort disproportionate to the results achieved.” NCTCOG’s indirect cost rate is based upon prior cost experience, documented by a cost allocation plan, and is approved by its cognizant agency. NCTCOG negotiates with the cognizant agency a provisional rate which is used for billing purposes during NCTCOG’s fiscal year. Upon the completion of an independent audit at the end of each fiscal year, the indirect cost rate is finalized with the cognizant agency.

Capital Assets

Capital assets, which include equipment, furniture, and leasehold improvements, are reported in the government-wide financial statements. All capital assets are valued at historical cost or estimated historical cost if actual historical cost is not available. Donated assets are reported at their acquisition value on the date donated. Repairs and maintenance are recorded as expenses. Renewals and betterments are capitalized. See Note F for details on capital assets.

Risk Management

The District is exposed to various risks of loss related to torts; theft of, damage to and destruction of assets; errors and omissions; injuries to employees; and natural disasters. NCTCOG maintains workers' compensation insurance for staff, The District maintains insurance for other risks of loss coverage through commercial insurance carriers. NCTCOG’s and the District’s management believe such coverage is sufficient to preclude any significant uninsured losses. There were no significant reductions in insurance coverage from coverage in the prior year. There were no insurance settlements which exceeded insurance coverage in any of the past three years.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

NOTE A - GENERAL STATEMENT AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

Risk Management (continued)

The District and NCTCOG participates in the Texas Municipal League Intergovernmental Risk Pool (TML-IRP) to provide workers' compensation coverage and general liability and property insurance. The District, along with other participating entities, contributes annual amounts determined by TML-IRP management.

As claims arise, they are submitted to and paid by TML-IRP. There were no significant reductions in insurance coverage from the prior year. Settlement amounts have not exceeded insurance coverage for the year ended September 30, 2024.

Cash and Cash Equivalents

Cash of all funds is pooled into a common bank account in order to maximize investment opportunities. The external investment pools satisfy the definition of cash equivalents; however, it is the NCTCOG's policy to treat these as investments rather than cash equivalents. NCTCOG elects to exclude investments with an original maturity of one year or less from the date of purchase from fair value reporting. These investments are reported at amortized cost.

Nature and Purpose of Restrictions and Assignment of Fund Equity

In the government-wide financial statements, net position is reported in three categories: net position invested in capital assets; restricted net position; and unrestricted net position. Net position invested in capital assets represents capital assets less accumulated depreciation and reduced by outstanding balances of notes and other debt that are attributable to the acquisition, construction, or improvement of those assets. Restricted net position represents net position restricted by parties outside of the District. All other net positions are considered unrestricted.

In accordance with Governmental Accounting Standards Board Statement 54, Fund Balance Reporting and Governmental Fund Type Definitions, the District classifies governmental fund balances as follows.

Restricted fund balance – includes amounts that can be spent only for the specific purposes stipulated by external resource providers either through laws and regulations, constitutionally or through enabling legislation.

Nonspendable fund balance – represents amounts that are either not in a spendable form or are legally or contractually required to remain intact.

Committed fund balance – includes fund balance amounts that are constrained for specific purposes that are internally imposed by the District through formal action of the highest level of decision-making authority. Committed fund balance is reported pursuant to resolution passed by the District's Board of Managers. It also includes amounts that can be used only for the specific purposes determined by the Board of Managers. Commitments may be changed or lifted only by the Board of Managers.

Assigned fund balance – includes fund balance amounts that are self-imposed by the District to be used for a particular purpose and comprises amounts intended to be used by the District for specific purposes and is authorized by the Board of Managers or by the Executive Director. In governmental funds other than the general fund, assigned fund balance represents the amount that is not restricted nor committed.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

NOTE A - GENERAL STATEMENT AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

Nature and Purpose of Restrictions and Assignment of Fund Equity (continued)

Unassigned fund balance – represents the residual amount for the general fund that is not contained in the other classifications. The general fund is the only fund that reports a positive unassigned fund balance. Additionally, any deficit fund balance within the other governmental fund types is reported as unassigned.

Unrestricted fund balance - total of committed fund balance, assigned fund balance, and unassigned fund balance. In an effort to ensure the continuance of sound financial management of public resources, the District's unrestricted fund balance will be maintained in the General Fund. This will provide the District with sufficient funds to address emergencies, sudden loss of revenue or operating needs, and unexpected downturns without borrowing.

This policy establishes the amounts the District will strive to maintain in its General Fund balance, the conditions under which fund balance may be spent, and the method by which fund balances will be restored. These amounts are expressed as goals, recognizing that fund balance levels can fluctuate from year to year in the normal course of operations for any government.

Minimum Unassigned/Unrestricted Fund Balance - It is the intent of the District to limit use of unassigned/unrestricted fund balances to address unanticipated, non-recurring needs or known and planned future obligations. Fund balances shall not normally be applied to recurring annual operating expenditures. Unassigned fund balances may, however, be used to allow time for the District to restructure its operations in a deliberate manner, but such use will only take place in the context of long-term financial planning.

The District's unassigned/unrestricted fund balance in the General Fund should represent no less than ten (10) percent of the annual revenue budget at the end of the fiscal year. The District considers a fund balance of less than ten percent of budgeted revenues to be cause for concern, barring unusual or deliberate circumstances.

If unassigned fund balance falls below the targeted minimum level or has a deficiency, the District will evaluate the shortage and a plan of action will be created to re-establish the target levels.

The Board has authorized the District to utilize assigned fund balance to cover expenses in the Special Revenue Fund until the funds are replaced by the grant funding agency.

Regarding expenditures for which more than one category of fund balance could be utilized, it is the policy of the District that the order of use is: Restricted Fund Balance, Committed Fund Balance, Assigned Fund Balance, and Unassigned Fund Balance. A schedule of NCT9-1-1 fund balances is provided in Note J.

Implementation of New Accounting Standards

Effective for fiscal year 2024 reporting the District adopted the following new accounting guidance:

The GASB has amended the existing standards regarding capitalization thresholds for assets. The amended guidance for the capitalization threshold comes from GASB Implementation Guide 2021-1, Question 5.1. Capitalization policies adopted by governments include many considerations such as finding an appropriate balance between ensuring that all significant capital assets, collectively, are capitalized and minimizing the cost of recordkeeping for capital assets. A government should capitalize assets whose individual acquisition

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

NOTE A - GENERAL STATEMENT AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

Implementation of New Accounting Standards (continued)

costs are less than the threshold for an individual asset if those assets in the aggregate are significant.

GASB Statement No. 100, Accounting Changes and Error Corrections—an amendment of GASB Statement No. 62, was adopted effective October 1, 2022. The primary objective of this Statement is to enhance accounting and financial reporting requirements for accounting changes and error corrections to provide more understandable, reliable, relevant, consistent, and comparable information for making decisions or assessing accountability.

Significant Forthcoming Standards

GASB Statement No. 101, Compensated Absences – The objective of this Statement is to better meet the information needs of financial statement users by updating the recognition and measurement guidance for compensated absences. That objective is achieved by aligning the recognition and measurement guidance under a unified model and by amending certain previously required disclosures. This Statement will become effective for reporting periods beginning after December 15, 2023, and the impact has not yet been determined.

GASB Statement No. 102, Certain Risk Disclosures – The objective of this Statement is to provide users of government financial statements with information about risks related to a government’s vulnerabilities due to certain concentrations or constraints that is essential to their analyses for making decisions or assessing accountability. This Statement will become effective for reporting periods beginning after June 15, 2024, and the impact has not yet been determined.

GASB Statement No. 103, Financial Reporting Model Improvements – The objective of this Statement is to improve key components of the financial reporting model to enhance its effectiveness in providing information that is essential for decision making and assessing a government’s accountability. This Statement also addresses certain application issues. This Statement will become effective for reporting periods beginning after June 15, 2025, and the impact has not yet been determined.

NOTE B - CASH AND INVESTMENTS

Legal and Contractual Provisions Governing Deposits and Investments

The Public Funds Investment Act contains specific provisions in the areas of investment practices, management reports, and establishment of appropriate policies. Among other things it requires the NCTCOG, as fiscal agent for the District, to adopt, implement and publicize an investment policy. That policy must address the following areas:

- (1) safety of principal and liquidity,
- (2) portfolio diversification,
- (3) allowable investments,
- (4) acceptable risk levels,
- (5) expected rates of return,
- (6) maximum allowable stated maturity of portfolio investments,
- (7) maximum average dollar weighted maturity, allowed based on the stated maturity date for the portfolio,
- (8) investment staff quality and capabilities,
- (9) and bid solicitation preferences for certificates of deposit.

Statutes and the NCTCOG’s investment policy authorized the NCTCOG to invest in the following investments as summarized in the table below:

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

NOTE B - CASH AND INVESTMENTS (continued)

Legal and Contractual Provisions Governing Deposits and Investments (continued)

<u>Authorized Investment Type</u>	<u>Maximum Maturity</u>	<u>Maximum Percentage of Portfolio</u>	<u>Maximum Investment in One Issuer</u>
US Treasury Securities	< 2 years	100%	none
US Agencies and Instrumentalities	< 2 years	85%	none
Certificates of Deposit	< 2 years	100%	none
Repurchase Agreements	< 120 days	20%	none
Money Market Mutual Funds	< 2 years	50%	none
Local Government Investment Pools	< 2 years	100%	none

The Act also requires the NCTCOG to have independent auditors perform test procedures related to investment practices as provided by the Act. The NCTCOG is in substantial compliance with the requirements of the Act and with local policies.

The District's cash and investments as of September 30, 2024, are classified in the accompanying financial statements as follows:

Statement of net position:

Primary Government:	
Total Cash and Investments	\$ 21,107,060

Cash and investments as of September 30, 2024 consist of the following:

Deposits with financial institutions	\$ 1,004,979
TxPool Governmental Investment Fund	20,102,081
Total Cash and Investments	\$ 21,107,060

Disclosures Relating to Interest Rate Risk

Interest rate risk is the risk that changes in market interest rates will adversely affect the fair value of an investment. Generally, the longer the maturity of an investment the greater the sensitivity of its fair value to changes in market interest rates. One of the ways that the NCTCOG manages its exposure to risk is to invest in local government investment pools because all invested funds are intended to cover expenditures that are expected to occur within the next twelve months.

As of September 30, 2024, all the District's investments of \$20,102,081 were invested in the TexPool Local Government Investment Funds. NCTCOG did not invest in any securities on behalf of the District which are highly sensitive to interest rate fluctuations.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

NOTE B - CASH AND INVESTMENTS (continued)

Disclosures Relating to Credit Risk

Generally, credit risk is the risk that the issuer of an investment will not fulfill its obligation to the holder of the investment. This is measured by the assignment of a rating by a nationally recognized statistical rating organization.

Custodial Credit Risk

Custodial credit risk for deposits is the risk that, in the event of the failure of a depository financial institution, a government will not be able to recover its deposits or will not be able to recover collateral securities that are in the possession of an outside party. The custodial credit risk for investments is the risk that, in the event of the failure of the counterparty to a transaction, a government will not be able to recover the value of its investment or collateral securities that are in the possession of another party. The Public Funds Investment Act and NCTCOG's investment policy do not contain legal policy requirements that would limit the exposure to custodial credit risk for deposits or investment other than the following provision for deposits:

- The Public Funds Investment Act requires that a financial institution secure deposit made by state or local governmental units by pledging securities in an undivided collateral pool held by a depository regulated under state law (unless so waived by the governmental unit). The market value of the pledged securities in the collateral pool must always equal at least the bank balance less the FDIC insurance.

As of September 30, 2024, the District's deposits were entirely covered by collateral and FDIC insurance.

Interest Rate Risk. In accordance with its investment policy, NCTCOG manages its exposure to declines in fair values by limiting the maximum allowable stated maturity of any individual investment to one year, unless otherwise provided in a specific investment strategy that complies with current law.

Credit Risk. It is NCTCOG's policy to limit its investments to investment types with an investment quality rating not less than A or its equivalent by a nationally recognized statistical rating organization. NCTCOG's investment pool was rated AAAM by Standard and Poor's Investors Service.

Concentration of Credit Risk. NCTCOG's policy is to diversify its portfolio to eliminate the risk of loss resulting from overconcentration of assets in a specific maturity, a specific issuer or a specific class of investments.

NCTCOG, as fiscal agent for the District, is a voluntary participant in various investment pools organized in conformity with the Interlocal Cooperation Act, Chapter 791 of the Texas Government Code, and the Public Funds Investment Act, Chapter 2256 of the Texas Government Code. The Public Funds Investment Act allows eligible entities of the State of Texas to jointly invest their funds in permitted investments. The District has authorized NCTCOG to invest District funds in the following funds:

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

NOTE B - CASH AND INVESTMENTS (continued)

Investment in Local Government Pools

The District is a voluntary participant in investment pools organized in conformity with the Interlocal Cooperation Act, Chapter 791 of the Texas Government Code, and the Public Funds Investment Act, Chapter 2256 of the Texas Government Code. The Public Funds Investment Act allows eligible entities of the State of Texas to jointly invest their funds in permitted investments. The District's investments in local government investment pools for Fiscal Year 2024 include TexPool. This pool operates in full compliance with the Public Funds Investment Act.

NOTE C – DEFERRED COMPENSATION PLAN

NCTCOG offers its employees (District staff are employees of NCTCOG) a deferred compensation plan created in accordance with Internal Revenue Code Section 457. Mission Square administers the plan. The plan, available to all NCTCOG employees, permits them to defer a portion of their salary until future years. All amounts of compensation deferred, all property and rights purchased, and all income, property, or rights are (until paid or made available to the employee or other beneficiary) held in trust for the exclusive benefit of the participants and their beneficiaries. NCTCOG has no fiduciary responsibility for the plan and the amounts are not accessible by the NCTCOG nor its creditors. Therefore, the plan assets are not reported in the financial statements.

The NCTCOG contributes to a Section 457 deferred compensation plan for part-time employees. This plan is also administered by Mission Square. Part-time employees working less than 30 hours per week are required to participate in the 457-retirement plan offered through Mission Square. The employee contributes 3.75% of tax deferred gross pay and NCTCOG contributes 3.75%. All contributions are vested 100% immediately.

NOTE D – RECEIVABLES

The District is primarily funded by emergency communications fees collected from telephone providers per the Texas Health and Safety Code. The fees are due from the telephone providers 30 days after the month end in which the fees are collected.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

NOTE D – RECEIVABLES (Continued)

9-1-1 Service Fees Due as of September 30, 2024:

Wireless Fees	\$	605,943
Landline Fees		197,906
Total Service Fees Due September 30, 2024		<u>803,849</u>
 State Grant Receivable	 \$	 713,562
 Total Receivables as of September 30, 2024	 \$	 <u>1,517,411</u>

NOTE E – PRIMARY GOVERNMENT TRANSACTIONS

Texas Health and Safety Code Sec. 772.609 established that the NCTCOG shall be the fiscal and administrative agent on behalf of the District. NCTCOG, acting as fiscal and administrative agent, provides the following services: accounting and reporting, procurement, accounts payable/receivable, human resources, payroll functions, coordination of annual independent audit, facilities coordination, information technology support, provision of a depository, and investment functions.

As of September 30, 2024, there were payables due from the District to the NCTCOG (as fiscal agent for the District) totaling \$2,063,418. See page 34.

The outstanding balances between the District and the NCTCOG result primarily from the time lag between dates that goods and services are provided, or reimbursable expenditures occur and/or payments are made. As Fiscal Agent for the District, the NCTCOG receives and makes payments on behalf of the District.

Allocation of Employee Benefits and Indirect Costs

NCTCOG Employee Benefits and Indirect Costs are allocated based upon actual expenditures to all grants and programs in accordance with Title 2 U.S. Code of Federal Regulations Part 200 (2CFR200). NCTCOG employee benefits are allocated to projects as a percentage of NCTCOG direct labor costs. Indirect costs necessary to sustain overall operations are allocated as a percentage of total direct labor costs and employee benefits charged to projects. Contributions to Indirect Costs represent revenues that offset certain costs included in the Indirect Cost Pool. As employees of NCTCOG and as NCTCOG functioning as fiscal agent, the District participates in the same allocations as other NCTCOG activities.

General and administrative costs are recorded in the NCTCOG General Fund as indirect costs in the accounting system and allocated to programs based upon a negotiated indirect cost rate. Indirect costs are defined by 2CFR200 as costs “(a) incurred for a common or joint purpose benefiting more than one cost objective, and (b) not readily assignable to the cost objective specifically benefited, without effort disproportionate to the results achieved.” NCTCOG’s indirect cost rate is based upon prior cost experience, documented by a cost allocation plan, and is approved by its cognizant agency. It is NCTCOG’s policy to negotiate with the cognizant agency a provisional rate which is used for billing purposes during NCTCOG’s fiscal year. Upon the completion of an independent audit at the end of each fiscal year, the indirect cost rate is finalized with the cognizant agency.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

NOTE E – PRIMARY GOVERNMENT TRANSACTIONS (Continued)

Allocation of Employee Benefits and Indirect Costs (Continued)

The NCTCOG provides the following benefits to employees:

- Medical Insurance
- Medicare Insurance
- Workers Compensation
- Flexible Benefit Plan
- Life & Disability Insurance
- Unemployment Insurance
- Retirement
- Vacation
- Sick Leave
- Holiday Leave
- Other Leave

The District allocated costs for NCTCOG indirect costs totaled \$575,871 for District staff and \$42,978 for NCTCOG staff charged to the District resulting in an overall indirect cost of \$618,849 for Fiscal Year 2024. The District allocated costs for NCTCOG benefits were \$1,073,810 for District staff and \$80,148 for NCTCOG staff charged to the District resulting in an overall benefit cost of \$1,153,958 for Fiscal Year 2024.

NCTCOG Schedule of Indirect Costs, Indirect Cost Limitations Test, and Schedule of Employee Benefits can be found on the NCTCOG website at <https://www.nctcog.org>.

Information Technology Support

The NCTCOG provides information technology support to the District. As employees of the NCTCOG, District staff are provided with computers and other technologies available to all NCTCOG staff. NCTCOG technology support costs are allocated to departments primarily on type of equipment supported and services provided.

Fiscal Year 2024 network service costs totaled \$205,909 for the District. The District reimbursed NCTCOG an additional \$15,506 of network service cost for NCTCOG staff providing fiscal agent support resulting in an overall cost of \$221,415.

Facilities

The NCTCOG leases office space for the NCTCOG in its entirety. The District staff utilizes a portion of that space and reimburses NCTCOG for the facilities costs based on square footage used by the District. Fiscal Year 2024 facilities costs totaled \$417,904 for the District. The District reimbursed NCTCOG an additional \$8,990 of facilities cost for NCTCOG staff providing fiscal agent support for a total facilities cost of \$426,894.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

NOTE E – PRIMARY GOVERNMENT TRANSACTIONS (Continued)

Payable to NCTCOG

As of September 30, 2024, the District has a payable to NCTCOG totaling \$2,063,418. These amounts are for year-end transactions in process. A summary of the amounts due to NCTCOG are as follows:

	<u>General Fund</u>	<u>Special Revenue Fund</u>	<u>Total</u>
Due To NCTCOG			
Accounts Payable	\$ 90,176	\$ 385,939	\$ 476,115
Salaries & Benefits Payable	320,425	-	320,425
Other Payables & Allocations	1,266,878	-	1,266,878
Total Due to NCTCOG	<u>\$ 1,677,479</u>	<u>\$ 385,939</u>	<u>\$ 2,063,418</u>

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

NOTE F – CAPITAL ASSETS

A summary of changes in the capital assets for the fiscal year ended September 30, 2024, follows:

	Balance at September 30 2023	Increases	Decreases	Balance at September 30 2024
General Fund Capital Assets				
<u>Assets transferred from NCTCOG</u>				
<u>Capital Assets being Depreciated</u>				
Equipment and Furniture	\$ 13,673,967	\$ -	\$ (1,187,822)	\$ 12,486,145
Leasehold Improvements	854,251	-	-	854,251
Total Assets Transferred	14,528,218	-	(1,187,822)	13,340,396
<u>Accumulated Depreciation</u>				
Equipment and Furniture	13,670,571	3,396	(1,187,822)	12,486,145
Leasehold Improvements	639,621	55,702	-	695,323
Total Accumulated Depreciation	14,310,192	59,098	(1,187,822)	13,181,468
Total Assets Transferred from NCTCOG, net	218,026	(59,098)	-	158,928
<u>Assets acquired by the District</u>				
Equipment and Furniture	1,495,555	4,090,607	(15,307)	5,570,855
Subscription Assets	397,469	1,584,979	(252,321)	1,730,127
Right-to-use leased equipment	7,562	-	-	7,562
Total Assets Acquired	1,900,586	5,675,586	(267,628)	7,308,544
<u>Accumulated Depreciation</u>				
Equipment and Furniture	1,027,981	1,010,726	(15,307)	2,023,400
Subscription Assets	221,164	422,180	(252,321)	391,023
Right-to-use leased equipment	1,114	1,492	-	2,606
Total Accumulated Depreciation	1,250,259	1,434,398	(267,628)	2,417,029
Total Assets Acquired, net	650,327	4,241,188	-	4,891,515
Capital assets, net	\$ 868,353	\$ 4,182,090	\$ -	\$ 5,050,443

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

NOTE F – CAPITAL ASSETS (Continued)

Capital assets, which include buildings, furniture, equipment, and subscriptions are reported in the applicable governmental, business-type, or component unit columns in the government-wide financial statements. Capital assets are recorded at historical cost, except for right-to-use lease or subscription assets, the measurement of which is discussed later in Note I. The costs of normal maintenance and repairs that do not add to the value of the asset or materially extend assets' lives are not capitalized.

Capital assets are defined by the District as assets with an estimated useful life in excess of one year and an initial, individual value greater than the thresholds below based on the type of asset:

Class of Asset	Threshold
Equipment	\$ 5,000
Furniture	5,000
Leasehold Improvements	5,000
Right to use leased assets	50,000
Right to use subscriptions	100,000

Additionally, the District's policy is to capitalize groups of assets, regardless of the individual cost of the item, when a purchase by a single department for similar items (computers, servers, desks, etc) has a total cost in excess of \$50,000.

Depreciation/amortization has been calculated on each class of depreciable property using the straight-line method. Estimated useful lives are as follows:

Equipment	3 years
Furniture	5 years
Leasehold Improvements	Length of remaining lease
Right-to-use assets	Shorter of length of remaining contract or useful life

Depreciation/amortization expense was charged as direct expense to programs of the primary government as follows:

Equipment	\$ 1,014,122
Leasehold Improvements	55,702
Right to Use Software Subscription	422,180
Right to Use Leased Equipment	1,492
Total depreciation expense	<u>\$ 1,493,496</u>

NOTE G – RETIREMENT PLAN

District staff are employees of the NCTCOG and participate in the NCTCOG's retirement plan. Mission Square administers the NCTCOG's 401(a) retirement plan. It is a defined contribution retirement plan, which provides retirement benefits for all full-time permanent employees. The NCTCOG contributed an amount of \$272,265 during fiscal year 2024 equal to twelve percent (12%) of the permanent full-time employees' gross salaries for District staff. District full-time employees also contributed an amount of \$136,133 during 2024 equal to six percent (6%) of gross salaries. Total District payroll for the year totaled \$2,269,253 including \$2,268,878 payroll covered by the plan. Employees become forty percent (40%) vested in the NCTCOG's contributions after three (3) full years of employment. An additional fifteen percent (15%) vesting occurs for each additional full year of employment over the next four (4) years. An

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

NOTE G – RETIREMENT PLAN (Continued)

employee becomes fully vested after seven (7) years of employment. The NCTCOG’s retirement plan was formed under the authority of the NCTCOG’s Executive Board and the Executive Board has the authority to amend/or terminate the retirement plan and/or contribution requirements at any time.

NOTE H – LEASES

On 01/02/2023, NCT911 entered into a 60 month lease as Lessee for the use of Xerox Copier - C8155. An initial lease liability was recorded in the amount of \$7,562. As of 09/30/2024, the value of the lease liability is \$5,048. NCT911 is required to make monthly fixed payments of \$232. The lease has an interest rate of 2.2870%. The value of the right to use asset as of 09/30/2024 of \$7,562 with accumulated amortization of \$2,606 is included with Equipment on the Lease Class activities table found below.

	Balance at October 1 2023	Additions	Reductions	Balance at September 30 2024
Lease Assets				
Equipment Lease Assets				
Xerox Copier - C8155	7,562	-	-	7,562
Total Equipment Lease Assets	7,562	-	-	7,562
Total Leased Assets	7,562	-	-	7,562
Lease Accumulated Amortization				
Equipment Accumulated Amortization				
Xerox Copier - C8155	1,114	1,492	-	2,606
Total Equipment Lease Accumulated Amortization	1,114	1,492	-	2,606
Total Leased Accumulated Amortization	1,114	1,492	-	2,606
Total Leased Assets, Net	6,448	(1,492)	-	4,956

A summary of changes in the lease payable for the fiscal year ended September 30, 2024, follows:

	Balance at October 1 2023	Additions	Reductions	Balance at September 30 2024
Lease Liability				
Equipment				
Xerox Copier - C8155	6,488	-	1,440	5,048
Total Equipment Lease Liability	6,488	-	1,440	5,048
Total Lease Liability	\$ 6,488	\$ -	\$ 1,440	\$ 5,048

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

NOTE H – LEASES (Continued)

A summary of principal and interest by year to maturity on the leases payable:

Fiscal Year	Principal and Interest Requirements to Maturity		
	Principal Payments	Interest Payments	Total Payments
2025	1,474	100	1,574
2026	1,508	66	1,574
2027	1,543	31	1,574
2028	523	3	526
Total Leases	\$ 5,048	\$ 200	\$ 5,248

NOTE I – SUBSCRIPTIONS

As of 09/30/2024, North Central Texas 911, TX had 4 active subscriptions. The subscriptions have payments that range from \$45,748 to \$1,000,000 and interest rates that range from 2.2820% to 3.3780%. As of 09/30/2024, the total combined value of the subscription liability is \$437,392. The combined value of the right to use asset, as of 09/30/2024 of \$1,730,127 with accumulated amortization of \$391,023 is included within the Subscription Class activities table found below.

	Balance at October 1 2023	Additions	Reductions	Balance at September 30 2024
Subscription Assets				
Software				
9-1-1 Datamaster Data Nexus	252,321	-	252,321	-
ESRI GIS ARC	145,148	-	-	145,148
Maxar	-	584,979	-	584,979
Rapid Deploy	-	1,000,000	-	1,000,000
Total Software Assets	397,469	1,584,979	252,321	1,730,127
Total Subscription Assets	397,469	1,584,979	252,321	1,730,127
Subscription Accumulated Amortization				
Software				
9-1-1 Datamaster Data Nexus	172,691	79,630	252,321	-
ESRI GIS ARC	48,473	48,472	-	96,945
Maxar	-	144,078	-	144,078
Rapid Deploy	-	150,000	-	150,000
Total Software Accumulated Amortization	221,164	422,180	252,321	391,023
Total Subscription Accumulated Amortization	221,164	422,180	252,321	391,023
Total Subscription Assets, Net	\$ 176,305	\$ 1,162,799	\$ -	\$ 1,339,104

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

NOTE I – SUBSCRIPTIONS (Continued)

A summary of changes in the subscription payable for the fiscal year ended September 30, 2024, follows:

	Balance at October 1 2023	Additions	Reductions	Balance at September 30 2024
Subscription Liability				
Software				
9-1-1 Datamaster Data Nexus	82,322	-	82,322	-
ESRI GIS ARC	93,969	-	42,574	51,395
Maxar	-	584,979	198,982	385,997
Total Software Liability	<u>176,291</u>	<u>584,979</u>	<u>323,878</u>	<u>437,392</u>
Total Subscription Liability	<u>\$ 176,291</u>	<u>\$ 584,979</u>	<u>\$ 323,878</u>	<u>\$ 437,392</u>

A summary of principal and interest by year to maturity on the subscription payable:

Fiscal Year	Principal and Interest Requirements to Maturity		
	Principal Payments	Interest Payments	Total Payments
2025	242,097	11,035	253,132
2026	<u>195,295</u>	<u>4,705</u>	<u>200,000</u>
Total Leases	<u>\$ 437,392</u>	<u>\$ 15,740</u>	<u>\$ 453,132</u>

NOTE J – UNEARNED REVENUE

The General Fund uses a current financial resources measurement focus and is accounted for using the modified accrual basis of accounting. Its revenues are recognized when susceptible to accrual, i.e., when they become measurable and available. "Measurable" means the amount of the transactions can be determined and "available" means collectible within the current period or soon enough thereafter to be used to pay liabilities of the current period. For this purpose, revenues are considered available if they are collected within 60 days of the end of the current fiscal period. Expenditures are generally recognized under the modified accrual basis of accounting when the related fund liability is incurred, if measurable (See Note A).

Contributions to special event programs from local participants and contributors are recognized as revenue when the event occurs, or expenditures are recognized for the event.

The District had unearned revenue totaling \$5,375,186 as of September 30, 2024.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO FINANCIAL STATEMENTS
For the Fiscal Year Ended September 30, 2024**

NOTE K – FUND BALANCE

Since becoming an independent District, an accumulation of a fund balance (greater revenue than expenditures) is a foreseen occurrence. District policy allows for the establishment of multiple funds for tracking and management of long-term planning. The District will use the General Fund to account for routine business of the District including reimbursements to NCTCOG. The fund balance goal for the General Fund is to accumulate a “reserve” totaling ten percent (10%) of annual revenue budget. The priority use of Fund Balance after the reserve is met is as follows:

1. Contributions designated for capital funding and replacement
2. Contributions designated for special projects
3. Contributions designated for local government reimbursements.

The Board has authorized the use of capital replacement fund balance to “float” NG9-1-1 grant expenditures until reimbursed by the CSEC.

In accordance with GASB 54 the District classifies governmental fund balances as follows:

	General Fund
FUND BALANCES:	
Nonspendable - Prepaid	\$ 328,253
Unrestricted:	
Assigned - Capital Replacement	6,841,135
Assigned - NGCS Reserves	7,164,732
Unassigned	1,180,000
Total Unrestricted	15,185,867
Total Fund Balances	\$ 15,514,120

NOTE L – OTHER PAYABLES

With governmental funds expenditures are generally recognized under the modified accrual basis of accounting. An expenditure is recorded when related fund liability is incurred, if measurable. When payment of those expenditures is in the next fiscal year, the expenditures are accrued in the current fiscal year.

REQUIRED SUPPLEMENTARY INFORMATION

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
BUDGETARY COMPARISON SCHEDULE
GENERAL FUND
YEAR ENDED SEPTEMBER 30, 2024

	Budgeted Amount		Budget Basis Actual	Variance With Final Budget Positive (Negative)
	Original	Final		
REVENUES				
Wireless	\$ 10,070,000	\$ 10,070,000	\$ 11,344,784	\$ 1,274,784
Landline	1,560,000	1,560,000	1,490,014	(69,986)
Other Revenue	170,000	170,000	602,727	432,727
Total Revenues	11,800,000	11,800,000	13,437,525	1,637,525
EXPENDITURES				
Staff Costs	5,656,220	5,656,220	4,908,278	(747,942)
Fiscal Agent Support	430,700	430,700	387,851	(42,849)
Cost of Operations	4,420,930	4,420,930	176,169	(4,244,761)
Local Government Reimbursements	590,000	590,000	474,241	(115,759)
Capital Expenditures	702,150	702,150	143,514	(558,636)
Total Expenditures	11,800,000	11,800,000	6,090,053	(5,709,947)
EXCESS (DEFICIENCY) OF REVENUES OVER EXPENDITURES	-	-	7,347,472	7,347,472
Fund Balance - Beginning	8,166,648	8,166,648	8,166,648	-
Fund Balance - Ending	\$ 8,166,648	\$ 8,166,648	\$ 15,514,120	\$ 7,347,472

Note A: Financial Statement Presentation – Budget Basis

It is the District's policy to prepare the annual budget on a near-term governmental fund basis. This basis includes current year purchase costs of capitalized items. The budget basis does not include depreciation and amortization of capital assets or long-term liabilities. Accordingly, the Budgetary Comparison Schedule - General Fund is prepared on the basis utilized in preparing the budget.

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO REQUIRED SUPPLEMENTARY INFORMATION
SEPTEMBER 30, 2024

Note A: Financial Statement Presentation – Budget Basis, (continued)

Reconciliation from General Fund expenditures and Budget Basis:

General Fund

Total General Fund Net Expenditures	\$ 6,123,747
Less Cost of Designated Funds	<u>(33,694)</u>
Total Budgetary Expenses	<u>\$ 6,090,053</u>

Reconciliation from Government-Wide expenditures and Budget Basis:

Total Government-Wide Expenditures	\$ 12,887,878
Add: Capital Outlay	143,514
Add Lease Financing Principal	325,318
Less Interest Expense	(572)
Less Cost of Designated Funds	(33,694)
Less Special Revenue Fund Expenses	(5,738,895)
Less Depreciation / Amortization	<u>(1,493,496)</u>
Total Budgetary Expenses	<u>\$ 6,090,053</u>

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
NOTES TO REQUIRED SUPPLEMENTARY INFORMATION (continued)
SEPTEMBER 30, 2024

Note B: Budgetary Controls

The District follows these procedures in establishing the General Fund budgetary data reflected in the basic financial statements:

- a. Prior to October 1, the Executive Director submits to the Board of Managers a proposed operating budget for the fiscal year commencing October 1. The operating budget includes proposed expenditures and the means of financing them.
- b. Prior to October 1, the Board of Managers formally approves the budget document following a public hearing.
- c. The approved annual budget is used as a control device for the General Fund.
- d. The budget for the General Fund is adopted on a near-term governmental fund basis. Designated funds and special revenue funds do not have appropriated budgets since other means control the use of these resources (e.g., grant awards and donations) and sometimes span a period of more than one fiscal year.
- e. Appropriations for the General Fund lapse at the end of the fiscal year.
- f. Expenditures cannot legally exceed appropriations at the fund level. Expenditures are monitored by the NCTCOG's Administration Department. When expenditures are required for functions that have not been budgeted, authorization to incur the expenditures is requested from the Districts' Board of Managers by resolution during its regular quarterly meetings.
- g. The Program Director is authorized to transfer budgeted amounts between programs up to 10% of annual expenditure budget. Executive Director is authorized to transfer budgeted amounts between programs; however, the District's Board of Managers would approve any revisions, which would increase total expenditures.

OTHER SUPPLEMENTARY INFORMATION

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
COMBINING SCHEDULE OF ACTIVITIES AND GOVERNMENTAL FUND
CHANGES IN FUND BALANCE
FOR THE YEAR ENDED SEPTEMBER 30, 2024

	General Fund			Special Revenue Fund		Total Governmental Funds
	NCT9-1-1	Sponsorships	Capital Replacement	NG911 Grant	Proposition 8	
Revenues:						
State Administered Revenue	\$ -	\$ -	\$ -	\$ 3,624,616	\$ 7,061,372	\$ 10,685,988
Wireless Service Fees	11,344,784	-	-	-	-	11,344,784
Landline Service Fees	1,490,014	-	-	-	-	1,490,014
Local Contributions & Other Income	602,727	33,694	-	-	-	636,421
Total Revenues	13,437,525	33,694	-	3,624,616	7,061,372	24,157,207
Expenditures / Expenses						
Staff Costs	4,908,278	33,694	-	-	-	4,941,972
NCTCOG Fiscal Agent Costs	387,851	-	-	-	-	387,851
Cost of Operations	174,595	-	-	(1,122,477)	6,530,624	5,582,742
Local Government Reimbursements	474,241	-	-	-	-	474,241
Capital Outlay	143,514	-	-	5,132,072	400,000	5,675,586
Lease Financing Principal	1,441	-	-	198,982	124,895	325,318
Interest Expense	133	-	-	1,018	5,853	7,004
Change in Accrued Interest	-	-	-	-	-	-
Amortization	-	-	-	-	-	-
Depreciation	-	-	-	-	-	-
Total Expenditures / Expenses	6,090,053	33,694	-	4,209,595	7,061,372	17,394,714
Excess Revenue over Expenditures	7,347,472	-	-	(584,979)	-	6,762,493
Other Financing Sources: (Uses)						
Leases (as leases)	-	-	-	584,979	-	584,979
Change in Fund Balance / Net Position	7,347,472	-	-	-	-	7,347,472
Fund Balance / Net Position						
Beginning	1,325,513	-	6,841,135	-	-	8,166,648
Ending	\$ 8,672,985	\$ -	\$ 6,841,135	\$ -	\$ -	\$ 15,514,120

Adjustments:

General Fund reports capital outlays and right-to-use outlays as expenditures. However, in the statement of activities, the cost of these assets is allocated over their estimated useful lives and reported as depreciation or amortization expense.

During the prior fiscal year (FY 2023), NG911 Grant expenditures for a total of \$1,122,477 were recorded. Subsequent to the prior year, it was determined that these expenditure should more appropriately have been recorded in the Proposition 8 sub-fund. The reclass between these two Special Revenue funds was done for FY 2024 and the NG911 Grant budget and reports were adjusted accordingly.

See accompanying notes to the basic financial statements.



STATISTICAL SECTION



**North Central Texas
Emergency Communications District**



STATISTICAL SECTION
(UNAUDITED)

This part of the District’s annual comprehensive financial report presents detailed information as a context for understanding what the information in the financial statements, note disclosures, and required supplementary information says about the District’s overall financial health. This information has not been audited by the independent auditor.

Contents

Table #

Financial Trends

1,2,3

These schedules contain trend information to help the reader understand how NCT9-1-1’s financial performance and well-being have changed over time.

Revenue Capacity

2

The District is primarily funded by emergency communications service fees. Service rate fees for wireless providers are determined by Texas Health and Safety Code sec. 7771.0711. The current fee is set at \$.50 per line. The District sets landline fees. Texas Health and Safety Code sec. 772.615 (d) sets the maximum rate at \$0.50 per line. The District’s Board has set the fee at the maximum rate of \$0.50 per line. In July 2022, the District entered into a grant agreement with CSEC for next generation 9-1-1 funding. This grant utilizes Coronavirus State and Local Fiscal Recovery Fund (CSRF). The grant continues through December 2026. In November 2023, Texas voters enacted Constitutional Proposition 8 establishing the Texas Broadband Infrastructure Fund. CSEC distributed the funding in accordance with the provisions outlined in Constitutional Proposition 8, ensuring the intended financial support was provided for next generation core services.

Demographic Information

4

This table offers population information about the District and the State of Texas as a whole. This information is useful due to wireless fee distributions. All wireless service fees are collected at the State and distributed to the Districts according to population.

Source: Unless otherwise noted, the information in these tables is derived from the annual comprehensive financial reports for the relevant year.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
GOVERNMENT-WIDE NET POSITION
SINCE INCEPTION
(Accrual Basis of Accounting)
(Unaudited)**

Table 1

	Fiscal Year				
	2024	2023	2022	2021	2020
Net Investment in Capital Assets	\$ 4,608,003	\$ 685,574	\$ 399,406	\$ 889,246	\$ 2,758,838
Unrestricted	15,507,923	8,161,023	5,689,967	4,398,461	2,382,337
Total government-wide net position	20,115,926	8,846,597	6,089,373	5,287,707	5,141,175

Notes: NCT9-1-1 implemented GASB 87 for leases in fiscal year 2022.
NCT9-1-1 implemented GASB 96 for software subscriptions in fiscal year 2023.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
GOVERNMENT-WIDE CHANGE IN NET POSITION
SINCE INCEPTION
(Accrual Basis of Accounting)
(Unaudited)**

Table 2

	Fiscal Year				
	2024	2023	2022	2021	2020
State Administered Grants	\$ 3,624,616	\$ 1,060,085	\$ 1,024,800	\$ -	\$ -
State Proposition 8 Funding	7,061,372	-	-	-	-
Wireless	11,344,784	10,315,407	9,479,918	9,152,824	8,571,521
Landline	1,490,014	1,591,093	1,663,425	1,700,261	1,853,370
Local	636,422	272,564	36,699	12,032	29,286
	24,157,208	13,239,149	12,204,842	10,865,117	10,454,177
Expenses					
Staff Costs	4,941,973	4,708,729	4,399,959	4,222,034	4,329,247
NCTCOG Fiscal Agent	387,851	364,004	347,124	279,349	277,132
Cost of Operations	5,582,742	4,472,661	5,448,233	3,836,119	3,664,384
Local Government Reimbursements	474,241	537,282	543,658	511,491	545,531
Interest Expense	7,576	6,158	164	-	-
Amortization	423,672	248,095	51,633	-	-
Depreciation	1,069,824	144,995	612,405	1,869,593	3,007,970
Total Expenses	12,887,879	10,481,924	11,403,176	10,718,586	11,824,264
Change in Government-Wide Net Position	\$ 11,269,329	\$ 2,757,225	\$ 801,666	\$ 146,531	\$ (1,370,087)

Notes: NCT9-1-1 entered into a grant agreement with CSEC in fiscal year 2022.
This caused state revenue and cost of operations to increase.
Local revenue increased due to more interest received in fiscal year 2023.
Additional one-time State Funding was distributed in fiscal year 2024.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
GOVERNMENTAL FUND BALANCES
SINCE INCEPTION
(Modified Accrual Basis of Accounting)
(Unaudited)**

Table 3

General Fund	Fiscal Year				
	2024	2023	2022	2021	2020
Non-Spendable (Prepaid)	\$ 328,253	\$ 196,513	\$ 295,027	\$ 296,543	\$ 380,617
Unrestricted					
Assigned - Capital Replacement	6,841,135	6,841,135	4,332,940	3,071,918	951,720
Assigned - NGCS	7,164,732	-	-	-	-
Unassigned	1,180,000	1,129,000	1,062,000	1,030,000	1,050,000
Total Unrestricted	<u>15,185,867</u>	<u>7,970,135</u>	<u>5,394,940</u>	<u>4,101,918</u>	<u>2,001,720</u>
Total Fund Balance	<u>\$15,514,120</u>	<u>\$8,166,648</u>	<u>\$5,689,967</u>	<u>\$4,398,461</u>	<u>\$2,382,337</u>

Notes: The Assigned NGCS unrestricted fund balance was created in fiscal year 2024.

**NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT
DEMOGRAPHIC INFORMATION
SINCE INCEPTION
(Unaudited)**

Table 4

Year	District Population	Percent Change	Texas Population	Percent Change	District Percent of State
2024	2,098,910	3.79%	31,290,831	2.58%	6.71%
2023	2,022,199	2.45%	30,503,301	1.58%	6.63%
2022	1,973,843	9.46%	30,029,572	1.59%	6.57%
2021	1,803,315	3.55%	29,558,864	1.42%	6.10%
2020	1,741,576	4.61%	29,145,505	0.52%	5.98%

Sources:

District population is provided through Texas Demographer through CSEC.
State population is estimate from census.gov. This is as of July of each year.

FEDERAL FINANCIAL ASSISTANCE REPORT

FISCAL YEAR ENDED SEPTEMBER 30, 2024



**North Central Texas
Emergency Communications District**

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT

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FOR THE YEAR ENDED SEPTEMBER 30, 2024

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**INDEPENDENT AUDITOR’S REPORT ON INTERNAL CONTROL OVER
FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED
ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH
GOVERNMENT AUDITING STANDARDS**

To the Board of Managers
North Central Texas Emergency Communications District
Arlington, Texas

We have audited, in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the financial statements of the governmental activities and each major fund of the North Central Texas Emergency Communications District (the “District”), a component unit of the North Central Texas Council of Governments, as of and for the year ended September 30, 2024, and the related notes to the financial statements, which collectively comprise the District’s basic financial statements, and have issued our report thereon dated March 12, 2025.

Report on Internal Control over Financial Reporting

In planning and performing our audit of the financial statements, we considered the District’s internal control over financial reporting (internal control) as a basis for designing audit procedures that are appropriate in the circumstances for the purpose of expressing our opinions on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of the District’s internal control. Accordingly, we do not express an opinion on the effectiveness of the District’s internal control.

A *deficiency in internal control* exists when the design or operation of a control does not allow management or employees in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A *material weakness* is a deficiency, or a combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity’s financial statements will not be prevented, or detected and corrected, on a timely basis. A *significant deficiency* is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses or significant deficiencies may exist that were not identified.

Report on Compliance and Other Matters

As part of obtaining reasonable assurance about whether the District’s financial statements are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the financial statements. However, providing an opinion on compliance with those provisions was not an objective of our audit and, accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

OFFICE LOCATIONS

TEXAS | Waco | Temple | Hillsboro | Houston
NEW MEXICO | Albuquerque



Purpose of this Report

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the entity's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the District's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

Pattillo, Brown & Hill, L.L.P.

Waco, Texas
March 12, 2025



**INDEPENDENT AUDITOR’S REPORT ON COMPLIANCE FOR EACH
MAJOR FEDERAL PROGRAM AND REPORT ON INTERNAL CONTROL
OVER COMPLIANCE IN ACCORDANCE WITH THE UNIFORM GUIDANCE**

To the Board of Managers
North Central Texas Emergency Communications District
Arlington, Texas

Report on Compliance for Each Major Federal Program

Opinion on Each Major Federal Program

We have audited North Central Texas Emergency Communications District’s (the “District”) compliance with the types of compliance requirements described in the *U.S. Office of Management and Budget (OMB) Compliance Supplement* that could have a direct and material effect on each of the District’s major federal programs for the year ended September 30, 2024. The District’s major federal programs are identified in the summary of auditors’ results section of the accompanying schedule of findings and questioned costs.

In our opinion, the District complied, in all material respects, with the types of compliance requirements referred to above that could have a direct and material effect on each of its major federal programs for the year ended September 30, 2024.

Basis for Opinion on Each Major Federal Program

We conducted our audit of compliance in accordance with auditing standards generally accepted in the United States of America (GAAS); the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States (*Government Auditing Standards*); the audit requirements of Title 2 U.S. Code of Federal Regulations Part 200, *Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards* (Uniform Guidance). Our responsibilities under those standards and the Uniform Guidance are further described in the Auditor’s Responsibilities for the Audit of Compliance section of our report.

We are required to be independent of the District and to meet our other ethical responsibilities, in accordance with relevant ethical requirements relating to our audit. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion on compliance for each major federal program. Our audit does not provide a legal determination of the District’s compliance with the compliance requirements referred to above.

Responsibilities of Management for Compliance

Management is responsible for compliance with the requirements referred to above and for the design, implementation, and maintenance of effective internal control over compliance with the requirements of laws, statutes, regulations, rules and provisions of contracts or grant agreements applicable to the District’s federal programs.

OFFICE LOCATIONS

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NEW MEXICO | Albuquerque

Auditor's Responsibilities for the Audit of Compliance

Our objectives are to obtain reasonable assurance about whether material noncompliance with the compliance requirements referred to above occurred, whether due to fraud or error, and express an opinion on the District's compliance based on our audit. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with GAAS, *Government Auditing Standards*, the Uniform Guidance will always detect material noncompliance when it exists. The risk of not detecting material noncompliance resulting from fraud is higher than for that resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Noncompliance with the compliance requirements referred to above is considered material, if there is a substantial likelihood that, individually or in the aggregate, it would influence the judgment made by a reasonable user of the report on compliance about the District's compliance with the requirements of each major federal programs as a whole.

In performing an audit in accordance with GAAS, *Government Auditing Standards*, and the Uniform Guidance, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material noncompliance, whether due to fraud or error, and design and perform audit procedures responsive to those risks. Such procedures include examining, on a test basis, evidence regarding the District's compliance with the compliance requirements referred to above and performing such other procedures as we considered necessary in the circumstances.
- Obtain an understanding of the District's internal control over compliance relevant to the audit in order to design audit procedures that are appropriate in the circumstances and to test and report on internal control over compliance in accordance with the Uniform Guidance, but not for the purpose of expressing an opinion on the effectiveness of the District's internal control over compliance. Accordingly, no such opinion is expressed.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and any significant deficiencies and material weaknesses in internal control over compliance that we identified during the audit.

Report on Internal Control Over Compliance

A *deficiency in internal control over compliance* exists when the design or operation of a control over compliance does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct noncompliance with a type of compliance requirement of a federal programs on a timely basis. A *material weakness in internal control over compliance* is a deficiency, or combination of deficiencies in internal control over compliance, such that there is a reasonable possibility that material noncompliance with a type of compliance requirement of a federal programs will not be prevented, or detected and corrected on a timely basis. A *significant deficiency in internal control over compliance* is a deficiency, or a combination of deficiencies, in internal control over compliance with a type of compliance requirement of a federal programs that is less severe than a material weakness in internal control over compliance, yet important enough to merit attention by those charged with governance.

Our consideration of internal control over compliance was for the limited purpose described in the Auditor's Responsibilities for the Audit of Compliance section above and was not designed to identify all deficiencies in internal control over compliance that might be material weaknesses or significant deficiencies in internal control over compliance. Given these limitations, during our audit we did not identify any deficiencies in internal control over compliance that we consider to be material weaknesses, as defined above. However, material weaknesses or significant deficiencies in internal control over compliance may exist that were not identified.

Our audit was not designed for the purpose of expressing an opinion on the effectiveness of internal control over compliance. Accordingly, no such opinion is expressed.

The purpose of this report on internal control over compliance is solely to describe the scope of our testing of internal control over compliance and the results of that testing based on the requirements of the Uniform Guidance. Accordingly, this report is not suitable for any other purpose.

Report on Schedule of Expenditures of Federal Awards Required by the Uniform Guidance

We have audited the financial statements of the governmental activities and each major fund of the District, as of and for the year ended September 30, 2024, and the related notes to the financial statements, which collectively comprise the District's basic financial statements. We issued our report thereon, dated March 12, 2025, which contained unmodified opinions on those financial statements. Our audit was conducted for the purpose of forming opinions on the financial statements that collectively comprise the basic financial statements. The accompanying schedule of expenditures of federal awards is presented for purposes of additional analysis as required by the Uniform Guidance and is not a required part of the basic financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the basic financial statements and certain additional procedures including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the basic financial statements or to the basic financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the schedule of expenditures of federal awards is fairly stated in all material respects in relation to the basic financial statements as a whole.

Pattillo, Brown & Hill, L.L.P.

Waco, Texas
March 12, 2025

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT

SCHEDULE OF EXPENDITURES OF FEDERAL AWARDS

FOR THE YEAR ENDED SEPTEMBER 30, 2024

<u>Federal Grantor/Pass-through Grantor/ Program or Cluster Title</u>	<u>Grant Number</u>	<u>Assistance Listing Number</u>	<u>Pass-through Entity Identifying Number</u>	<u>Total Federal Expenditures</u>
<u>U. S. DEPARTMENT OF TREASURY</u>				
Passed through the Commission on State Emergency Communications: COVID-19 - Next Generation 9-1-1	11NG911	21.027	020-1892	\$ <u>3,624,616</u>
<i>Total Passed through the Commission on State Emergency Communications</i>				<u>3,624,616</u>
Total U. S. Department of Treasury				<u>3,624,616</u>
Total Expenditures of Federal Awards				<u>\$ 3,624,616</u>

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT

NOTES TO SCHEDULE OF EXPENDITURES OF FEDERAL AWARDS

FOR THE YEAR ENDED SEPTEMBER 30, 2024

Note 1 - Basis of Presentation

The accompanying schedule of expenditures of federal awards (the "SEFA") includes the federal grant activity of North Central Texas Emergency Communications District (the "District"), a component unit of North Central Texas Council of Governments, under programs of the federal government for the year ended September 30, 2024. The information in the SEFA is presented in accordance with the requirements of Office of Management and Budget (OMB) *Uniform Guidance*. Because the SEFA presents only a selected portion of the operations of the District, it is not intended to and does not present the financial position or changes in net position of the District.

Note 2 - Summary of Significant Accounting Policies

The District accounts for all federal awards under programs of the federal government in the Special Revenue Fund. These programs are accounted for using a current financial resources measurement focus. With this measurement focus, only current assets and current liabilities are generally included on the balance sheet. Operating statements of these funds present increases (i.e. revenues and other financing sources) and decreases (i.e. expenditures and other financing uses) in net current assets.

The modified accrual basis of accounting is used for these funds. This basis of accounting recognizes revenues in the accounting period in which they become susceptible to accrual, i.e. both measurable and available. Federal grant funds for governmental funds are considered to be earned to the extent of expenditures made under the provisions of the grant. When such funds are advanced to the District, they are recorded as unearned revenue until earned. Otherwise, federal grant funds are received on a reimbursement basis from the respective federal program agencies. Generally, unused balances are returned to the grantor at the close of specified project periods.

Expenditures generally are recorded when a liability is incurred, as under accrual accounting. However, debt service principal and interest expenditures on general long-term debt, including lease liabilities, as well as expenditures related to compensated absences, and claims and judgments, are recognized later based on specific accounting rules applicable to each, generally when payment is due.

Note 3 - Indirect Costs

The District has elected not to use the de minimis indirect cost rate allowed under the *Uniform Guidance*.

Note 4 - Relationship to Federal Financial Reports

Amounts reported in the SEFA may not agree with the amounts reported in the related federal financial reports with grantor agencies because of accruals which would be included in the next report filed with the agencies.

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT

NOTES TO SCHEDULE OF EXPENDITURES OF FEDERAL AWARDS
(Continued)
FOR THE YEAR ENDED SEPTEMBER 30, 2024

Note 5 – Pass-through expenditures

None of the expenditures presented on the SEFA were passed through to subrecipients.

Note 5 - Relationship to the Basic Financial Statements

Federal awards revenues are reported in the District's basic financial statements as follows:

State administered grant revenues	\$ 10,685,988
Non-federal Proposition 8 revenues not reported on the SEFA	(<u>7,061,372</u>)
Federal expenditures reported on the SEFA	\$ <u><u>3,624,616</u></u>

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT

SCHEDULE OF FINDINGS AND QUESTIONED COSTS

FOR THE YEAR ENDED SEPTEMBER 30, 2024

Summary of Auditor's Results

Financial Statements:

Type of auditors' report issued Unmodified

Internal control over financial reporting:

Material weakness(es) identified? No

Significant deficiency(ies) identified? None reported

Material noncompliance material to financial statements noted?

No

Federal Awards:

Internal control over major programs:

Material weakness(es) identified? No

Significant deficiency(ies) identified? No

Type of auditors' report issued on compliance for major programs

Unmodified

Any audit findings disclosed that are required to be reported in accordance with 2 CFR 200.516(a)?

None

Identification of major programs:

Assistance Listing Number(s):

Name of Federal Program or Cluster:

21.027

COVID-19 - Next Generation 9-1-1

Dollar threshold used to distinguish between type A and type B programs

\$750,000

Auditee qualified as low-risk auditee?

Yes

Findings Relating to the Financial Statements Which are Required to be Reported in Accordance With Generally Accepted Government Auditing Standards

None

Findings and Questioned Costs for Federal Awards

None

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT

SUMMARY SCHEDULE OF PRIOR AUDIT FINDINGS

FOR THE YEAR ENDED SEPTEMBER 30, 2024

Title 2, U.S. Code of Federal Regulations, Section 200.511 states, "The auditee is responsible for follow-up and corrective action on all audit findings. As part of this responsibility, the auditee must prepare a summary schedule of prior audit findings." The summary schedule of prior audit findings must report the status of the following:

- All audit findings included in the prior audit's schedule of findings and questioned costs and
- All audit findings reported in the prior audit's summary schedule of prior audit findings except audit findings listed as corrected.

I. Prior Audit Findings

None reported

NORTH CENTRAL TEXAS EMERGENCY COMMUNICATIONS DISTRICT

CORRECTIVE ACTION PLAN

FOR THE YEAR ENDED SEPTEMBER 30, 2024

Title 2, U.S. Code of Federal Regulations, Section 200.511 states, "At the completion of the audit, the auditee must prepare, in a document separate from the auditor's findings described in §200.516 Audit findings, a corrective action plan to address each audit finding included in the current year auditor's reports."

I. Corrective Action Plan

Not applicable



FINANCIAL STATUS REPORT

FOR THREE MONTHS ENDING: DECEMBER 31, 2024

TOTAL RESOURCES AVAILABLE:						
Resources Category	Revenue Budget	3 Mo Target	Actual Revenue	December 2023 Actual Revenue	Amount Over / (Under) Target	% of Target Earned
Revenue (1)						
Wireless	11,140,000	2,785,000	2,945,054	2,764,462	160,054	106%
Landline	1,490,000	372,500	336,119	388,588	(36,381)	90%
Interest	300,000	75,000	240,859	91,813	165,859	321%
Other Revenue	7,000	1,750	-	-	(1,750)	0%
Total Resources Available	12,937,000	3,234,250	3,522,032	3,244,863	287,782	109%

EXPENDITURES:						
NCT9-1-1 STAFF COSTS (2)						
Category	Budget	3 Mo Target	Actual Expenditures	December 2023 Actual Expenditures	Amount Over / (Under) Target	% of Target Expended
Salaries	2,668,880	667,220	507,555	523,788	(159,665)	76%
Fringe Benefits	1,275,725	318,931	242,596	255,471	(76,335)	76%
NCTCOG Indirect Costs	698,195	174,549	132,777	137,929	(41,772)	76%
Occupancy	435,000	108,750	108,750	104,476	-	100%
NCTCOG Information Technology	210,150	52,538	52,537	51,477	(1)	100%
Travel	137,000	34,250	10,698	10,998	(23,552)	31%
Other Staff Costs	387,500	96,875	43,177	63,116	(53,698)	45%
Total NCT9-1-1 Staff Costs	5,812,450	1,453,113	1,098,090	1,147,255	(355,023)	76%
FISCAL AGENT SUPPORT (3)						
Category	Budget	3 Mo Target	Actual Expenditures	December 2023 Actual Expenditures	Amount Over / (Under) Target	% of Target Expended
Administrative, Legal Support	418,500	104,625	80,096	117,907	(24,529)	77%
COST OF OPERATIONS (4)						
Categories	Budget	3 Mo Target	Actual Expenditures	December 2023 Actual Expenditures	Amount Over / (Under) Target	% of Target Expended
9-1-1 Network	4,728,578	1,182,145	-	1,408,862	(1,182,145)	0%
Equipment and Software Supp & Maint	999,600	249,900	-	449,268	(249,900)	0%
Contract Services	688,160	172,040	-	11,493	(172,040)	0%
Communications (Public Education)	156,250	39,063	580	-	(38,483)	1%
ECC Training	46,500	11,625	3,709	185	(7,916)	32%
County Reimbursements	610,000	152,500	155,003	105,003	2,503	102%
Telco	635,850	158,963	-	32,713	(158,963)	0%
Total Cost of Operations	7,864,938	1,966,236	159,292	2,007,524	(1,806,944)	8%
CAPITAL EXPENDITURES (5)						
Category	Budget	3 Mo Target	Actual Expenditures	December 2023 Actual Expenditures	Amount Over / (Under) Target	% of Target Expended
Capital Expenditures	229,000	57,250	-	-	(57,250)	0%
TOTAL EXPENDITURES						
Category	Budget	3 Mo Target	Actual Expenditures	December 2023 Actual Expenditures	Amount Over / (Under) Target	% of Target Expended
Totals	14,324,888	3,581,224	1,337,478	3,272,686	(2,243,746)	37%



**FINANCIAL STATUS REPORT
 SPECIAL REVENUE PROPOSITION 8
 COSTS THROUGH DECEMBER 31, 2024**

REVENUE		
Resources Category	FY25 Revenue	Total Revenue
Proposition 8	1,621,776	8,683,148
Total Revenue	1,621,776	8,683,148

COST OF OPERATIONS		
Categories	FY25 Expenditures	Total Expenditures
9-1-1 Network	1,134,094	6,368,876
Equipment and Software Supp & Maint	300,528	1,396,044
Contract Services	55,197	189,037
Telecom	131,957	729,191
Total Cost of Operations	1,621,776	8,683,148

Total Amount Awarded	10,354,275
Amount Utilized	8,683,148
Percent Expended	84%
Amount Remaining for FY 2025	1,671,127



**FINANCIAL STATUS REPORT
 SPECIAL REVENUE GRANT (CSEC)
 COSTS THROUGH DECEMBER 31, 2024**

TOTAL REVENUE:*					
Revenue Category	Revenue Grant Budget	FY25 Revenue	Total Revenue	Grant Budget Remaining	% of Grant Earned
State Revenue	8,989,702	755,314	6,464,815	2,524,887	72%
Total Revenue	8,989,702	755,314	6,464,815	2,524,887	72%

EXPENDITURES:					
Category	Grant Budget	FY25 Expenditures	Total Expenditures	Grant Budget Remaining	% of Grant Expended
Network	7,003,080	674,819	5,100,178	1,902,902	73%
Geographic Information System	1,342,082	16,598	847,212	494,870	63%
ECC Call Handling Systems & Application	173,955	-	173,955	-	100%
Operational Planning	470,585	63,897	343,470	127,115	73%
Total Expenditures	8,989,702	755,314	6,464,815	2,524,887	72%

* The fund balance "back stops" any unreimbursed state revenue reflected within the schedule above as approved within the budget document. The Executive Director approved the utilization of funds as authorized by the District Board. The fund will be replenished with CSEC funding once it's received.



**FINANCIAL STATUS REPORT
CONSOLIDATED**

FOR THREE MONTHS ENDING: DECEMBER 31, 2024

REVENUE					
Resources Category	Special Revenue Proposition 8	Special Revenue Grant (CSEC)	Total Special Revenue Funds Revenue	Operating/General Fund Revenue	Grand Total
Wireless	-	-	-	2,945,054	2,945,054
Landline	-	-	-	336,119	336,119
Interest	-	-	-	240,859	240,859
Other Revenue	-	-	-	-	-
Proposition 8 Funding (CSEC)	1,621,776	-	1,621,776	-	1,621,776
Grant Funding (CSEC)	-	755,314	755,314	-	755,314
Total Revenue	1,621,776	755,314	2,377,090	3,522,032	5,899,122

EXPENDITURES:					
NCT9-1-1 STAFF COSTS					
Category	Special Revenue Proposition 8	Special Revenue Grant (CSEC)	Total Special Revenue Funds Expenditures	Operating/General Fund Expenditures	Grand Total
Salaries	-	-	-	507,555	507,555
Fringe Benefits	-	-	-	242,596	242,596
NCTCOG Indirect Costs	-	-	-	132,777	132,777
Occupancy	-	-	-	108,750	108,750
NCTCOG Information Technology	-	-	-	52,537	52,537
Travel	-	-	-	10,698	10,698
Other Staff Costs	-	-	-	43,177	43,177
Total NCT9-1-1 Staff Costs	-	-	-	1,098,090	1,098,090

FISCAL AGENT SUPPORT					
Category	Special Revenue Proposition 8	Special Revenue Grant (CSEC)	Total Special Revenue Funds Expenditures	Operating/General Fund Expenditures	Grand Total
Administrative, Legal Support	-	-	-	80,096	80,096

COST OF OPERATIONS					
Categories	Special Revenue Proposition 8	Special Revenue Grant (CSEC)	Total Special Revenue Funds Expenditures	Operating/General Fund Expenditures	Grand Total
9-1-1 Network	1,134,094	-	1,134,094	-	1,134,094
Equipment and Software Supp & Maint	300,528	-	300,528	-	300,528
Contract Services	55,197	-	55,197	-	55,197
Communications (Public Education)	-	-	-	580	580
ECC Training	-	-	-	3,709	3,709
County Reimbursements	-	-	-	155,003	155,003
Telecom	131,957	-	131,957	-	131,957
Total Cost of Operations	1,621,776	-	1,621,776	159,292	1,781,068

COST OF GRANT OPERATIONS					
Categories	Special Revenue Proposition 8	Special Revenue Grant (CSEC)	Total Special Revenue Funds Expenditures	Operating/General Fund Expenditures	Grand Total
Network	-	674,819	674,819	-	674,819
Geographic Information System	-	16,598	16,598	-	16,598
ECC Call Handling Systems & Application	-	-	-	-	-
Operational Planning	-	63,897	63,897	-	63,897
Total Cost of Operations	-	755,314	755,314	-	755,314

CAPITAL EXPENDITURES					
Category	Special Revenue Proposition 8	Special Revenue Grant (CSEC)	Total Special Revenue Funds Expenditures	Operating/General Fund Expenditures	Grand Total
Capital Expenditures	-	-	-	-	-
Total Capital Expenditures	-	-	-	-	-

TOTAL EXPENDITURES					
Category	Special Revenue Proposition 8	Special Revenue Grant (CSEC)	Total Special Revenue Funds Expenditures	Operating/General Fund Expenditures	Grand Total
Totals	1,621,776	755,314	2,377,090	1,337,478	3,714,568

NOTES		
Reference No.	Category	Description
1	Wireless / Landline Revenue	<p>Total Revenues are 109% of the 3 month target</p> <ul style="list-style-type: none"> A. Wireless revenue - (106% of target) State bases allocation on cell phone billing address. Our region's population has increased and thus the wireless revenue allocation has increased by approximately 6%. B. Landline revenue - (90% of target) Landline revenue continues to reflect the decreasing trend. This is expected as landline usage continues to decrease. C. Interest revenue - (321% of target) Interest revenue is \$166,000 greater than expected for the quarter as interest rates of return remain high for the beginning of FY 2025. D. Other Revenue - (0% of target) Tower rental income is budgeted for the fiscal year and has not yet been received. Target is 25% of the total annual budget. Revenue will approach target throughout the year.
2	NCT9-1-1 Staff Costs	<p>Costs total 76% of the 3 month target</p> <ul style="list-style-type: none"> A. Salaries, fringe benefits and indirect costs - (76% of target) These costs are below target primarily due to equivalent of four (4) unfilled full-time positions and five (5) part-time intern positions were vacant during this period. B. Travel - (31% of target) Travel is below target for the 1st quarter, however, it is expected to increase as the year progresses. C. Other Staff Costs - (45% of target) Annual payment to reimburse 9-1-1 Alliance is not paid until the end of the fiscal year. On a straight-line target, this amounts to \$31,250 of the variance.
3	Fiscal Agent Support	<p>Costs total 77% of the 3 month target</p> <ul style="list-style-type: none"> A. Salaries and salary related costs accounted for \$15,500 of the budget variance. This decrease relates to a less staff time utilized for these support services. Auditing costs and Insurance were \$6,000 below target for the 1st quarter, however, they are expected to approach target as the year progresses.
4	Cost of Operations	<p>Costs total 8% of the 3 month target.</p> <ul style="list-style-type: none"> A. The primary reason for the below target costs is due to the continued utilization of Proposition 8 funding for the following categories: Network, Equipment and Software Support and Maintenance, Contract Services and Telco. B. Communications (Public Education) - (1% of target) Additional Public Education costs will be paid in later quarters for Outreach, District Campaigns, Marketing and Telecommunicator appreciation costs. C. ECC Training - (32% of target) Additional Emergency Communication Center training costs will be paid in later quarters for Regional Telecommunicators Academy, CALEA Accreditations and Specialty Trainings. D. County Reimbursements - (102% of target) County Addressing Disbursements occurred as expected. Recorder Reimbursements are above target for the 1st quarter, however, it is expected to be on target as the year progresses.
5	Capital Expenditures	<p>Costs total 0% of the 3 month target.</p> <ul style="list-style-type: none"> A. Capital costs will be paid in later quarters.



Attachment F
Accomplishments
December 2024-February 2025

1. LeAnna Russell (GIS) attended the Italy City Council meeting where a resolution was passed for the winning mural from the First Responder Day art contest to be displayed on City Hall.
2. David Dean (Strategic Services) and Joe Brawner (GIS) successfully completed the Cleburne Christmas Parade overwatch flights using our new UAS with great results per the Chief.
3. The GIS team hosted a virtual GIS Data Provider Schema Meeting for all GIS data providers introducing the new schema changes, and timelines.
4. Jason Smith (Operations) attended the TCOLE conference in McAllen, TX.
5. Bret Batchelor (Operations) conducted training on the evacuation chair for COG staff.
6. Nikki Newton (Operations) hosted the quarterly TAG Team meeting at NCT9-1-1.
7. Annual reporting to the Governor's Office (Governor's Goals) was submitted to Administration.
8. The EAS Committee successfully hosted the Early Adopter's Summit.
9. Kristin McKinney (Operations) completed all updates and launched the newly designed NCT9-1-1 website.
10. Kasey Cox and LeAnna Russell (GIS) attended the GeoSpatial Network GIS Leadership Academy.
11. Kristin McKinney (Operations) completed edits and launched the newest podcast and Recharge with Bret episode.
12. Bobby Kozub (GIS) and Myka Artis (Technology) presented at the Early Adopter Summit about the AI project they are currently working on.
13. LeAnna Russell, Tommy Tran, Steven Gorena, Bobby Kozub, and Myka Artis attended the Texas Alliance Operations Meeting at Greater Harris County 9-1-1, where Bobby and Myka presented on the AI projects.
14. David Dean (Strategic Services) has completed all required tasks preparing the new drones for active duty: FAA registrations; flight training, WASP, insurance, etc.
15. LeAnna Russell (GIS) attended the TARC 9-1-1 Coordinator Meeting.
16. The Leadership Team hosted an onsite update meeting with its NGCS vendor and consultant/project manager to discuss the progress of the NGCS project.
17. The GIS team met with Tarleton and Earth County Addressing to discuss new Tarleton purchased property.
18. Tommy Tran, Steven Gorena, Kasey Cox, Joe Brawner, LeAnna Russell, Rodger Mann attended the NENA Standards and Best Practice. LeAnna Russell provided an update on the Text to 9-1-1 documents. Tommy Tran and Steven Gorena attended the Critical Issues Forum concentrating on AI in the 9-1-1 Environment.
19. Bret Batchelor (Operations) has completed all Regional Telecommunicator Academy tasks and is finalizing academy set up with LMS representatives for testing/survey capabilities.
20. Staff successfully completed the delivery of holiday gifts to all ECCs.
21. Christy and Jason Smith (Operations) hosted a team building event for the NCT9-1-1 CARES Team members.
22. All NG911 Grant funding was obligated within the required timeline.
23. The PUC CLEC annual report was submitted.
24. Jason Smith (Operations) created and implemented the ECC Professional Development Program. This program allows NCT9-1-1 to provide financial support/reimbursement opportunities for ECCs who want to attend professional development events when funding is available.
25. Kristin McKinney and Nikki Newton (Operations) created a web page focusing on careers in 9-1-1. Kristin launched the web page and utilized Meta and Google to advertise/promote the page. A recruitment video was included with the advertisements.
26. Kristin McKinney (Operations) was approved to participate in HR's Professional Series.

27. Bret Batchelor (Operations) provided CPR/AED training for COG staff.
28. Jason Smith (Operations) participated in a podcast episode with Life Line 9-1-1 (podcast series hosted by two 9-1-1 telecommunicators from Austin PD) to talk about the TX TERT program.
29. All staff completed the annual acknowledgements of NCT9-1-1 governing documents.
30. Jeremy Crabtree (Technology) attended a cybersecurity event this week in Huntsville where he learned about tools available to bad actors to penetrate systems and networks. These same tools can be used by the team to sure up current systems and networks as well.
31. The EAS Committee led a successful EAS webinar with 33 attendees on the topic of mental health. Discussion included how to assist telecommunicators to cope with the stressors associated with their jobs.
32. Nikki Newton (Operations) hosted the quarterly east service area TAG Team meeting at Forney PD.
33. David Dean (Strategic) coordinated the completion of the Tolar microwave tower ILA in Hood County.
34. David Dean (Strategic) coordinated the completion of seven governing documents this last month.
35. Brittney Burross (Operations), Kasey Cox, and Joe Brawner (GIS) tested 3D-Zaxis at Midlothian PD with live calls. The tests were deemed successful and provided the teams with a clear understanding of how integration of 3D and Z-Axis operates in the dispatch mapping platform.
36. The Leadership Team read The Way of the Shepard.
37. Jason Smith (Operations) hosted the February NCT9-1-1 CARES Team meeting with three members attending.
38. The Operations Team hosted the quarterly ECC Supervisor Meeting with 22 ECCs attending.
39. Kristin McKinney and Bret Batchelor (Operations) recorded and launched the newest episodes of Recharge with Bret and 9-1-1 Survival Guide.
40. Nikki Newton (Operations) hosted the quarterly west service area TAG Team meeting at Weatherford PD.
41. Bret Batchelor and Jason Smith (Operations) hosted an orientation for RTA #018.
42. LeAnna Russell (GIS), Jason Smith, Nikki Newton and Brittney Burross (Operations) attended the TX APCO/TX NENA 9-1-1 Goes to Austin event. Staff visited with 17 state representatives/staff members.
43. The GIS Team completed the GIS schema change which was required due to the NGCS project.
44. The Technology Team transitioned to a new password management tool.

Training

Number of Agencies: 16

Total Number of Attendees:

73

<u>Date</u>	<u>Course Name</u>	<u>Course Description</u>	<u>Number of Attendees</u>	<u>Agencies</u>
11/6/2024	BLS CPR: Adult, Child, Infant, AED	This Adult, Child and Baby First Aid/CPR/AED in-person course equips students to recognize and care for a variety of first aid, breathing, and cardiac emergencies involving adults, children and babies.	6	Navarro County Sheriff's Office Palo Pinto County Sheriff's Office
11/13/2024	Solacom CHE 9-1-1 Equipment Training #5205	4 hour training for new hire in-regional call handling equipment training for Solacom position	11	Navarro County Sheriff's Office Bridgeport Police Department Johnson County Sheriff's Office
11/13/2024	TDD/TTY/RTT #3812	4 hour training course that covers TDD/TTY/RTT call handling procedures and importance	11	Navarro County Sheriff's Office Bridgeport Police Department Johnson County Sheriff's Office
12/4/2024	Solacom CHE 9-1-1 Equipment Training #5205	4 hour training for new hire in-regional call handling equipment training for Solacom position	9	Forney Police Department Sachse Police Department Navarro County Sheriff's Office
12/4/2024	TDD/TTY/RTT #3812	4 hour training course that covers TDD/TTY/RTT call handling procedures and importance	9	Forney Police Department Sachse Police Department Navarro County Sheriff's Office
12/9/2024	BLS CPR: Adult, Child, Infant, AED	This Adult, Child and Baby First Aid/CPR/AED in-person course equips students to recognize and care for a variety of first aid, breathing, and cardiac emergencies involving adults, children and babies.	1	Forney Police Department
1/15/2025	TERT Basic Awareness Course #3817	This training course is designed to train experienced 9-1-1 telecommunicators in one Emergency Communications Center (ECC) to assist another temporary, alternate, or permanent ECC when assistance is needed.	6	Collin County Sheriff's Office Decatur Police Department Rockwall Police Department Wilmer Police Department
1/16/2025	TERT Team Leader Course #3819	One of the important components of establishing a viable Telecommunicator Emergency Response Taskforce (TERT) program is to identify and train individuals who will be designated as Team Leaders. Under provisions of the APCO/NENA Standards for TERT Deployment, each deployed team should be accompanied by a Team Leader.	1	Hurst Police Department
2/5/2025	BLS CPR: Adult, Child, Infant, AED	This Adult, Child and Baby First Aid/CPR/AED in-person course equips students to recognize and care for a variety of first aid, breathing, and cardiac emergencies involving adults, children and babies.	4	Cockrell Hill Police Department Rockwall County Sheriff's Office Springtown Police Department Waxahachie Police Department
2/6/2025	BLS CPR: Adult, Child, Infant, AED	This Adult, Child and Baby First Aid/CPR/AED in-person course equips students to recognize and care for a variety of first aid, breathing, and cardiac emergencies involving adults, children and babies.	1	Cockrell Hill Police Department
2/10/25-3/7/25	Regional Telecommunicator Academy #018	A four week long academy that covered the following TCOLE courses: BTCC#1080, Active Shooter#5309, SAFVIC#3267, TCIC/ TLETS#4802, Alert Systems#3619, TDD-TTY-RTT #3812	14	Collin County Sheriff's Office Cockrell Hill Police Department Rockwall County Sheriff's Office Murphy Police Department Wise County Sheriff's Office Waxahachie Police Department Decatur Police Department Springtown Police Department NRH Police Department



Quality Assurance / Monitoring

Number of Monitoring Visits: **Number of Findings:** **0**

Somervell County Sheriff's Office	McKinney Police Department	Forney Police Department	Decatur Police Department
Hood County Sheriff's Office	Collin County Sheriff's Office	Terrell Police Department	
Johnson County Sheriff's Office	Allen Police Department	Kaufman County Regional Communications Center	
Johnson County ESD	Murphy Police Department	Seagoville Police Department	
Cleburne Police Department	Sachse Police Department	Balch Springs Police Department	
Rockwall Police Department	Mineral Wells Police Department	Wilmer Police Department	
Rockwall County Sheriff's Office	Palo Pinto County Sheriff's Office	Cockrell Hill Police Department	
Commerce Police Department	Stephenville Police Department	Weatherford Police Department	
Greenville Police Department	Erath County Sheriff's Office	Parker County Sheriff's Office	
Hunt County Sheriff's Office	Navarro County Sheriff's Office	Parker County Hospital District	
Prosper Police Department	Corsicana Police Department	Springtown Police Department	
Frisco Police Department	Ellis County Sheriff's Office	Bridgeport Police Department	

Communication

Facebook

<u>Dates</u>	<u>Total Reach</u>	<u>Total Impression</u>	<u>Engaged Users</u>	<u>Negative Feedback</u>
Nov-24	66309	70887	3824	0
Dec-24	125800	30289	3827	0
Jan-25	15799	17825	2829	0
Feb-25	13209	2754	3842	0

Website

Home Page Views

<u>Date</u>	<u>Unique View</u>	<u>Users</u>	<u>Bounce Rate</u>	<u>Time on Page</u>
Nov-24	5209	5187	0.8	0.01
Dec-24	4322	4110	0.85	0.01
Jan-25	17658	16197	0.8	0.03
Feb-25	13532	13209	0.79	0.03

Sources Overview

<u>Date</u>	<u>Direct Traffic</u>	<u>Referrals</u>	<u>Social Media</u>	<u>Search</u>	<u>Email</u>	<u>Paid</u>
Nov-24	3964	68	97	936	19	3
Dec-24	3012	49	76	653	10	0
Jan-25	6628	161	5083	342	0	4213
Feb-25	6997	143	1953	2297	0	1777

Public Education Supplies

<u>Date</u>	<u>Total Supplies Disbursed</u>
Nov-24	2333
Dec-24	950
Jan-25	3333
Feb-25	2783

Public Education Events

<u>Name of Event</u>	<u>Agency</u>
Fire Station 6 Open House	Allen Fire Department
Coffee With A Call Taker	Dublin Police Department
Coffee with a Call Taker	Kaufman County Sheriff's Office
Kerens Tukey Trop	Navarro County Sheriff's Office

Service Interruptions

Number of Outages: 0



Call Volume Report

Emergency Communications Center	Nov-24	Dec-24	Jan-25	Feb-25
ALLEN POLICE DEPARTMENT	2410	2996	2542	2207
BALCH SPRINGS POLICE DEPARTMENT	2035	2087	1805	1737
BRIDGEPORT POLICE DEPARTMENT	220	254	262	248
CLEBURNE POLICE DEPARTMENT	1232	1417	1186	1156
COCKRELL HILL POLICE DEPARTMENT	103	121	100	96
COLLIN COUNTY SHERIFF'S OFFICE	6183	6359	6012	5712
COMMERCE POLICE DEPARTMENT	576	270	294	265
CORSICANA POLICE DEPARTMENT	1313	1253	1194	1188
DECATUR POLICE DEPARTMENT	438	462	441	389
ELLIS COUNTY SHERIFF'S OFFICE	2254	2449	2203	2094
ERATH COUNTY SHERIFF'S OFFICE	648	595	603	627
FORNEY POLICE DEPARTMENT	1310	1281	1146	1171
FRISCO POLICE DEPARTMENT	5806	5736	5318	4876
GREENVILLE POLICE DEPARTMENT	1646	1671	1603	1331
HOOD COUNTY SHERIFF'S OFFICE	2435	22034	1850	1844
HUNT COUNTY SHERIFF'S OFFICE	2367	2515	2313	2076
JOHNSON COUNTY ESD	1248	1305	1326	1283
JOHNSON COUNTY SHERIFF'S OFFICE	3114	3289	3053	2921
KAUFMAN COUNTY REGIONAL COMMUNICATION CENTER	4912	4856	4279	4052
MCKINNEY POLICE DEPARTMENT	5683	5729	5484	5413
MINERAL WELLS POLICE DEPARTMENT	597	685	607	587
MURPHY POLICE DEPARTMENT	451	421	387	358
NAVARRO COUNTY SHERIFF'S OFFICE	1477	1628	1160	1044
NORTH ELLIS EMERGENCY DISPATCH	2097	2089	2018	1874
PALO PINTO COUNTY SHERIFFS OFFICE	572	622	577	523
PARKER COUNTY HOSPITAL DISTRICT	983	1061	1124	1039
PARKER COUNTY SHERIFF'S OFFICE	2884	3063	2803	2619
PROSPER POLICE DEPARTMENT	1062	1012	923	887
ROCKWALL COUNTY SHERIFF'S OFFICE	1685	1840	1599	1447
ROCKWALL POLICE DEPARTMENT	2512	2623	2337	2335
SACHSE POLICE DEPARTMENT	663	688	659	569
SEAGOVILLE POLICE DEPARTMENT	1472	1185	1169	976
SOMERVELL COUNTY SHERIFF'S OFFICE	382	257	286	263
SPRINGTOWN POLICE DEPARTMENT	124	131	90	106
STEPHENVILLE POLICE DEPARTMENT	532	502	587	504
TERRELL POLICE DEPARTMENT	1613	1559	1484	1388
WAXAHACHIE POLICE DEPARTMENT	1872	2070	1821	1675
WEATHERFORD POLICE DEPARTMENT	1458	1430	1247	1272
WILMER POLICE DEPARTMENT	431	397	336	359
WISE COUNTY SHERIFF'S OFFICE	1609	1636	1527	1643
Total	63,965	66,021	60,428	57890



Average Calls per Day

Emergency Communications Center	Nov-24	Dec-24	Jan-25	Feb-25
ALLEN POLICE DEPARTMENT	80.3	96.6	82.0	71.2
BALCH SPRINGS POLICE DEPARTMENT	67.8	67.3	58.2	56.0
BRIDGEPORT POLICE DEPARTMENT	7.3	8.2	8.5	8.0
CLEBURNE POLICE DEPARTMENT	41.1	45.7	38.3	37.3
COCKRELL HILL POLICE DEPARTMENT	3.4	3.9	3.2	3.1
COLLIN COUNTY SHERIFF'S OFFICE	206.1	205.1	193.9	184.3
COMMERCE POLICE DEPARTMENT	19.2	8.7	9.5	8.5
CORSICANA POLICE DEPARTMENT	43.8	40.4	38.5	38.3
DECATUR POLICE DEPARTMENT	14.6	14.9	14.2	12.5
ELLIS COUNTY SHERIFF'S OFFICE	75.1	79.0	71.1	67.5
ERATH COUNTY SHERIFF'S OFFICE	21.6	19.2	19.5	20.2
FORNEY POLICE DEPARTMENT	43.7	41.3	37.0	37.8
FRISCO POLICE DEPARTMENT	193.5	185.0	171.5	157.3
GREENVILLE POLICE DEPARTMENT	54.9	53.9	51.7	42.9
HOOD COUNTY SHERIFF'S OFFICE	81.2	710.8	59.7	59.5
HUNT COUNTY SHERIFF'S OFFICE	78.9	81.1	74.6	67.0
JOHNSON COUNTY ESD	41.6	42.1	42.8	41.4
JOHNSON COUNTY SHERIFF'S OFFICE	103.8	106.1	98.5	94.2
KAUFMAN COUNTY REGIONAL COMMUNICATION CENTER	163.7	156.6	138.0	130.7
MCKINNEY POLICE DEPARTMENT	189.4	184.8	36.3	33.5
MINERAL WELLS POLICE DEPARTMENT	19.9	22.1	176.9	174.6
MURPHY POLICE DEPARTMENT	15.0	13.6	19.6	18.9
NAVARRO COUNTY SHERIFF'S OFFICE	49.2	52.5	12.5	11.5
NORTH ELLIS EMERGENCY DISPATCH	69.9	67.4	37.4	33.7
PALO PINTO COUNTY SHERIFF'S OFFICE	19.1	20.1	65.1	60.5
PARKER COUNTY HOSPITAL DISTRICT	32.8	34.2	18.6	16.9
PARKER COUNTY SHERIFF'S OFFICE	96.1	98.8	90.4	84.5
PROSPER POLICE DEPARTMENT	35.4	32.6	29.8	28.6
ROCKWALL COUNTY SHERIFF'S OFFICE	56.2	59.4	51.6	46.7
ROCKWALL POLICE DEPARTMENT	83.7	84.6	75.4	75.3
SACHSE POLICE DEPARTMENT	22.1	22.2	21.3	18.4
SEAGOVILLE POLICE DEPARTMENT	49.1	38.2	37.7	31.5
SOMERVELL COUNTY SHERIFF'S OFFICE	12.7	8.3	9.2	8.5
SPRINGTOWN POLICE DEPARTMENT	4.1	4.2	2.9	3.4
STEPHENVILLE POLICE DEPARTMENT	17.7	16.2	18.9	16.3
TERRELL POLICE DEPARTMENT	53.8	50.3	47.9	44.8
WAXAHACHIE POLICE DEPARTMENT	62.4	66.8	58.7	54.0
WEATHERFORD POLICE DEPARTMENT	48.6	46.1	40.2	41.0
WILMER POLICE DEPARTMENT	14.4	12.8	10.8	11.6
WISE COUNTY SHERIFF'S OFFICE	53.6	52.8	49.3	53.0
Total	2132.2	2129.7	1949.3	1867.4

Last Name	First Name	Entity	Appointee Title	3/13/2024	6/12/2024	9/18/2024	12/02/2024
Chambers	Danny	Somervell County	Judge	P	P	P	P
Phillips	Skeet	Kaufman County	Commissioner	P	P	P	P
Crews	Kerry	Hunt County	Judge (JOP)	A	P	A	P
Deeds	Roger	Hood County	Sheriff	A	P	A	A
Franklin	Rick	City of McKinney	Councilmember	N/A	P	P	A
Garrett	Terry	Rockwall County	Sheriff	P	P	A	P
Hale	Darrell	Collin County	Commissioner	P	P	P	P
Hernandez	Jose	Dallas Co. Cities (Seagoville)	Councilmember	A	P	P	A
Hodges	Jeff	City of Prosper	Councilmember	P	A	P	A
Huckabee	Brandon	Erath County	Judge	A	P	P	A
Patterson	John "JR"	Palo Pinto County	Sheriff	N/A	N/A	N/A	N/A
Mellema	Cary	Wise County	Sheriff	N/A	N/A	N/A	N/A
Paschall	Paul	Parker County	Mayor	P	P	P	P
Perry	Eddie	Navarro County	Commissioner	A	A	A	A
Schaeffer	Michael	City of Allen	Councilmember	N/A	N/A	A	P
Stinson	Randy	Ellis County	Commissioner	P	P	A	P
White	Mike	Johnson County	Commissioner	A	A	P	P
Vacant		City of Frisco					
Vacant		City of Murphy					